# endear

The retail CRM for modern brands that want to build more meaningful customer relationships that drive real results.

### CRM
Connect all your data sources and organize customer data into one unified hub.

### Clienteling
Personalize 1:1 interactions, boost loyalty, and drive engagement.

### Appointments
Book and manage virtual and in-store appointment offerings from end to end.

### Campaigns
Automate text, email, or WhatsApp outreach at scale while analyzing results.

### Stories
Elevate your outreach with curated and engaging product recommendations.

### SalesChat
Drive sales, not support tickets, with a built-in live chat experience.

### AI Notetaker
AI-powered notes that capture and organize every detail of IRL interactions.

### Insights
Track campaign, team, and store performance to discover how outreach turns into sales.

### AI Opportunity Engine
Turn your customer data into a turnkey outreach strategy; know who, when, and what to say.

**40x**
Higher Conversation Rate than Traditional Marketing

**108x**
Average ROI

**18%**
Increase in AOV

**70%**
Increase in Order Frequency

GANNI · UNTUCKit · goop · FRAME · purple · STAUD · Reformation · gorjana · DS&D URGA · VILEBREQUIN · BOLL & BRANCH

## 30+ Prebuilt (and free!) Integrations

Shopify · Shopify Plus · Teamwork · Lightspeed · Iterable · Klaviyo · Attentive · Square · NewStore · Gorgias

> “Endear has been a *huge upgrade* to our clienteling process at our store locations. The platform is *so easy to use* and makes customer outreach seamless, especially with the integrations and seeing everything in one place.”
>
> Jess D'Agostino, Store Operations Manager at Clare V.

## Get in Touch

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