

Important Notice for California Prepaid Wireless Customers

Effective January 1, 2016, California law requires all sellers of prepaid wireless service to collect a Prepaid Mobile Telephony Services Surcharge (Prepaid MTS Surcharge) from consumers when prepaid wireless services are purchased by California customers.

THE TOTAL AMOUNT YOU PAY FOR YOUR PLAN WILL NOT INCREASE AS A RESULT OF THE NEW PREPAID MTS SURCHARGE BECAUSE YOUR LYCAMOBILE RATE PLAN ALREADY INCLUDES TAXES AND REGULATORY FEES.

Although the MTS surcharge will not increase your total charges, Lycamobile is obligated by law to provide you with the following information. The Prepaid MTS Surcharge includes the following taxes, fees and surcharges that will be collected by the seller on behalf of state and local governments:

- Utility User Tax: A tax imposed by some cities and counties to fund local services. Tax rates will vary depending on the locality where the service is purchased. Please contact your city or county government for more information.
- Local 911 Emergency Telephone Service Access Charge: A tax imposed by some cities to support local 9-1-1 emergency response systems. Tax rates will vary depending on the locality where the service is purchased. Please contact your city or county government for more information.
- California Public Utilities Commission Telecommunications All-End-User Surcharges and User Fee: Mandated charges that support various public programs and Public Utilities Commission activities.
- California 911 Emergency Telephone Users Surcharge: A mandatory statewide surcharge imposed by the California Office of Emergency Services to support the 9-1-1 emergency response system.

You can find additional information about the Prepaid MTS Surcharge by going to the following website:

https://www.boe.ca.gov/industry/prepaid_mts_surcharge.html#mts_rates

For additional information about the Prepaid MTS Surcharge, you can contact Lycamobile by calling Lycamobile at 1-866-277-3221.