



MULTIMEDIA ON AVAYA IP OFFICE SERVER REQUIREMENTS

Format	Downloadable setup file
Database	PostgreSQL
Web Server	Apache Tomcat
User Interface	Web Interface and Chronical Desktop Application
Multimedia Server Requirements	Windows 2008, 2012, or 2016, 64bit OS Linux (most all distributions) Either can be virtualized Hardware: 8 Core Processor 8-16 GB Ram 500 GB Hard Drive 1 Ethernet NIC (10/100 or 10/100/1000)
Chronical Server Requirements	Windows 7 or higher, Windows 2008 or higher Linux 32bit or 64bit 250 GB Hard Drive (minimum) 8 GB RAM Quad Core CPU (minimum) 1 additional core for each VRTX hardware device.
Avaya IP Office	<i>Release 5 or higher</i>
IP Office Connection	Release 4.0 – 9.1 - System Monitor Release 10.0 and above Devlink3. Requires Avaya CTI Link License

Avaya Licenses Required	IP Office Preferred Edition or higher. VCM Card and Resources for IP 500 V1 or V2. 3rd Party SIP Endpoint Licenses 1 for every 5 simultaneous calls in Queue or Queue Call Back.
Virtual Machine	VM Ware
User PC Requirements	Windows 7 or higher; Linux 32bit or 64bit Internet Explorer, Firefox, Opera, Safari Java 7 or above Javascript enabled
Increasing Server Requirements	1 Chronicall Multimedia Server will support 250 active Skill Based Routing Agents and Queued Call Back Ports, per server.

RECORDING STORAGE

Storage Space	8-Hour Days	5 Agents	10 Agents	25 Agents	50 Agents
32 GB	700	140	70	28	14
250 GB	5,461	1,092	546	218	109
500 GB	10,922	2,185	1,092	437	218
1000 GB	21,845	4,370	2,185	875	437

The number shows the number of days until the hard drive fills up.

*Chronicall can't be installed on the same PC / Server as IP Office Server Edition or the Application Server

*Chronicall Server and Multimedia Server can't co-reside on the same hardware. Both can be virtualized.

* For VRTX hardware Xima recommends connecting it to a physical server

*Chronicall Multimedia is not supported in a Citrix environment