



Customised  
Freight Solutions



# INFORMATION GUIDE

*END-TO-END LOGISTICS EXPERTISE*



[cfsolutions.com.au](http://cfsolutions.com.au)

LOCAL, NATIONAL & INTERNATIONAL REACH | PARTNERSHIP DRIVEN SERVICE

# CUSTOMISED FREIGHT SOLUTIONS

**AN END-TO-END SOLUTION**

The story of CFS started in 2006 when Damien White identified a gap in the Transport and Logistics market for customising freight solutions for companies. There was a need for more pragmatic, service-focused providers who were willing to partner and grow with businesses.

Since then, this gap has been validated through long-standing partnerships across industries throughout Australia.

With a hand-picked team and dedicated leaders within our business, our passion for exceeding expectations and delivering a unique and personable experience for our clients is stronger than ever.

## KEY SERVICES

RELIABLE FREIGHT SERVICES BACKED BY INDUSTRY EXPERTISE



AIR FREIGHT



ROAD FREIGHT



RAIL FREIGHT



SEA FREIGHT



IMPORT & EXPORT



3PL & 4PL INTEGRATION

EFFICIENT

PERSONABLE

TRANSPARENT



# FREIGHT CAPABILITIES

**SMART FREIGHT. SEAMLESS DELIVERY.**



## ROAD FREIGHT NATIONAL ROAD NETWORK



- Express and general service across all states
- Regional and metro coverage, daily retail DC deliveries
- Same day couriers, long-haul and full-load freight



## AIR FREIGHT NATIONAL AIR NETWORK



- Strong partnerships with various airline providers Nationally and Internationally
- Strong Senior Management relationships within our Local and National networks
- Fast turn-around and answers



## RAIL FREIGHT NATIONAL RAIL NETWORK



- 70+ rail locations and 800 weekly services
- Containers, pallets and oversize freight
- Cost-effective solutions linked with road and sea



## SEA FREIGHT NATIONAL AND INTERNATIONAL SEA NETWORK



- Coastal shipping including Tasmania
- International imports and exports
- Full container load (FCL), less than container load (LCL), project cargo



## IMPORT & EXPORT WORLDWIDE FREIGHT



Our expert Freight Forwarding team delivers seamless integration between global carriers and the CFS network, ensuring fast, reliable pickup and delivery to almost any destination worldwide



We offer advanced 3PL and 4PL solutions that streamline warehousing, logistics and supply chain coordination, giving you total visibility and control from origin to destination.

# PROJECT WORK & SPECIALISED TRANSPORT SOLUTIONS

## TAILORED LOGISTICS FOR COMPLEX FREIGHT

At CFS, we manage complex freight that requires specialised planning, equipment and expertise. Our team ensures every load is delivered safely and efficiently. We have managed a wide range of challenging freight, including:

- Over width/height loads
- Heavy haulage freight
- Time-critical deliveries
- Extendable loads
- Multi-stage deliveries
- Specialised vehicle coordination

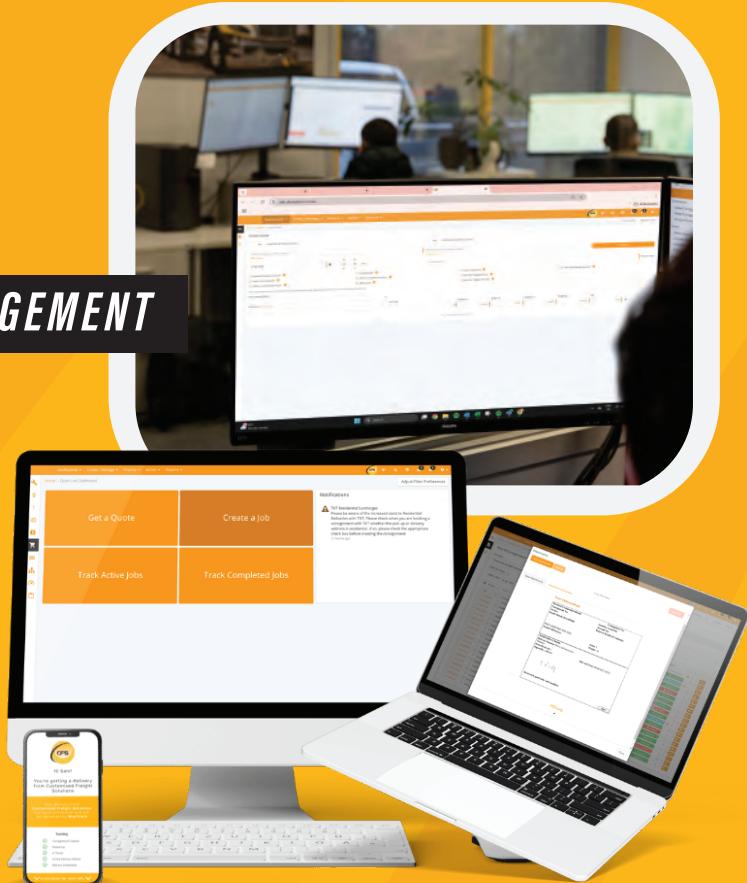


# TECHNOLOGY & SYSTEMS

## SMART & INTUITIVE FREIGHT MANAGEMENT

The CFS Transport Management System (TMS) makes freight simple by bringing everything into one platform:

- Quote, book, track and report in one place
- No juggling multiple systems
- Saves time and reduces admin
- Real-time visibility of consignments and PODs
- API integration with your systems
- Automated notifications and streamlined invoicing



# QUOTING & CONSIGNMENT CREATION

## QUICK AND EASY

Quoting and consignment creation with CFS is quick and hassle-free. You can compare carrier options, access instant pricing and ETAs, and create consignments in just a few clicks. The process is simple, accurate, and designed to save you time.

- Service options with price and ETA
- Multi-carrier choices, full address book and saved items
- Charge breakdown with surcharges (if applicable)
- Quotes saved for 30 days
- Easy consignment creation with auto-connote
- Custom reference fields and printing options
- Personalised tracking notifications

### QUOTING DASHBOARD

Pickup Your Company Name MELBOURNE, 3000, VIC		1 Item	93 Routes	ETA	Sort Function	All INC price
Pickup Your Company Name	MELBOURNE, 3000, VIC			Price: (Low to High)	Options	
Delivery Your Customers Name	SYDNEY, 2000, NSW			Search		
 Parcel Post Australia Post				Wed 8 Feb - Thu 9 Feb		\$8.63 Total inc. Fuel & Tax
 Road Express (76) TNT Express				Wed 8 Feb - Thu 9 Feb		\$9.13 Total inc. Fuel & Tax
 Off Peak (03) TGE Priority				Wed 8 Feb - Thu 9 Feb		\$9.72 Total inc. Fuel & Tax
 Express (EXP) StarTrack Express				Wed 8 Feb - Thu 9 Feb		\$9.86 Total inc. Fuel & Tax

# LIVE TRACKING

## AMPLIFIED LOGISTICS

Live status updates, instant POD access, and automated notifications reduce the need for manual follow-ups, while built-in reporting tools let you analyse delivery performance, identify trends, and keep stakeholders informed.



### ACTIVE AND COMPLETED DASHBOARD

Filter by Status		Filter by Destination State		No	Filter by Date	POD	Live Tracking	Job Notes
 Actions	Search							
 ID	Carrier's ID	Company	Customer Ref	Pickup	Delivery	Service	Despatch	ETA/Completed
✓ M5002335	CF5001235	Your Company Name Pty Ltd (CFS_YCN)	PO-12234	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	TNT Express (Road Express)	1 Feb 2025 4:00PM	2 Feb 2025 2:00PM
✓ M5002137	CF5001241	Your Company Name Pty Ltd (CFS_YCN)	PO-13544	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	StarTrack (Express)	1 Feb 2025 4:00PM	2 Feb 2025 3:51PM
✓ M5002998	CF5001220	Your Company Name Pty Ltd (CFS_YCN)	PO-12257	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	StarTrack (Fixed Price Premium)	1 Feb 2025 4:00PM	2 Feb 2025 3:51PM
✓ M5001259	CF5001238	Your Company Name Pty Ltd (CFS_YCN)	PO-12456-1	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	Cameron's Interstate (Express)	2 Feb 2025 4:00PM	3 Feb 2025 12:15PM
✓ M5002486	CF5001239	Your Company Name Pty Ltd (CFS_YCN)	PO-18895	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	Northline (General)	3 Feb 2025 4:00PM	5 Feb 2025 2:38PM
✓ M5002333	CF5001236	Your Company Name Pty Ltd (CFS_YCN)	PO-12234	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	TNT Express (Road Express)	3 Feb 2025 4:00PM	2 Feb 2025 2:00PM
✓ M5001138	CF5001245	Your Company Name Pty Ltd (CFS_YCN)	PO-13544	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	StarTrack (Express)	3 Feb 2025 4:00PM	2 Feb 2025 3:51PM
✓ M5002992	CF5001229	Your Company Name Pty Ltd (CFS_YCN)	PO-12257	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	StarTrack (Fixed Price Premium)	3 Feb 2025 4:00PM	2 Feb 2025 3:51PM
✓ M5001254	CF5001234	Your Company Name Pty Ltd (CFS_YCN)	PO-12456-1	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	Cameron's Interstate (Express)	4 Feb 2025 3:00PM	5 Feb 2025 12:15PM
✓ M5002468	CF5001230	Your Company Name Pty Ltd (CFS_YCN)	PO-18895	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	Northline (General)	4 Feb 2025 4:00PM	6 Feb 2025 1:03PM
✓ M5002341	CF5001231	Your Company Name Pty Ltd (CFS_YCN)	PO-12234	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	TNT Express (Road Express)	4 Feb 2025 4:00PM	5 Feb 2025 2:00PM
✓ M5002187	CF5001242	Your Company Name Pty Ltd (CFS_YCN)	PO-13544	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	StarTrack (Express)	4 Feb 2025 4:00PM	5 Feb 2025 3:51PM
✓ M5002996	CF5001223	Your Company Name Pty Ltd (CFS_YCN)	PO-12257	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	StarTrack (Fixed Price Premium)	4 Feb 2025 4:00PM	5 Feb 2025 3:51PM
✓ M5001232	CF5001234	Your Company Name Pty Ltd (CFS_YCN)	PO-12456-1	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	Cameron's Interstate (Express)	4 Feb 2025 4:00PM	5 Feb 2025 12:15PM
✓ M5002477	CF5001238	Your Company Name Pty Ltd (CFS_YCN)	PO-18895	Your Company (MELBOURNE, VIC)	Your Customer (SYDNEY, NSW)	Northline (General)	5 Feb 2025 4:00PM	7 Feb 2025 3:49PM

## TMS AUTOMATIONS

### CREATING EFFICIENCIES FOR YOUR TEAM



Our Transport Management System is built for user efficiency, with smart features that save time and reduce manual work:

- SMS Text Messages based on scanning event/s
- Intuitive sender and receiver address book
- Batch importing for large scale consignment creation
- Smart Boxing (Warehouse Packing AI)
- Bulk POD downloads
- Automatic live tracking and POD retrieval

## API INTEGRATION

### REAL-TIME CONNECTIVITY

CFS integrates seamlessly with your existing systems, including Shopify, WooCommerce, MYOB, DEAR, and more. API connectivity ensures:

- Accurate, real-time data flow between platforms
- Less manual entry and fewer errors
- Centralised visibility and control
- Automated workflows for smoother operations



## REPORTING & INVOICING

### COMPLETE VISIBILITY AND SIMPLIFIED BILLING

Our system gives you clear visibility over freight activity and costs, backed by streamlined invoicing and proactive query management.



- Transparent reporting with DIFOT, spend by location, customer or campaign
- Customisable filters and historical data access
- Delivered via CSV or live online report
- Weekly consolidated invoice with supporting data
- Consignment reconciliation and charge validation
- Dedicated support for accounts queries and disputes

# YOUR FREIGHT OUR EXPERTISE

## WHAT YOU CAN EXPECT WITH CFS

At Customised Freight Solutions, we go beyond transport. We deliver a true partnership built on responsiveness, innovation and accountability. From proactive account leadership to executive oversight and empowering technology, our focus is on driving measurable improvements in your supply chain.



## WHAT YOU CAN EXPECT WITH CFS

- Response time within 15 minutes
- First call resolution (or proactive updates)
- Custom Reporting
- Freight environment alerts for your team
- Dedicated project management
- 24/7 after-hours support

## CONTINUOUS IMPROVEMENT

- Ongoing performance and cost analysis
- Strategic improvement roadmaps
- Alignment reviews
- Scalable systems and networks
- Training and tailored support

## GET IN TOUCH

Want to explore how we can support your business? Get in touch with our team.

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 1300 795 956

 [www.cfsolutions.com.au](http://www.cfsolutions.com.au)  
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