

CHILDREN'S MINISTRY FAQ

WHEN DO WE OFFER CLASSES FOR CHILDREN?

We offer Children's classes for every Sunday morning worship service (7:45 AM, 9:20 AM & 10:55 AM). We do not offer children's classes during the 6:00 PM worship service.

HOW IS OUR PROGRAMMING STRUCTURED?

Age divisions organize our Children's Ministry. All programming is geared age-appropriately. Each of these divisions is given oversight by a full-time coordinator. The divisions look like this:

- **Early Childhood Division** (birth to 2½ years old)
- **Preschool Division** (2½ years old to Kindergarten)
- **Early Elementary Division** (1st to 3rd Grades)
- **Upper Elementary Division** (4th to 5th Grades)

WHAT ARE OUR SAFETY PROCEDURES?

We hold the safety of our families, our children and our staff in the highest regard. Every Sunday, our ministry teams follow guidelines to ensure the protection of all our classrooms, volunteers and, especially, our children. These guidelines include, but are not limited to:

- ONLY volunteers on duty and parents of children on-site are allowed to enter the classroom or other ministry areas.
- Parents sign-in their children at our computer kiosk Check-in Area where they receive the child's nametag with a unique, randomly generated number along with a parent pick-up tag with matching number. NO child can be signed out without showing the pick-up tag. Any allergies should be noted in our database so they will also print on your child's nametag.
- Volunteers are identified with a blue lanyard and photo ID badge. ONLY those wearing lanyards and badges are allowed to enter classrooms.
- No volunteer is EVER allowed to be alone with a child.
- No male volunteers are EVER allowed to change diapers. Volunteers on bathroom runs with kids must first check the bathroom and stalls before allowing kids to enter then remain out side the door until the child exists.
- Child designated restrooms are located in the E Building and are ONLY for children before, during, and after service. There's also a restroom designated for adult use only.
- Parents who wish to stay in the classroom with their child are allowed to do so but are not allowed to take any child to the restroom or change any diaper. Additionally, that parent must receive a parent volunteer nametag.

HOW CAN YOU APPLY TO SERVE IN CHILDREN'S MINISTRY?

We are always looking for individuals who are passionate about serving the Lord and willing to share His love with our kids. And, in an effort to keep our ministry a safe place for our kids, we diligently screen our volunteers. There are several steps to this screening process:

- Complete a **MINISTRY TEAM APPLICATION (MTA)**
- Clear the **BACKGROUND CHECK**
- Submit your **REFERENCE CHECKS**

Once cleared for ministry, the appropriate Division Coordinator and/or Children's Pastor will discuss with you your best placement and provide appropriate training and guidance for a successful ministry experience.

DO WE OFFER PROGRAMS FOR SPECIAL NEEDS CHILDREN?

Yes! We have Special Needs classes during the 9:20 AM + 10:55 AM worship services. Contact us at children@goldenhills.org, for additional information and to register your child.

WHAT IS OUR HEALTH POLICY?

It is our desire to protect all of our children, families and staff from the spread of common illnesses. With that in mind, we would ask that if your child has had a fever or has been vomiting within 24 hours of attending, that you keep your child home.

CAN MY CHILD ATTEND FOR 2 WORSHIP SERVICE HOURS?

Yes. Many families find themselves here for two services each Sunday. Whether you are attending a class or serving somewhere and then attending worship service, your children can attend 2 services. You should note that often the classrooms change per service hour, so your child will be escorted to the appropriate classroom in needed.

**THE PURPOSE OF
CHILDREN'S
MINISTRY
AT GOLDEN HILLS
COMMUNITY CHURCH
IS TO "GLORIFY GOD
BY HELPING FAMILIES
DEVELOP AGE-
APPROPRIATE
DISCIPLES
WHO IMPACT THEIR
WORLD FOR CHRIST"**

FOR ADDITIONAL QUESTIONS, CONTACT:
CHILDREN'S MINISTRIES
children@goldenhills.org // 925.516.0653 x7120