Fred Schenkelberg Fundamentals of Reliability Goals





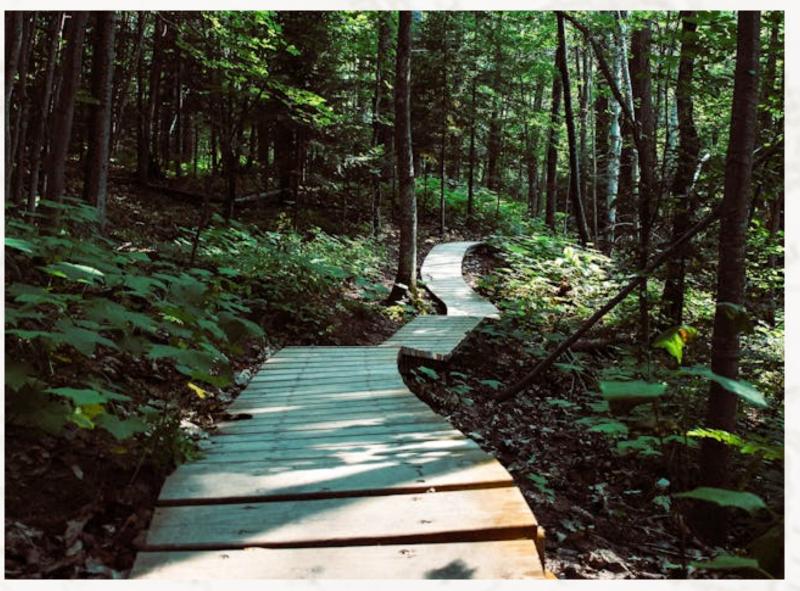


# How do you talk about reliability?

## Four Elements







#### Function

Four Elements

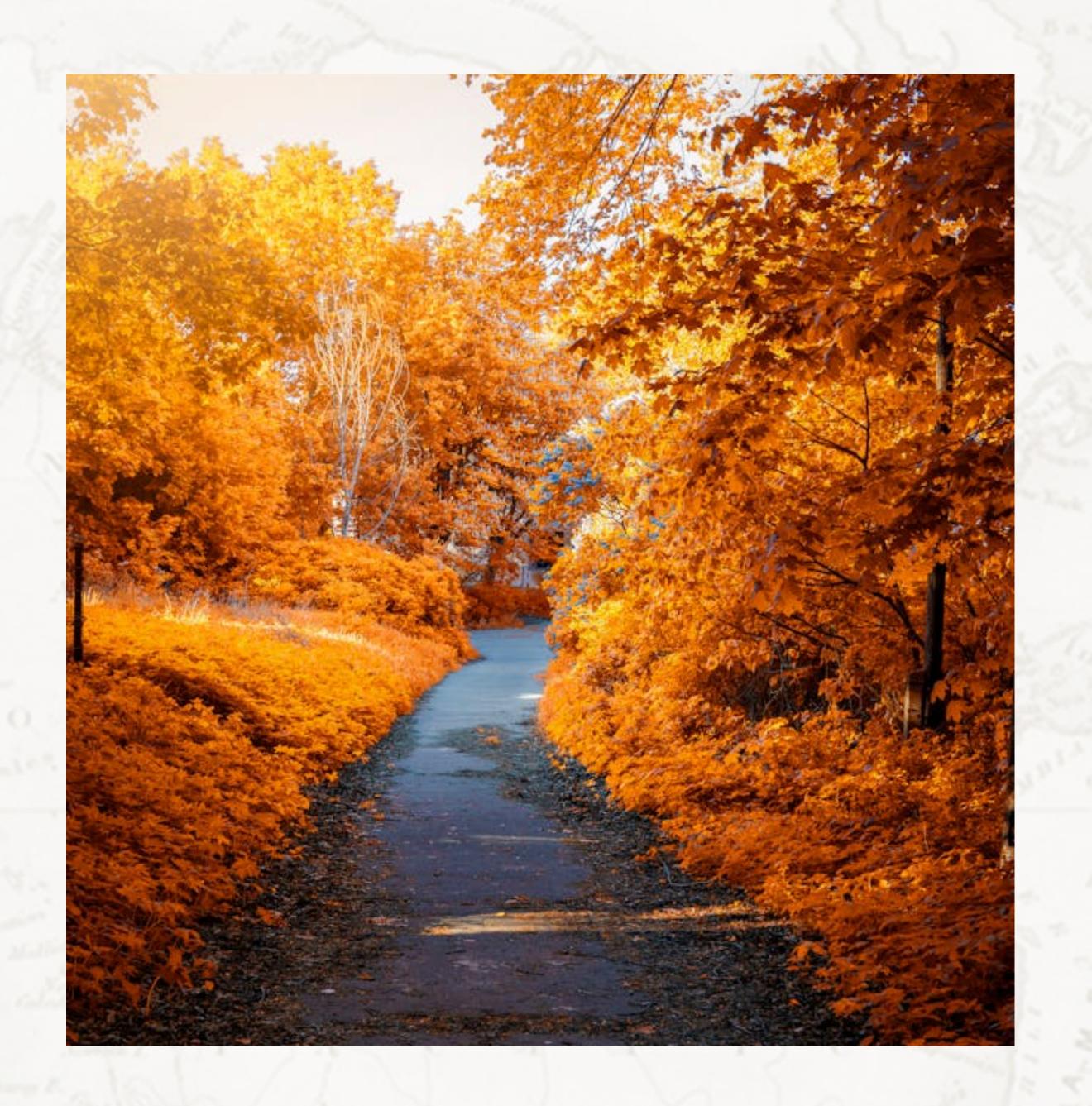
Primary function

what does this thing do?

All other functions matter

they are detailed elsewhere

(or should be)



#### Environment

#### Four Elements

Where and how

The weather and conditions of the location(s) of use

How and how often used

In the goal statement, keep brief

Have another document with all the details



### Probability & Duration

Four Elements

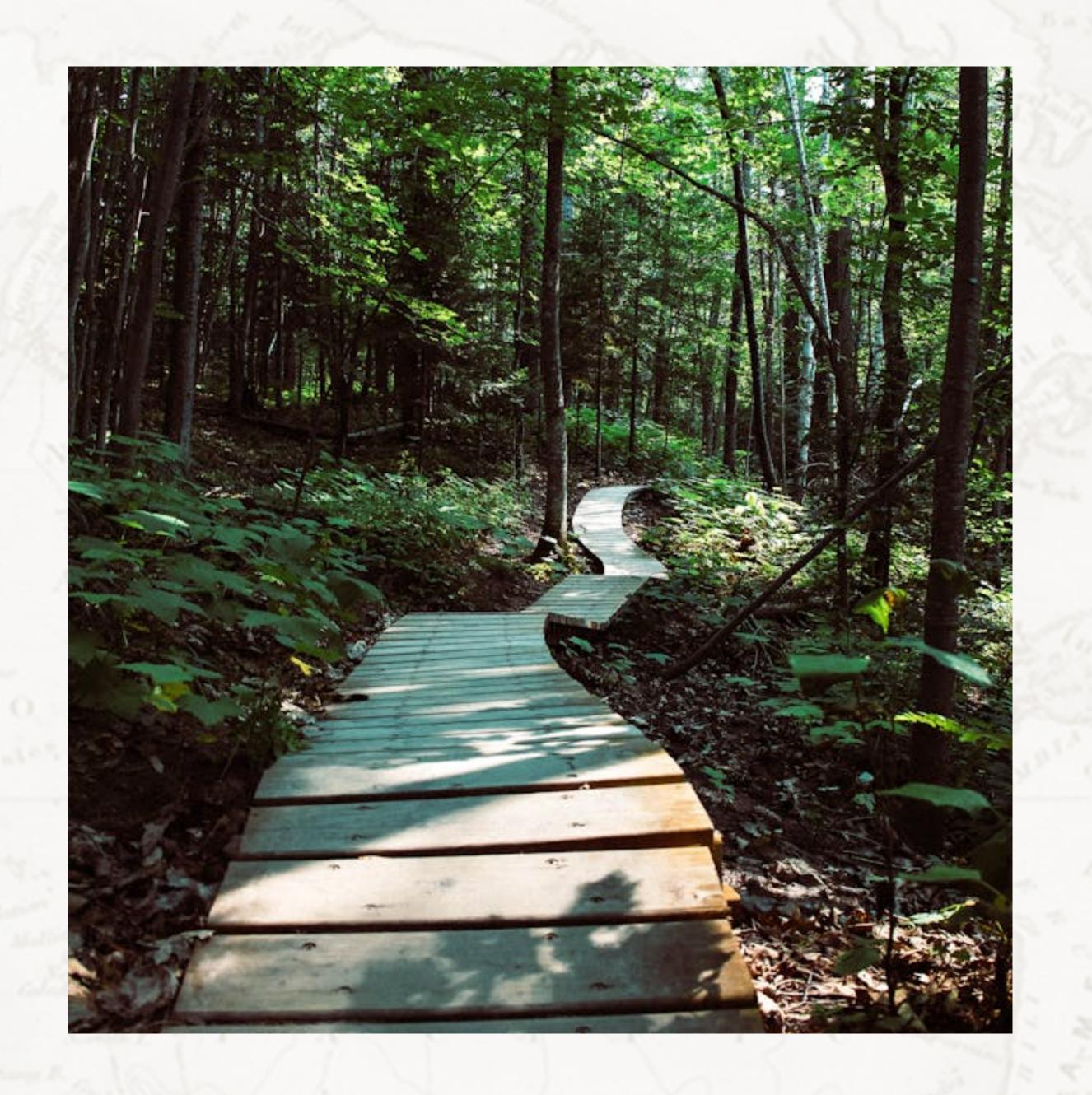
Couplets

Probability of Success over a specified duration

out of box

warranty

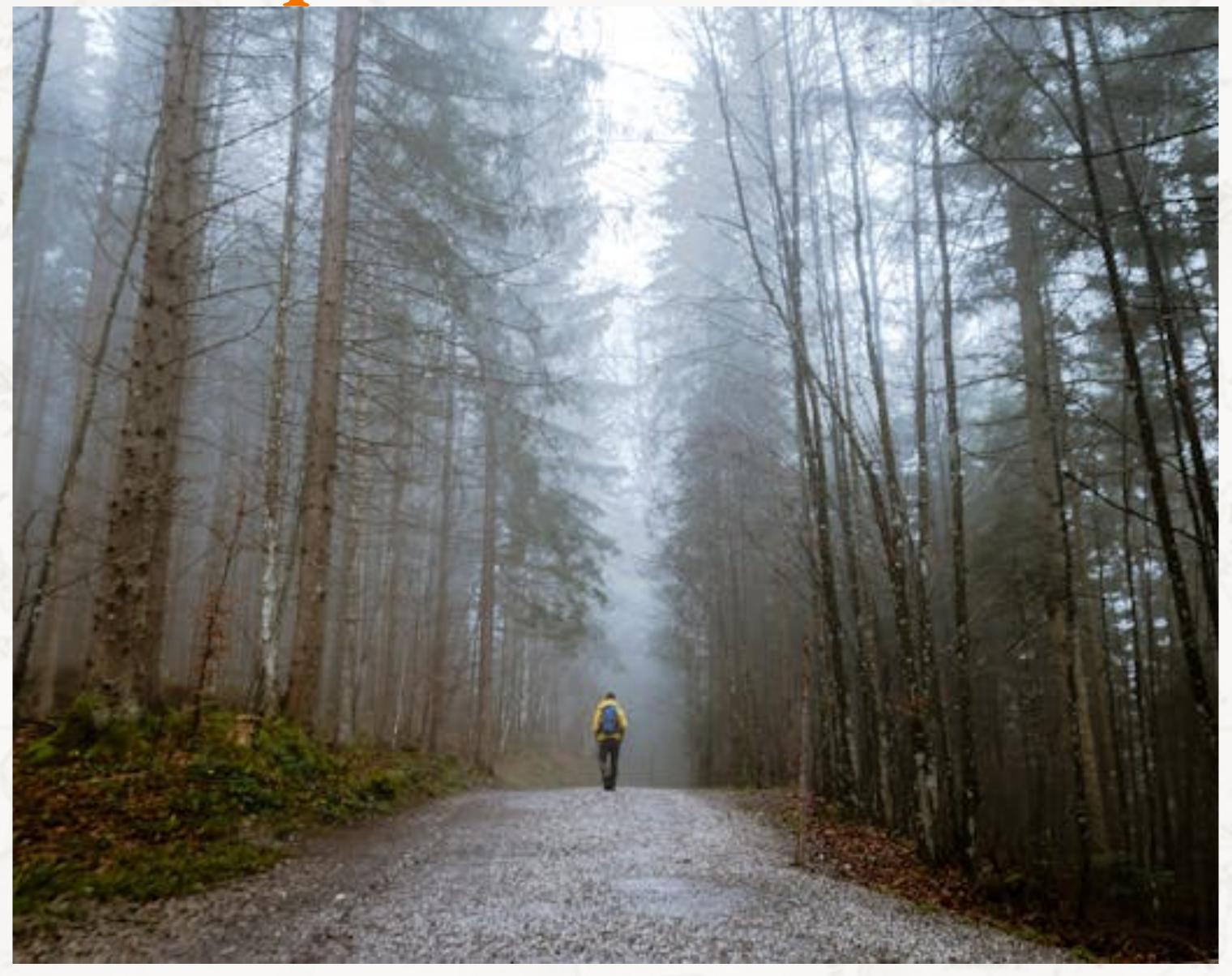
operating life

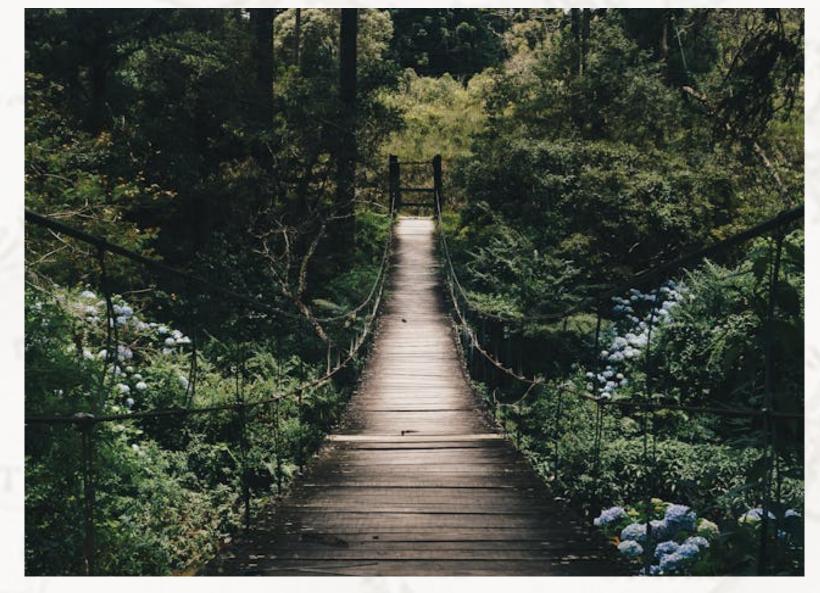


## What drives

the goal?

Goal Inputs





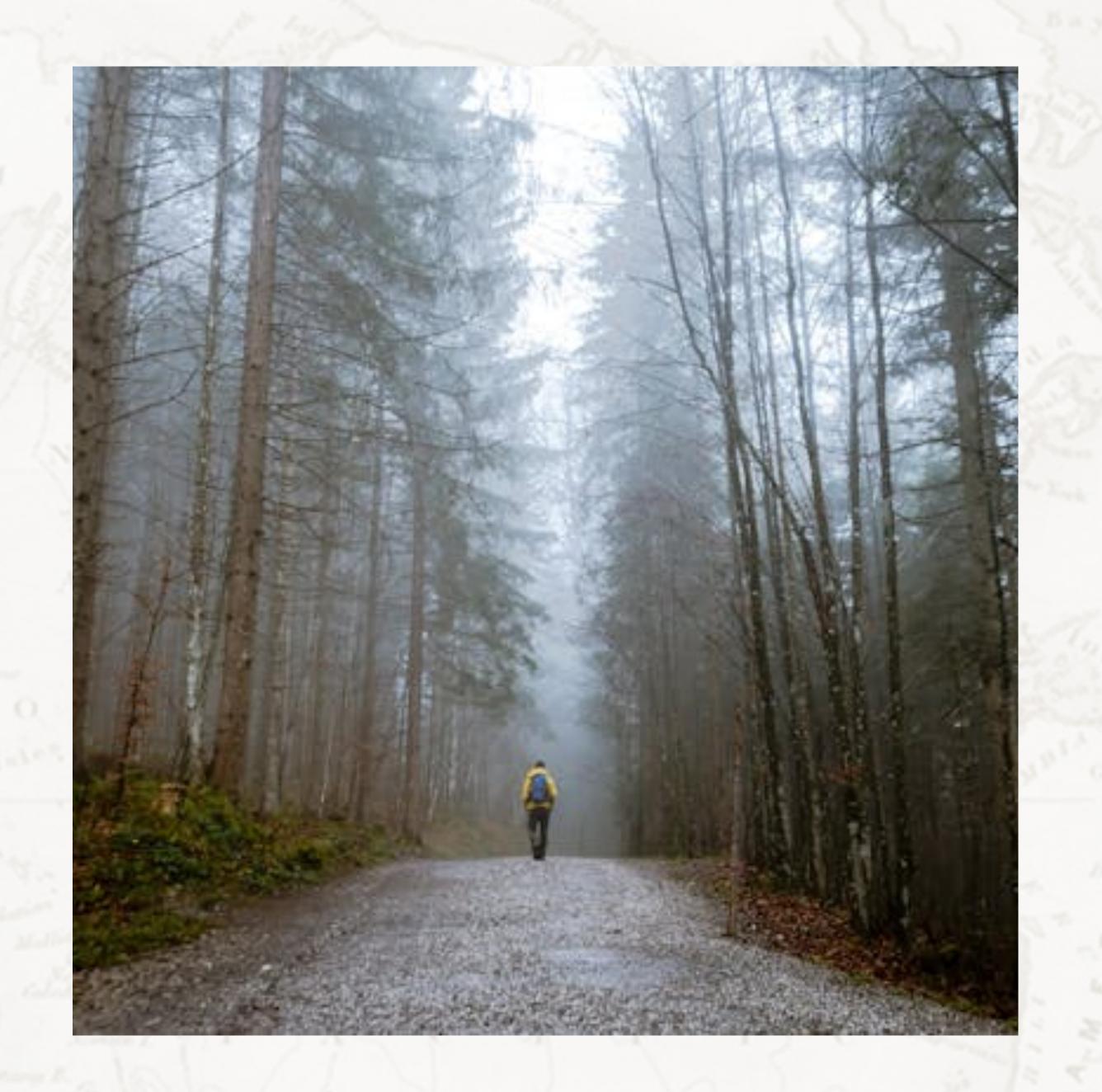


## Technology Goal inputs

What is possible?

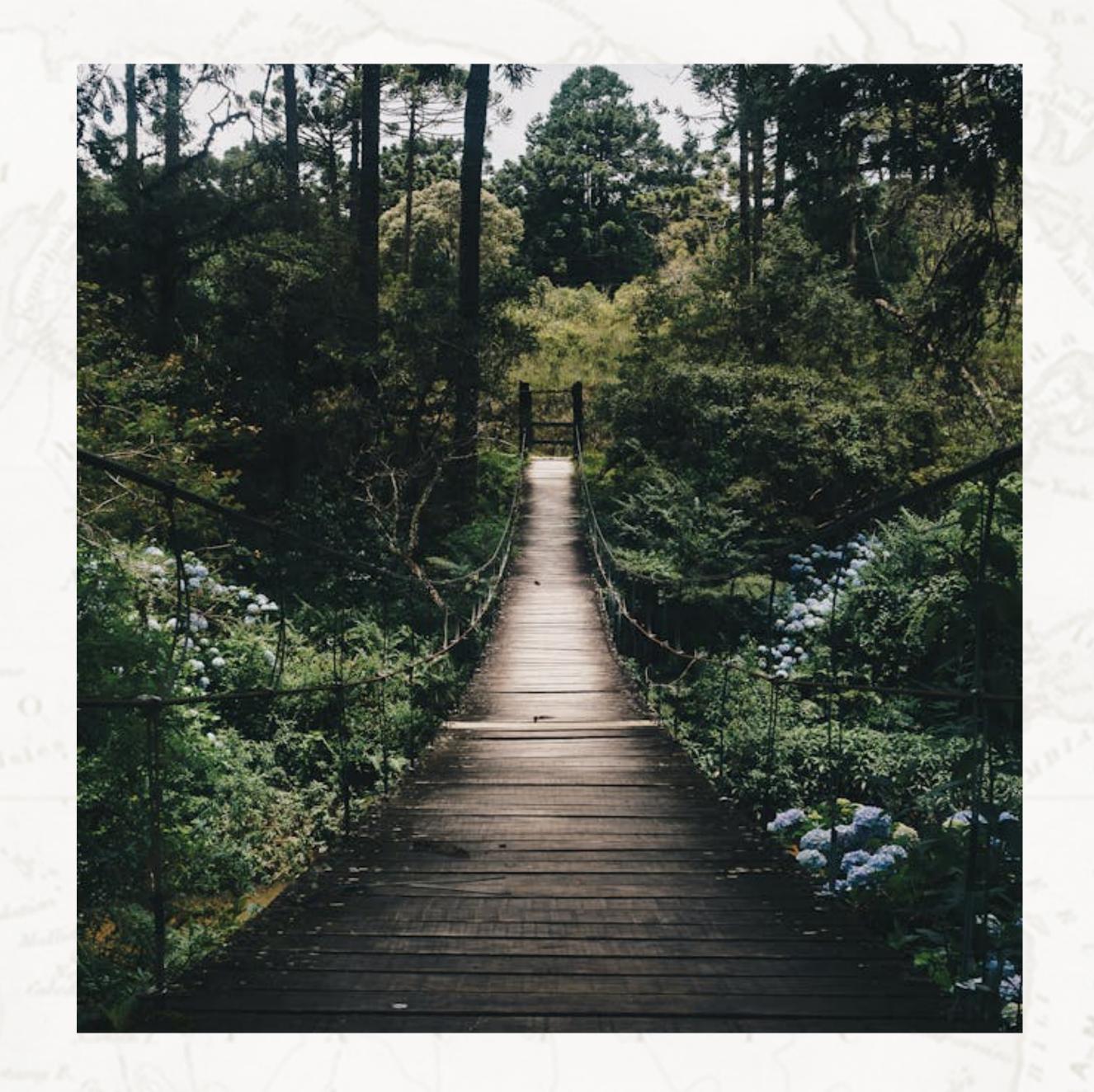
What is supportable?

What is feasible?



## Cost Goal inputs

Cost, price, purchase decision is the result of value to a customer enough value



### Expectations

Goal inputs

The customers' or market expectation of reliability

You're brand promise plays a role here



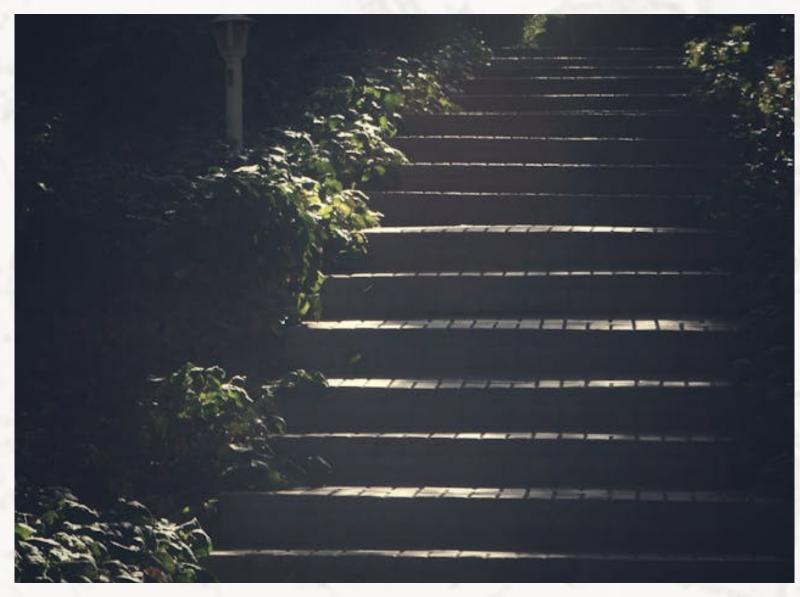
## What is the value

## ofa goal?

### Value of a Goal







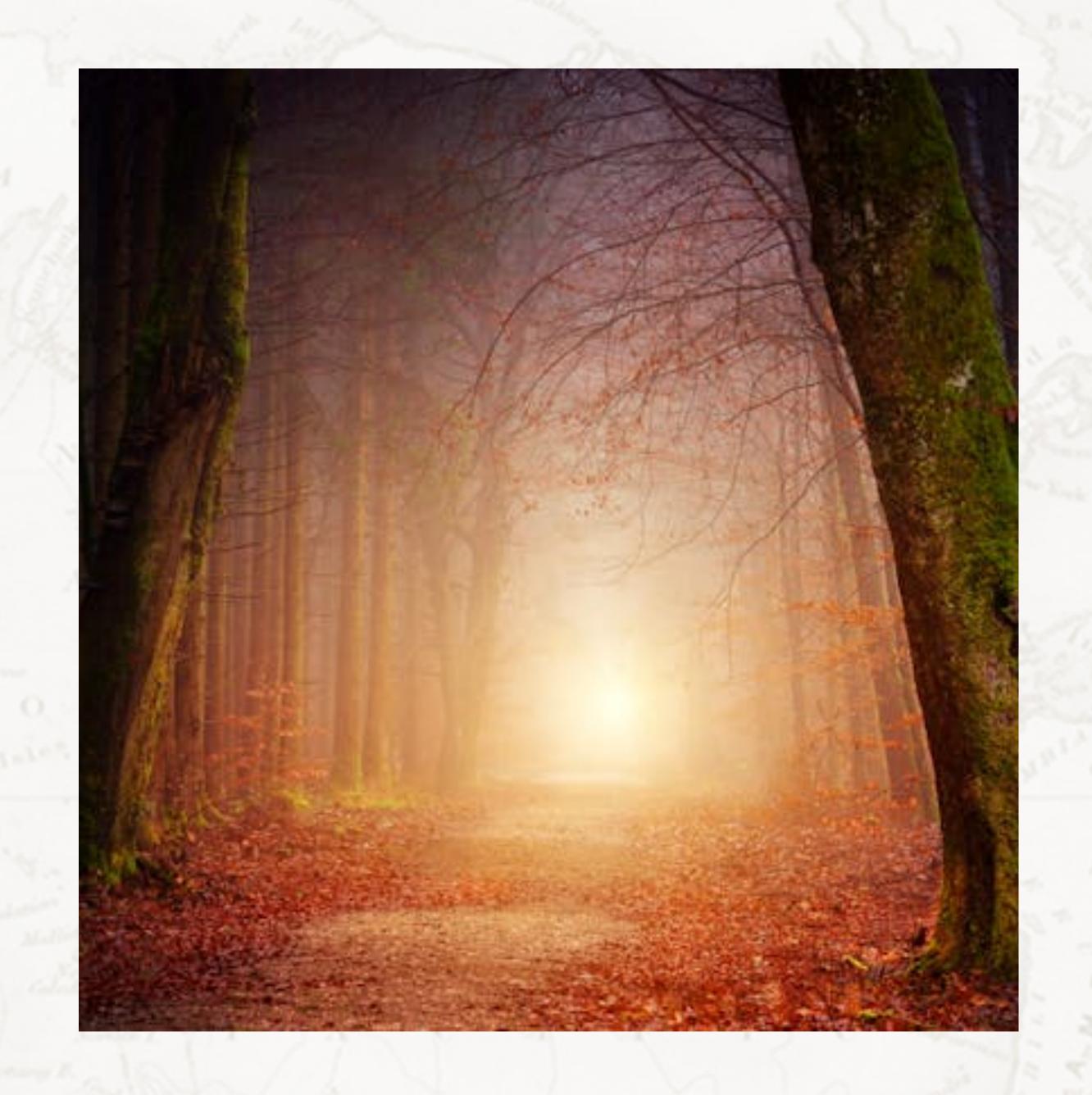
## Alignment

Value of a Goal

One common goal

with appropriate processes

this limits mistaken assumptions



#### Measurable

Value of a Goal

Measurable, so measure it

System models help here

Get the feedback to the team early and often



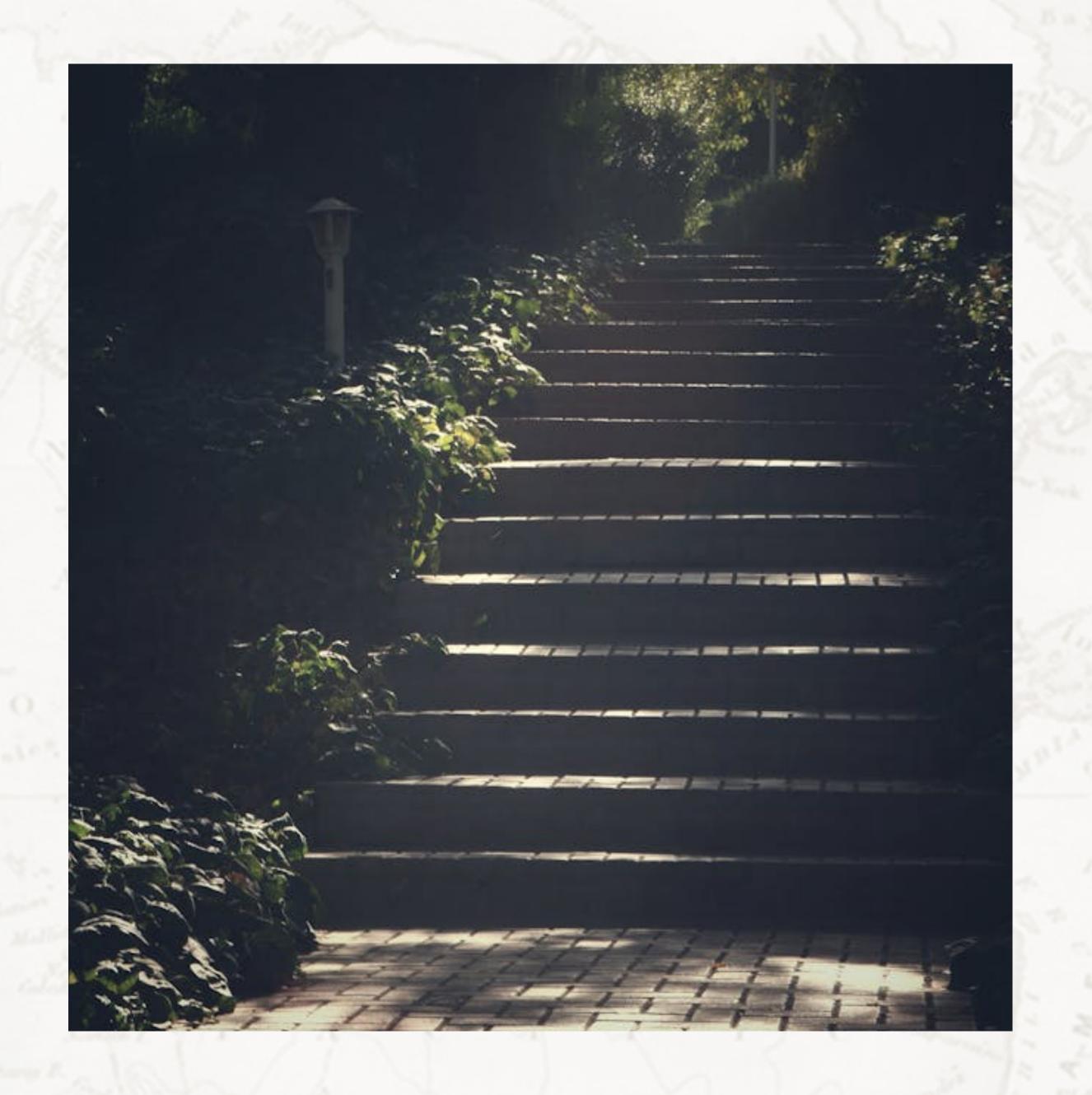
#### Priorities

Value of a Goal

A goal helps the team focus

on the vital few

unknowns or limitations



## Are goals

## working for you?

# Additional Comments and Questions

## Thanks

see more at AccendoReliability.com