



# PROCORE

Procore Support

& Servicing

# Executive Summary

Premier Procore Construction Management Software (CMS) support and servicing partner in the MENA region.

- Maximise Procore's capabilities for construction companies
- Maintain high user adoption rates
- Demonstrate clear ROI

## Value Proposition

Long-term revenue streams and stronger Procore market penetration through tiered support packages







# Our Unique

# Positioning

## Hands-On Expertise

- Construction industry experience
- Proven Procore usage and implementation knowledge

## Full Spectrum Insights

- Bridging the gap from site workers to managers to C-suite executives

## Differentiator

- On-the-ground support + executive-level strategy ensures Procore's value is realised across all levels

# Tiered Service

# Offerings

## BRONZE MODULE ASSESSMENT

Module-by-module audit  
2-day engagement per module,  
Concise report + quick-win  
recommendations

## SILVER SECTION ASSESSMENT

Grouped tool analysis  
(*Project Management, Quality & Safety, Analytics & BIM*)  
2-week engagement  
Comprehensive report, customised  
training sessions, ROI benefits

## GOLD INTEGRATION REVIEW

Procore super user, embedded into  
the company  
SOP development  
A full 360-degree audit report  
Optimised Procore environment  
6-month commitment  
Provides a single point of contact  
to manage the entire  
transformation process

# Core Implementation

# Process



# Conclusion & Next Steps

- **DRIVE SOFTWARE ADOPTION**

As Procore's trusted partner in the MENA region, JWDA helps construction firms seamlessly adopt and integrate Procore across their organisations. Our team of industry-trained Procore experts ensures that your people, processes, and projects are aligned for maximum efficiency and return.

- **REDUCE PROJECT INEFFICIENCIES**

We help you streamline workflows, reduce manual tasks, and eliminate communication gaps using Procore's advanced project management tools. With proven experience on multi-billion-dollar UAE projects, JWDA knows how to configure Procore to drive measurable time and cost savings.

- **CREATE RECURRING REVENUE STREAMS**

JWDA provides ongoing Procore support, optimisation, and user training — ensuring your teams continue to get more from the platform over time. Our flexible service tiers allow you to scale support as your business grows, delivering sustainable, long-term value.

- **ENSURE CONTINUOUS VALUE**

From site engineers to executives, JWDA helps every team member leverage Procore to its fullest. We make construction management simpler, smarter, and more connected — so your projects are delivered faster, safer, and with greater confidence.

- **FINALISE STRATEGIC AGREEMENTS WITH PROCORE**

JWDA partners with you to design a tailored Procore implementation plan that aligns with your organisation's structure, workflows, and goals. We ensure a smooth transition with clear governance, communication, and delivery frameworks from day one.

- **DEVELOP MARKETING AND SALES COLLATERAL**

Our team creates targeted onboarding and training materials specific to your operations. From executive briefings to hands-on site support, we equip your teams with the knowledge and confidence to use Procore effectively and independently.

- **LAUNCH PILOT PROGRAMMES WITH MAJOR CONSTRUCTION FIRMS**

We help you launch controlled pilot programmes to demonstrate Procore's value in real-world conditions. These pilots deliver measurable improvements in collaboration, efficiency, and visibility — building internal buy-in and setting the stage for wider rollout.



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