

PALM▲**TECH**

home inspection software

V E R S I O N 9

HOW TO:

Connect Palm-Tech and ISN

**This step by step How To article explains how to
integrate Palm-Tech and ISN**

For a complete list of available How To documents, visit the
Support section of our website: www.palm-tech.com/support/

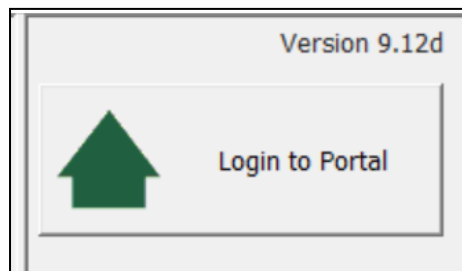
HOW TO: Connect Palm-Tech and ISN

This document will walk you through connecting Palm-Tech and ISN. Once they are connected, you can start inspection reports in Palm-Tech from appointments you have created in ISN.

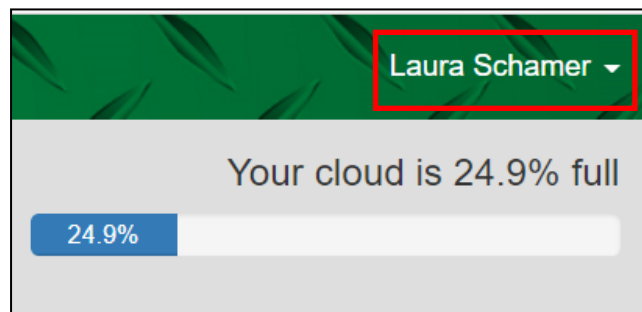
1. The first step is to login to the Portal. You can do this two ways; the first way is to follow this link:

<https://www.portal.palm-tech.com/account/login.php>

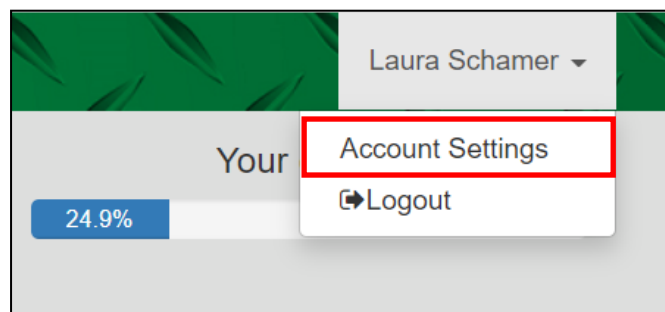
You can also access the Portal by opening the Palm-Tech software and clicking 'Login to Portal' on the right-hand side of the screen.



2. Once the Portal is open, click your name in the top-right corner.

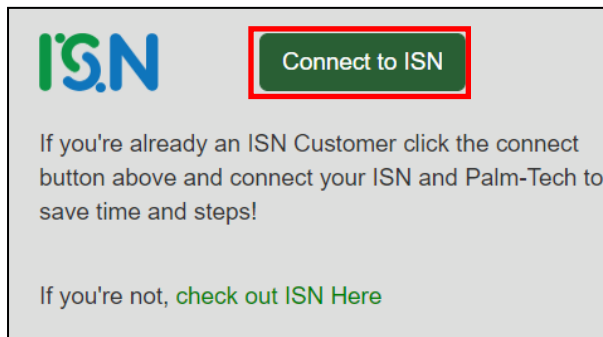


3. Underneath your name, click 'Account Settings.'

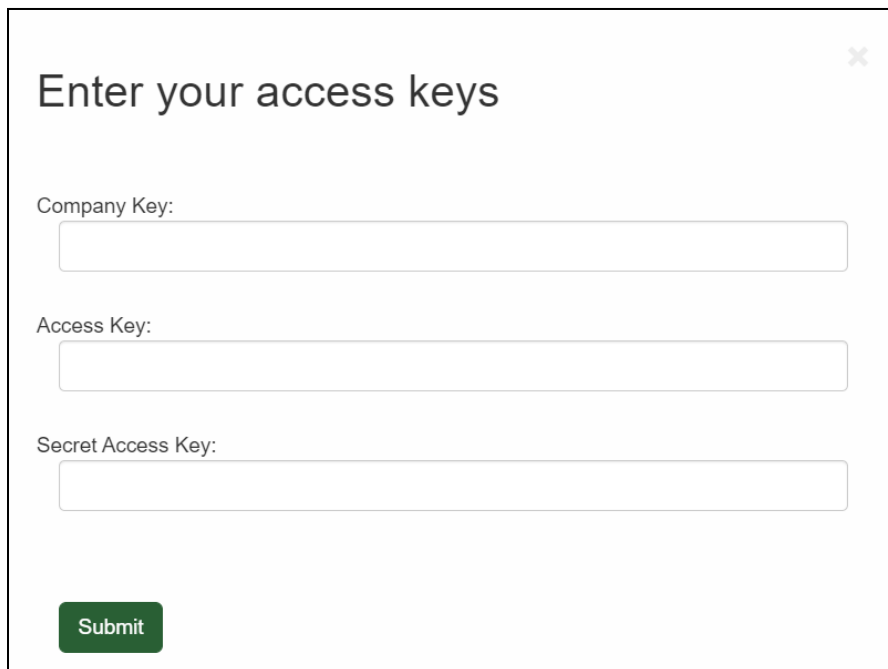


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4. Click the 'Connect to ISN' button on the right side of the screen.



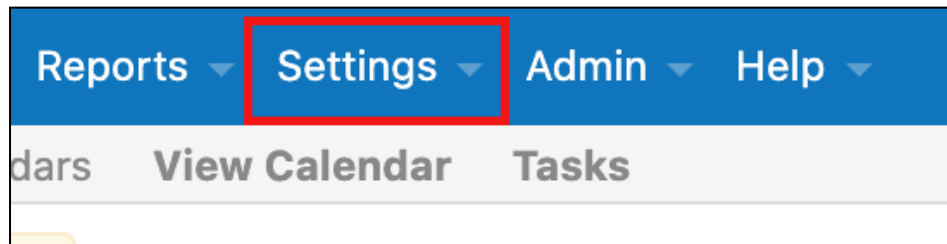
5. A window appears asking for your ISN Company Key, Access Key and Secret Access Key. You can retrieve this information from your ISN account. It is easiest to copy and paste the information directly from ISN. Follow the steps below to see how to get this information from your ISN account.

A screenshot of a web form titled "Enter your access keys" with a close button (X) in the top right corner. The form contains three input fields: "Company Key:", "Access Key:", and "Secret Access Key:". Each field is represented by a long, empty rectangular box. At the bottom left of the form is a green "Submit" button.

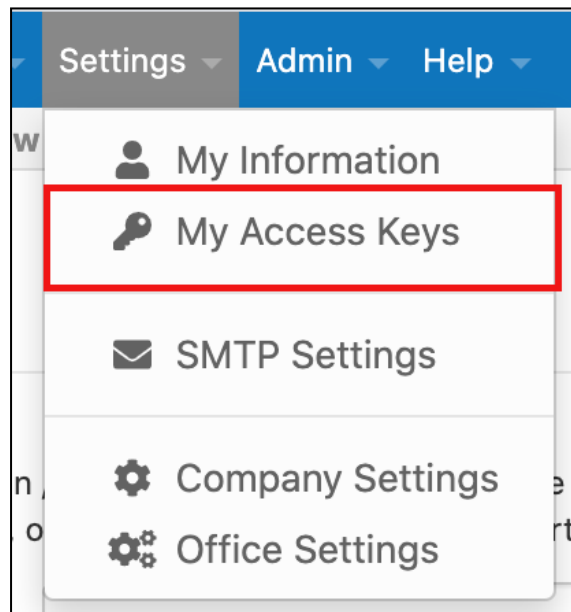
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How to Get Connection Information from ISN Account

1. The first step is to log into your ISN account.
2. Once logged in, click the 'Settings' button from the top menu.



3. Click 'My Access Keys.'

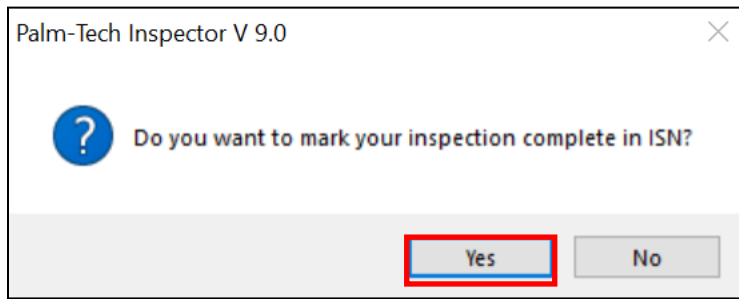


4. On this screen you will see the information needed to connect your ISN account with Palm-Tech. Simply copy and paste this into the proper fields in the Palm-Tech portal.

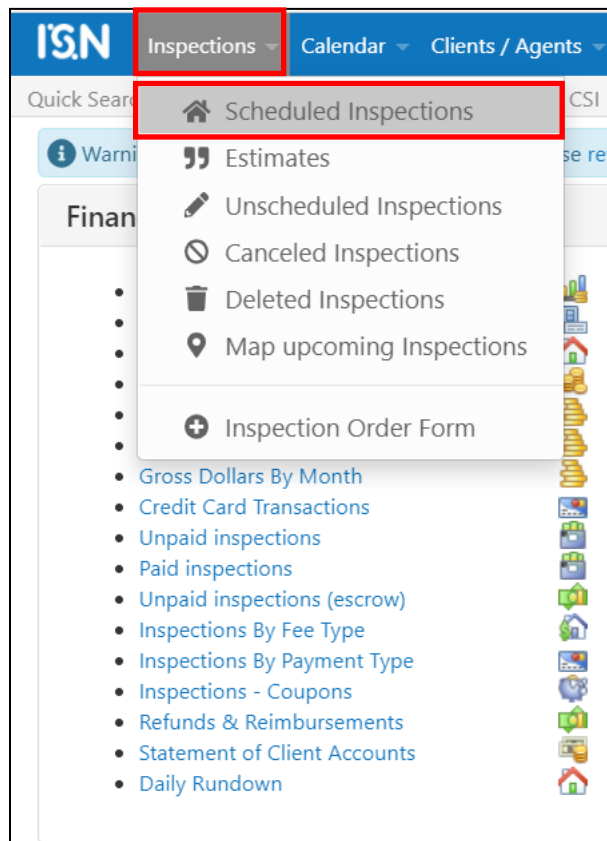
Access Keys	
Company Key:	[REDACTED]
Access Key:	[REDACTED]
Secret Access Key:	[REDACTED]

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5. Your ISN account will now be connected to your Palm-Tech license. When you start a new inspection on the PC or the app, you will now see a list of your ISN appointments to choose from. The information entered for the appointment in ISN will now be pulled into your Palm-Tech inspection report. Once you've created a PDF of your inspection, Palm-Tech will ask you if you want to mark the inspection complete in ISN. Click 'Yes' to send a copy of the PDF to your ISN account.



6. You can now access your finished report in ISN by clicking 'Inspections,' 'Scheduled Inspections.'



HOW TO: Connect Palm-Tech and ISN

7. To view/download your PDF from ISN, click the symbol with a sheet of paper and a green arrow pointing to the left.

