Preflex Solutions Pvt.Ltd.

TIME TO TRANSFORM YOUR BUSINESS!

ATLASSIAN Solution Partner

Optimized Atlassian Cloud Migration Powered by Preflex Solutions Pvt Ltd

Explore Leading Technology Solutions and Expert Services from
Preflex Solutions Pvt Ltd

www.preflexsol.com

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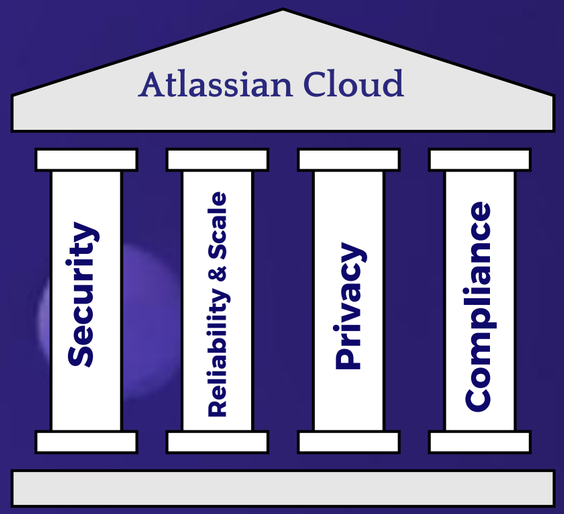
Experience the cloud's unstoppable advantages!

The Atlassian Cloud stands strong on four powerful pillars!

Here are the upsides our customers love most.

- SAML single sign-on
- User provisioning
- Enforced two-step verification
- Password policies
- Priority Support for Atlassian Cloud
- Audit Logs

- AWS data centers across the world in order to improve the performance
- Customers now can host **5K** users in cloud & **10K** is under testing



- Atlassian follows industry best practices to keep user data private and, in their control.

- Atlassian's robust compliance program adheres to industry-verified standards and expectations.

500+
Client Base

150+
Years of Strong Technology Experience

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What sets Atlassian Cloud products apart?

ATLASSIAN Jira



Native roadmaps

Plan, communicate, and manage dependencies across your entire organization. With flexible project types, manage work the way that's best for your team, without affecting centralized Jira administration.



Jira insights

Access data at the right time so teams can work smarter, monitor performance, and continuously improve, right when they're making plans and setting
priorities.



Automation

Automate repetitive manual work and processes without writing a line of code or having to buy and administer an app.

ATLASSIAN Confluence



Simplified creation and collaboration

Bring your ideas and work to life with Confluence Cloud's modern and simplified templates, page editor, and in-line commenting.



Advanced search

Powered by machine learning, Cloud search understands the context you work in and delivers exactly what you're looking for across products.



Integrate with all your cloud tools

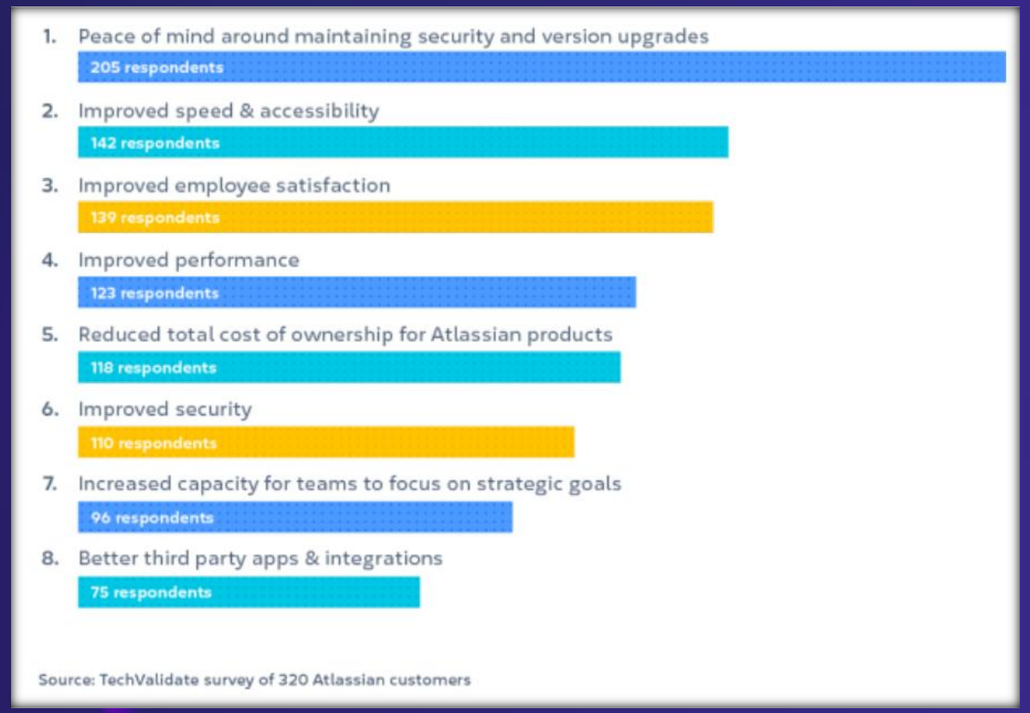
Do less context switching with more (and better) Cloud integrations, like Google Drive, Microsoft Teams, Zoom, Dropbox, Slack, Trello, and more.

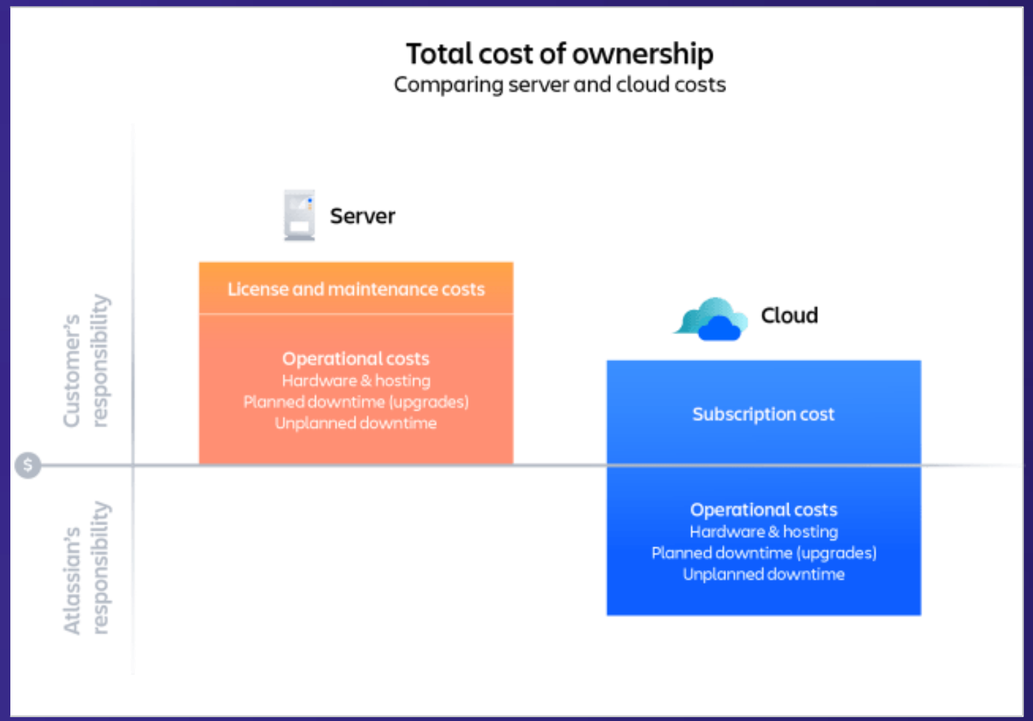
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Survey reveals the top five game-changing benefits of the cloud!



Stress-free upkeep | **Speed and accessibility** | **Performance** | **Employee satisfaction** | **Lower Total Cost of Ownership (TCO)**





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HIGH-LEVEL PHASES OF MIGRATION

Phase 0: Initial Qualification

Phase 1: Assess and Justify

Phase 2: Plan

Phase 3: Prepare

Phase 4: Test

Phase 5: Migrate

Phase 6: Post migration

- We start by understanding your needs
- We align with stakeholders, and make systems ready
- We go through the final testing and go/no-go check-lists
- Support your Life in Cloud

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Atlassian Cloud Migration process



Qualify

This is the **Qualifying** phase. This phase provides a framework to help you qualify for Atlassian Cloud / SaaS.

It will help us evaluate the migration difficulty and corresponding migration strategies



Assess

In the **Assess** and **justify** phase, we help you assess whether cloud is right for you and justify the move to the stakeholders.

This is when we begin to understand your migration needs, timeline, and cloud readiness.



Plan

In the **Plan** phase, we study your migration needs and check for best practices and begin forming the migration plan with your team.



Prepare

In the **Plan and prep** phase, we understand your migration needs and provide best practices and advice for success.

We define the best migration strategy and steps needed to get there.

Once this is complete, it’s time to get people, data, and environments ready to migrate.



Test

In the **Test** phase, we help you test all facets of migration to ensure there are no negative surprises during production migration or once in cloud.

The migration plan will be tested, documented and timed during this phase.



Migrate

Once we have completed the Test phase, the **Migrate** phase is when we can help migrate data, apps, and users to cloud with minimal friction.

Target users, data, and apps should be migrated to cloud, reviewed, and confirmed to be successfully migrated, as well as high-priority post-migration issues have been resolved.



Launch

In the **Post-migration** phase, we would be gathering actionable insights from your experience and would provide postproduction support for 15 days.

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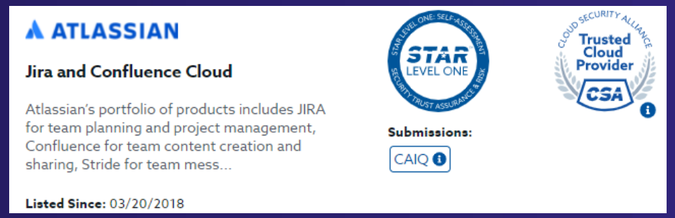
PHASE 0- 1
Initial Qualification & Assessment

App assessment

Checking if any, business-critical app needed to be migrated to cloud.
If **less than 6** marketplace apps then
PROCEED ✅

If **between 6-18** marketplace apps then ANALYSIS IS NEEDED
If **greater than 18** then DISCRETION ADVISED

Why?
Statistically, a customer with critical marketplace apps in high numbers is unlikely to achieve all of the functionality they need in the cloud. This could still be successful! But it will likely require a great deal of effort that may not make sense.



Customization

Checking if any customizations have been done to the existing on-prem environment.

Understanding specific customizations/workflow, etc. as it may not work the same way in cloud.

Security

- Ensuring security stakeholders are engaged.
- Ensuring legal stakeholders are engaged.
- Check if any regulated compliance needs for your data?

If customers are using Atlassian tools to store social security numbers, credit card data or patient records then Atlassian Cloud product is not appropriate for them.

Are there essential compliance(s) you must have? Check: https://www.atlassian.com/trust and the compliance reports should have all of the information you need.

Today Atlassian Cloud Terms of Service specifically prohibits Sensitive Personal Information, including PCI or HIPAA data

User Management

Ensuring the identity stakeholder is engaged.
- Check if SAML IDP (like Okta) is used.
- Check if there are multiple IDPs.

If you have multiple user management tools (multiple IDPs), this may be a blocker as Access requires that a company claim an entire domain. An example is when a company has acquired another company and the two companies have separate IDPs.

For example, if a customer has a team that wants to move to cloud, their cloud bill would be $3k, but because they need Access, and Access would include 100 users outside of their team, the cost of moving to cloud is now $25k (fake numbers).

Data Locality

Are there constraints on where the data will be located?

If you need to specify where your data lives, there may be some constraints.

Please see: **https://www.atlassian.com/trust/reliability/infrastructure**

Migration Strategy

Using the **Cloud Migration Strategies** and **Assessing Migration Complexity, Scope, and Timeline plays** for further discovery.

MOVE (migration support) ticket

If you have raised a MOVE ticket, you may already have a Cloud Migration Manager (CMM) assigned for us as partners to work with during the migration process.

Source : https://cloudsecurityalliance.org/star/registry/atlassian/

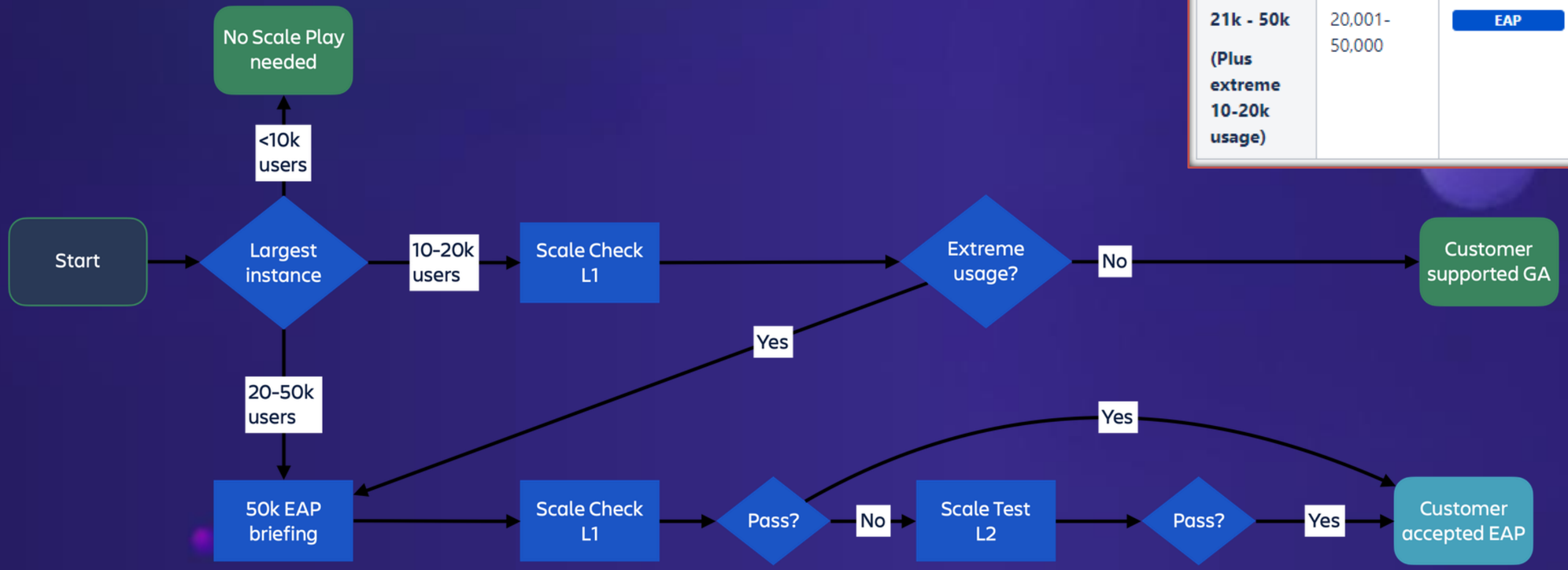
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Cloud Migration Scalability Play

Scale Play overview:

For customers who plan to migrate to Cloud with 10,001 users or more.

Tier	Users	Supported?		Play
Up to 10k	1- 10,000	GA		No play needed
11k-20k	10,001-20,000	GA	Customers with exceptional data dimensions or usage are not supported GA, but can participate in the EAP.	**Scale Check L1**
21k - 50k **(Plus extreme 10-20k usage)**	20,001-50,000	EAP		**Scale Play L1** + **(if needed) L2**



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Qualification - Quick reference table

	EASY 1-2 Products, 1-5 apps, 1-20 custom fields	MEDIUM 6-10 apps, 2-4 products, 20+ custom fields	HARD 10+ apps, 4+ products, 100+ custom fields
Small <500	Lift+Shift or Migration tooling- Self service Recommended	Lift+Shift, Phased or Migration tooling - Self service possible	Blended or Migration tooling+ Self service possible
Medium 500-1k	Lift+Shift or Migration tooling - Self service possible	Lift+Shift, Phased/Migration tooling + Self service possible	Blended, Phased/ Migration tooling+ Partner recommended
Large 1k-5k	Lift+Shift, Blended or Phased/Migration tooling+Partner recommended	Blended, Phased/Migration tooling possible+Partner recommended	Phased necessary+ Partner necessary+ TAM recommended
X-Large 5k-10k	Phased or Blended *recommended+ Partner recommended	Phased or Blended only+ Partner necessary+ TAM recommended	Phased or Blended only+ Partner and TAM required
XXL >10k	Phased necessary+ Partner+ TAM required	Phased necessary+ Partner+ TAM required	Phased necessary+ Partner + TAM required

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Exit Criteria – Phase 0 & 1

- Set up a Cloud Site and install required Add-ons for migration testing in a Sandbox Environment.
- Create a Test Environment by backing up and restoring the latest Jira database.
- Complete the Prerequisites Checklist for Jira migration
- Set up an Atlassian Access Trial, configure it in the cloud, and clean up the User Directory in the server to retain only active users for migration

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PHASE 2 & 3 - Planning & Preparing **MIGRATION**

Define the best migration strategy and steps needed to get there.

It’s time to get people, data, and environments ready to migrate.

EXIT CRITERIA – Phase 2 & 3

- Migrate Jira Software, and Business Projects from Server to Cloud using the JCMA App on the test instance.
- Perform a Post-Migration Checklist for verification.
- Conduct User Acceptance Testing (UAT) for the migrated data in the test instance.

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PHASE 4 & 5 – TEST & MIGRATE

Run the Test Migration and Conduct User Acceptance Testing

Migrate the Instance to cloud

EXIT CRITERIA – Phase 4 & 5

Production Instance – Jira Software

- Set up a Cloud Site, install Add-ons, and complete a Migration Checklist.
- Configure Atlassian Access in the cloud (if procured) and clean up the User Directory to retain only active users before migrating users and groups to the Production Cloud Site.
- Migrate Jira Software Projects from Server to Cloud using the JCMA App on the production cloud site.
- Perform a Post-Migration Checklist for validation.

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PHASE 6 – Launch & Post-Migration Checklist

Help users get set up in cloud, develop the skills as a cloud admin, and retire server.

Launch & Post Migration Activities

EXIT CRITERIA – Final Phase

- Conduct User Acceptance Testing (UAT) for the migrated data in the Production Cloud Site.
- Provide Post-Migration Support.

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Our Tech Guards : Empowering Your Business Excellence

Atlassian Certified resources in Preflex

Project Admin Cloud

ACP 620

6

Admin Cloud

ACP 120

6

Cloud Migration Delivery

17

IT Service Mgmt Delivery

5

Project resources

- Presales expert- 1
- Solutions Architect -1
- Customer success manager- 1
- Project manager- 1
- Jira Developer -3

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Ready to level up your Atlassian experience?

Talk to our team

OUR OFFICE

India , Bengaluru

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sales@preflexsol.com

Thank you!