

License Concierge

ServiceRocket's knowledgeable and experienced team is available to address all of your Atlassian licensing needs. We are here to help you create and maintain a portfolio of licenses that best suits your company's requirements.

With offices around the globe, we provide help to you in any time zone. We include the following services when Atlassian licenses are purchased through ServiceRocket.

License Procurement

ServiceRocket resells Atlassian licenses and third-party apps licenses and can bundle all these licenses onto one quote rather than forcing you to deal with multiple quotes from multiple vendors.

Account Management

ServiceRocket keeps track of all your licenses, including licenses sold outside the Atlassian marketplace and therefore not visible through your: my.atlassian.com account.

Renewal Management

Renewal reminders for licenses sent three months prior to expiration date to ensure continued support and no penalty backdates.

Co-terming Expiration Dates

Customers have the option to co-terminate all licenses so that purchase and delivery happens only once a year.

Implementation

Timely delivery of licenses, including temporary licenses, for you to keep your team on track with the applications they need.

Several Payment Options

Including wire transfers, credit cards, and purchase orders with payment terms.

Vendor Management

We work with app vendors on your behalf for commercial benefits as well as supporting your security reviews and product demo needs.

Multiple Currencies

We quote our customers and they pay in their local currency: USD, AUD, EUR, GBP, MYR.

Atlassian Program Benefits

We work with your Atlassian Enterprise Advocate to align your goals and specific needs. We ensure any commercial programs available to you are offered and the benefits realised.

Interested?

We're here for you and prepared to assist with any questions you may have.

[Contact us](#)