

Michael Young

Mobile: (408)910-6860 • E-mail: michaeljy@gmail.com

Website: <http://www.immichaelyoung.com>

Github: <https://github.com/mjyoung> || **Twitter:** @imMichaelYoung || **LinkedIn:** /in/michaeljy

CORE COMPETENCIES

- Frontend: JavaScript (React/Webpack, Angular/Grunt/Gulp, jQuery), HTML, CSS3
- Backend: NodeJS, PHP, Rails, DBs (MySQL, PostgreSQL, Mongo)

PROFESSIONAL EXPERIENCE

ICRACKED INC, Redwood City, CA

February 2016 – Present

Senior Software Engineer

- Serve as tech lead for various projects, including a complete redesign of the homepage
- Server as domain expert for front-end
- Contribute to both backend APIs (Node/PHP) and frontend code
- Homepage Redesign: <http://imgur.com/a/fMjDh>
- iTech Profile Redesign: <http://imgur.com/a/3l33e>

ICRACKED INC, Redwood City, CA

November 2014 – February 2016

Front-End Engineer

- Converted AngularJS app to React with Alt and React-Router
- AngularJS: custom directives, factories, resources, filters, interceptors
- Coffeescript, Grunt/Gulp/Webpack, ES6 with Babel
- Sass
- Angular Material Design
- Scrum – Two-week sprints
- Testing with Mocha / CasperJS / Selenium Web Driver

IBM, Austin, TX

July 2014 – November 2014

Software Product Design Developer

- IBM Design team working on the Watson cognitive APIs
- Front-end development (AngularJS, Gulp/Grunt, jQuery, HTML5/CSS3)
- UI/UX prototyping
- User research & testing
- Paper prototyping/wireframing

LIVEOPS, INC., Redwood City, CA

January 2011 – January 2014

Lead Business Solutions & Operations Analyst

- Management of an international team of engineers, including leading remote training sessions, as well as project and task delegation to assist in day-to-day operations.
- Risk mitigation, including the creation and maintenance of multiple alarms, reports, and safety checks, potentially saving costs of \$2 million per year.
- Responsible for the technical implementation and delegation of over 400 split-tests per year using HTML/CSS/JS.

Business Solutions & Operations Analyst

- Member of an eight-person team directly responsible for one-third (\$30 million) to one-fourth of the company's total revenue (\$100 million) through A/B split tests and other revenue optimization efforts.
- Experience working cross-functionally with account management, accounting, production engineering, and application engineering teams to achieve business goals.
- Active role in process improvement, including saving the team 20 hours per month and minimizing opportunity for error by automating the team's monthly accounting process, which involved automatically generating client billing reports in HTML via Excel VBA macros.
- Translation of business requirements into technical specifications for engineering team.
- Management of technical relationships with various vendors, clients, and partners.
- Development of web-based offers using HTML/CSS/JS.

GALA-NET, INC., Sunnyvale, CA

June 2010 – December 2012

Community Manager for Luna Online

- Improved the customer service process via the implementation of automation software, reducing average support response time from 3-7 days to 1-3 days.
- Perform SWOT analyses and sales projections for potential game licenses.
- Managed social media presence on Facebook, Twitter, wiki, and official discussion forums.

EDUCATION

SAN JOSE STATE UNIVERSITY (SAN JOSE, CA)

B.S. in Management Information Systems