

# COHORT 2018: MOONSHOT OUTCOMES: Listed Sequentially

**NOTE:** PowerPoint files, in some cases, open and close with black blank slides that represent the video links – **please** scroll down one slide to reach the first slide.



#### CULTIVATING RISK INTELLIGENCE IN GOVERNMENT

**OPERATIONS:** Organizations face a multitude of risks in varying sizes and degree of impact (cyber, geopolitical, systemic, etc.). Whether an organization is introducing new policies, products and services or chooses to stay the course (status quo), leaders must learn how to assess the impact of their decision against the probable outcomes to effectively manage risk. What is the best path forward to transform an environment that has practiced risk aversion to one that embraces risk intelligence in decision-making?



**MOONSHOT VIDEO** 



**MOONSHOT QUESTION AND ANSWER** 



**MOONSHOT POWERPOINT** 



MOONSHOT HANDOUT



#### DIGITAL TRANSFORMATION AND UPSKILLING THE

WORKFORCE: The digital transformation of organizations will change how work is conducted and service is delivered. Understanding the disruptive potential and opportunities is critical to ensuring the development of the workforce. What is the best path forward for the State to up- and right-skill staff needs and employment gaps caused by a lack of digital talent?



**MOONSHOT VIDEO** 



**MOONSHOT QUESTION AND ANSWER** 



"Produce Empowering Environments for People Statewide"

## BACK TO THE CENTER – INNOVATION WITHOUTFEAR

IN A HUMAN-CENTRIC ENVIRONMENT: Our employees' ability to deliver collaborative, innovative, holistically effective processes and services are dependent on having a flexible and trusting environment that allows us to be experimental and innovative without the fear of failure or repercussion. We must engage, inspire, motivate, and empower our constituents. We must come back to the center in a human-centric approach and ensure our efforts focus on our constituents' needs - not just the processes and procedures to deliver the services needed. How do we change practices that impede our workforce from being agile and adopting human-centered, end-user design in our daily work? How can we eliminate restrictive practices that impose an expectation of perfection and finality that exclude the end-user of the process or service? How can we construct bridges for inclusive environments for our constituents and employees?



**MOONSHOT VIDEO** 

**MOONSHOT POWERPOINT** 



### MANAGING PRIORITIES AMIDST DISASTERS: In 2017,

California experienced five federally declared events within 12 months that resulted in mass evacuation sand sheltering operations, over 1.2 million acres burned, over 11,000 homes and businesses destroyed, and tragically claimed 66 lives. These events required the sustained and unified effort of all State departments and employees to support all of the communities impacted by these disasters; many are still struggling to recover. Keeping up with existing mission critical program priorities while supporting communities who are dealing with complex response and recovery needs has placed significant pressure on numerous departments and agencies. What best practices can departments put in place to better address these long-term needs when disasters strike?



**MOONSHOT VIDEO** 



**MOONSHOT POWERPOINT** 



**MOONSHOT WHITEPAPER** 



TRANSFORMING SILO MENTALITY: A silo mentality is inward looking and resists sharing information, resources and ideas with other people or department. Silo mentality begins at the level of our beliefs. It places restrictive boundaries that inhibit employee engagement and programmatic, departmental and organizational productivity. Silos also restrict agility and response to real time change. Despite omnipresent silo mentality, there are ever-present examples that demonstrate the instantaneous break-down of silos within the environments of disaster and emergency response. These "breakthroughs" spotlight exceptional performance and leadership at all strata of government. Doors to policy barriers are opened. Bias and competition are replaced by a pervasive unified response. Breakthrough outcomes are achieved in days – not months or years. Yet, once the disaster is resolved, the siloed status-quo rapidly regenerates. How can we use disaster response as a tool of learning for operational and behavioral change? How do we transform silo mentality as instantaneously as emergency response?



**MOONSHOT VIDEO** 

MOONSHOT POWERPOINT