

**PALM**  **TECH**

home inspection software

V E R S I O N 9

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# HOW TO:

## Reset the Top Templates List

**This step by step How To article explains how to reset the top templates list**

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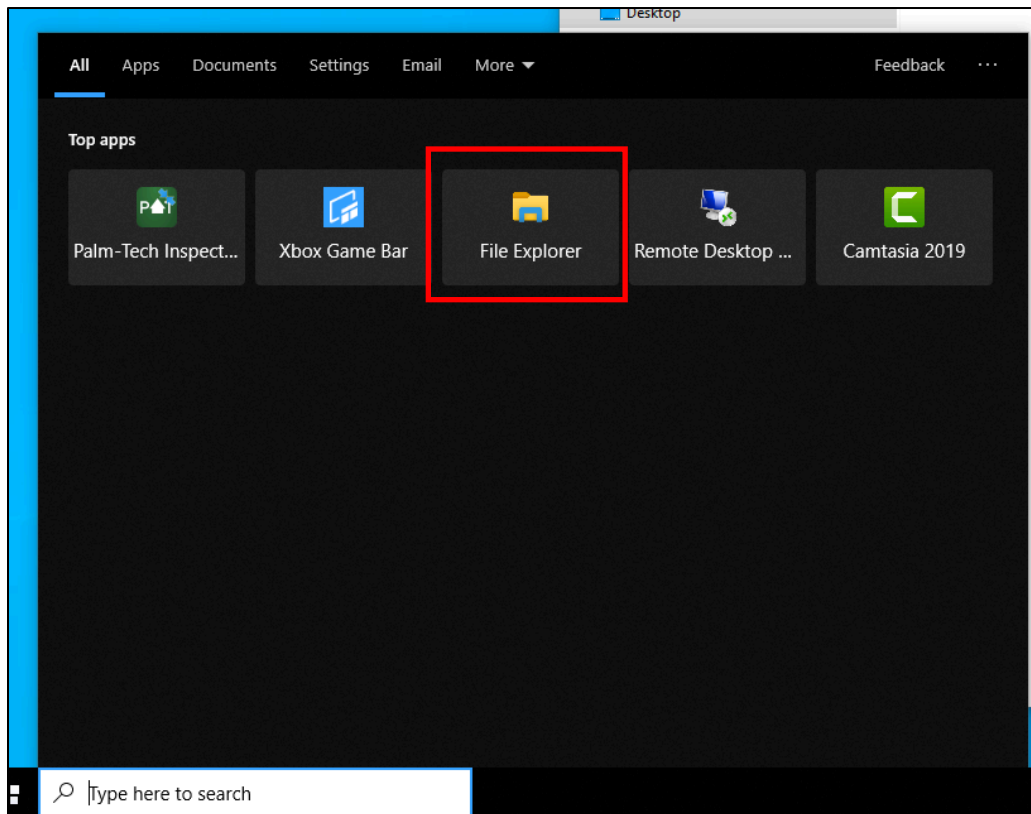
For a complete list of available How To documents, visit the Support section of our website: [www.palm-tech.com/support/](http://www.palm-tech.com/support/)

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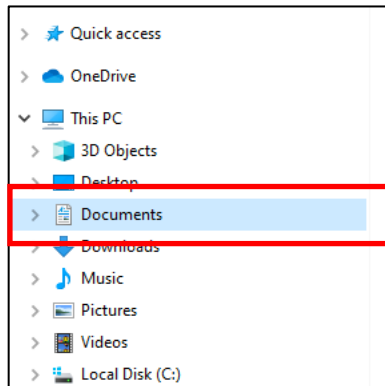
On the PC, Palm-Tech keeps track of the templates you use the most and puts them in the 'Top/Popular Templates' list. Occasionally an inspector wants to reset this list and the steps below walk through how to do this.

1. The first step is to make sure that Palm-Tech is completely closed on the PC.
2. Next, you need to get to where you can see the files on your computer. The easiest way to do this is to open 'File Explorer'.

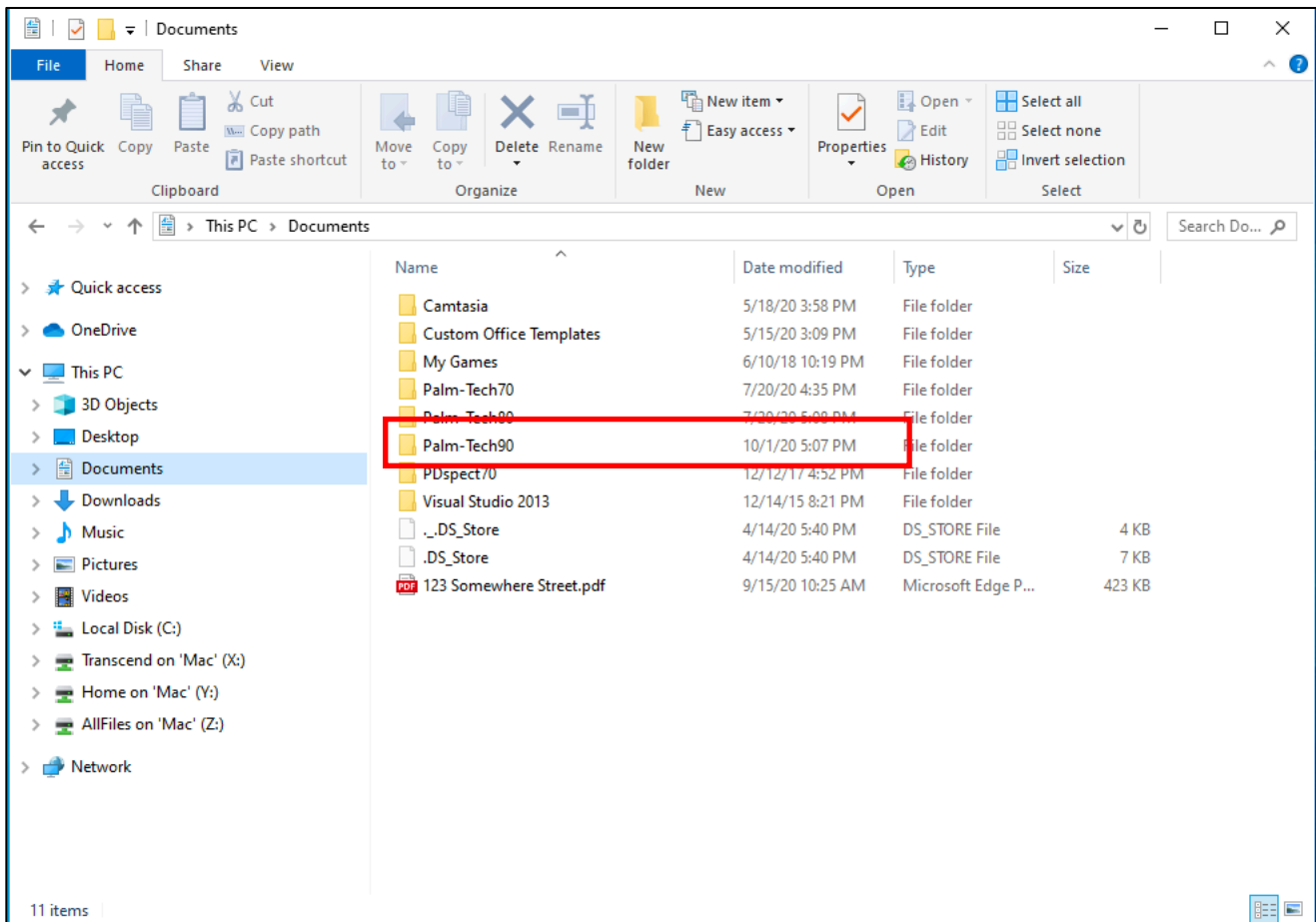


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3. Navigate to the Palm-Tech90 folder inside of documents. First click on 'Documents'.

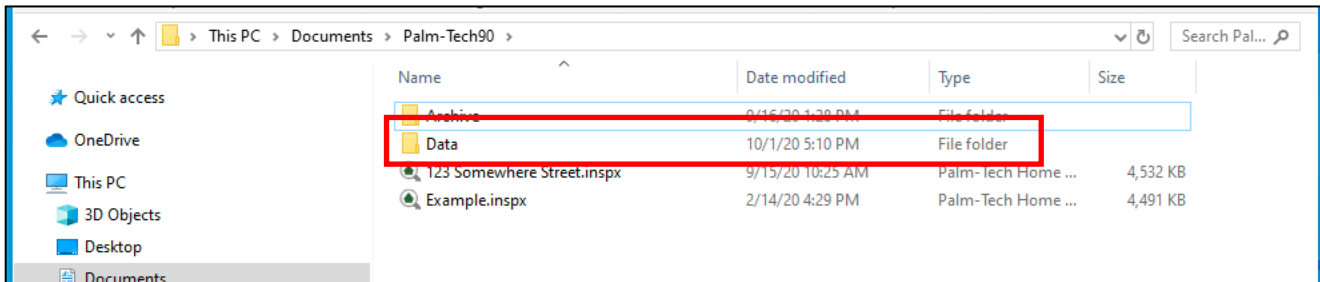


4. Next, double click on the Palm-Tech90 folder to open it.

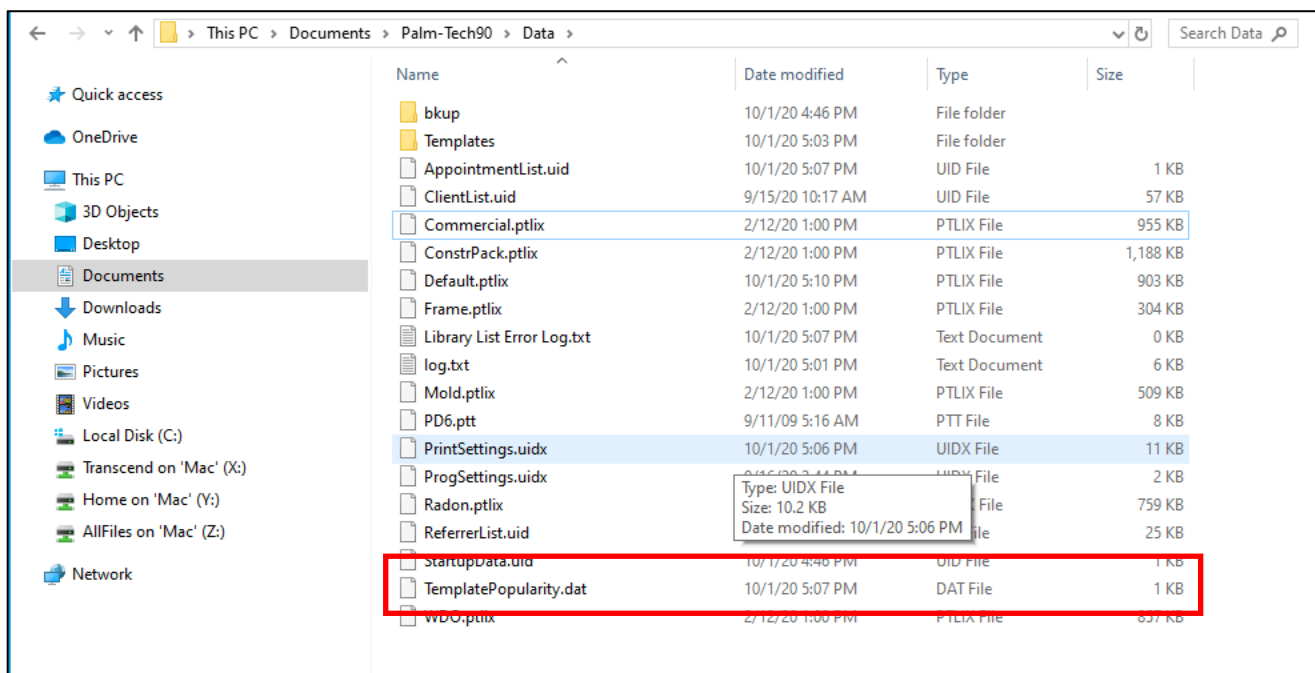


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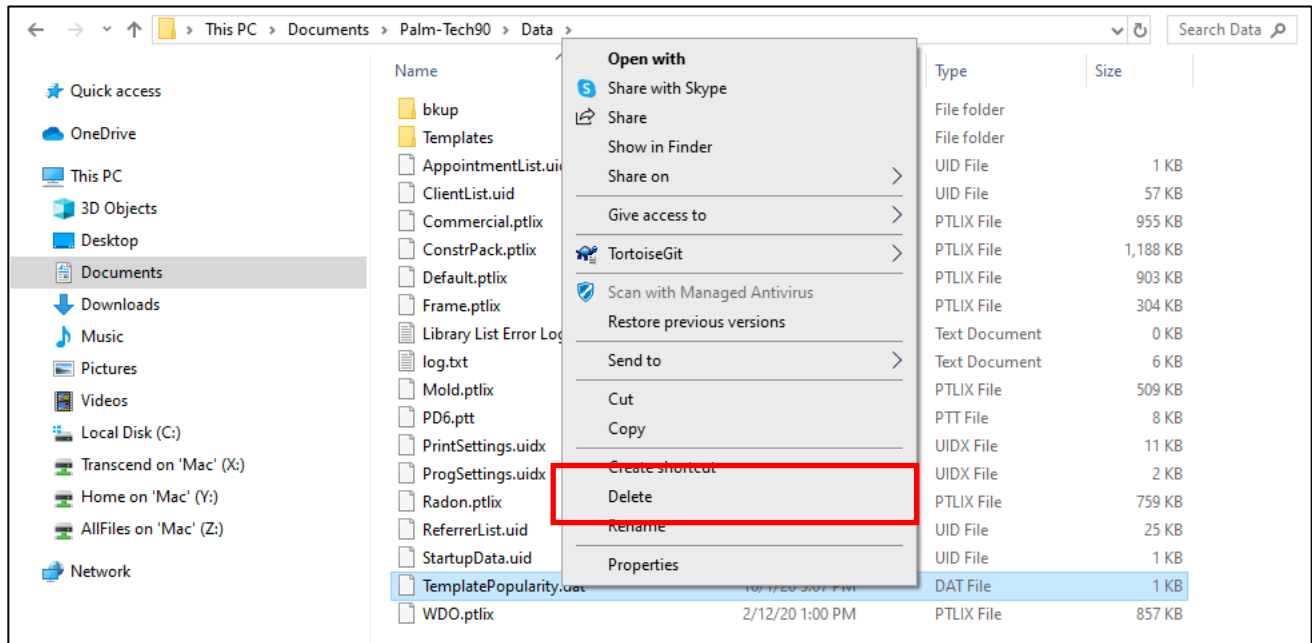
5. Double click on the 'Data' folder to open it.



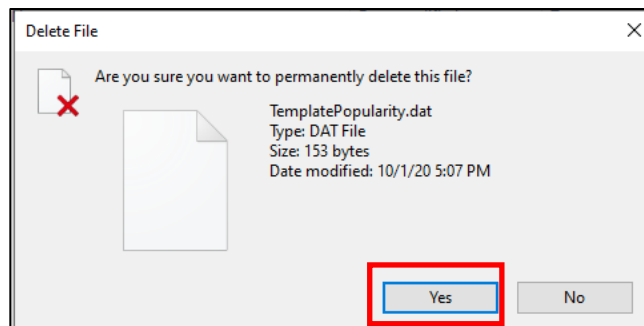
6. In this folder you will see a file named 'TemplatePopularity.dat'. Right click on this file and select 'Delete'.



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7. A message will appear asking if you are sure you want to delete the file. Click on 'Yes'.



8. You have now reset the 'Top/Popular Templates' list.