

techwire

State May Use Agile to Develop New Payroll System

The State Controller's Office is having internal discussions about using agile methodologies if it restarts work on a new state payroll system, State Controller Betty T. Yee said Tuesday.

In testimony to a legislative budget subcommittee, Yee said the Controller's Office is working with the California Department of Technology and the Government Operations Agency to identify a path forward for the project.

Chris Maio, who is overseeing the payroll project as part of his duties as

chief of information systems in the State Controller Office's Personnel and Payroll Services Division, said the payroll system project will go through the Department of Technology's new project approval lifecycle process introduced last year. The project would reset back to the planning stages, Maio said.

If the state's payroll project uses agile procurement and development, it would join other big state projects going in that direction — notably the modernization of California's child welfare system.

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The MyCalPays project was suspended in 2015 after the State Controller filed a lawsuit against the vendor, SAP, for non-performance. A study completed last fall determined that it could cost anywhere from \$107 million to nearly \$200 million to pay a system integrator to complete California's statewide payroll system. ●



Contractor Selected for California's Electronic Benefit Transfer Services

The California Department of Social Services announced Fidelity National Information Services Inc. (FIS) has been selected through a competitive bid for the state's \$168 million Electronic Benefit Transfer Services contract.

During the seven-year agreement, FIS

will double the size of the surcharge-free EBT network in California, expand website services, develop mobile applications, and expand a data warehouse application to support the use of predictive analytics to detect fraud, waste and abuse, according to the department.

FIS is a banking and payment technologies provider based in Jacksonville, Fla. The vendor has made headlines in recent weeks by partnering with PayPal to develop a solution that allows customers to use a mobile banking app to make cash transactions at physical ATMs. ●

RECENT BID ANNOUNCEMENTS

California's Employment Development Department is seeking a contractor to analyze information technology and other business functions for its short-time compensation program, known as Work Sharing (WS). The contract opportunity is capped at approximately \$1.5 million. Implemented in 1978, California's Work Sharing program "helps employers avert layoffs and retain their skilled employees when they are experiencing financial difficulties, especially during economic downturns. Employees of these participating employers will remain employed while working reduced hours, but the WS program will help to offset their wage loss with Unemployment Insurance benefits." Bid responses are due April 25.

The Department of General Services has released a bid seeking vendors to provide printers and multifunctional devices (MFDs) to the state of California and participating local governmental agencies at contracted pricing. The devices are divided into four contract categories: personal desktops, office printers, multifunctional devices and plotters. According to the state, about \$20 million has been procured through the existing contracts

as of the beginning of 2016. Draft bids are due April 7.

The California Governor's Office of Emergency Services is soliciting feedback on a future bid opportunity that will award multiple contracts for Next-Gen 911 core services. The procured services will process 911 emergency telephone calls to the Public Safety Answering Points (PSAPs). The CalOES 911 Branch procures next-gen 911 services via tariff rates, CALNET 2 Master Service Agreements that expire in January 2018.

The Department of General Services is inviting contractors that hold a current IT Master Services Agreement with the department to submit RFOs for providing Oracle Systems experts to assist in modifications of the department's system interfaces. Specifically, DGS is modifying its Human Resources (HR) and Project Accounting and Leave (PAL) applications that will interface with the Financial Information System for California (FI\$Cal). Offers must be submitted by April 4.

The Department of General Services is soliciting bids from firms to provide tablets

to state agencies and departments and participating local governments. The contracts will be mandatory for state departments and optional for local governments. Contract proposers may submit proposals in these hardware "silos:" Apple, Dell, Hewlett-Packard, Lenovo, Microsoft, Rugged, Samsung and "Open."

The California Department of Motor Vehicles is interested in seeing if data analytics software could detect buyers and sellers who collude to underreport the sale price of vehicles in order to pay a smaller tax bill. The DMV is inviting vendors to participate in a proof-of-concept of fraud detection platforms, at no cost to the state. The DMV said fraud is especially problematic among private parties who buy and sell used cars, and pay "use tax" that's collected by the DMV and then sent to the Board of Equalization. The use tax is paid in lieu of sales tax that's collected when a vehicle is bought at a dealership.

Visit www.techwire.net/bids for more information including deadlines and contact information.

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NEWS BRIEFS

Ramos Reflects on Tenure as State CIO

As TechWire recently reported, state CIO Carlos Ramos is leaving the public sector at the end of March, putting an end to his five-year run as the state government's top technology official.

In his retirement announcement to staff on March 16, Ramos listed the Department of Technology's key accomplishments.

Ramos mentioned the state's new IT project approval process, a "strengthened" state information security program, a reformed procurement process, the creation of a new project management office for California and a new "career ladder for state project professionals."

In a brief phone interview with TechWire, he also cited an "invigorated" professional development program for the state IT community, the creation of the California Mobile App Gallery, launching a new innovation office, support of the statewide geospatial portal, and work toward a pilot for a contractor performance evaluation scorecard.

Ramos also said he believes the state's cloud computing projects and its private cloud, called CalCloud, is moving in the right direction and will continue to grow. He said it's been helpful that state departments and agencies are becoming more comfortable with cloud computing, and that companies are agreeing to standard terms and conditions that are unique to government. It's enabling the state to grow the portfolio of cloud-based and hosted services it offers, he said.

Ramos' successor — the Government Operations Agency says it will conduct an "extensive" search for the next state CIO — will inherit many of those aforementioned IT initiatives amid what appears to be a changing landscape from an organizational standpoint.

More agencies arguably are now engaged on technology initiatives than five years ago, leading to a broader range of leading agencies. For example, the California Governor's Office of Emergency Services appears to be taking a prominent role in statewide cybersecurity efforts via a new threat intelligence integration center, while the



Intent to Award Released for Medi-Cal Anti-Fraud Program

The Department of Health Care Services intends to select OnCore Consulting of Folsom, Calif., as its contractor for the Medi-Cal Program Integrity Data Analytics (MPIDA) program, according to state documents posted online on March 16.

"The purpose of the MPIDA program is to detect and link fraud schemes in the Medi-Cal environment. It is expected that a successful contractor will produce reports identifying suspicious cases in order to create an infrastructure for use by DHCS investigators so the Department can more readily identify providers which should be suspended or prosecuted," the department says.

The contract is capped at a maximum of \$10 million per year and a duration of up to five years, according to the bid RFP, which was released in August 2015.

The potential savings in this area is significant. DHCS says a study of payment errors in 2011 estimated that more than 6 percent of payments were possibly in error, whether because of human error or due to fraud activity. The study projected \$1.25 billion of payments that were in error or made fraudulently.

The contractor will use predictive modeling techniques and create a "data mart," build quarterly reports, and install and maintain all software, hardware and the network.

The Department of Health Care Services selected OnCore consulting from seven scored bids. OnCore is a certified Small Business Enterprise, according to the company's website. Oncore partnered with Pondera Solutions of Gold River, Calif., and LexisNexis Special Services Inc. on the bid.



Tong Appointed Acting State CIO

To replace Carlos Ramos who retired in March, Amy Tong, deputy director of the Office of Systems Integration and agency information officer of the California Health and Human Services Agency, will serve as acting state CIO and director of the Department of Technology.

Tong has worked in California state government for more than 20 years in positions of increasing responsibility. She was appointed deputy director of the Office of Systems Integration in July 2014 and previously was named the California State Lottery's deputy director of information technology services — its CIO — in December 2012.

The Brown Administration will conduct an extensive search to find a permanent replacement for Ramos, according to the Government Operations Agency.

2016-17 Tech Budget Change Proposals

Returning from spring recess on March 28, the California legislature is currently holding budget hearings on the Governor's 2016-17 proposed budget. Here are some of the budget change proposals TechWire is tracking. Source: Department of Finance

DEPARTMENT	PROJECT	AMOUNT	DESCRIPTION
Aging	Information Technology Branch Staff Authority	\$423K	The proposal uses \$423,000 in existing expenditure authority for its Information Technology Branch to bring staffing up to the minimum level necessary to meet State IT requirements, ensure a stable network environment and mitigate security concerns to an acceptable level. This request will be funded using a combination of existing CDA funding sources including Older Americans Act federal funds and Medi-Cal (General Fund and FFP)
CHHS	Appeals Case Management System Shift in Procurement Costs	\$237K	This Budget Change Proposal (BCP) requests a FY 2016-17 increase of \$237,000 in Office of Systems Integration (OSI) spending authority for the ACM S project and the conversion of 7.0 existing state positions from limited-term to permanent. The funding for this request has been identified in the CDSS Local Assistance Estimate.
CHHS	CA Healthcare Eligibility, Enrollment and Retention System Transfer Project Staff from Covered CA	\$8.0M	This Budget Change Proposal (BCP) requests an increase of \$8.0M in Office of Systems Integration (OSI) expenditure authority and 2.0 permanent positions in 2016-17 related to the transfer of 58.0 project staff to OSI from Covered California. The increase of \$8.0M is necessary to support the continued activities for the California Healthcare Eligibility, Enrollment and Retention System (CalHEERS). Of this amount, \$7,742,125 is related to the transfer of 58.0 project staff positions from Covered California to OSI and the remaining \$265,201 is for new administrative positions.
CHHS	Case Management Information and Payrolling System II Base Operational Costs and Caseload Growth	\$4.8M	This Budget Change Proposal (BCP) requests a budget year (BY) 2016-17 increase of \$4.8 million in the OSI spending authority and 1.0 permanent position for the CMIPS II project and a corresponding increase of \$8.7 million in California Department of Social Services (CDSS) Local Assistance budget authority.
CHHS	Child Welfare Services New System Project-Continue Planning and Procurement Activities	\$171K	This Budget Change Proposal (BCP) requests 1.0 new permanent positions, the conversion of 8.0 limited-term positions to permanent and a net increase of \$171K in the Office of Systems Integration (OSI) spending authority for the Child Welfare Service - New System (CWS-NS) Project.
CHHS	Electronic Women Infants and Children/ Management Information System Project	\$4.1M	The Office of Systems Integration (OSI) is requesting \$4.1 million in Fiscal Year 2016-17 expenditure authority and 19.6 permanent positions for the new Women , Infants and Children (WIC) Management Information Systems (eWIC MIS) Project. The California Department of Public Health (CDPH), as the single State entity responsible for the federally-funded WIC Program, is proposing to contract with the OSI to assume management of the eWIC MIS Project including completing the system acquisition and managing the project through successful completion of statewide implementation. CDPH will fund the project with 100% federal funding and is submitting a separate BCP to request the necessary appropriation authority.
CHHS	Medi-Cal Eligibility Data System Modernization Multi-Departmental Planning Team	\$3.7M	This proposal requests a total of 18.0 new permanent positions and \$3.7M in total funds to provide dedicated staffing and resources required for the successful Agency-wide planning effort for Medi-Cal Eligibility Data System (MEDS) Modernization. The California Department of Health Care Services (DHCS) requests \$3.7M to provide for reimbursement of costs to both Office of Systems Integration (CSI) and the California Department of Social Services (CDSS) and to support 3.0 of the 18.0 positions. Of the 18.0 positions, CDSS requests 2.0 positions and \$249,000 in associated funding. Of the 18.0 positions, CSI requests 13.0 positions and \$5,472,686 in expenditure authority, of which \$2.9M funding is included in DHCS Local Assistance.

DEPARTMENT	PROJECT	AMOUNT	DESCRIPTION
CHHS	Restructure the California Office of Health Information Integrity	-\$1.36M	This is a budget reduction proposal. Based on a Zero Base Budget analysis, CalOHII requests to reduce its staffing and amend its statutory obligations. CalOHII will continue to serve as the state's authority on the Health Insurance Portability and Accountability Act (HIPAA) matters, but will reduce the scope of its activities to updating statewide HIPAA policy and monitoring progress of HIPAA impacted and covered departments. Continuation of these activities requires 4 positions (1.0 CEA, 1.0 Attorney III, 1.0 Staff Services Manager (SSM) II, and 1.0 SSM I (2-year limited term)) and limited consultant funding at a cost of \$1,698,000 (\$849,000 GF, \$849,000 OF). This proposal eliminates 5 positions and operating expenses for a net reduction of \$1.365M (\$1.255MGF, \$110,000 OF).
California Highway Patrol	Integrated Database Management System Funding	\$894K	The California Highway Patrol (CHP) requests one-time funding of \$894,000 from the Motor Vehicle Account to cover costs associated with the Department's use of the California Department of Technology's Integrated Database Management System. The maintenance and support of existing information technology mainframe systems is essential to the continued support of current CHP departmental personnel and mission-critical public safety operations
Business Oversight	Department of Corporations Quality Network (DOCQNET) System	\$1.1M	The Department of Business Oversight (DBO) requests two years of funding for seven permanent positions and \$1.1 million for continual support of the Department of Corporations Quality Network (DOCQNET) system. These positions are funded out of the State Corporations Fund 0067.
CalEPA	Cyber Security Workload Growth	\$1.1M	The California Environmental Protection Agency is requesting funding of \$1.1 million from multiple special fund sources and 4.0 permanent positions, to accommodate workload growth associated with increased demands for securing the California Environmental Protection Agency's critical Information Technology assets from compromise or business impact, and ensuring the confidentiality, integrity, and privacy of confidential information.
Fi\$CAL System	Special Project Report 6 - Department	\$110.3M	The Financial Information System for California (Fi\$CAL) Project prepared updated total Project costs in Special Project Report (SPR) 6, which represent an increase in Project expenditures of \$110.3 million over SPR 5 and extend the Fi\$CAL Project's overall Design, Development and Implementation (DD&I) phase by 12 months, implementing the final release of functionality and remaining state entities that are not statutorily excluded or exempt in July 2018. Additionally, 12 months of Knowledge Transfer extends the total Project schedule to June 2019. SPR 6 identified a total fiscal year (FY) 2016/17 budget of \$135 million (\$96.2 million General Fund (GF), \$18.3 million Central Service Cost Recovery Fund (CSCRF) and \$20.5 million various special funds). The request for funding Fi\$CAL has been broken into two separate Budget Change Proposal (BCP) requests to identify the Project costs and the establishment of the Department of Fi\$CAL. The FY 2016/17 Project costs requested are \$92.4 million (\$71.9 million GF and \$20.5 million various special funds).
CalFIRE	Information Technology and Information Security Staffing Modernization	\$3M	The Department of Forestry and Fire Protection (CAL FIRE) requests \$3 million (\$2,772 million General Fund and \$228,000 Special Funds) and 14.0 positions starting in Fiscal Year 2016-17 to address staffing needs in Information Technology and Information Security.
CalFIRE	Situational Command Awareness Data Acquisition	\$7.6 M	The Department of Forestry and Fire Protection requests \$7.6 million (\$7.0 million General Fund and \$600,000 Special Funds) and 12.8 positions beginning in Fiscal Year 2016-17, with additional funding and positions in subsequent years to acquire, install, and support Automated Vehicle Location (AVL) and Mobile Data Computer (MDC) devices in all CAL FIRE emergency response equipment to efficiently and accurately locate CAL FIRE equipment and resources while in transit or on an incident. AVL and MDCs will improve the Department's ability to respond with the closest available resources, which can improve firefighter safety and can reduce the negative impact from fires.

DEPARTMENT	PROJECT	AMOUNT	DESCRIPTION
Franchise Tax Board	E-Commerce Infrastructure Refresh	\$1.8M	The Franchise Tax Board (FTB) requests \$3.4 million General Fund and \$149,000 special funds in 2016-17, \$1.8 million General Fund and \$81,000 special funds in 2017-18, and \$163,000 General Fund and \$7,000 special funds in 2018-19 and ongoing to refresh and expand the Internet network infrastructure, which is reaching end of life (EOL) beginning February 2017.
Franchise Tax Board	Enterprise Data to Revenue Project	\$68M	The Franchise Tax Board (FTB) requests 198 positions and \$68 million General Fund (\$53.3 million is the anticipated Solution Provider payment) in 2016-17 and \$61.4 million General Fund (\$27 million is the anticipated Solution Provider payment) in 2017-18 to support FTB's maintenance and operations of the Enterprise Data to Revenue (EDR) project and support ongoing operational programs. 2016-17 is the final year of the EDR project. The proposal also requests an ongoing augmentation supporting ongoing expenditures beginning in 2018-19 associated with maintaining and refreshing the multiple new hardware and software implemented as a result of the EDR project. To date, the project is on schedule with all deliverables and revenue. Revenue generated from the EDR project is anticipated to be between \$973.4 million and \$1.2 billion for 2016-17 and \$968.7 million and \$1.2 billion for 2017-18. The EDR project is a 66-month IT project that will modernize FTB's processes and systems and will generate between \$4 billion and \$4.7 billion in revenue for the state over the life of the project.
Housing and Community Development	CAPES Application Development	\$568K	The Department of Housing and Community Development (HCD) requests an augmentation of \$568,000 in expenditure authority for the Consolidated Automated Program Enterprise System (CAPES) to fund application development support.
Human Resources	Information Security Staffing	\$154K	This proposal requests one permanent position and \$154,000 (\$19,000 General Fund, \$11,000 Central Service Cost Recovery Fund, \$25,000 Deferred Compensation Plan Fund, \$99,000 Reimbursements) in fiscal year 2016-17 and \$145,000 (\$17,000 General Fund, \$10,000 Central Service Cost Recovery Fund, \$24,000 Deferred Compensation Plan Fund, \$94,000 Reimbursements) in fiscal year 2017-18 and ongoing to address workload resulting from security assessments and the need to improve security practices in the department.
Military Department	Cyber Network Defense Team	\$582K	The California Military Department requests an increase in reimbursement authority from \$774,000 to \$1,356,000 to pay for eight permanent positions (six existing positions and two new permanent positions) for the Department's Cyber Network Defense Team (CNDT). The funding will also pay for hardware and software needed by the CNDT to conduct cyber security assessments for 35 state agencies per year. The CNDT would also be able to simultaneously respond to 4 cyber-incidents per year to mitigate loss of data, restore network services, and assist law enforcement.
State Controller's Office	SCO Fi\$Cal System Support	\$1.6M	The State Controller's Office (SCO) requests \$1,699,000 (\$968,000 General Fund [GF]; \$731,000 Central Service Cost Recovery Fund [CSCRF]) in 2016-17 and \$1,599,000 (\$911,000 GF; \$688,000 CSCRF) in 2017-18 and 2018-19 for 13.0 positions to support new workloads resulting from the Fi\$Cal Project. The requested resources will ensure the SCO continues to fulfill the Controller's constitutional obligations and statutory responsibilities related, but not limited to, fiscal management, state reporting and auditing of payments during transition and use of the Fi\$Cal system.
Public Health	eWIC Electronic Benefit Transfer and Management Information System Project	\$5.78M	The California Department of Public Health (CDPH) requests to redirect 3.0 permanent positions to the Office of Systems Integration (OSI) and increase federal fund expenditure authority by \$5.78 million for fiscal year 2016-17 to replace Women, Infants, and Children Program (WIC) paper checks with an electronic debit card, and replace the current WIC Management Information System (WIC MIS) with a United States Department of Agriculture (USDA) approved. Electronic Benefits Transfer (EBT)-ready Management Information System (MIS). The total request for the project is \$39 million (\$7.9 million for EBT and \$31.1 million for the MIS) over 5 years.

DEPARTMENT	PROJECT	AMOUNT	DESCRIPTION
Public Health	State Agencies: Collection of Data - Race or Ethnic Origin (AB 532)	\$236K	The California Department of Public Health (CDPH), Center for Health Statistics and Informatics (CHSI) requests expenditure authority of \$236,000 for fiscal year 2016-17 and \$234,000 for fiscal year 2017-18 from the Health Statistics Special Fund (Fund 0099) to meet the new mandate to tabulate the data for both single and multiple race or ethnic designations in reports provided to other state departments as specified by Chapter 433, Statutes of 2015 (AB 532),
Technology (CDT)	Expansion of the Security Compliance Audit Program	\$1.57M	The California Department of Technology requests an augmentation of 11 positions and \$1,572,000 in budget authority from the Technology Services Revolving Fund in FY 2016-17 to make permanent and expand the pilot information security compliance audit program within the Office of Information Security. Of the 11 positions, five are current limited term positions and six are newly proposed positions. The goal is to permanently establish the audit program and perform 23 risk-based audits of noncompliant departments annually.
Technology (CDT)	Statewide Information Technology Project Workload	\$1.71M	The California Department of Technology requests an augmentation of 12 full-time permanent positions and _ \$1,718,000 in budget authority from the Technology Services Revolving Fund in Fiscal Year 2016-17 to provide independent project oversight for reportable IT projects, and extended procurement support to improve the T quality, value, and likelihood that reportable IT projects undertaken by the state of California will be successful.
Veteran's Affairs	California E-mail System and Wide Area Network Fee Increase	\$451K	The California Department of Veterans Affairs (CalVet) requests an augmentation of \$451,000 (\$433,000 General Fund and \$18,000 Farm and Home Building Fund of 1943) beginning in Budget Year 2016-17 to cover necessary costs and fee increases resulting from legislative mandate Chapter 404, Statutes of 2010 (AB 2408) that CalVet use the Office of Technology Services for e-mails and Wide Area Network connectivity.

LEGISLATIVE UPDATE

TechWire is following a number of technology-related measures making their way through the legislative process this session. Below are some recent highlights:

AB 1955: State contracts: information technology goods and services: cybersecurity insurance.

Should vendors that have cybersecurity insurance have an advantage when competing for the state of California's IT contracts? That's seemingly the premise behind new legislation introduced by Assemblymember Scott Wilk, R-Santa Clarita.

AB 1955 would amend the Public Contract Code to instruct state agencies to give a "preference" to vendors that carry cybersecurity insurance when procuring IT goods and services. The bill stipulates that vendors that don't have cybersecurity insurance would not

be prevented from bidding on state IT contracts.

AB 2720: Cybersecurity Vulnerability Reporting Reward Program

The chair of the Assembly's Privacy and Consumer Protection Committee thinks California should borrow a page from the private sector to identify security flaws in the state's computer systems, online services and websites: pay money to white-hat hackers and researchers who find vulnerabilities.

Assemblymember Ed Chau, D-Monterey Park, recently introduced legislation (AB 2720) that would authorize the Department of Technology's information security office to create a Cybersecurity Vulnerability Reporting Reward Program. The program would be contingent on adequate funding to pay the "bounties." Chau said the inspiration for the legisla-

tion came from programs already in place in California's tech industry.

AB 1200: Procurement Lobbyists, Registration

Individuals or entities hired to influence how California awards state contracts could soon be required to register as a lobbyist, bringing greater scrutiny to government spending on goods and services. The requirement is the centerpiece of a bill awaiting a final Assembly vote before heading to Gov. Jerry Brown's desk. AB 1200 would require consultants, including those hired to help technology companies win major bids, to register with the state.

The measure by Assemblyman Rich Gordon, D-Menlo Park, would close what supporters say is a glaring loophole in the law, and allow the public to see who is attempting to influence California's state



EVENTS CALENDAR

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Sacramento

AUG 11

California
Technology Forum
Sacramento

AUG 30-31

Los Angeles Digital
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