

Ordering Parts from Amel

PEARL: If you follow these instructions you will accurately receive parts much faster because it will eliminate "back and forth" emails of questions and answers.

The primary contact for ordering parts from Amel is SAV@amel.fr. In an emergency you can phone SAV at +33 (0) 546 55 00 75.

1. The email for parts must be clear and concise. Do not use phrases like, "I think I want to order."
2. Use an opening phrase like: "Request for Quote and Availability for the following parts."
3. List the parts with the best clear and concise description
4. If possible, or if you cannot correctly describe the part, include a photograph of the part(s)
5. Include your year model and hull#. Example: (2003 - Super Maramu 2000 – Hull #387)
6. Include your complete physical shipping address and phone number (no post office boxes, or postal general delivery because it will be shipped FedEx or similar)
7. Do not specify a shipper. Amel will choose the shipper.
8. When you confirm the quote from Amel, include complete payment information.

Typical Super Maramu 2000 email order for 2-year consumable parts:

TO: SAV@amel.fr

SUBJECT: Parts RFQ for 2003 Super Maramu 2000 #387, "BEBE"

Request for Quote and Availability for the following parts:

For Bow Thruster service:

- 1 each bow thruster propeller shaft seal
- 1 each 60mm tube seal
- 1 set of 3 foam seals for bow thruster
- 1 set - nylon hub with steel pin and 6 nylon screws
- 1 each Bow Thruster Propeller

For Propeller shaft service:

- 1 set of 3 seals for propeller shaft
- 1 each bronze wear bushing, with O ring

Shipping Address:

CW Bill ROUSE, Yacht BeBe
3919 Ruskin St
Houston, Texas 77750
USA
+1 832-380-4970

