



Version Upgrades

# Upgrading Your Microsoft Dynamics® CRM Solutions

Microsoft Dynamics 365 offers enhanced features, flexibility, and security as well as frequent software upgrades and updates. For organizations seeking to maximize the functionality and security of their existing CRM solution, Crowe can help you with the upgrade process.

[crowehorwath.com](http://crowehorwath.com)

## Connect With Us

Lisa Voeller  
Crowe Horwath LLP  
+1 916 492 5133  
[lisa.voeller@crowehorwath.com](mailto:lisa.voeller@crowehorwath.com)

Esteban Salinas  
Crowe Horwath LLP  
919 467 6236  
[esteban.salinas@crowehorwath.com](mailto:esteban.salinas@crowehorwath.com)

## Deep Experience with Microsoft Dynamics® CRM Upgrades

Our proven process focuses on providing our clients with a quick transition to the next Microsoft Dynamics® CRM software release. The Crowe upgrade process draws upon and provides:

- Best practices and methodologies fine-tuned over the years to help reduce complexity, business impact, and risk
- Pre-built upgrade tools for a reduced upgrade timeline and cost
- Upgrade process support to address and remedy any potential pitfalls introduced in the next version

## A Trusted Microsoft Certified Gold Partner

Crowe is a part of the Microsoft CRM Technology Preview program, so we have access to future versions before their scheduled release. As a result, we can plan your CRM upgrade well in advance and bring you the benefits of a system upgrade faster and earlier.