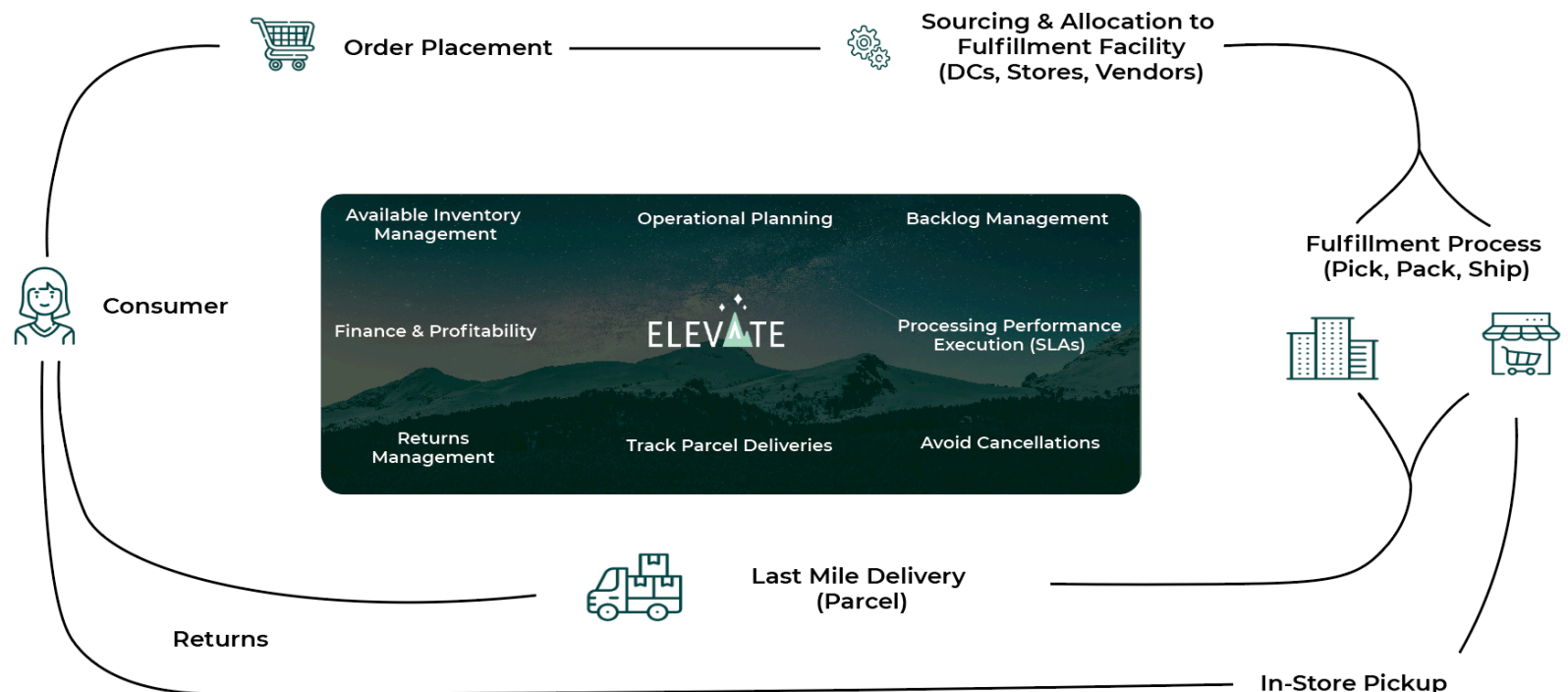




Omnichannel Analytics

Empowering Omnichannel Operations Success

In today's world of omnichannel operations, customer orders have become increasingly complicated: crossing operational applications, locations, and organizational responsibilities. Each stage of the process requires operators to manage and track data to drive both a positive customer experience and profitability. Elevate's platform empowers cross-functional teams with the toolkit and the data needed to manage these processes successfully.



Contact sales@elevate.dev to empower your team.

OmniChannel Operations

Available Inventory Management

When combining multiple locations, available inventory rules, and external drop ship vendors, managing inventory to sell online can be complicated. With Elevate, you get real-time visibility to what inventory is available to sell by item and location, along with in-stock rates and inventory depth to anticipate future out of stock risks.

Operational Planning

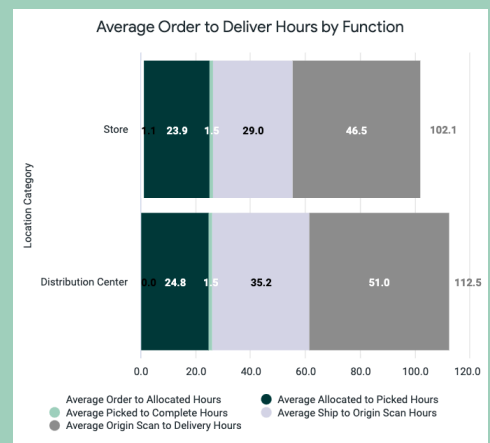
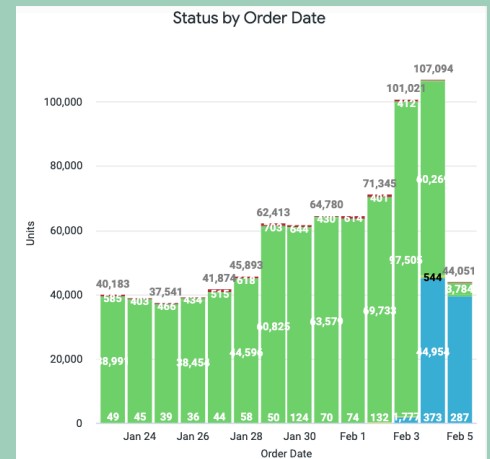
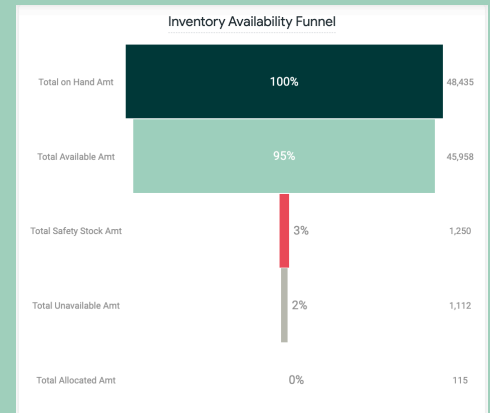
Hitting performance targets is difficult without visibility into planned volume. We work with supply chain planning teams to provide visibility into actual demand volume versus forecast. This helps operations teams understand variance patterns and customer experience implications, which enables better real-time staffing decisions.

Backlog Management

Manage the order fulfillment lifecycle: from order creation, to allocation, to completion. Easily identify at-risk orders and take action.

Processing Performance Execution (SLAs)

We partner with your team to set ship-by or BOPIS ready-by cutoffs to measure actual order fulfillment execution against targets. SLA management empowers operators to ensure customers receive their purchase on-time: from DCs, stores (Ship from Store & BOPIS), or vendors.



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OmniChannel Operations

Avoid Cancellation

Final fill rates need to be 99.5%+. Failing to achieving this can result in millions in lost sales and a poor customer experience. Elevate provides insight into rejects and issues that lead to these cancellations.

Track Parcel Deliveries

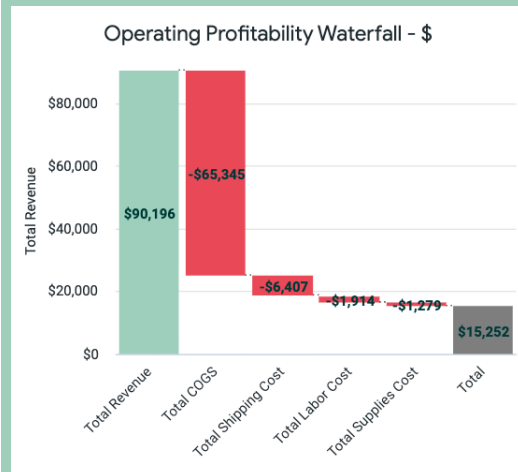
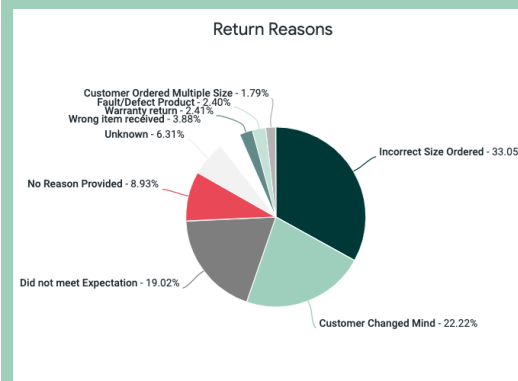
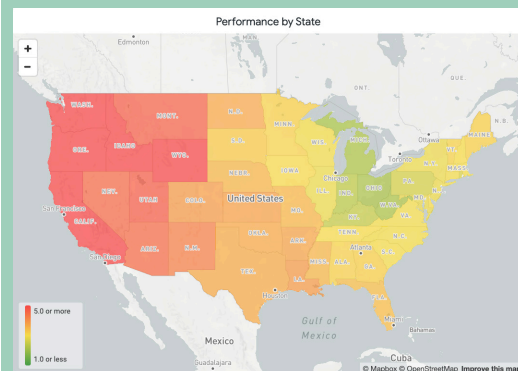
Whether it means 2 or 7 days, customers expect deliveries to arrive on time. Elevate provides end-to-end order lifecycle visibility to measure on-time delivery performance. By identifying why deliveries are late, Elevate empowers your operations teams to take corrective action. Real-time tracking visibility enables proactive exception identification to mitigate customer impact.

Returns

Returns are a costly component of any omnichannel business. Elevate empowers retailers to monitor return rates by item and categorizes returns by reason to understand exceptions. With return parcel tracking, Elevate also helps retailers navigate the return order lifecycle: from incoming shipments, to return processing, and refund payments.

Finance & Profitability

Direct-to-Consumer businesses have real costs with parcel shipping, labor expense, and supplies. Elevate measures profitability of items, orders, and channels by breaking down expenses to a granular level, thereby empowering better inventory eligibility, sourcing, or promotional decisions.



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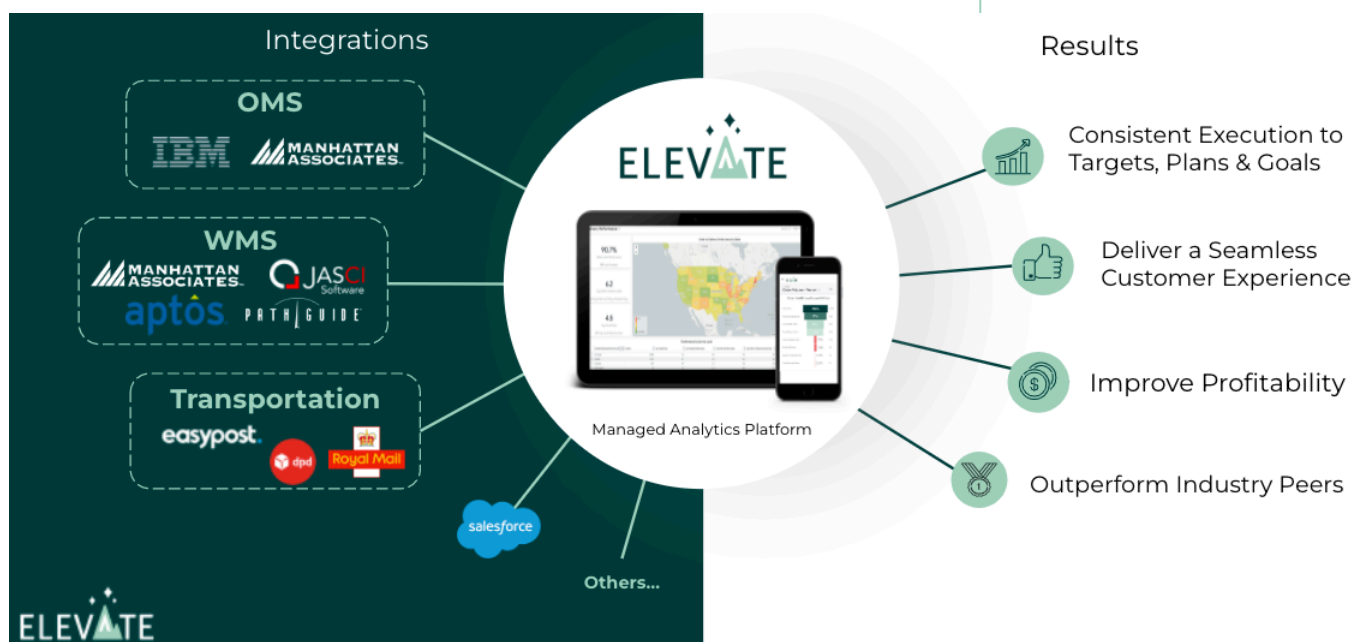
The Data Platform

Managed Analytics Platform

Our technology team manages integrations from your operational systems, both on-prem or in the cloud. Pre-built and Elevate-managed integrations for the most popular Supply Chain production applications ensure your team can focus on taking business action.

Team of Operations Experts at your service

Our team is made up of ex-operators and supply chain experts, supporting your team through Elevate implementation and on-going as new questions arise and the business progresses.



Elevate Data Models

The core of Elevate is our proprietary supply chain data model to support all insights needed to run a successful supply chain operation. We translate your data from your operational systems into this model to support all business-facing insights, enabling your team to get to the details.

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Our fully-managed service means that you can focus on operational performance.