

Our Asana service packages address customer needs, no matter where they are on their work management journey

CUSTOMER NEEDS + GOALS

New to work management and/or wanting expert guidance and best practice on how to develop your work management strategy, or knowing how or where to start

Have a work management strategy in place and need expert guidance, support, and best practice on embedding and improving



Strategy

Strategy service packages

- General Consulting
- Goals & OKR Foundations
- Business System Selection
- Asana Refresh & Audit

New or existing Asana customers who want an expert to guide them through the Asana way of change and provide best practice on how to build ways of working and embed Asana



Build it With You

Build it with you service packages

- BIWY Onboard (Adv or Ent)
- BIWY Relaunch (Adv or Ent)
- In-person Asana Day(s),
- Asana Foundations Training

New or existing Asana customers who want hands-on expertise to help build their ways of working and embedding Asana

New or existing Asana customers who don't have the capacity or capability to do complex workflow build, and need an Asana expert to step in and do the doing



Build it For You

Build it for you service packages

- BIFY Onboard (Adv or Ent)
- BIFY Relaunch (Adv or Ent)
- BIFY Complex Workflow Build
- BIFY Migration Project

Existing Asana customers who want ongoing technical and success support from the Asana and work management experts



Asana Subscription & Customer Care

- Quarterly Asana Office Hours
- Async Customer Care
- Live Customer Care
- Coaching Bank

All AQ Asana subscription customers receive baseline ongoing support through Office Hours (relative to their product tier and # of seats).

SERVICES CATEGORY

KEY TEAMS

PMOs

Marketing

IT & Operations