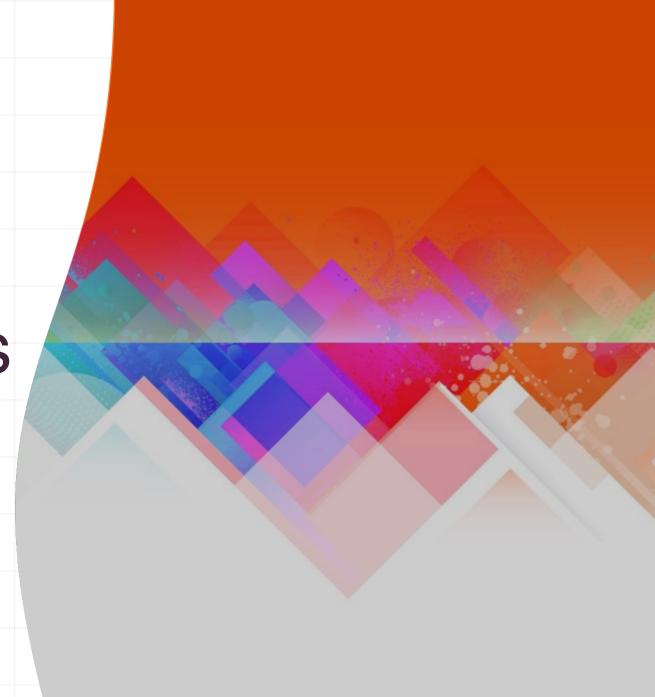
Practical Measurement Systems Analysis (Gage R&R) for Design



Topics

- Basics of gage R&R
- Gage R&R calculations
 - Using R
- Design Gage R&R Gage Discrimination
- Pitfalls of Gage R&R
- Discussion



Rob Schubert

Reliability Consultant – Akhan Semiconductor

Reliability Engineer - Apple

Corporate Quality/Reliability Engineer - Shure Inc (13 yrs)

Quality Engineer, Six Sigma Blackbelt, Noise Vibration Engineer – Ford (13 yrs)

Certified Reliability Engineer (ASQ), Certified CMQ/OE (ASQ), Six Sigma Blackbelt (Ford)

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Previous Presentations:

Overview of life testing in Minitab (Minitab insights, Accendo reliability)

2 parameter vs 3 parameter Weibull with a cable flex test (ARDC)

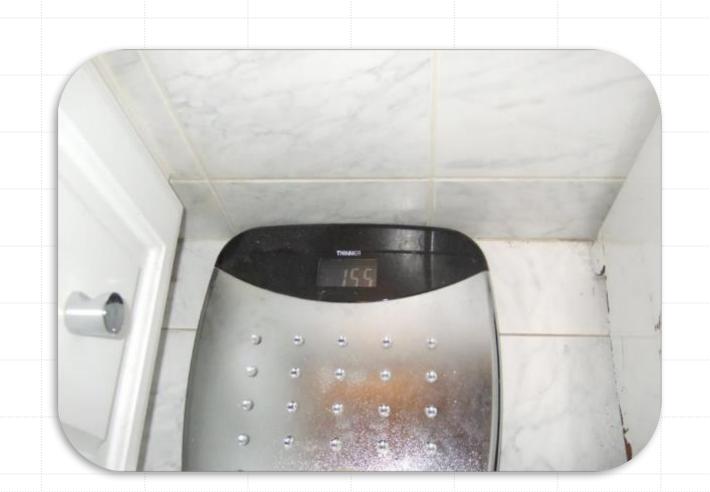
Practical use of the Stress-Strength models to develop specifications (ARDC, Accendo reliability)



Gage R&R – what is it?

Simple bathroom scale

Measurements listed in 0.5 lbs Does that mean ±0.25 lbs?



Gage R&R – what is it?





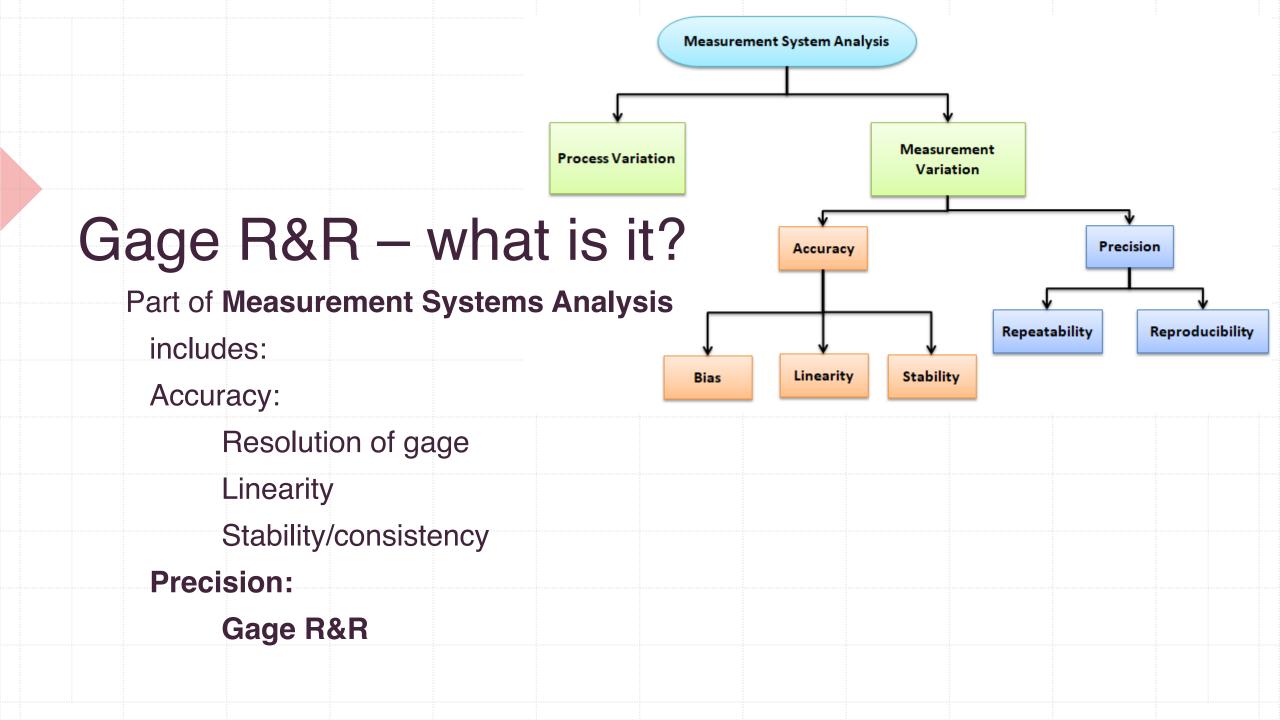
Operator effect: How do you quantify?

Gage R&R – what is it?

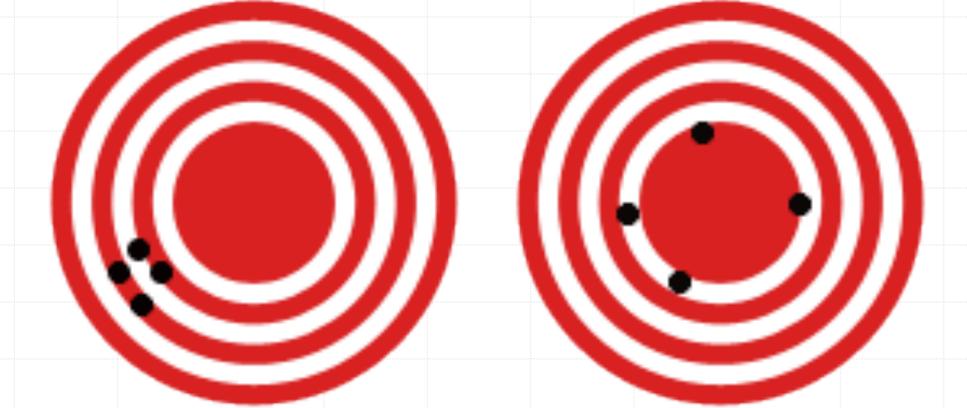




What is it you are trying to measure? Large differences or small differences?







High precision, low accuracy

High accuracy, low precision

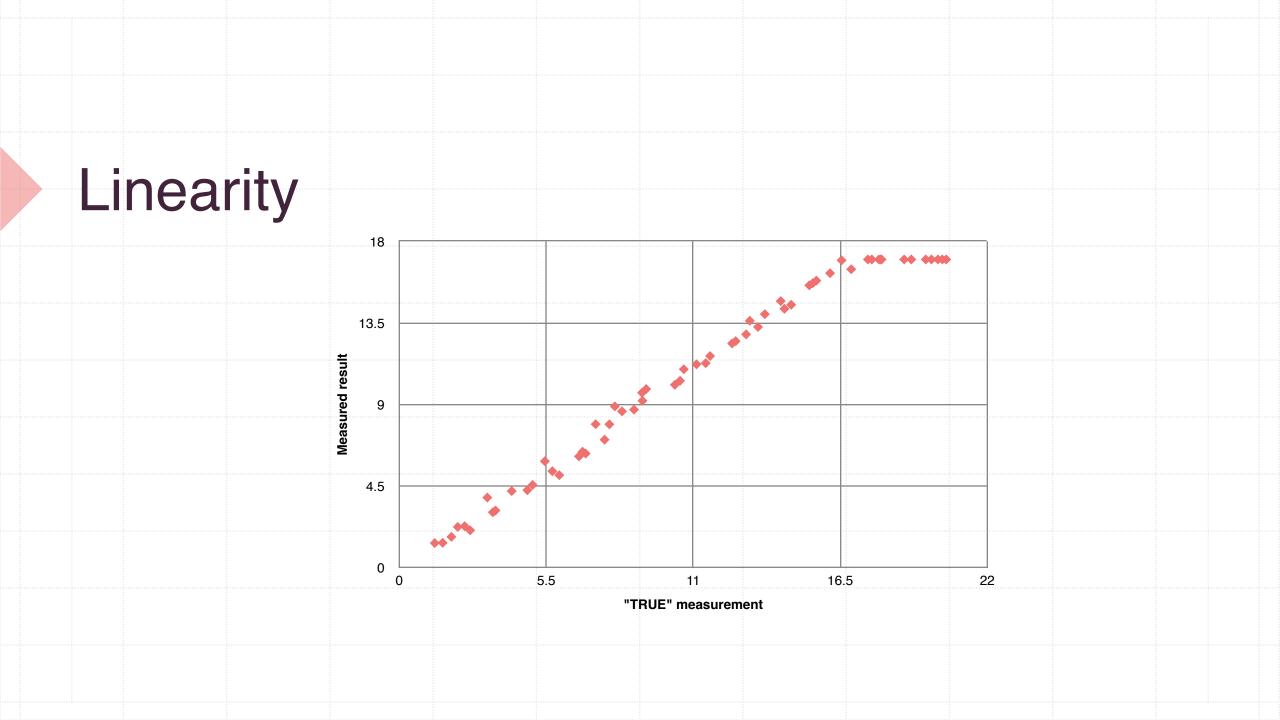
Resolution

· Calipers: 0.001"



Crude ruler: Perhaps ¼"?





Stability/Consistency

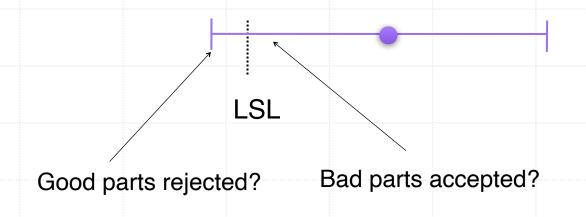
	Op1	Op2 Run		
part	Run1	1	Op1 Run 2	Op2 Run 2
1	10.19	10.04	10.93	10.30
2	12.02	12.08	12.85	12.16
3	5.21	5.52	5.26	5.11
4	7.36	7.14	7.41	7.97
5	9.91	10 24	11.06	19.23

Not enough cool down time?

Gage R&R – Why?

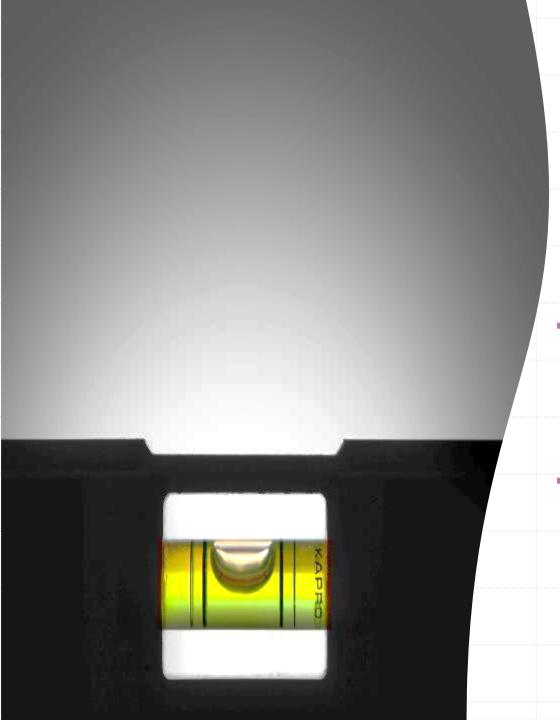
For Production, misclassification of parts means:

- unnecessary scrapping or reworking
- shipment of unacceptable product to customers





USL



Types of Data

Variable (Continuous)

- continuous scale
 - Examples: length, height, gap, thickness, torque, speed, hardness
- Attribute (Discrete)
 - cannot be described on a continuous scale
 - Binary
 - Examples: Pass/Fail, Good/Bad, Go/No Go
 - Ordinal
 - Examples: Low/Med/Hi, color gradient

Gage R&R: Type 0, Type 1, Type 2

- Type 0 Gage R&R repeats measurements without removing the sample.
 - For example: "bed of nails" electronic board test, or Soundroom measurement
- Type 1 Gage R&R removes and replaces the part for each measurements
- Type 2 is standard: 2 or more operator, multiple parts, 2 or more measurements





Variation contributors



Part-to-part Variation

Measurement System Variation (Gage R&R)

Variation due to gage

Repeatability

Variation due to operator

Reproducibility

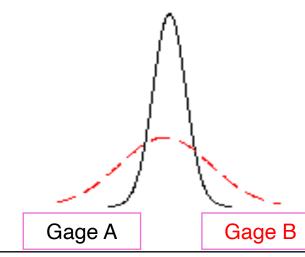
Operator

Operator

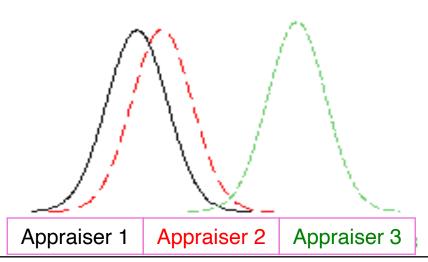
Repeatability vs Reproducibility

Repeatability

Reproducibility



the variation in measurements obtained with one measurement instrument when used several times by one appraiser while measuring the identical characteristic on the same part.



the variation in the average of the measurements made by different appraisers using the same measuring instrument when measuring the identical characteristic on the same part.

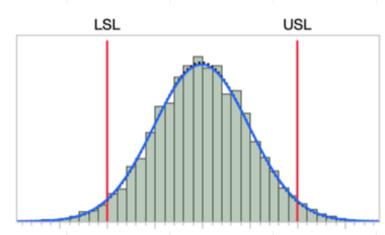
Sample Size and Operator Selection Rule of thumb

- 10+ samples
- 2+ operators
- 2+ measurements each
- 1 or (possibly) more gages
- All environmental conditions if possible (number of samples x number of operators)/number of gages >15
- Operator Selection
 - people that normally take measurements
 - represent full range of experience levels

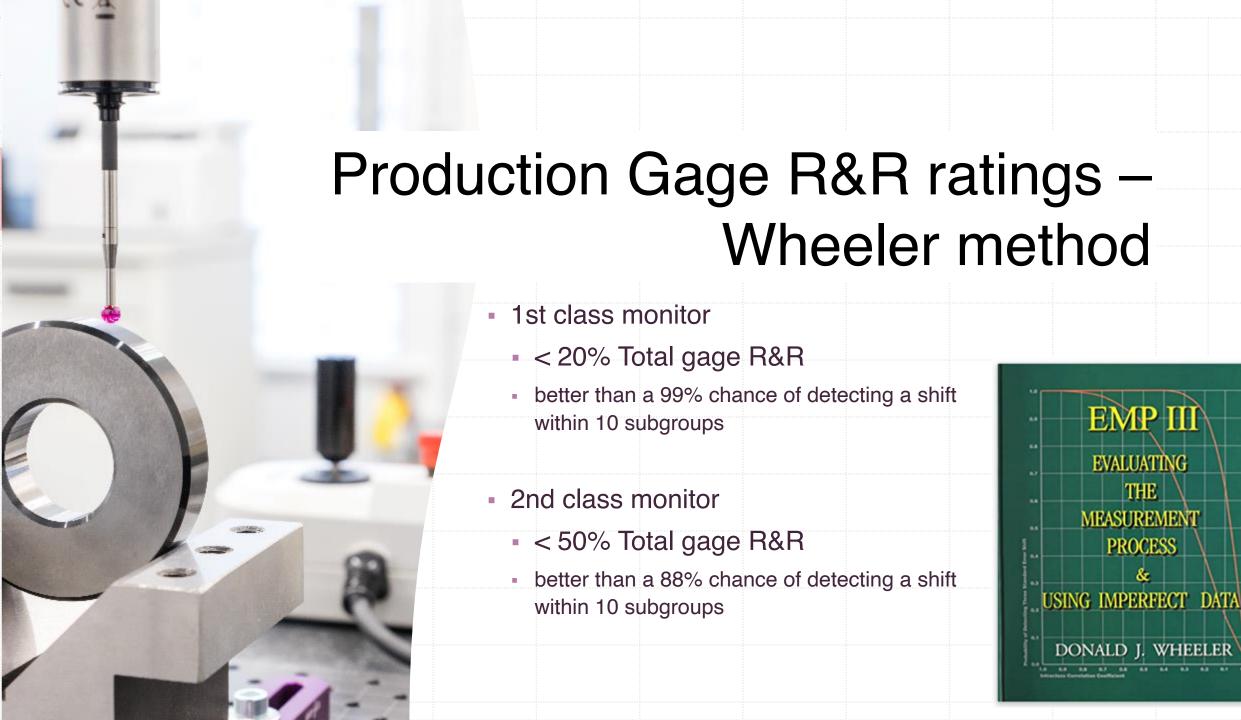


Production Gage R&R

- Automotive Industry Action Group levels:
 - <10% Good</p>
 - 10-30% Marginal
- What does 10% or 30% mean?







Gage R&R calculations (average and range method)

- Equipment variation EV = R (K₁)
 (repeatability)
- Appraiser variation $AV = \sqrt{(\bar{X}_{DIFF} * K_2)^2 (EV)^2/nr}$ (reproducibility)
- Total Gage R&R StDev = $\sqrt{EV^2 + AV^2}$
- Part to Part StDev PV = Rp(K₃)
- Total Variation = $\sqrt{PV^2 + EV^2 + AV^2}$

Total Gage R&R
Repeatability
Reproducibility
Operator
Part-To-Part
Total Variation

These are used for design gage R&R

Number of district categories

NoDC =
$$\frac{Part \ to \ Part \ St Dev}{Total \ Gage \ RR \ St Dev} * \sqrt{2}$$

- Equipment variation EV = R (K₁)
 (repeatability)
- Appraiser variation $AV = \sqrt{(\bar{X}_{DIFF} * K_2)^2 (EV)^2/nr}$ (reproducibility)
- Total Gage R&R StDev = $\sqrt{EV^2 + AV^2}$
- Part to Part StDev PV = Rp(K₃)

Number of district categories

NoDC =
$$\frac{\textit{Part to Part StDev}}{\textit{Total Gage RR StDev}} * \sqrt{2}$$

Example data:

Operator	Dort		П	ræall		Panga	Moon	Mean	Mean
Operator	Part	1st	2nd	3rd	4th	Range	Mean	Range	Mean
Α	X	0.29	0.31	0.33	0.32	0.04	0.3125		
Α	у	0.28	0.29	0.31	0.27	0.04	0.2875	0.04	0.2958
A	Z	0.27	0.29	0.31	0.28	0.04	0.2875		
В	X	0.3	0.31	0.3	0.32	0.02	0.3075		
В	у	0.29	0.28	0.3	0.29	0.02	0.29	0.02	0.2991
В	z	0.29	0.3	0.31	0.3	0.02	0.3]	
С	x	0.3	0.3	0.31	0.3	0.01	0.3025		
С	у	0.29	0.28	0.29	0.28	0.01	0.285	0.01	0.2975
С	Z	0.31	0.3	0.31	0.3	0.01	0.305		

• EV = \overline{R} (K₁)

- R is average range
 - Total mean range = (0.04+0.02+0.01)/3 = 0.0233

Example data:

Operator	Part		П	ræäll		Pango	Mean	Mean	Mean
Operator	rail	1st	2nd	3rd	4th	Range	Mean	Range	Mean
A	X	0.29	0.31	0.33	0.32	0.04	0.3125		
A	у	0.28	0.29	0.31	0.27	0.04	0.2875	0.04	0.2958
A	Z	0.27	0.29	0.31	0.28	0.04	0.2875		
В	X	0.3	0.31	0.3	0.32	0.02	0.3075		
В	у	0.29	0.28	0.3	0.29	0.02	0.29	0.02	0.2991
В	Z	0.29	0.3	0.31	0.3	0.02	0.3		
C	X	0.3	0.3	0.31	0.3	0.01	0.3025		
C	у	0.29	0.28	0.29	0.28	0.01	0.285	0.01	0.2975
C	Z	0.31	0.3	0.31	0.3	0.01	0.305		

- EV = \overline{R} (K₁)
 - R is average range
 - Total mean range = (0.04+0.02+0.01)/3 = 0.0233
 - K₁ is a constant based on the number of trials
 - $K_1 = 1/d_2$
 - Subgroup size = number of trials = 4
 - Number of combination of parts and operators (g) = 3 parts and 3 Operators = 3*3=9
 - $d_2 = 2.080$
 - $\mathbf{K_1} = 1/d_2 = 1/2.080 = 0.480$
 - **EV**= $\bar{\mathbf{R}}^* \mathbf{k_1}$ = 0.0233 *0.480=0.0112

k							Subgrou	p size, n						
K	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1	1.414	1.912	2.239	2,481	2.673	2.830	2.963	3.078	3.179	3.269	3.350	3,424	3.491	3.553
2	1.279	1.805	2.151	2.405	2.604	2.768	2.906	3.025	3.129	3.221	3.305	3.380	3.449	3.513
3	1.231	1.769	2.120	2.379	2.581	2.747	2.886	3.006	3.112	3.205	3.289	3.366	3.435	3,499
4	1.206	1.750	2.105	2.366	2.570	2.736	2.877	2.997	3.103	3.197	3.282	3.358	3.428	3,492
5	1.191	1.739	2.096	2.358	2.563	2.730	2.871	2.992	3.098	3.192	3.277	3.354	3.424	3,488
6	1.181	1.731	2.090	2.353	2.558	2.726	2.867	2.988	3.095	3.189	3.274	3.351	3.421	3,486
7	1.173	1.726	2.085	2.349	2.555	2.723	2.864	2.986	3.092	3.187	3.272	3.349	3.419	3.484
8	1.168	1.721	2.082	2.346	2.552	2.720	2.862	2.984	3.090	3.185	3.270	3.347	3.417	3.482
9	1.164	1.718	2.080	2.344	2.550	2.719	2.860	2.982	3.089	3.184	3.269	3.346	3.416	3,481
10	1.160	1.716	2.077	2.342	2.549	2.717	2.859	2.981	3.088	3,183	3.268	3.345	3.415	3.480
11	1.157	1.714	2.076	2.340	2.547	2.716	2.858	2.980	3.087	3.182	3.267	3.344	3.415	3.479
12	1.155	1.712	2.074	2.3439	2.546	2.715	2.857	2.979	3.086	3.181	3.266	3.343	3.414	3.479
13	1.153	1.710	2.073	2,338	2.545	2.714	2.856	2.978	3.085	3.180	3.266	3.343	3.413	3,478
14	1.151	1.709	2.072	2.337	2.545	2.714	2.856	2.978	3.085	3.180	3.265	3.342	3.413	3,478
15	1.150	1.708	2.071	2.337	2.544	2.713	2.855	2.977	3.084	3.179	3.265	3.342	3.412	3,477

2.326 2.534 2.704 2.847

$$AV = \sqrt{(\overline{X}_{DIFF} * K_2)^2 - (EV)^2 / nr}$$

- $\bullet \overline{X}_{diff}$ is the range of means = 0.2991-0.2958 = 0.0033
- •n= number of parts = 3
- •r=number of trials = 4

Example data:

Operator	Part		π	ræäll		Pango	Mean	Mean	Mean
Operator	rail	1st	2nd	3rd	4th	Range	Mean	Range	Mean
A	X	0.29	0.31	0.33	0.32	0.04	0.3125		
Α	у	0.28	0.29	0.31	0.27	0.04	0.2875	0.04	0.2958
Α	Z	0.27	0.29	0.31	0.28	0.04	0.2875		
В	X	0.3	0.31	0.3	0.32	0.02	0.3075		
В	у	0.29	0.28	0.3	0.29	0.02	0.29	0.02	0.2991
В	Z	0.29	0.3	0.31	0.3	0.02	0.3		
C	x	0.3	0.3	0.31	0.3	0.01	0.3025		
C	у	0.29	0.28	0.29	0.28	0.01	0.285	0.01	0.2975
C	Z	0.31	0.3	0.31	0.3	0.01	0.305		

$$AV = \sqrt{(\overline{X}_{DIFF} * K_2)^2 - (EV)^2 / nr}$$

- • $\overline{\mathbf{x}}_{\text{diff}}$ is the range of means = 0.2991-0.2958 = 0.0033
- •n= number of parts = 3
- •r=number of trials = 4

$$K_2 = 1/d_2$$

But this time we use number of parts = 3 And

Number of combination of parts and operators (g) = 3 parts and 3 Operators = 3*3=9

So $K_2 = 1/d_2 =$	1/1.718 =	= 0.582
--------------------------------------	-----------	---------

10							Subgrou	p size, n						
k	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1	1.414	1.912	2.239	2.481	2.673	2.830	2.963	3.078	3.179	3.269	3.350	3,424	3.491	3.553
2	1.279	1.805	2.151	2.405	2.604	2.768	2.906	3.025	3.129	3.221	3.305	3.380	3.449	3.513
3	1.231	1.769	2,120	2.379	2.581	2.747	2.886	3.006	3.112	3.205	3.289	3.366	3,435	3.499
4	1.206	1.750	2.105	2.366	2.570	2.736	2.877	2.997	3.103	3.197	3.282	3.358	3.428	3,492
5	1.191	1.739	2.096	2.358	2.563	2.730	2.871	2.992	3.098	3.192	3.277	3.354	3.424	3,488
6	1.181	1.731	2.090	2.353	2.558	2.726	2.867	2.988	3.095	3.189	3.274	3.351	3.421	3,486
7	1.173	1.726	2.085	2.349	2.555	2.723	2.864	2.986	3.092	3.187	3.272	3.349	3.419	3.484
8	1.168	1.721	2.082	2.346	2.552	2.720	2.862	2.984	3.090	3.185	3.270	3.347	3.417	3.482
9	1.164	1.718	2.080	2.344	2.550	2.719	2.860	2.982	3.089	3.184	3.269	3.346	3.416	3.48
10	1.160	1.716	2.077	2.342	2.549	2.717	2.859	2.981	3.088	3,183	3.268	3.345	3.415	3.480
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12	1.155	1.712	2.074	2.3439	2,546	2.715	2.857	2.979	3.086	3.181	3.266	3.343	3.414	3.479
13	1.153	1.710	2.073	2,338	2.545	2.714	2.856	2.978	3.085	3.180	3.266	3.343	3.413	3.478
14	1.151	1.709	2.072	2.337	2.545	2.714	2.856	2.978	3.085	3.180	3.265	3.342	3.413	3,478
15	1.150	1.708	2.071	2.337	2.544	2.713	2.855	2.977	3.084	3.179	3.265	3.342	3,412	3,477

d ₂	1,128	1.693	2.059	2.326	2,534	2.704	2.847	2.970	3.078	3.173	3,259	3.336	3.407	3,472
k	2	3	4	5	6	7	8	9	10	11	12	13	14	15
*						5	ubgrou	p size, n					.41	

$$AV = \sqrt{(\bar{X}_{DIFF} * K_2)^2 - (EV)^2 / nr}$$

$$= \sqrt{(0.033 * 0.582)2 - \frac{(0.0112)2}{3 * 4}} = \sqrt{-0.00000672} = 0$$

Example data:

Total Gage R&R Standard deviation

$$=\sqrt{EV^2 + AV^2}$$

$$= \sqrt{(0.0112)2 + (0)2} = 0.0112$$

Operator	Part		П	iræal		Pango	Mean	Mean	Mean
Operator	rail	1st	2nd	3rd	4th	Range	Mean	Range	Mean
A	x	0.29	0.31	0.33	0.32	0.04	0.3125		
A	у	0.28	0.29	0.31	0.27	0.04	0.2875	0.04	0.2958
A	z	0.27	0.29	0.31	0.28	0.04	0.2875		
В	X	0.3	0.31	0.3	0.32	0.02	0.3075		
В	у	0.29	0.28	0.3	0.29	0.02	0.29	0.02	0.2991
В	Z	0.29	0.3	0.31	0.3	0.02	0.3		
С	x	0.3	0.3	0.31	0.3	0.01	0.3025		
С	у	0.29	0.28	0.29	0.28	0.01	0.285	0.01	0.2975
С	z	0.31	0.3	0.31	0.3	0.01	0.305		

- Part to part Standard Deviation - $PV = R_p(K_3)$

$$R_p = \overline{X}_{Part Max} - \overline{X}_{Part Min}$$

$$R_p = 2.991 - 2.958 = 0.033$$

Example data:

Operator	Part		П	ræäll		Pango	Moan	Mean	Mean
Operator	rail	1st	2nd	3rd	4th	Range	Mean	Range	Mean
A	X	0.29	0.31	0.33	0.32	0.04	0.3125		
A	у	0.28	0.29	0.31	0.27	0.04	0.2875	0.04	0.2958
A	Z	0.27	0.29	0.31	0.28	0.04	0.2875		
В	x	0.3	0.31	0.3	0.32	0.02	0.3075		
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В	Z	0.29	0.3	0.31	0.3	0.02	0.3		
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С	у	0.29	0.28	0.29	0.28	0.01	0.285	0.01	0.2975
C	Z	0.31	0.3	0.31	0.3	0.01	0.305		

- Part to part Standard Deviation - $PV = R_p(K_3)$

$$R_p = \overline{X}_{Part Max} - \overline{X}_{Part Min}$$

- $R_p = 2.991 2.958 = 0.033$
- $K_3 = 1/d_2$
- But this time we use only number of parts = 3
- $K_3 = 1/1.912 = 0.523$
- PV = 0.033 * 0.523 = 0.0173

k							ubgrou	p size, n						
K	2	3	4	5	6	7	8	9	10	11	12	13	14	15
1	1.414	1.912	2.239	2,481	2.673	2.830	2.963	3.078	3.179	3.269	3.350	3,424	3.491	3.553
2	1.279	1.805	2.151	2.405	2.604	2.768	2.906	3.025	3.129	3.221	3.305	3.380	3.449	3.513
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13	1.153	1.710	2.073	2,338	2.545	2.714	2.856	2.978	3.085	3.180	3.266	3.343	3.413	3.478
14	1.151	1.709	2.072	2.337	2.545	2.714	2.856	2.978	3.085	3.180	3.265	3.342	3.413	3,478
15	1.150	1.708	2.071	2.337	2.544	2.713	2.855	2.977	3.084	3.179	3.265	3.342	3.412	3,477

d ₂	1,128	1.693	2.059	2.326	2,534	2.704	2.847	2.970	3.078	3.173	3,259	3.336	3.407	3,472
L	2	3	4	5	6	7	8	9	10	11	12	13	14	15
*						5	Subgrou	p size, n						

Number of distinct categories =

NoDC = $\frac{\textbf{\textit{Part to Part StDev}}}{\textbf{\textit{Total Gage RR StDev}}} * \sqrt{2} = \frac{0.0173}{0.0112}$

$$*\sqrt{2} = 2.18$$

Design vs production gage R&R

Design:

No Specification

Goal: determine difference between designs =different part selection

Final measurement: Gage Discrimination



Design Gage R&R - Gage Discrimination

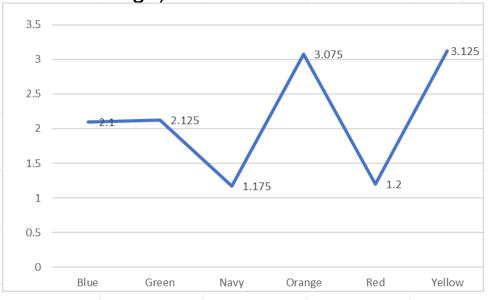
1) Calculate the number of distinct categories (without truncation):

NoDC
$$\neq \frac{\textbf{Part to Part StDev}}{\textbf{Total Gage RR StDev}} * \sqrt{2} \text{ or } \sqrt{2 * \frac{\textbf{Part to Part Variance}}{\textbf{Total Gage RR Variance}}}$$

2) Calculate the range Rng = (Maximum measurement average) – (Minimum measurement average)

3) Divide Range by Number of distinct categories.

$$\frac{Rng}{NoDc} = \text{Gage Discrimination}$$



Design Gage R&R – Gage Discrimination

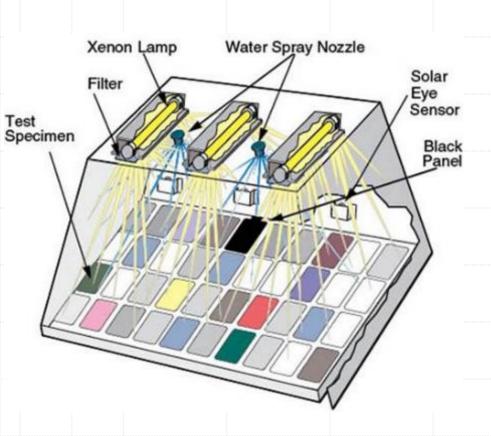
Part (color) Operator DE94

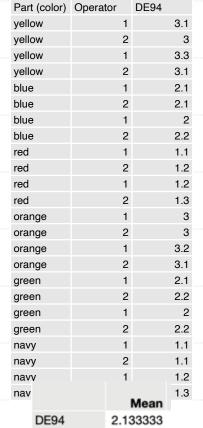
yellow 1 3.1

yellow 2 3

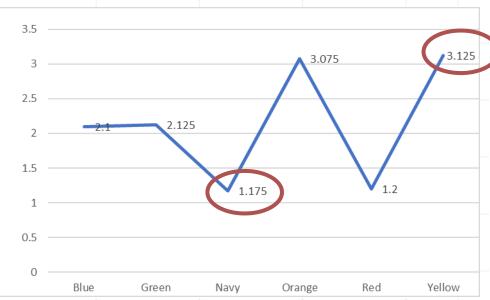
yellow 1 3.3

3.5





	Mean	
DE94	2.133333	
part[blue]	2.1	
part[green]	2.125	
part[navy]	1.175	
part[orange]	3.075	
part[red]	1.2	
partfyollow	2 125	



Rng = 3.125 - 1.175 = 1.95

Design Gage R&R – Gage Discrimination

			-	_
	Total Gage R&R	0.09801961		11.40
	Repeatability	0.09801961	0.5881176	11.40
3	Reproducibility	0.00000000	0.0000000	0.00
L	Operator	0.00000000	0.0000000	0.00
4.2.1	Part-To-Part	0.85426267	5.1255760	99.35
	Total Variation	0.85986775	5.1592065	100.00

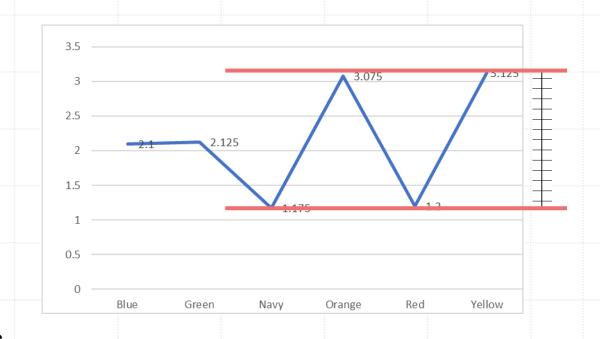
$$NoDC = \frac{Part \ to \ Part \ StDev}{Total \ Gage \ RR \ StDev} * \sqrt{2}$$

StdDev StudyVar %StudyVar

NoDC =
$$\frac{0.854}{0.0980} * \sqrt{2} = 12.43$$

Gage Discrimination =
$$\frac{Rng}{NoDc} = \frac{1.95}{12.43} = 0.156$$

Meaning: any measurement within **0.156** DE94 is the same measurement



Using R

https://www.r-project.org/

Download R, install

Type in console window:

setRepositories()

Select all repositories

install.packages("SixSigma")
install.packages("dplyr")



R Script

```
# Import packages
library(SixSigma)
library("dplyr")
# remove previous data (if it exists)
rm(DTA)
# Read from CSV
DTA=read.csv("C:/Users/heada/Documents/demoDATA.csv")
# View the data in a table
View(DTA)
# run gage R&R - Console window shows numbers we are
interested in
my.rr <- ss.rr(var = DE94,
         part = Color,
         appr = Operator,
         data = DTA
```

```
NoDC = (my.rr$studyVar[5.1]/my.rr$studyVar[1,1])*sqrt(2) #calculate NoDC
RngDta <- DTA %>%
                                     # Specify data frame
 group_by(Color) %>%
                                      # Specify group indicator
 summarise_at(vars(DE94),
                                   # Specify column
        list(name = mean))
                                   # Specify function
mx=max(RngDta$name)
mn=min(RngDta$name)
Rng=mx-mn
GageDisc=Rng/NoDC
csvf<-c("NoDC",NoDC,"Min (avg)",mn,"Max (avg)",mx,"Range = Max -
Min", Rng, "Gage discrimination", GageDisc)
Csvfle<-matrix(csvf,nrow=5,ncol=2,byrow=TRUE)
colnames(Csvfle) <- c("parameter", "value")
write.csv(Csvfle, "output.csv", row.names = FALSE)
```

file.show("output.csv")

"Don'ts" for Gage R&R

- You cannot run a gage R&R on an environmental chamber this does conditioning, and you will evaluate a sample before and after this chamber test <- that measurement will need a gage R&R
- Gage R&R is fairly specific to a tool and a set of samples for a design gage R&R, you can sometimes use a gage discrimination on a different product, but be aware some do not translate. <-be careful.
- If it's a Go-no-Go gage that is an attribute gage R&R, do not use a variable Gage R&R

Non-Destructive vs Destructive

Non-destructive

- Has repeats
- Uses Crossed Gage R&R

Destructive

- no repeats (since destroyed)
- Uses Nested Gage R&R

NOTE: All variation part to part is captured in the gage R&R as repeatability

Most Reliability Testing is destructive





Destructive Gage R&R – Gage Discrimination

Create parts with defects

Example Glue joint:

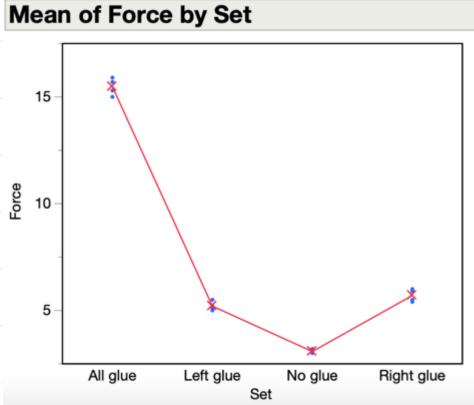
- · left half glued
- right half glued
- all glued
- no glue

Note! You can use different trial runs you may wish to find ones with low variability



Destructive Gage R&R – Gage Discrimination Example

F	orce	Operator	Set	Part
	5	1	Left glue	1
	5.1	2	Left glue	2
	5.5	1	Left glue	3
	5.2	2	Left glue	4
	6	1	Right glue	5
	5.9	2	Right glue	6
	5.4	1	Right glue	7
	5.5	2	Right glue	8
	15	1	All glue	9
	15.7	2	All glue	10
	15.3	1	All glue	11
	15.9	2	All glue	12
	3	1	No glue	13
	3	2	No glue	14
	3.2	1	No glue	15
	3.1	2	No glue	16





- ·			
Level	Number	Mean	
All glue	4	15.4750	
Left glue	4	5.2000	
No glue	4	3.0750	
Right glue	4	5.7000	

Rng = 15.475 - 3.075 = 12.4

Destructive Gage R&R – Gage Discrimination

	StdDev	StudyVar	%StudyVar
Total Gage R&R	0.2783882	1.670329	5.03
Repeatability	0.2783882	1.670329	5.03
Reproducibility	0.0000000	0.000000	0.00
Operator	0.0000000	0.000000	0.00
Part-To-Part	5.5250189	33.150113	99.87
Total Variation	5.5320280	33.192168	100.00

NoDC =
$$\frac{Part \ to \ Part \ StDev}{Total \ Gage \ RR \ StDev} * \sqrt{2}$$
NoDC =
$$\frac{5.525}{0.278} * \sqrt{2} = 28.03$$

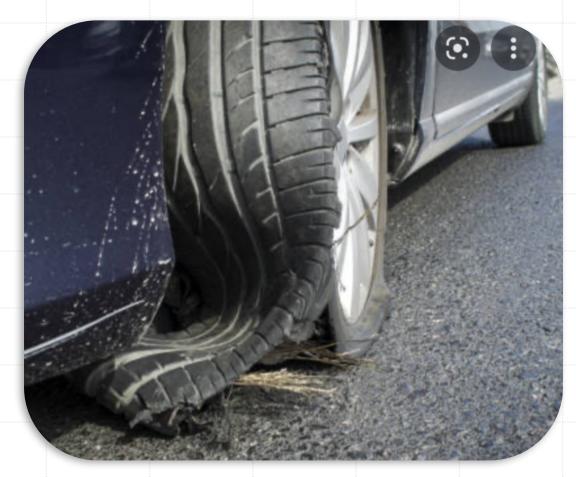


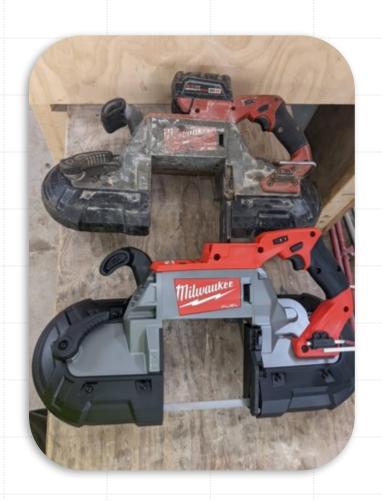
Gage Discrimination =
$$\frac{Rng}{NoDc} = \frac{12.4}{28.03} = 0.44$$
 lbs

Meaning: any measurement within <0.44 lbs is the same measurement*

Caveat: this includes part to part variation – impossible to remove due to the destructive nature

Destructive Gage R&R What are the assumptions?





Destructive Gage R&R

One part - 3 locations of damage – repeatable measurements at each location

Is this destructive?



Take-Aways

- Production: Use Wheeler's method
- Design: Calculate Gage Discrimination
- Destructive: Create intentional defects

Destructive over-estimates gage discrimination

Assumes normal distribution

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Corporate Quality/Reliability Engineer - Shure Inc (13 yrs)

Quality Engineer, Six Sigma Blackbelt, Noise Vibration Engineer – Ford (13 yrs)

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Previous Presentations:

Overview of life testing in Minitab (Minitab insights, Accendo reliability)

2 parameter vs 3 parameter Weibull with a cable flex test (ARDC)

Practical use of the Stress-Strength models to develop specifications (ARDC, Accendo reliability)



Questions? Discussion