

ATLASSIAN PRACTICE PROFILE

JDS ATLASSIAN PRACTICE

As a Gold Solution Partner, JDS is proud to collaborate with Atlassian as a fellow home- grown Australian organisation. The JDS team combines extensive product knowledge with a passion for consistently delivering powerful results and building enterprise capability within the local landscape.

OUR ATLASSIAN FOCUS

JDS brings a wealth of expertise in the Atlassian suite of tools, tailoring client-specific solutions, as well as helping our customers to navigate licensing, support, migration and customisation to make the most of their software investment. Our aim drive collaboration, productivity, and innovation to ensure our customers achieve the business outcomes that are most important to them.



- Authorised licence reseller
- Cloud & DC migrations
- Implementation, configuration & optimisation
- Enterprise platform integrations
- Licence management and consolidation
- Platform health checks
- Support and admin services

ATLASSIAN Gold Solution Partner

ATLASSIAN SOLUTIONS

Implementation & Configuration

Our experienced team of consultants will implement and configure your Atlassian Suite, tailoring the tools to accommodate a variety of customer-specific needs, and empowering your team to reach their full potential. Using a structured, phased approach, JDS will complete a 'Review & Recommendation' stage before developing a customised process to ensure you are getting the most value from your Atlassian software.

Platform Integrations

Connect, accelerate and scale your entire enterprise with expert insight and guidance from JDS. We can provide users with improved scalability, security and governance controls to help standardise various Atlassian deployments across enterprise-level platforms.

Licence Management & Consolidation

As an authorised licence reseller, JDS can provide full service licence management, taking the pain out of purchasing, scaling, consolidating and renewing your Atlassian tools. We offer advice and consultation to identify your licensing requirements, ensuring you get the most value, with the least amount of headaches.

Platform Health Checks

An Atlassian platform health check will analyse the efficiency and effectiveness of your current deployment, and highlight key areas where additional benefits could be realised. An extensive written report will provide a technical and functional view of your Atlassian tools, and deliver recommendations and guidance to address current and future challenges, helping you to accelerate performance and generate a greater ROI.

Service Management

JDS can help your organisation to finetune Jira Service Management in order to deliver an open, collaborative platform that meets your individual requirements. We can optimise your Atlassian environment to ensure an enhanced customer and employee service experience.

Cloud Migrations

JDS can provide the structure and guidance, based on tried-and-true best practices, to plan and execute the seamless migration of your server instance to Atlassian Cloud or Data Centre as an enterprise solution.



JDS COMPANY PROFILE

Established in 2003, JDS Australia delivers specialist services in a set of technologies and capabilities that ensure critical IT systems work. JDS focuses on IT Monitoring (Observability), Security, Service Management, Quality Assurance and Automation as areas that enterprises and government departments need to increase the value of their investments. With an entirely local team of around 100 employees, JDS has the trusted skills and experience to ensure IT works and Australian business carries on.

1300 780 432 | www.jds.net.au | contactus@jds.net.au
Melbourne – Sydney – Brisbane