



**LIMITED RESIDENTIAL
CONSUMER WARRANTY**

Gessi North America, Inc.
704 North Valley Street, Suite E
Anaheim, California 92801 USA
Voice: 714 - 808 0099
Fax: 714 - 808 0973

GESSI LIMITED RESIDENTIAL CONSUMER WARRANTY

Gessi North America, Inc. ("Gessi NA") is the North American distributor of products designed and manufactured by Gessi S.p.A ("Gessi"), a renowned manufacturer of home plumbing fixtures, bathroom and kitchen faucets and bathroom accessories.

Gessi manufactures its products with the highest degree of workmanship, using high-quality materials and offering exceptional design.

Gessi proudly offers the original consumer purchaser or the original consumer purchaser from a contractor (the "Purchaser", "you", or "your") of its products (the "Products" or, in the singular, "Product"), the following limited warranty (the "Warranty").

This Warranty applies only to Products manufactured for the U.S. and Canadian markets, and sold exclusively by Gessi, Gessi NA, and dealers authorized by Gessi to sell in the U.S. and Canada.

THIS WARRANTY DOES NOT COVER GESSI PRODUCTS PURCHASED FROM SELLERS OTHER THAN AUTHORIZED GESSI DEALERS IN THE U.S. OR CANADA (FOR EXAMPLE, AND WITHOUT LIMITATIONS, GREY MARKET PRODUCTS, OR PRODUCTS PURCHASED OVER THE INTERNET FROM UNAUTHORIZED U.S. OR CANADIAN DEALERS ARE NOT COVERED BY THIS WARRANTY).

THIS WARRANTY DOES NOT COVER ANY INDUSTRIAL, COMMERCIAL, OR BUSINESS USE OF ANY GESSI PRODUCT, INCLUDING USE IN RENTAL PROPERTY (OF ANY DURATION) THAT IS NOT THE RESIDENCE OF THE PURCHASER.

Limited Lifetime Warranty Duration

Gessi's limited lifetime warranty (the "Lifetime Warranty") extends from the date a Product is delivered to the Purchaser and for as long as the Purchaser owns the Product and resides in the residence in which the Product is first installed.

Extension of Warranty Duration

Where required by law, the warranty periods set out in this warranty will be extended for a period equal to the length of time the product is unavailable to the Purchaser due to service or repairs under this warranty.

Lifetime Limited Warranty

Gessi provides a Lifetime Warranty on the Products against manufacturing defects in material and workmanship on all parts and components of the Product, except as follows:

Gessi provides the following limited warranties on its valves and cartridges installed for residential application in the U.S. and Canada under normal usage:

1. Valves and Cartridges

Ceramic disc valves and single lever mixer cartridges are covered by a five (5) year limited warranty from the date of installation; and

All other non-ceramic disc valves and cartridges are covered by a two (2) year limited warranty from the date of installation.

2. Finishes

Gessi provides the Purchaser with a Lifetime Warranty on finishes produced using physical vapor deposition (PVD) and a five-year limited warranty on defects in materials and workmanship from the date of purchase on all other finishes.

Any issue other than a material and workmanship defect is not covered by this Warranty.

Some finishes may dull or show slight changes in color, sheen, or texture with age and exposure to certain environmental conditions, including but not limited to prolonged exposure to UV rays and hard water. These finish variations are normal effects of age and use that are considered normal wear and tear. Normal wear and tear is not a defect and is not covered by this warranty.

DRAINS FINISHED OTHER THAN CHROME ARE NOT WARRANTED

Remedies Under this Warranty

Gessi (through its North American distributor, Gessi NA) will provide, free of charge, replacement part(s) or products, or if no longer available, a comparable product to replace those which have proven defective. If a comparable product is not available, then a monetary adjustment will be made taking into account the age of the defective product.

Replaced products, parts or components assume the remaining term of this warranty, but not less than sixty (60) days from the date of replacement.

THIS WARRANTY SHALL NOT APPLY TO:

- replacement parts and components that are not manufactured by or provided by Gessi, or to any damage to other parts or components of the Product (or to components or parts not provided by Gessi) caused by the use of non-Gessi parts or components; or
- repairs and/or installations that were not performed by a plumber (duly licensed in jurisdictions in which licensing is required), or that were improperly performed or performed other than in accordance with Gessi's written instructions; or
- altered or modified Gessi parts or to any damage caused by such parts unless the parts were authorized in writing by Gessi North America; or
- Products that were damaged as a result of misuse, negligence, accident, or by care or maintenance not performed in accordance with Gessi's written instructions; or
- any claim in which Gessi's warranty instructions for filing a claim were not followed; or
- Products used as a tool, hammer or for any purposes other than those for which they were designed; or
- Products to which live electrical cables were attached; or
- filter faucets were not installed in the main water system or not installed before the supply hoses of the faucet.

LEGAL NOTICES

GESSE AND ITS US-AUTHORIZED DISTRIBUTOR, GESSE NA, WILL NOT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, OR SPECIAL OR PUNITIVE DAMAGES, WHETHER DIRECT OR INDIRECT, BASED ON WARRANTY, CONTRACT OR NEGLIGENCE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE LIMITATIONS OR EXCLUSIONS LISTED ABOVE MAY NOT APPLY TO YOU.

UNLESS OTHERWISE CONTRARY TO STATE LAW, GESSE'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT (EXCLUDING SHIPPING AND DELIVERY CHARGES AND COST OF INSTALLATION).

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

THE DURATION OF IMPLIED WARRANTIES (INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR OR SPECIAL PURPOSE) EXISTING UNDER STATE, PROVINCIAL, OR TERRITORIAL LAW IS LIMITED TO THE SHORTER OF THE DURATION OF SUCH WARRANTIES PROVIDED BY LAW OR THE DURATION SET OUT IN THIS WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG A WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

FOR PURCHASES MADE DIRECTLY FROM GESSI S.P.A., THE UCC APPLIES, AND THE APPLICATION OF THE U.N. CONVENTION ON INTERNATIONAL SALES OF GOODS IS EXPRESSLY EXCLUDED.

ANY MODIFICATION TO THE PRESENT WARRANTY IS VALID ONLY IF MADE AND EXECUTED BY GESSI IN WRITING. GESSI AND GESSI NORTH AMERICA'S SALES-PERSONS AND / OR DISTRIBUTORS OR DEALERS MAY NOT MODIFY THIS WARRANTY IN ANY MANNER WHATSOEVER. GESSI AND GESSI NORTH AMERICA RESERVE THE RIGHT TO MODIFY ITS PRODUCTS, OFFERINGS, AND WARRANTIES AT ANY TIME WITHOUT PRIOR NOTICE.

How to Obtain Warranty Service

For service under this Warranty, a request should be made through the dealer from which the covered product was purchased. If return of the Product, or a component of the Product is necessary, the dealer will contact Gessi NA to obtain the necessary Return Goods Authorization (RGA) and handle the return process on your behalf. To locate a dealer in your area, please contact Gessi NA at 714-808-0099.

Please provide your dealer with:

- date of product delivery to you, date of purchase, and date of installation;
- model, serial number of the product, and a description of the part covered by the Warranty;
- description of the defect; and
- a copy of the original sales receipt (without a sales receipt, this Warranty will not be honored). If you do not have the original sales receipt, please contact your Gessi dealer for a copy.

Product Warnings and Recommendations

- DUE TO THE DESIGN OF SOME PARTS/PRODUCTS, SHARP EDGES MAY CAUSE INJURIES IF MISHANDLED OR TOUCHED. PLEASE HANDLE CAREFULLY TO AVOID POTENTIALLY SERIOUS INJURY.
- DO NOT LET CHILDREN PLAY WITH THE HANDLES OR LEVERS OF THE FAUCETS OR REVOLVING SPOUTS, HANDSPRAY. MISUSE, SUCH AS CHILD'S PLAY, MAY COMPROMISE THE CORRECT FUNCTIONING OF THE PRODUCTS OR RESULT IN BREAKAGE.
- DO NOT LEAVE CHILDREN UNATTENDED CLOSE TO BATH / SHOWER UNITS. SLIPPERY BATH / SHOWER FLOORS MAY RESULT IN SERIOUS INJURY, INCLUDING CHILDREN OR ADULTS SLIPPING AND HITTING SHARP EDGES.
- DO NOT LET FAUCETS DROP ON THE GROUND.
- DO NOT HIT FAUCETS WITH ANY OBJECT: ITS SURFACE AND SHAPE MAY BE DAMAGED.
- EXCESSIVE OR SUDDEN FORCE IN THE OPERATION OF THE LEVERS OF FAUCETS MAY BREAK THE INTERNAL COMPONENTS AND CAUSE CARTRIDGE LEAKS. KEEP YOUR PRODUCT'S PURCHASE RECEIPT, INSTALLATION INSTRUCTIONS AND THE WARRANTY IN CASE OF DEFECTS OR QUESTIONS. WITHOUT A PURCHASE RECEIPT, WARRANTY CLAIMS WILL NOT BE HONORED.
- THE INSTRUCTION MANUAL SHOULD BE READ CAREFULLY BEFORE INSTALLATION, AND THE INSTALLATION PROCEDURES PROVIDED THEREIN MUST BE PROPERLY FOLLOWED AND COMPLIED WITH.
- ALL SHOWER UNITS ARE EQUIPPED WITH A FLOW RESTRICTOR OF 2.5 GPM; PLEASE DO NOT REMOVE IT.
- WHEN YOU LEAVE HOME FOR MORE THAN 1 DAY, REMEMBER TO SHUT OFF THE MAIN WATER SYSTEM AS CHANGES IN PRESSURE MAY BREAK THE SUPPLY HOSES.
- USE ONLY ORIGINAL GESSI SPARE PARTS.
- DURING THE INSTALLATION, USE OF EXCESSIVE FORCE SHOULD BE AVOIDED TO PREVENT DAMAGE TO THE PRODUCT AND/OR ITS COMPONENTS AND PIECES. NEVER FORCE COMPONENTS OR PIECES TOGETHER. NEVER FORCE SCREWS OR OVERTIGHTEN THE SCREWS.
- THE FOREGOING LIST IS A SERIES OF EXAMPLES AND IT IS NOT EXCLUSIVE.

Failure to follow the above warnings and recommendations may result in damages to the Product that are not covered by the Warranty.

Use Precautions / Maintenance / Suggestions

Cleaning recommendation for Gessi products

Gessi products are manufactured from different materials to comply with the needs, design, and functionality of each market.

- The surfaces of Gessi fittings are produced using the finest materials and manufacturing processes and are constantly improved by advanced quality assurance methods. To fully enjoy your Gessi products and pre-serve their appearance, please note the following:
 1. Water contains lime, which, to a greater or lesser extent, deposits on the fitting surface after evaporation. You can prevent lime deposits from forming and keep your fitting clean by always wiping the fitting dry immediately after use.
 2. Do not use detergents, solvents, chemical or abrasive agents, metallic sponges, alcohol, etc. to clean Gessi products. These can cause permanent damage to the surface, appearance and aesthetics, brightness and the finishing of the products. Clean only with a soft sponge and soapy water. In case of very hard water, clean and dry the faucet more frequently to prevent damage from the deposits in such water.
 3. Periodically clean the aerator filter by unscrewing it and removing lime scale that obstructs the openings.

Cleaning instructions

- Clean as and when required.
- Adjust the cleaning dosage and contact time according to the product. Test clean on an inconspicuous part of the product before applying it to the entire product.
- Regular cleaning can prevent calcification.
- When using spray cleaners, spray first onto a cloth or sponge, never directly onto the product, as drops could enter openings and gaps and cause damage.
- After cleaning, rinse thoroughly with clean water to remove any residue.

IMPORTANT: residues from liquid soaps, shampoos and shower foam can also cause damage. Rinse with clean water after use. If the surface is already damaged, cleaning materials will cause further damage.

Precautions for Installation

- Before installing the faucet, flush all debris from the water supply lines.
- After installation, a plumber should check for any leakage by running water for two 15-minute periods. After this procedure, it is suggested to inspect or have inspected the flexible supply hoses periodically for damage.
- Always turn OFF both hot and cold-water supply lines before removing an existing faucet or disassembling the valve. Open faucet handle to relieve water pressure and ensure that a complete water shut-off has occurred.

Technical Data and Compliance Requirements

- Working pressure should not be lower than 0.5 bar (7.25 psi) and not be higher than 5 bar (72 psi). In case of higher working pressure, use a pressure reducer valve.
- Maximum test installation pressure: 8 bars (116 psi).
- Avoid major pressure differences between hot and cold-water supply. Differences in pressure, water with high mineral content, and soapy substances can corrode the internal and external parts of the hoses and slowly break them, causing leakage.
- Maximum working temperature for Gessi products is 70 °C (158 °F).

Internet Purchase and Unauthorized Sellers:

Gessi and its authorized US distributor, Gessi North America, warn against buying its products from any reseller or retailer that is not an authorized Gessi reseller located within or outside the US and Canada. Sometimes the price quoted may be lower in order to induce customers to purchase, especially

in the case of Internet sales. However, products offered for sale by unauthorized resellers may be non-genuine Gessi products or may not be modified for US/ Canadian standards, resulting in installation and performance-related problems.

