

Diversity, Equity and Inclusiveness Enhancements

Community College League of California (ccleague.org)

Introduction to DEI in Search Advisory Group

- Quarterly reports to IGeLU, ELUNA steering committees, and Working Groups on topics, discussions, and recommendations that they will be making to Ex Libris (standing agenda item at Joint SC/Coord meeting)
- Address issues of potential bias in Ex Libris Products
- Consult on features within the Central Discovery index (CDI) that would address problematic, potentially offensive, metadata from content providers
- Identify tools and resources that could be used to inform and engage the broader end-user community
- Present at IGeLU and ELUNA annual meetings
- Produce an annual report with measures of group impact.

Introduction to Enhancement Process

- ELUNA / IGeLU is unique in that a for-profit company has a memorandum of understanding on their development process
- Each product has its own allocation of development points that can be used for features that it wants to implement
- Ex Libris and working groups monitor development, provide feedback and negotiate acceptance criteria
- Enhancement is with the community, not a customer

DEI in Search Advisory Group Timeline



Thank you

Megan Kinney, City College of San Francisco

Angela Boyd, San Diego Community College

Glenn Tozier, Monterey Peninsula College

Carina Love, Cuesta College

Product Areas - Enhancements / Alma

Accessibility -

- Tracking accessibility ratings across Providers, Interfaces and Titles

- Setting Funding Goals and Reports for statistical categories such as accessibility ratings (acquisitions)

Authorities / Resource Management

- Addressing major problems with authority management

 - Respect MARC subfield coding when linking bib headings

 - Allow partial linking of name/title headings

 - Allow for more partial linking and flipping of subdivided LCSH headings (late 2024/2025?)

Product Areas - Enhancements / Primo

DEI Exclusion List Expansion

8294 – Network Zone Exclude List

8295 – Allow substrings for text matching, not just exact text matches

8296 – Add DEI term Substitution

8297 – Contextualizing Problematic Terms Tool

Product Areas - Enhancements / Primo

8294: Network Zone - based exclusion tool

User story: in the NZ discovery manager role, I would like to centrally manage my stop list across all institutions within my network zone. I would also like the institution to have the freedom to make changes/edits/manage the list if they choose or reconnect to the centrally managed list.

Product Areas - Enhancements / Primo

8295: Allow substrings for text matching, not just exact text matches

Current Behavior

Example subject heading	Suppression of term in full display
Illegal aliens	yes
Illegal aliens – Canada	no
Children of illegal aliens – Education-Law and Legislation	no

Product Areas - Enhancements / Primo

8295: Allow substrings for text matching, not just exact text matches

Desired Behavior

Example subject heading	Suppression of term in full display
Subject term - string literal	Illegal aliens
Subject term - subheadings / directional wildcard	Illegal aliens - %
Subject term - bi-directional wildcard	% illegal aliens %

Product Areas - Enhancements / Primo

8296: DEI Substitution Tool

User story: As an institution, I want to substitute offensive phrases in subject metadata for more culturally appropriate/sensitive terminology within the Primo display. Ideally, these terms and their substitutes could be managed at the network zone level to support centralized management with an institution's ability to customize/add terms to the inherited code table.

Product Areas - Enhancements / Primo

8296: DEI Substitution Tool

Desired Behavior

Subject term - string literal	Illegal aliens	Undocumented immigrants
Subject term - subheadings	Illegal aliens – Canada	Undocumented immigrants - Canada
Embedded subject terms	Children of illegal aliens – Education-Law and Legislation	Children of undocumented immigrants – Education-Law and Legislation

Product Areas - Enhancements / Primo

8297: Add ability to contextualize offensive terms in UI with a Problematic Terms Tool

User Story: As a user in Primo/Primo VE, when I encounter a term that could be potentially offensive, I wish to have further explanation about the context and use of the term. This tool should be managed in either the institution zone or the network zone.

This would follow in a similar vein as the table available for the exclude list, but it would include the possibility of the following fields:

1. Value of term
2. Link to explanatory source
3. Short explanation text blob
4. Image URL
5. Date updated
6. Contact link (either mailto: or https:// link)

Info about the action

Action

Product Areas - Enhancements / Primo

Other DEI Related Functionality

8298 – Add an Offensive Term Reporting Tool to support reporting issues in UI

8299 – Add a DEI icon and information popup

8301 – Match CDI keywords against LCSH or widely used thesauri

Product Areas - Enhancements / Primo


8298: Offensive Term Reporting Tool

User Story: Similar to 'report a problem', this feature would enable patrons to submit feedback about potentially offensive content within an institution's holdings and/or article data. Ideally, this feature would follow the same architecture of the 'Email Result' function. Again, this should be a feature that can be pushed from the network zone to different institutions or the institution should be able to override/customize this function.

Subject:
Item(s) from BobCat

To:
★ jonesa@newschool.edu

Note:

☐ I'm not a robot 
reCAPTCHA
Privacy - Terms

➤ SEND

Product Areas - Enhancements / Primo

8299: Add a DEI icon and information popup

Add to each record an icon (question mark or other symbol) to hover over to learn more about metadata in details pane

- icon hover brings up a box with first-level info and ability to link to second-level info
- First level: encouragement to report something if they find it offensive.
- Second Level: Full Statement about critical cataloging/link to Library statement on critical cataloging..
Acknowledge that portions of our catalog over which we do not have control (i.e., CDI)
- Example statements
 - [Statement on Inclusive Description](#)
 - [Harmful Language in the Library Catalog](#)
 - [Harmful Language \(UMKC\)](#)

Product Areas - Enhancements / Primo

8299: Add a DEI icon and information popup

Learn more!

Details

Title

Creator

Subject

Genre

Description

Publisher

Creation Date

Copyright Notice Date

Edition

The love songs of W.E.B. Du Bois : a novel

Jeffers, Honorée Fanonne, 1967- author. >

African American women >

African American families -- Georgia >

African American families -- Georgia -- History >

Identity (Psychology) >

African Americans -- Race identity >

Cloth or Hardcover >

Fiction - General >

Literary >

African American & Black - Women >

FICTION / African American & Black / Women >

FICTION / Cultural Heritage >

FICTION / Literary >

Cultural property >

Historical fiction >

Novels >

Fiction.

The great scholar, W. E. B. Du Bois, once wrote about what he called "Double Consciousness," a sensitivity that every African American possesses in order to survive. From an early age, Ailey fights a battle for belonging that's made all the more difficult by a hovering trauma. To come to terms with her own identity, Ailey embarks on a journey through her family's past. In doing so Ailey must learn to embrace her full heritage, a legacy of oppression and resistance, bondage and independence, cruelty and resilience that is the story - and the song - of America itself.

New York, NY : Harper, an imprint of HarperCollinsPublishers

2021

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First edition.

Product Areas - Enhancements / Primo

8300: Country of Origin Widget

- Allow to facet / limit to articles coming authors of specific regions of the world
- Would be able to expand and contract based on zoom of widget

Meant to highlight where scholarship is occurring on specific query strings/topics

Also meant to expose content that might be from an under-represented country

The screenshot displays the Primo search interface for The New School. The search term 'hadron' is entered in the search bar. The results page shows a list of books related to hadron physics. On the left side, there is a 'Refine my results' section with a 'Country of Origin' widget. This widget features a world map with red pins indicating the locations of the authors. Below the map, there are filters for 'Availability' (Online Access, Open Access, Peer-reviewed Journals, Physical Items in Consortium) and 'Resource Type' (Articles). The search results list includes titles such as 'Proceedings of the Workshop on Physics at the Japan Hadron Facility (JHF)' and 'Hadron and nuclear physics 09 : Osaka University, Japan, 16-19 November 2009'.

Product Areas - Enhancements / Primo

8301: Match CDI keywords against LCSH or widely used thesauri

Split controlled vocabulary from keywords based on term matching within controlled thesauri

Matches stay in subject, non-matched terms get moved to “keywords”

Meant to address the perception that all metadata comes from librarians, rather than other sources such as publishers, authors, etc, who may use problematic access points in their metadata.

Would not remove problematic metadata from the work/item, would only address subject terms assigned to the item.

Product Areas - Enhancements / Primo

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Product Areas - Enhancements / Rialto

Measures of Universal Access

User story: As a selector, I wish to know the accessibility rating of the platform I am selecting as well as whether the ebook platform supports text-to-speech functionality. Accessibility ratings should be made available from VPATs on vendor sites. Icons should also be present about the accessibility rating (2.0, 2.1 / A,AA, AAA, AAA+) of the platform that the book resides in.

Books

< Causation in Negligence / Sarah Green (1 - 10 of 10)
by Green, Sarah

Sort By: Publication Year ▾ Configure DDA Library and Fund ▾

- | | | | | | |
|---|---|--|--------------|------|---------------|
| 1 | Causation in Negligence
by Green, Sarah
2017, Bloomsbury Publishing | Paperback
Book
ISBN 9781509905034 | In your cart | 36. | Replace Title |
| 2 | Causation in Negligence
by Green, Sarah
2017, Bloomsbury Publishing
WCAG: AA | Ebook Central
Electronic Material
ISBN 9781782255208
Downloadable | In your cart | 240. | Replace Title |

Market ▾ Keywords ▾ south pole expedition X Q

Subscribed platforms only ☒

Format
☐ Print Book (54)

Binding
☐ Paperback (45)
☐ Cloth/HB (23)

Publisher
☐ NABU (14)
☐ Andesite Press (8)
☐ CreateSpace (3)
[+ More \(33\)](#)

Publication Year
☐ 2019 (1)
☐ 2018 (2)
☐ 2017 (5)
[+ More \(17\)](#)

Language
☐ English (39)

Readership Level
☐ General - Popular (32)
☐ Graduate - Research (4)
☐ Juvenile (1)
[+ More \(2\)](#)

Country
☐ United States (35)
☐ United Kingdom (13)
☐ Australia (1)

LC Classification
G1 - CLASS G - GEOGR... (13)

Market (1-20 of 54)

- South Pole Epic : First Bike Expedition to the South Pole
by Burton, Daniel
English
1 Print From 11.95 USD
[View all offers](#)
- South Pole: The British Antarctic Expedition 1910-1913
by DeLAmore, Christine
English
2 Print From 50.00 USD
[View all offers](#)
- Polar Exploration: A Practical Handbook for North and South Pole Expeditions
by Dansercoer, Ditle
English
1 Print From 24.95 USD
1 Electronic From 63.79 USD
[View all offers](#)
- To the South Pole
by Boaden, Valerie
English
2 Print From 12.00 USD
[View all offers](#)
- Amundsen's South Pole Expedition
by Miller, Frederic P.; Vandome, Agnes F.; John, McBrester
English
1 Print From 55.00 USD
[View all offers](#)
- The South Pole an Account of the Norwegian Antarctic Expedition in
by Amundsen, Roald
English
2 Print From 22.99 USD
[View all offers](#)
- To the South Pole - A Selection of Classic Articles on Explorers and Expeditions to the South Pole
by Various
English
1 Print From 26.99 USD
[View all offers](#)
- The Great White South: Traveling with Robert F. Scott's doomed South Pole Expedition
3 Print From 18.42 USD

Product Areas - Enhancements / Rialto

Set Funding Goals for Purchase by Region

User Story: As a user, I want to know if my institution sets a quota for under-represented scholarship / country of origin that I can measure progress on that goal throughout the fiscal year. I should be able to “mark” titles contributing to that goal and produce title lists/reports on the goals themselves. For example, suppose I set a goal to order 10% (or 7,000 USD) of a regional studies fund to be about the Caribbean Islands. In that case, Rialto should measure the progress of that goal as I am making selections throughout the year. Goals can be for a particular selector or shared across a group of selectors. Goals could also be based on particular language assignments, subject areas, or ebook functionality (such as books with text-to-speech).

Enhancement Votes

Product	Submit Enhancements to NERS	First Round of Voting	Second Round of Voting
Alma	Until Feb 4, 2023	Mar 19-Apr 8	Jun 12 -Jun 25, 2023
Leganto	Until Feb 20, 2023	Apr 4 – Apr 21, 2023	May 30 – Jun 10, 2023
Primo	Until Jan 28, 2023	Mar 12, 2023 – Apr 2, 2023	Jun 4, 2023 – Jun 18, 2023

Enhancement Tips

Please verify your login information to NERS (ners.igelu.org) before you need it.

Community members should have spreadsheets of proposed community enhancements for products. (I will send to Caroline Sinay Gudiel after this meeting)

Vote 3-5 enhancements with more points rather than a lot of enhancements with few points.

Collaborate on voting - the more institutions that vote for a particular enhancement, the higher the likelihood the enhancement will be implemented.

ELUNA Annual Meeting - 2023



Thanks!

Questions?