



Palm-Tech
HOME INSPECTION SOFTWARE

Step by Step

How To

**Run a License Update
File**

*This How To article explains how to run a
license update file*

For a complete list of available How To documents visit the
Support section of our website: www.palm-tech.com/support/

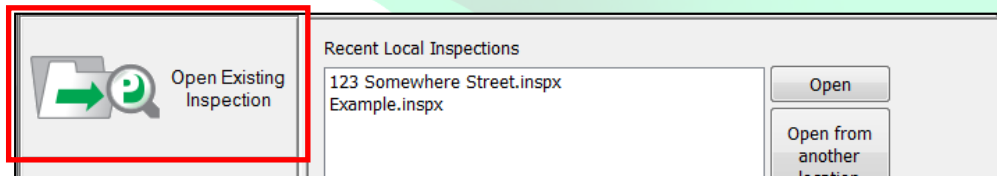
HOW TO: RUN A LICENSE UPDATE FILE

Most of the time you'll be able to get your license information by using your username/password. However, there may be an occasion (the PC is never connected to the internet, etc) where you will need to go through the process of running a license update file.

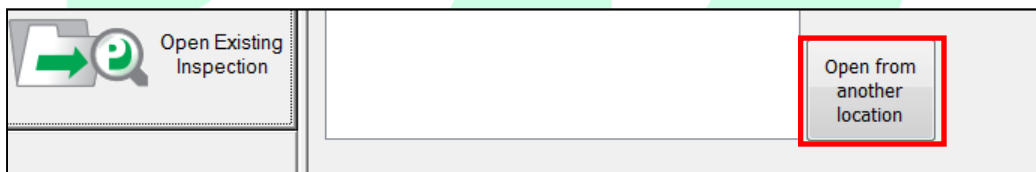
1. The first step will be to get the license update file onto the PC. Once it is on the PC you'll then need to open the Palm-Tech program by double clicking on the icon on your desktop.



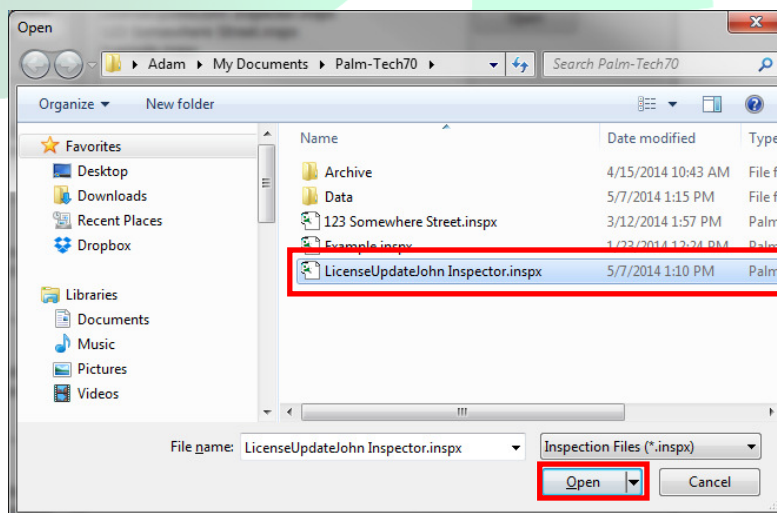
2. Next, click on the 'Open Existing Inspection' tab along the left side.



3. Now, click on the button for 'Open from another location'.

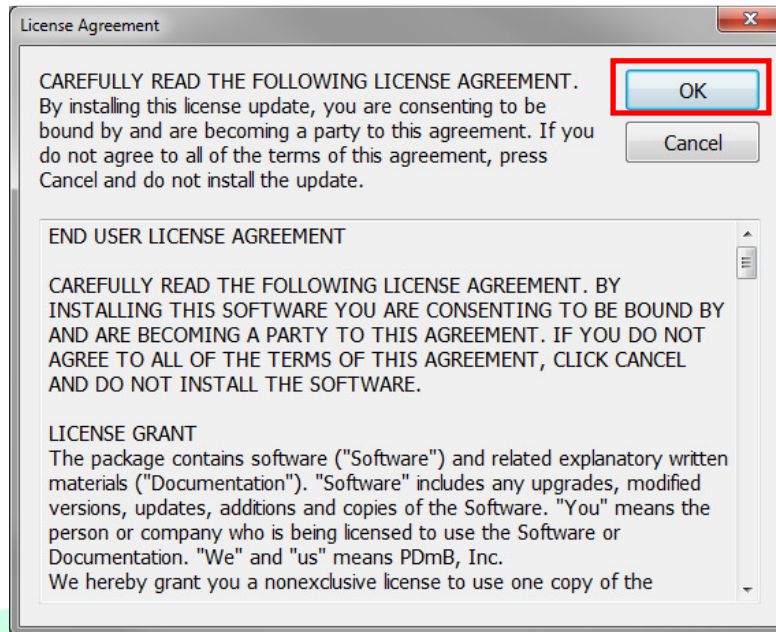


4. This pulls up the 'Open' screen. Here you'll need to navigate to the folder that your license update is contained in. Once you are in the folder, click on the license update file to highlight it and then click 'Open'.

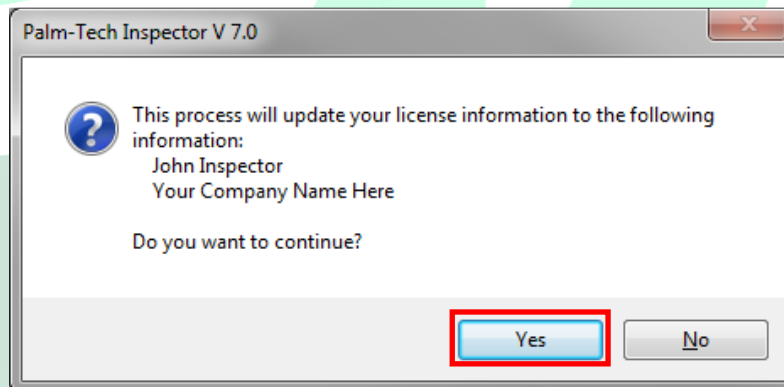


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5. The Palm-Tech program will open up and the License Agreement will appear. If you agree to the terms of it, click 'OK' to continue.



6. Next a window will appear showing what the license information will be. If it is correct, click on 'Yes'.



7. The process will now be complete. You will be looking at a blank Palm-Tech screen. Simply close out of everything related to Palm-Tech and then reopen it and your license will be updated.