

Services Overview

Our extensive service offerings are proof of our slogan - Advance All Things Atlassian! Below you will find ways we can help different teams in your organization. We have services to help with everything from tooling to processes improvement to business strategy.

Dev Teams

Strategy - roadmap development, health checks, team and tool assessments, DevSecOps automation/tooling, licensing

Implementation - Jira/Confluence and dev tools, DevSecOps/Agile tools, custom scripting, PPM assessment and tool launch

Migration/Consolidation - pre-project assessments, migration/consolidation execution, license management

Data/Analytics - data quality assessment, BI services, performance metrics and reporting, server side metrics

Training - change management, coaching, agile with Jira, ITSM with Jira, DevSecOps, end-user tool training

Managed Services - Atlassian center of excellence, 24/7 US based support, managed hosting with security and compliance (FedRAMP, PII, PCI, HIPAA, FISMA, HITRUST, GDPR, DRaaS), agile staffing, DevSecOps tool support, AWS consulting, follow-on support

IT Teams

Strategy - roadmap development, health checks, team and tool assessments, ITSM maturity assessment, DevSecOps automation/tooling, licensing, ITIL v4/ESM readiness

Implementation - JSM/Confluence/Opsgenie/StatusPage, custom scripting, configuration management, infrastructure as code

Migration/Consolidation - pre-project assessments, migration/consolidation execution, license management

Data/Analytics - data quality assessment, BI services, performance metrics and reporting, server side metrics, value stream consulting

Training - change management, agile with Jira, ITSM with Jira, DevSecOps, end-user tool training

Managed Services - Atlassian center of excellence, 24/7 US based support, managed hosting with security and compliance (FedRAMP, PII, PCI, HIPAA, FISMA, HITRUST, GDPR, DRaaS), agile staffing, DevSecOps tool support, AWS consulting, follow-on support

Business Teams

Strategy - roadmap development, health checks, team and tool assessments, SAFe methodology, DevSecOps automation/tooling, licensing, procurement, business process maturity assessment

Implementation - Jira work management, ESM, custom scripting

Migration/Consolidation - pre-project assessments, migration/consolidation execution, license management

Data/Analytics - data quality assessment, BI services, performance metrics and reporting

Training - change management, roadmap planning, coaching, lean and agile methodology, end-user tool training

Managed Services - Atlassian center of excellence, 24/7 US based support, managed hosting with security and compliance (FedRAMP, PII, PCI, HIPAA, FISMA, HITRUST, GDPR, DRaaS), agile staffing, DevSecOps tool support, AWS consulting, follow-on support



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