



# How To:

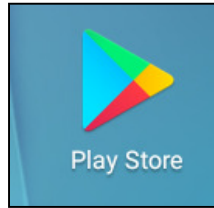
## Install Palm-Tech on an Android Device

**This step by step How To article explains how to install the Palm-Tech app on an Android phone or tablet.**

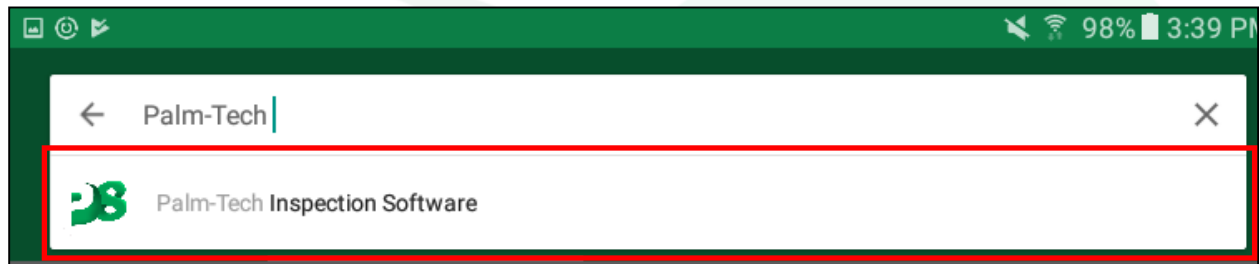
**For a complete list of available How To documents visit the Support section of our website: [www.palm-tech.com/support/](http://www.palm-tech.com/support/)**

# How To: INSTALL PALM-TECH TO AN ANDROID DEVICE

1. The first step is to tap on the 'Play Store' icon on your device.



2. Next, tap on the search button. Depending on the device it may be at the top or bottom of the screen. Enter 'Palm-Tech' using your keyboard and you should see the Palm-Tech App appear in the list. Tap on the Palm-Tech app.

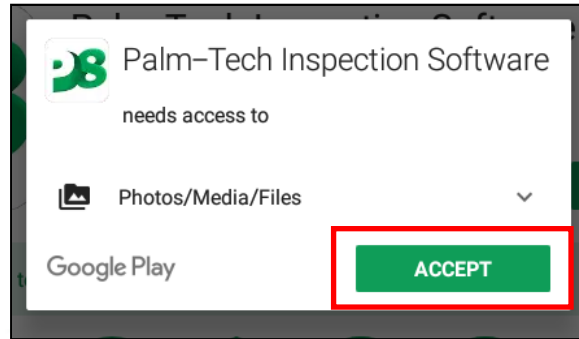


3. This will bring up the Palm-Tech app. Tap 'Install' to download the app.



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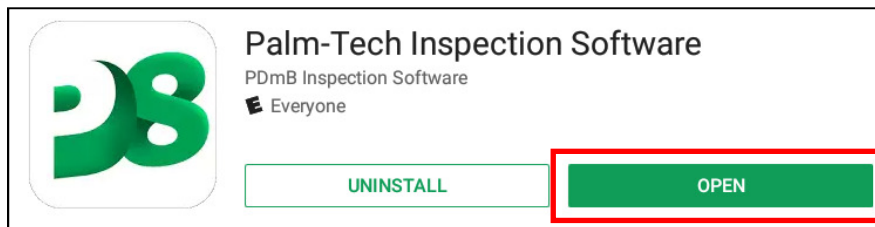
4. A box will appear letting you know what permissions are needed for the app. Tap 'Accept'.



5. The app will start to install. You'll see a progress indicator on the screen.



6. When it is finished downloading the progress indicator will disappear and you'll have the option to 'Open' the app. Tap on 'Open' or tap on the Palm-Tech icon on your home screen to open it.



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- The first screen that appears prompts you to enter your User Name and Password. You can get this information from the setup email you received from us. You must enter the information exactly as it appears in the email and it is case sensitive. Tap on 'Continue' to move on.

This screenshot shows the initial login screen. At the top, it says 'Start Up (1 of 2)'. Below that, there is a 'Welcome!' message and instructions: 'Enter your cloud drive user name and password below and tap Continue.' There are two input fields: 'User Name:' and 'Password:'. A green 'Continue' button is to the right of the instructions. At the bottom, there is a note: 'If you don't have a login yet, tap the button below to check it out in demo mode.' and a green button labeled 'Let me demo the App'.

This screenshot shows the same login screen as the previous one, but with the 'User Name' field filled with 'Inspecto\_319' and the 'Password' field filled with 'Testpw'. The 'Continue' button is now highlighted in green.

- Next, a screen appears asking you to input the inspector's name that is in the license. Enter this information and if you agree to the 'End User License' tap the checkbox and tap on 'Finish' to continue.

This screenshot shows the second screen of the setup process, 'Start Up (2 of 2)'. It features a 'Back' button in the top left. The main text reads: 'NOTE: This software is licensed for use by a single inspector. Please enter the inspector's name below:'. Below this is an empty text input field. There is a blue link: '[Read the End User License Agreement](#)'. Below the link is a checkbox that is currently unchecked, followed by the text: 'I have read and agree to the terms of the End User License Agreement.' At the bottom, there is a green 'Finish' button.

This screenshot shows the same screen as the previous one, but with the text input field filled with 'John Inspector' and the checkbox checked. The 'Finish' button is now highlighted in green.

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9. The app is now installed and ready for use.

