loop

Built to scale with Shopify stores

SHOPIFY'S PREFERRED RETURNS MANAGEMENT SOFTWARE

4.6 RATING ON SHOPIFY APP STORE

shopifyplus CERTIFIED APP



Loop is the return and exchange management platform that grows with Shopify brands like yours. Built to make returns stress-free, encourage exchanges, and retain revenue.

Leading Shopify brands choose Loop because of our...

- Seamless integrations with the Shopify ecosystem
- Premium front-end customer return portal that promotes exchanges and retention
- Fully customizable returns management platform
- Access to actionable return data

Loop has helped over 3,500 shopify merchants retain more than $1.1 Billion in sales

chubbies · Marine Layer · FIGS · BARSTOOL SPORTS · allbirds · Madhappy · patagonia · VERISHOP · cotopaxi · NAADAM · kizik · TECOVAS · brooklinen · Thinx · THURSDAY BOOT CO. · puravida LIVE FREE · knix · PRINCESS POLLY · Our Place · ROTHY'S · OluKai · vessi · alo · atoms · petal + pup · Rare Beauty · REEF · TEN THOUSAND

57%
Up to 57% of Loop returns end in exchanges

80%
Loop merchants see up to 80% revenue retention

$1.30
On average, Loop merchants generate $1.30 in upsell value per return

"Thanks to Shopify Plus and Loop, we've seen a huge improvement in our return experience, with customers telling us first-hand that they appreciate how easy it is.

And not only is it improving our customer loyalty—it's also driving a significant uptick in revenue."- Alexandria Collis, Director of Operations

PRINCESS POLLY

See how Loop works