



Palm-Tech

HOME INSPECTION SOFTWARE

Step by Step

How To

Give Palm-Tech Access to Your Camera on iOS Devices

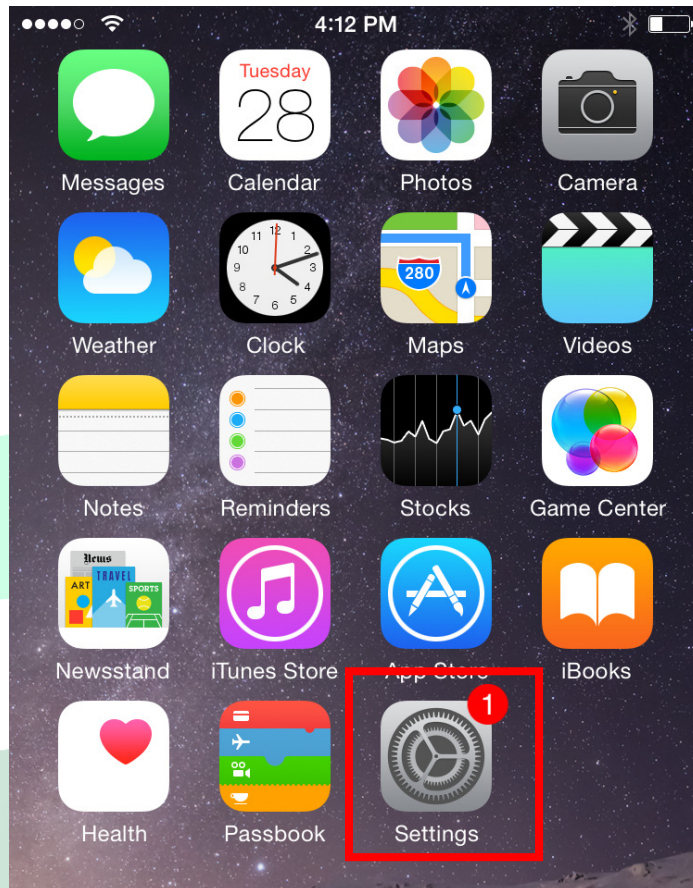
This How To article explains how to make sure the Palm-Tech App has access to your camera and photos on iPhones and iPads.

For a complete list of available How To documents visit the Support section of our website: www.palm-tech.com/support/

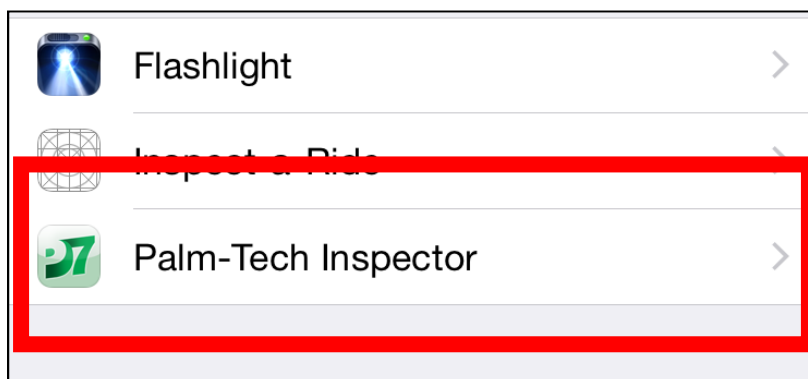
HOW TO: GIVE PALM-TECH ACCESS TO YOUR CAMERA

On your iPhone/iPad you have the ability to change whether or not certain apps can access your Camera and Photos. If you are seeing a black screen when you tap on the Camera or Camera Roll buttons in the app, you will want to make sure Palm-Tech is allowed to access them. This document explains how to make sure Palm-Tech has the access it needs.

1. The first step is to go into Settings on your iPhone/iPad (not inside the Palm-Tech app).



2. Next, scroll down to where it says, "Palm-Tech Inspector," and tap on it. **(Note: The Settings screen on the iPad could look slightly different.)**



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3. Now confirm that the options for both 'Camera' and 'Photos' are selected to allow access. If the button to the right of Camera or Photos is white it means Palm-Tech does not have access. So you will tap the button to make it green which means Palm-Tech will then have access to them.

