Page for Your Browser
Proge for Four browser         It is strongly recommended that you develop a Web page to provide online support to your users.         When the user clicks Help in the browser menu bar, and then clicks Online Support, the URL you specify below will be displayed in the browser.         Online support page URL:         It is strongly recommended that you develop a Web page to provide online support page URL:
< Back Next > Cancel Help

Option	Description
Online support page URL	Type the URL of the Web page that you created to offer technical support, and then click <b>Test URL</b> to ensure that the URL is correct.

This page will appear when your users click **Online Support** on the **Help** menu in Internet Explorer 4.



Option	Description
Name	Type a name for the Favorite or link.
URL	Type a URL for the Favorite or link.
Add Folder	To insert a hierarchical directory into the Favorites list, which can include more Favorites, click <b>Add Folder</b> .
Add URL	Select <b>Favorites</b> or <b>Links</b> or a folder, and then click <b>Add URL</b> to add its URL.
Test URL	You can click Test URL to ensure that the URL is correct.
Import	Select <b>Import</b> to point the IEAK to a link or a folder of links that you would like to import into the package.

The favorites you specify on this wizard page appear in the Favorites folder of end users' computers. For example, you could add key URLs for your organization, such as the Help Desk and the Human Relations Web pages.

ustomize the Welcome Me	essage and Desktop Wallpaper
	Internet Explorer displays a welcome page when the browser is first started. You can display the default IE4.0 welcome page, or you can specify the URL of your own custom welcome page.
	Display default Microsoft Internet Explorer 4.0 welcome page
	C Do not display a welcome page
Contraction of the local data	C Use a custom welcome page (specify URL below)
9	By default on startup, a Welcome window is displayed to give users a quick tour, explore channels or register online. You can disable this feature.
Microsoft	Disable Internet Explorer 4.0 Welcome window
Explorer	You can also customize the standard desktop wallpaper. This file can be of a variety of formats including HTML, bitmaps, and .GIF files.
Administration Kit version 4.0	Note: If you specify a file below and import your desktop settings on the next page, the file specified here will take precedence. Also, the file specified here cannot have the same filename as the wallpaper currently on the desktop.
	Path of custom desktop wallpaper file:
	Browse
	Browge
	< Back Next> Cancel Help

Option	Description
Display default Microsoft Internet Explorer 4.0 welcome page	Click here to choose the default Microsoft Internet Explorer 4 welcome page.
Do not display a welcome page	Click here if you don't want to display a welcome page. The first page that is displayed will be the home page.
Use a custom welcome page (specify URL below)	Click here, and type the URL for your custom welcome page.
Disable Internet Explorer 4.0 Welcome window	Click here to disable the Internet Explorer welcome window, which displays by default on the user's desktop when the Windows Desktop Update is installed.
Path of custom desktop wallpaper file	Type the URL for your custom desktop wallpaper, which can be a .bmp, .gif, or .htm file, or click <b>Browse</b> to locate the file.

Internet Explorer displays a Welcome page the first time the browser is launched. You can display the default Internet Explorer Welcome window, or you can specify the URL of your own custom welcome page. The welcome page is not the same as the home page, which is the page that opens each time you start your browser (after the first time) and when the user clicks the **Home** button. By default, an Internet Explorer Welcome window displays on the user's desktop when the Windows Desktop Update is installed. The Welcome window provides a link to a quick tour of the features of Internet Explorer, as well as a link to explore Active Channels. It's recommended that you allow the Welcome window to appear, so new users can learn about the new features of Internet Explorer 4. Users can easily turn off the welcome tutorial by clearing the check box for **Show this next time you log in** on the Welcome window.

ustomize the Active Cha	nnel bar		
	You have the ability to completely customize the channels that are displayed in the Channel Bar.		
	Step 1: Delete Channels		
2 3 1	Go to the Channel Bar on the desktop and delete unwanted channels or categories by right-mouse clicking. (See below to delete IE 4.0 channels.)		
	Step 2: Add Channels		
2.0	Add channels by subscribing to channels listed in the Channel Guide below and/or by clicking on a custom CDF to add your own channels.		
0.0	Note: Current subscription information will also be imported and applied to all client machines. To optimize your network's performance you should set default subscription information appropriately.		
Microsoft	Microsoft active channel guide		
Internet	Step 3: Import		
Explorer	Select the import radio button below to import current channel and subscription configuration.		
Administration Kit	C Do not customize channels		
version 4.01	Import current channel configuration		
	Delete existing Internet Explorer 4.0 channels		
	Show channel bar by default (Windows NT only)		
	< <u>B</u> ack <u>N</u> ext > Cancel Help		

In order to insert a customized set of Active Channels into your IEAK packages, you must set them up on your computer the way that you want them to be configured on your users' desktops. The IEAK will import your current settings and distribute them to your users. If you want to prevent users from changing, adding, or deleting these channels once Internet Explorer is installed, you can specify this in Stage 5 of the IEAK Configuration Wizard using the System Policies and Restrictions page. For more information about setting up channels, see Chapter 16, "Managed Webcasting," in Part 4, "Information Delivery: Webcasting."

Option	Description
Launch Channel Guide	This is simply a shortcut to the Microsoft Channel Guide on the Internet, where you can easily subscribe to the channels and configure how they will appear on your users' Channel bar. You can also add channels from your intranet without going to the Microsoft Channel Guide. For more information, see "Understanding Active Channels" and Desktop Items" in Chapter 16, "Managed Webcasting."
Do not customize channels	Select if you do not want to install channels on end users' computers.
Import current channel configuration	Select to import the channels you have set up on your computer.
Delete existing Internet Explorer 4.0 channels	Select to delete any existing Active Channels on end users' computers.
Show channel bar by default	For Windows NT only. Select to show the Channel bar in the browser window by default.
Customize Software Update Channe You has that are	Is ve the ability to completely customize the Software Distribution Channels included in your custom package.

Without exiting the wizard, you need to customize these Software Distribution Channels on this machine in the same way you would normally. The state you leave these in will be the state that is included in the package.

Subscription information will also be imported. This information determines when the channels are updated and thus may be critical for projecting your sever load.

Do not customize Software Distribution Channels

Mic Ξ

osoft	Schedule:	<pre><none -="" do="" not="" pre="" subso<=""></none></pre>	ribe to channel>		
mernet					
(plorer					
nistration Kit					
rsion 4.01					
				a second and a second as	
		Deale	Marta	Cancel	Uala

In order to insert a customized set of software distribution channels into your IEAK packages, you must set them up on your computer in the way that you want them to be configured on your users' desktops. The IEAK will import those settings and distribute them to your users. If you want to prevent users from changing their software distribution channel configuration once Internet Explorer is installed, you can specify this in Stage 5 of the IEAK Configuration Wizard, using the System Policies and Restrictions page. For more information about setting up software distribution channels, see Chapter 38, "Software Distribution and Updates."

Option	Description
Do not customize Software Distribution Channels	Select if you do not want to install software distribution channels on end users' computers.
Import current Software Distribution Channel configuration	Select to import the software distribution channels you have set up on your computer, and select a schedule option from the <b>Schedule</b> box.
Schedule Options	
<none do="" not<br="" –="">subscribe to channel&gt;</none>	Select to specify that all software distribution channels are imported, but not subscribed to, when the custom package is installed on users' computers. This is the default. Be careful you do not select this by mistake.
Auto	Select to specify that each software distribution channel uses the schedule information contained in the SCHEDULE section of its CDF file when the custom package is installed on users' computers
Daily	Select to specify that all software distribution channels are scheduled to be updated daily when the custom package is installed on users' computers.
Monthly	Select to specify that all software distribution channels are scheduled to be updated monthly when the custom package is installed on users' computers.
Weekly	Select to specify that all software distribution channels are scheduled to be updated weekly when the custom package is installed on users' computers.

ecity Active Desktop La	mponents	
	The Active Desktop allows you to put Web components include the current desktop components in your custom import them.	onto the desktop. To package, you can
	- Active Desktop	
	C Do not customize the Active Desktop	
Contraction of the local division	<ul> <li>Import the current Active Desktop components</li> </ul>	Modify Settings
Administration Kit		
version 4.0		

In order to insert a customized set of Active Desktop items into your IEAK packages, you must set them up on your computer in the way that you want them to be configured on your users' desktops. The IEAK will import those settings and distribute them to your users. If you want to prevent users from changing their desktop configuration once Internet Explorer is installed, you can specify this in Stage 5 of the IEAK Configuration Wizard. For more information about setting up Active Desktop items, see Chapter 16, "Managed Webcasting," in Part 4, "Information Delivery: Webcasting."

Option	Description
Do not customize the Active Desktop	Select if you do not want to customize the Active Desktop.
Import the current Active Desktop components	Select to import the desktop items you have set up on your computer.
Modify Settings	Click to open the <b>Display Properties</b> dialog box. Use the Web tab to specify or change settings for desktop items.

ustomize Desktop Toolb	ars
	You can import your desktop toolbar settings. If you choose to import, all of your desktop toolbar settings will be installed with this package. For more help on what a desktop toolbars are, and how to customize them, refer to the help documents.
	Later on in this wizard you will be able to restrict how users are able to interact with desktop toolbars. These restrictions are:
	Disable the ability of a user to add, delete, or drag from any desktop toolbar.
100	<ul> <li>Disable the ability of a user to move or change the size of any desktop toolbar.</li> </ul>
	Note: It is not necessary to import your current settings in order to set the restrictions that you will be prompted for later.
Microsoft	Desktop Toolbars
Evolorer	C Do not customize Desktop Toolbars
Explorer	Import the current desktop Toolbar settings
Administration Kit version 4.0	
	< Back Next > Cancel Help

Option	Description	
Desktop Toolbars	Click the option you want to use.	

You can import your current settings by clicking **Import the current desktop Toolbar settings**. Click **Do not customize Desktop Toolbars** if you want users to have the default toolbar settings.

You can add the following four toolbars where you want them:

- The Quick Launch toolbar provides shortcuts to several often-used features of Internet Explorer 4: the desktop, the Web browser, Outlook Express, and channels.
- The Address toolbar enables you to enter a Web-page address (URL) without first opening the Internet Explorer browser.
- The Links toolbar provides shortcuts to important Web sites (for example, http://www.microsoft.com/) so that you can open them without first opening the browser.
- The **Desktop** toolbar contains all the shortcuts on your desktop and organizes them in one convenient location.
- In addition to the ready-made toolbars, you can create a toolbar from the contents of any folder.

For more information about these toolbars, see Part 3.

My Computer and Control F	Panel Webview Customization	
	You can add special customization to the My Computer and Control Panel folders. The HTML files specified below will be used as webviews for these folders. Note: The filenames for these HTML files must be mycomp.htt and controlp.htt.	
	Biowse	
6.57	Path of Control Panel custom HTML file (controlp.htt): Browse Browse	
Microsoft		
Administration Kit version 4.0		
	< Back Next > Cancel Help	

Option	Description
Path of My Computer custom HTML file (mycomp.htt)	Enter the path to the mycomp.htt file, or click <b>Browse</b> to locate it.
Path of Control Panel custom HTML file (controlp.htt)	Enter the path to the controlp.htt file, or click <b>Browse</b> to locate it.

You can customize how My Computer and Control Panel appear on your users' desktops by customizing the files that serve as templates for them: mycomp.htt (My Computer) and controlp.htt (Control Panel). If the user installs the Windows Desktop Update, My Computer and Control Panel can appear as Web pages in Web view. One reason to customize these folders is to provide your own instructions, a company logo, or links for support or corporate sites. For more information, see Part 3.

If you have installed the Windows Desktop Update on your computer, these files are located in the C:\Windows\Web or C:\Windows\NT folder. You can open them using a text editor, such as Notepad, or an HTML editor. It's recommended that you make a backup copy of these files before working with them, so you can restore them to their original state, if needed.

For more information about integrating Web views in the IEAK, see "Stage 4: My Computer and Control Panel Web View Customization," in the IEAK Help. For more information about development with **WebViewFolderContents** objects, see the *Internet Client SDK*.

	The user agent string is what the browser sends to visited servers to identify itself.
4 8	It is often used to keep Internet traffic statistics. Other uses of the user agent string are discussed in the help documents.
1	You can specify a custom user agent string that will be appended to the default Internet Explorer string.
	Here is an example user agent string:
10 C 11	Mozilla/4.0 (compatible; MSIE 4.0; Windows NT); YOUR CUSTOM STRING
A President	Custom string to be appended to User Agent string:
MARCHINE AND	
icrosoft	
icrosoft	
<sup>icrosoft</sup> Internet Explorer	
icrosoft Internet Explorer Iministration Kit	
icrosoft Internet Explorer ministration Kit version 4.0	
icrosoft Internet Explorer ministration Kit version 4.0	
icrosoft Internet Xpiorer ministration Kit version 4.0	
licrosoft Internet Explorer Iministration Kit version 4.0	

#### Option

Description

Custom string to be appended to User Agent string Enter the text you want to append to the user agent string for user-group browsers.

The user agent string is what a browser sends to Web servers to identify itself. Web servers use the information to identify the browser type and version, and typically record the information in server usage logs. Many organizations use the user agent string information to track statistics about browser usage on their Web sites. For example, organizations can identify what percentage of users access Web pages using Internet Explorer and Netscape Navigator. Based on a browser's user agent string, some Web sites download Web pages that are tailored to the capabilities of the browser type and version.

You only need to customize the user agent string if you want to do any of the following:

- Track the browser usage of specific user groups, and differentiate user group browser statistics from your intranet or Internet sites.
- Provide custom Web content to user groups based on the custom user agent string. For example, you might want to set up your Human Relations Web site to provide different Web pages for managers, with content appropriate only for managers. Therefore, you build separate custom packages for managers and non-managers, and include the appropriate custom user agent string.

Be aware that other organizations that track site statistics will see the custom user agent string. The following example shows how the IEAK appends a custom string *CustomUserAgentString* to the default user agent string:

Automatic Browser Config	guration
	Auto-configure allows you to make updates to your custom package and have these changes reflected on the end user's machine without re-installing. The Profile Manager should be used to make these changes.
	An .INS file will allow you to configure any option supported by the IEAK, including standard proxy settings. You can also specify a .J.S, .JVS, or .PAC file that will allow you to configure and maintain advanced proxy settings.
1000	If you specify both an auto-configure URL and an auto-proxy URL, the auto-proxy URL will be incorporated into the .INS file.
	Enable automatic browser configuration
	Auto-configure URL (.INS file)
Microsoft	http://autoconfig/test.ins
_Internet	Auto-proxy URL (JS or .PAC file):
Explorer	http://autoconfig/proxy.pac
Administration Kit version 4.0	You can set the interval in minutes for when auto-configure will happen. If you leave this value blank, or at zero, auto-configure will only happen when the system is restarted.
	Auto-configure every 680 minutes.
	< Back Next > Cancel Help

Mozilla/4.0(compatible;MSIE 4.0b1;WindowsNT);CustomUserAgentString

er
s) file. This le for this ile for each e file name dm.ins for oup managers ving format:
includes thi
cmet Exploren t the specifie al blank or m users nfiguration
a n l o

You typically create and maintain separate auto-configuration files for the different user groups in your organization. You can build custom packages configured to read auto-configuration files for each user group. You can then distribute the appropriate custom build to each user group. For more information, see Chapter 37, "Automatic Browser Configuration."

and shell settings for users. Internet Explorer 3 ignores any settings that apply

only to Internet Explorer 4.

When the custom packages are deployed with automatic browser configuration enabled, Internet Explorer periodically downloads the auto-configuration files from the server. Each time the auto-configuration information is refreshed, the system checks to see if there are new changes and then updates user, application, desktop, and system settings, as necessary.

You can use automatic browser configuration to manage a wide range of settings for users' computers, including Internet Explorer settings, desktop settings, and system settings. You can use the IEAK Profile Manager to create and modify auto-configuration files to change most of the settings and options you specified using the IEAK Configuration Wizard. You can also use the Profile Manager to update and manage system policies and restrictions and to lock down settings to prevent your users from changing the settings you specify. For example, you can prevent users from changing automatic browser configuration settings in their **Internet Options** settings. For more information, see Chapter 37, "Automatic Browser Configuration."

You can use the auto-proxy (.js or .pac) files to configure proxy settings dynamically for user groups. Using auto-proxy files is optional. You may want to specify proxy settings for each user group, using the Specify Proxy Settings page, which displays next. For more information about creating auto-proxy files, see Chapter 37, "Automatic Browser Configuration," and "JavaScript or JScript Auto-Proxy Example Files" in the IEAK Help.

4 107 1	You can specify what proxy servers, if any,	you want your users to connect to.
	Enable proxy settings	
1	Proxy Servers	
	Address of proxy	Port number
	HTTP:	
	Secure:	: 80
Caracia and	ETP:	: 80
	Gopher:	: 80
	So <u>c</u> ks:	
icrosoft	Use the same proxy server for all ad	dresses.
xplorer	Exceptions	
	Do not use proxy server for addresses b	eginning with:
ministration Kit		Use semicolons
version 4.0		entries.
	Do not use proxy server for local (int	ranet) addresses.

Option	Description
Enable proxy settings	If you do not use proxy servers, clear this check box. You should clear this check box if you use auto-proxy files.
НТТР	Type the URL of the proxy server for HTTP and its port number.
Secure	Type the URL of the secure proxy server and its port number.
FTP	Type the URL of the proxy server for FTP and its port number.
Gopher	Type the URL of the proxy server for Gopher and its port number.
Socks	Type the URL of the socks proxy server and its port number.
Use the same proxy server for all addresses	To use different proxy servers for different URLs, clear this check box.
Exceptions	Type the path(s) or domain(s) that do not require the use of proxy servers.
Do not use proxy server for local (intranet) addresses	To use proxy servers for local intranet URLs, clear this check box.

For more information about configuring proxy settings, see Chapter 8, "Configuring Connection Settings."

Site Certificate and Auther	ticode Settings
	You can control security and content through the use of Authority Certificates, Authenticode(Im) trusted publishers, Zones, and Content Ratings. To customize these settings, you must first import them from the current machine. After selecting to import the settings, you can then modify them. The purpose of Certificate Authorities is to only allow the user to view items that have been certified by a trusted site, person, or publisher. Certificate Authorities
Microsoft Internet Explorer Administration Kit version 4.0	Authenticode allows you to designate software publishers and credentials agencies as trustworthy. Authenticode Security  Do not customize Authenticode Security  Import current Authenticode Security information  Mgdify Settings
	< Back Next > Cancel Help

Option	Description
Do not customize Certificate Authorities	Select to accept the default Certificate Authorities settings.
Import current Certificate Authorities	Select to import the certificate settings you have set up on your computer.
Modify Settings	Click to modify Certificate Authority settings. Use the <b>Certificate Authorities</b> dialog box to remove certificates or to select trusted certificates for each <b>Issuer Type</b> .
Add New Root	Click to add a new root certificate. Use the <b>Browse</b> dialog box to add the <i>file name</i> of the root certificate file.
Do not customize Authenticode Security	Select to not install trusted publishers and authorities on your users' computers.
Import current Authenticode Security information	Select to import the trusted publishers and authorities you have set up on your computer.
Modify Settings	Click to remove trusted publishers and authorities. Use the <b>Authenticode Security Technology</b> dialog box to remove certificates for trusted publishers and authorities.

Internet Explorer 4 uses industry-standard digital certificates and Microsoft Authenticode technology to verify the identity of individuals and organizations on the Web and to ensure content integrity. Together with security zones, these can be used to control user access to online content based on the type, source, and location of the content. For example, you can use security zones in conjunction with certificates to allow users to have full access to Web content on your intranet, but limit the access to Web content from restricted sites located on the Internet. For more information, see Part 7, "Security and Privacy."

You can either accept the default certificate settings or customize the settings to meet your needs. For information on how to configure certificates, see Chapter 28, "Digital Certificates."

Security Zones and Content	Ratings Customization	
	You can customize the settings of each security zone, made through the Modify Settings button below. For m Zones are and how to configure them, refer to the hel Security Zones © Do not customize Security Zones © Customize Security Zones settings	These settings must be note detailed help on what p documents. Modify Settings
Microsoft Internet Explorer	Content ratings allow you to prevent usets from viewin Ratings are set on a per-site basis and are rated by th risky language, nudity, and violence. Content Ratings Do not customize Content Ratings Do not customize Content Ratings Import the current Content Ratings settings	ng sites with risky content. e author for degrees of Modify Settings
Administration Kit version 4.0	<back next=""></back>	Cancel Help

Option	Description
Do not customize Security Zones	Select to accept the default security zone settings.
Customize Security Zones settings	Select to import custom security zone settings you have set up on your computer.
Modify Settings	Click to customize security zone settings. Use the <b>Security</b> dialog box to specify the security levels assigned to the security zones.
Do not customize Content Ratings	Select to install browsers on users' computers with default settings and with content ratings disabled.
Import the current Content Ratings settings	Select to import custom content rating settings you have set up on your computer.
Modify Settings	Click to customize content rating settings. Use the <b>Content Advisor</b> dialog box to specify the custom content ratings.

You can manage security zones and content ratings for your company and customize the settings for each security zone. For more information, see Chapter 27, "Security Zones." You can configure security zone settings to control how users can access Web content from sites located on the intranet, Internet, trusted sites, and restricted sites.

You can also control the types of content users can access on the Internet. You can adjust the content rating settings to reflect what you think is appropriate content in four areas: language, nudity, sex, and violence. For more information, see Chapter 30, "Content Advisor."

### Stage 5: Customizing Components

In Stage 5, you will:

- Specify your users' Outlook Express news and mail settings.
- Specify any LDAP server settings to provide Internet directory services to your users.
- Specify the Outlook Express welcome e-mail message to welcome users and customize the InfoPane that appears when users start the program.
- Specify default signatures to provide a corporate disclaimer or signature in Internet newsgroup or e-mail messages.
- Specify system policies and restrictions settings and lock down a wide range of browser, application, and system settings.



The IEAK Configuration Wizard pages in Stage 5 are:

- Specify Internet Mail Servers, Domain, and News Server
- Specify LDAP Server Settings
- Outlook Express Customizations
- Include a Signature
- System Policies and Restrictions

Specify Internet Mail Serve	ers, Domain, and News Server
4	You can leave the following settings blank and let users enter this information when they first run Outlook Express. If you choose to provide this information, users will have to provide only account name and password information. A POP3 or IMAP server specifies the server for incoming mail, while a SMTP server specifies the server for outgoing mail. Your SMTP server may have the same name as your POP3 or IMAP server. Incoming mail (POP3 or IMAP) server:
Microsoft	Qutgoing mail (SMTP) server:
Administration Kit version 4.0	Make Dutlook Express the default mail client     Make Dutlook Express the default news client     You can use Secure Password Authentication (SPA) to authenticate your
	logons.

This wizard page appears only when you have chosen Outlook Express as an Internet Explorer component. It's optional because end users can provide this information when they run Outlook Express. This is a good way for administrators to pre-configure server settings that their users may not have.

Option	Description
Incoming mail (POP3 or IMAP) server	Type the server name, domain name, and subdomain for handling incoming mail.
Outgoing mail (SMTP) server	Type the server name, domain name, and subdomain for handling outgoing mail. This may be the same as the incoming mail server.
Internet news server	Type the server name of which Network News Transfer Protocol (NNTP) to use.
Make Outlook Express the default mail client	If you want Outlook Express to be the default mail client, select this check box.
Make Outlook Express the default news client	If you want Outlook Express to be the default news client, select this check box.
Use Secure Password Authentication	If you want Secure Password Authentication to authenticate users when they log on, select this check box.

	Internet Mail allows you to specify an Lightweight Directory Access (LDAP) server to provide Internet Directory services to your users	s Protocol
	Eriendly Name:	
	Directory Service:	
	Home Page:	
	Sgarch Base:	
a second	Service Bitmap:	Browse
Aicrosoft	Check names against this server when sending mail	
Explorer	Authentication type:	
dministration Kit	<u>Anonymous</u> Secure Password	
version 4.0	C Bassword	

Directory services are powerful search tools that help your users find people and businesses around the world. The Address Book supports LDAP for accessing directory services, and it comes with built-in access to several popular directory services. You can specify the LDAP services for your users.

Option	Description
Friendly Name	Type the name of the LDAP server.
<b>Directory Service</b>	Type the directory service.
Home Page	Type the URL of the home page that Internet Explorer displays when the end user requests the LDAP Web site.
Search Base	Type the root or scope for the hierarchical level at which to search the LDAP server: base, one, or sub.
Service Bitmap	Type the path to the location of the bitmap, or click <b>Browse</b> to locate it.
Check names against this server when sending mail	If you want Outlook Express to check names before sending mail, select this check box.
Authentication type	Select the authentication type: Anonymous, Secure Password, or Password.

Microsoft	LRL: ocal file 1TML path: mage path: can have a custom welcome message	Browse
Microsoft the s	ocal file 1TML path:	Browse Browse
Hicrosoft the s	ITML path:	Browse Browse
Microsoft the s	mage path:	Browse
You user Microsoft the s	can have a custom welcome message	a classed as the first item in each
internet admi	s indox. I his welcome message is an f ender address (ex: Acme Admin) and r n@acme.com).	reply-to address (ex:
Explorer HIM	L path:	Browse
Administration Kit	ler:	
version 4.0	y-to:	

Option	Description
URL	Click to specify a URL for the Outlook Express InfoPane.
Local file	Click to use an HTML file for the Outlook Express InfoPane.
HTML path (InfoPane)	Type the path to the InfoPane file, or click <b>Browse</b> to locate it.
HTML path (custom welcome message)	Type the path to the custom welcome message file, or click <b>Browse</b> to locate it.
Sender	Type the user's name.
Reply-to	Type the user's e-mail address.

You can give Outlook Express a custom look and welcome new users with an e-mail message.

The Outlook Express InfoPane contains helpful information and links. You can customize this pane with support numbers, Frequently Asked Questions (FAQs), and information about your company.

The InfoPane appears as a window at the bottom of Outlook Express when you start the program. You can customize the InfoPane with an HTML file that is either a local file or an Internet address (URL).

Include a Signature		
	You can append a standard signature, such as a corporate disclaimer, to all messages written in Dutlook Express. You can specify different signatures for Mail and News, or specify one to be used for both. The maximum size for a signature is 1K.	
	Use mail signature also as news signature	
Contraction of the	Append the following signature to each mail message:	
11 - Carrier		
Contraction of the second		
Microsoft	Append the following signature to each news posting:	
Explorer		
Explored		
Administration Kit version 4.0		
	< Back Next> Cancel	Help

Option	Description
Use mail signature also as news signature	To use the e-mail signature for posting news, select this check box.
Append the following signature to each mail message	Type the signature to append to each e-mail message.
Append the following signature to each news posting	Type the signature to append to each news posting.

You can include a default signature or disclaimer that will appear on Outlook Express newsgroup or e-mail messages. A disclaimer is often used to show that messages submitted by employees over the Internet do not represent official company policies. The maximum size of the signature is 1K. You can choose to append signatures to newsgroup messages only, to e-mail messages only, or to both types of messages.

Microsoft Internet Explorer Administration Kit version 4.01	<ul> <li>Microsoft NetMeeting</li> <li>Web Desktop</li> <li>Internet Settings</li> <li>Subscriptions</li> <li>Internet Restrictions</li> <li>General</li> <li>Security</li> <li>Content</li> <li>Connection</li> <li>Programs</li> <li>Advanced</li> <li>Cohannels Settings</li> <li>Microsoft Chat</li> </ul>	Connection Connection Wizard Disable changing connection Disable changing proxy settings Disable changing Automatic Configuration settings
	Import Delete	

Option	Description
Left pane	Select the subject for which you want to change policies and restrictions.
Right pane	Specify the policies and restrictions you want for the subject.

For more information on the System Policies and Restrictions page, see Chapter 37, "Automatic Browser Configuration." Also, for a complete list of all the options on this page, see Appendix J, "Custom-Build Checklist."

## Generating the Package



After finishing Stage 5, the IEAK Configuration Wizard displays this page to give you a last chance to make changes. Once you click **Finish**, the wizard creates the package as you specified.

# Signing Custom Package Files

Digital signatures identify the source of programs and guarantee that the code hasn't changed since it was signed. Depending on how users' browser security levels are configured, users could be warned not to download files that aren't signed, or could be prevented from downloading them. Therefore, you should digitally sign the .cab files created by the IEAK Configuration Wizard and any custom components you include.

Signing .cab files and custom programs requires two steps: obtaining a digital certificate—from a Certificate Authority (CA) such as VeriSign or GTE—and signing the code. For more information, see Chapter 28, "Digital Certificates," "Signing Your Programs" in the IEAK Help, and "Signing Code with Microsoft Authenticode Technology" in the *Internet Client SDK*.

# **Producing Distribution Media**

This section covers the downloading and distributing of custom browser packages.

## **Designating Distribution**

If you created the browser package on an Internet or intranet server, you need to set up your Web site so that users can download the files. For example, you can create a page where you post download information and a link to the install engine, IE4Setup.exe.

The IEAK Configuration Wizard places IE4Setup.exe in a directory at the URL you entered in the **Destination folder** box on the **Select Media to Distribute Your Browser** page during Stage 1. For example:

C:\Webshare\WWWroot\CIE\Download\Win95\_NT\En\IE4setup.exe

**Note** The IEAK Configuration Wizard creates the directory structure using a convention that indicates the language version (English: En) and the platform (Windows 95 and Windows NT: Win95\_NT) for the custom package.

If you created the browser package on your hard disk or network drive, you need to move the distribution files from the \IE4site folder on your hard disk or network drive to the \IE4site folder on the an Internet or intranet server at the URL you specified for your distribution servers.

The \IE4site folder contains the .cab files of the language version you are posting and the folder contents. For example, the English version is located in \IE4site\En. You need to move the \IE4site\Language version folder and the files it contains to the URL you specified for download sites. For example, move files in C:\Cie\IE4site\En to C:\Webshare\Wwwroot\Cie\IE4site\En.

Active Setup uses the \IE4site\IE4sites.dat file to locate the files Active Setup needs to install the custom package on users' computer. You need to move the file \IE4site\IE4sites.dat to the URL for the download site (or sites) you specified when you ran the IEAK Configuration Wizard. For example, move IE4sites.dat from C:\IE4site\IE4sites.dat to C:\Webshare\Wwwroot\Cie\IE4site\IE4sites.dat.

## **Designating Other Distribution Media**

For packages on compact discs or floppy disks, make sure to produce a sufficient volume of the chosen distribution media to meet end-user needs.

If you distribute your custom browser on compact discs for Windows 95 users, a splash-screen Autorun program appears when the user inserts the compact disc. This program offers users the choice to install your custom browser or view more information. If the current version of Internet Explorer is already installed, the Autorun program detects it. The browser appears in what is known as Kiosk mode, with the Start.htm file loaded.

The IEAK Configuration Wizard will also enable you to distribute your custom browser on multiple 1.44-MB floppy disks.

# **Distributing Internet Explorer**

Depending on the media in which you distribute the custom packages, you can use one or more of the following methods to distribute Internet Explorer to end users:

- From download Web or FTP sites on the Internet
- From download Web or FTP sites on your intranet
- From compact discs
- From floppy disks

For each of these methods, end users run the Active Setup program, IE4setup.exe, to install the custom build of Internet Explorer.

## Using Compact Discs and Floppy Disks

For distribution from compact discs and floppy disks, IE4Setup.exe is included on the distribution media. Users install Internet Explorer by running IE4Setup.exe from the AutoRun splash screen of the compact disc or from Disk 1 of the floppy disk set. Active Setup installs the appropriate files from the distribution media. You can provide written instructions to guide users through the installation process. You can include the instructions in an e-mail message to users or as hard-copy instructions packaged with the distribution media.

## Using Distribution Sites on the Intranet or Internet

From distribution sites on the intranet or Internet, you can deliver IE4setup.exe directly to end users as an e-mail attachment, if your network bandwidth and load can support sending multiple copies of IE4Setup.exe, which is about 420K. You can also direct users where to go to download the IE4Setup.exe. For example, you could send an e-mail message with instructions and a link to a download Web page. The download Web page could provide instructions on how to download Internet Explorer.

## **Running Active Setup**

When users run IE4.Setup.exe, Active Setup installs Internet Explorer from the distribution media as follows:

- IE4Setup.exe extracts the setup files into a temporary directory.
- IE4Setup.inf looks at the [String] section for the URL location of the IE4site.dat file.
- Active Setup goes to the file IE4site.dat, which points to the location of the download .cab files and then displays the download options to the end user.
- Active Setup downloads the .cab files, which are placed in the specified directory; for example, C:\Program Files\Internet Explorer.
- Active Setup extracts the .cab files.
- Active Setup installs Internet Explorer and each component for the specified installation package.

After Internet Explorer is installed, Active Setup prompts the user to restart the computer. After the computer restarts, Active Setup completes configuring the user's desktop and opens the Welcome splash screen to introduce the user to Internet Explorer 4.

## **Troubleshooting Active Setup**

For troubleshooting Active Setup:

- Review the Active Setup Log.txt file in the Windows directory. Each installation creates a log file, which collects information about that particular installation. If an Active Setup Log.txt file exists when an installation is started, Active Setup renames the existing log as a .bak file and creates a new log file. (For more information about the Active Setup Log.txt file, see Part 1, "Installing Internet Explorer 4.")
- Make sure that the download URL in the file IE4Setup.inf is exact.
- Refer to Appendix B, "Troubleshooting Installation and Uninstallation."

# **Assisting Users During Installation**

The user support team should monitor the progress of the pilot program and provide user assistance, as necessary. It's recommended that you provide an online support Web site that can provide users with help resources to solve common problems.

You should use your experience from pilot programs to provide the types of information and help your typical users need. As solutions are developed to solve users' problems during the deployment process, you should update the support Web site to provide solutions to problems.

You could integrate the online support site with your help desk and provide mechanisms to escalate unusual or difficult problems to user support specialists.

### CHAPTER 37

# **Automatic Browser Configuration**

#### In this chapter

Automatic Browser Configuration Overview 672 Understanding Automatic Browser Configuration 672 Setting Up Automatic Browser Configuration 673 Setting Up Custom Packages 674 Locking Down Automatic Browser Configuration 675 Creating User Auto-Configuration Files 677 Signing Auto-Configuration Cabinet Files Digitally 678 Creating Auto-Proxy Files 678 Configuring Central Auto-Configuration Servers 679 679 Setting Up Auto-Configuration in Previously Deployed Browsers Updating Distribution Files 681 Using the IEAK Profile Manager 682 Starting the IEAK Profile Manager 682 Changing Wizard Settings 683 Changing System Policies and Restrictions 685 Using Custom Policy Templates 687 Using Auto-Configuration File Templates 687 Maintaining Auto-Configuration Files 688

# Automatic Browser Configuration Overview

This chapter describes how to set up Internet Explorer and servers on the network to enable automatic browser configuration and how to use the automatic browser configuration feature of Microsoft Internet Explorer 4 to centrally manage desktop configurations. This chapter also explains how to use the Internet Explorer Administration Kit (IEAK) Profile Manager to create and manage separate configuration files for different user groups in your organization.

The information provided here will help you to:

- Understand the automatic browser configuration feature.
- Set up computing systems for automatic browser configuration.
- Use the IEAK Profile Manager to maintain configuration files.

# Understanding Automatic Browser Configuration

Automatic browser configuration is a feature of Internet Explorer 3 and Internet Explorer 4. You can set up Internet Explorer to periodically download auto-configuration files maintained on a central server. The contents of autoconfiguration files are used to specify a wide variety of application, desktop, and shell settings for users. Internet Explorer 3 ignores any settings that apply only to Internet Explorer 4.

You typically create and maintain separate auto-configuration files for the different user groups in your organization. You can build custom packages configured to read auto-configuration files for each user group. You can then distribute the appropriate custom build to each user group.

When the custom packages are deployed with automatic browser configuration enabled, Internet Explorer periodically downloads the auto-configuration files from the server. Each time the auto-configuration information is refreshed, the system checks to see if there are new changes, and then updates user, application, desktop, and system settings, as necessary.

**Note** Some auto-configuration changes require the system to be restarted before changes to the system registry can take effect.

You can use automatic browser configuration to manage a wide range of settings for users' computers, including Internet Explorer settings, desktop settings, and system settings. You can use the IEAK Profile Manager to create and modify auto-configuration files to change most of the settings and options you specified using the IEAK Configuration Wizard. You can also use the Profile Manager to update and manage system policies and restrictions, and to lock down settings to prevent your users from changing the settings you specify. For example, you can prevent users from changing automatic browser configuration settings in their **Internet Options** settings.

# **Setting Up Automatic Browser Configuration**

You should set up automatic browser configuration when you deploy Internet Explorer. With automatic browser configuration enabled on all desktops in your organization, you can make configuration settings centrally, without having to touch the individual computers again. You can still set up automatic browser configuration after deployment, but then it requires some additional steps.

#### To set up automatic browser configuration before deployment:

- Set up custom packages for automatic browser configuration.
- Lock down automatic browser configuration.
- Create user-configuration files.
- Digitally sign auto-configuration cabinet files.
- Create optional auto-proxy files.
- Configure central auto-configuration servers.

#### To set up automatic browser configuration after deployment:

- Set up automatic browser configuration for deployed browsers.
- Update distribution files with the new custom-package files.

## Setting Up Custom Packages

You use the IEAK Configuration Wizard to set up automatic browser configuration when you build custom packages. When the custom packages are deployed, Internet Explorer is installed with automatic browser configuration enabled.

To build custom packages, you need to run the IEAK Configuration Wizard and specify the custom package. For more information, see "Building Custom Packages" in Chapter 36, "Implementing the Deployment."

To set up automatic browser configuration, perform the following steps at the **Automatic Browser Configuration** page:

configure allows you to make updates to your custom package and have changes reflected on the end user's machine without re-installing. The Manager should be used to make these changes. IS file will allow you to configure any option supported by the IEAK, ing standard proxy settings. You can also specify a .JS, .JVS, or .PAC file ill allow you to configure and maintain advanced proxy settings. specify both an auto-configure URL and an auto-proxy URL, the rroxy URL will be incorporated into the .INS file.
specify both an auto-configure URL and an auto-proxy URL, the roxy URL will be incorporated into the .INS file.
pable automatic browser configuration
'/autoconfig/test.ins groxy URL (JS or .PAC file):
Vautoconfig/proxy.pac
an set the interval in minutes for when auto-configure will happen. If you this value blank, or at zero, auto-configure will only happen when the n is restarted.
configure every 1680 minutes.

- 1. Select Enable automatic browser configuration.
- 2. Type the URL for the *user-configuration file* in the **Auto-configure URL** (.INS file) box.
- 3. Type the URL for the *auto-proxy file* in the **Auto-proxy URL** (.JS or .PAC file) box.
- 4. Type the *auto-configuration interval* in the **Auto-configure every** \_\_\_\_\_ minutes box.

Information Needed	Explanation
URL for the user- configuration file	This URL points to the auto-configuration (.ins) file for this custom package. You can create a different file for each user group in your organization. Use a unique file name for each group managed—for example, sysadm.ins for system administrators and grpman.ins for group managers. The URL includes the file name in the following format:
	http://path/file name
URL for the auto-proxy file	You can use the auto-proxy (.js or .pac) file to configure proxy settings dynamically. The URL includes this file name in the following format:
	http://path/file name
auto-configuration interval	This interval is the time, in minutes, during which automatic configuration occurs. After deployment, Internet Explorer updates the auto-configuration information at the specified interval. If you leave the space for this interval blank or type "0," auto-configuration occurs only when users manually refresh the browser's automatic configuration or when Internet Explorer is restarted.
Finish building the cu	istom package.

The information you need is explained in the table below.

5.

To specify automatic browser configuration, the IEAK Configuration Wizard places the following entries in the [URL] section of the installins file:

AutoConfig=1

```
AutoConfigURL=http://URL/user-configuration file name
AutoConfigJSURL=http://URL/auto-proxy file name
AutoConfigTime=auto-configuration interval
```

## Locking Down Automatic Browser Configuration

You can use the IEAK Configuration Wizard to lock down automatic browser configuration and prevent users from changing automatic browser configuration in their Internet Options settings. After browsers are deployed, you can use the IEAK Profile Manager to lock down automatic browser configuration for user groups that have automatic browser configuration implemented.

- To lock down automatic browser configuration
  - Go to the System Policies and Restrictions page of the IEAK Configuration Wizard.
  - 2. In the System Policies & Restrictions hierarchy, select **Internet Restrictions**, and then click **Connection**.

Microsoft Internet Explorer Administration Kit version 4.01	Web Desktop Internet Settings Outlook Express Subscriptions Internet Restrictions General Security Content Programs Advanced Advanced Channels Settings Microsoft Chat	Connection Disable calling Connection Wizard Disable changing connection settings Disable changing proxy settings Disable changing Automatic Configuration settings
	Import Delete	

**Note** The IEAK Configuration Wizard is shown here, but the **System Policies** and **Restrictions** section of the IEAK Profile Manager works similarly.

- 3. In the right pane, click Disable changing Automatic Configuration settings.
- 4. Finish building the custom package.

When Internet Explorer is installed on end users' computers, the **Automatic Connection** option on the **Connections** tab of the **Internet Options** dialog box appears dimmed, preventing users from opening the **Automatic Configuration** dialog box to change settings.

## **Creating User Auto-Configuration Files**

You use the IEAK Profile Manager to create and maintain user auto-configuration files. The Profile Manager generates the auto-configuration .ins file and companion .cab files that are needed to configure users' systems.

You can create user auto-configurations for each user group in your organization. You use the Profile Manager to specify the configurations and save them as *usergroup*.ins files, where *usergroup* is a unique name for each user group. The Profile Manager automatically generates the companion .cab files. For example, you could specify a user-group configuration for system administrators and save the configuration as sysadmin.ins. The Profile Manager would then generate the necessary companion .cab files.

A .cab file stores compressed files in a library. Cabinet files are used to organize installation files that are downloaded to users' systems. The cabinet files that the Profile Manager generates contain information (.inf) files that are automatically unpacked on users' systems.

The usergroup.ins file is used by Internet Explorer to change browser customization settings corresponding to the Wizard Settings section of the Profile Manager. For more information, see "Changing Wizard Settings" later in this chapter. Internet Explorer processes the contents of the usergroup.ins file and makes any changes specified. For example, if proxy settings have changed in usergroup.ins, Internet Explorer updates the user's Internet proxy settings. Internet Explorer also downloads and unpacks the companion .cab files for Windows to process. The unpacked auto-configuration .inf files are used by Windows to change system policies and restrictions corresponding to the System Policies and Restrictions section of the Profile Manager.

Each .inf file contains version information. When you modify user configurations, the Profile Manager changes the affected .inf files, updates the version information, and repackages the companion .cab files. When the auto-configuration .cab files are downloaded to a user's system and unpacked, the system checks the version of the .inf files and only updates system settings using new versions of the .inf files.

677

# **Signing Auto-Configuration Cabinet Files Digitally**

Digital signatures identify the source of programs and guarantee that the code hasn't changed since it was signed. Depending on how users' browser security levels are configured, users could be prevented from downloading .cab files that aren't signed. Therefore, you should digitally sign the companion (.cab) files created by the IEAK Profile Manager.

Signing .cab files requires two steps: obtaining a digital certificate—from a Certificate Authority such as VeriSign or GTE—and signing the code. For more information, see Chapter 28, "Digital Certificates," "Signing Your Programs" in the IEAK Help, and "Signing Code with Microsoft Authenticode Technology" in the *Internet Client SDK*.

## Creating Auto-Proxy Files

You can use a text editor to create auto-proxy (.js or .pac) files that dynamically assign browser proxy settings based on the location of hosts. Auto-proxy files are JScript files. When an auto-proxy file is specified, Internet Explorer uses the autoproxy script to determine if it should connect directly to a host or use a proxy server. You can use auto-proxy files to configure users automatically to use different proxy servers for different domains.

The following example shows an auto-proxy function that checks to see whether the host name is a local host, and if it is, whether the connection is direct. If the host name is not a local host, the connection is through the proxy server, named proxy1.

```
function FindProxyForURL(url, host)
{
    if (isPlainHostName(host))
        return "DIRECT";
    else
        return "PROXY proxy1:80";
}
```

The *isPlainHostName()* function checks to see if there are any dots in the host name. If there are, it returns false; otherwise, the function returns true. For more examples of JScript auto-proxy files, see Help in the IEAK Configuration Wizard.

**Note** Using auto-proxy files is optional. You may want to specify proxy settings for each user group that uses the IEAK Configuration Wizard or the IEAK Profile Manager. You can also lock down the proxy-settings option. For more information, see "Using the IEAK Profile Manager" later in this chapter.
## **Configuring Central Auto-Configuration Servers**

You need to configure servers on your intranet to support automatic browser configuration. To configure central management servers:

- Install Web-server software, such as Microsoft Internet Information Server.
- Install the auto-configuration and auto-proxy files on the server at the URLs necessary for automatic browser configuration.

The number of automatic browser configuration servers you need will vary depending on the size and demands of your organization. If your organization is large, you could configure automatic browser configuration servers for each domain. For example, you specify automatic browser configuration for user groups in domain 1:

http://domain1\_server/autoconfig/usergroup.ins http://domain1\_server/autoconfig/proxy1.pac

You would install a Web server at http://domain1\_server/ and install the *usergroup*.ins and *usergroup*.cab files and proxy1.pac on the server at http://domain1\_server/autoconfig/. When users in domain 1 start Internet Explorer, it reads the appropriate auto-configuration files and the auto-proxy file residing at http://domain1\_server/autoconfig/.

## Setting Up Auto-Configuration in Previously Deployed Browsers

Clearly, it is advantageous to use the IEAK to customize Internet Explorer 4 so that automatic configuration is enabled before you deploy the browser. If that is not possible, users will have to perform a simple procedure to turn on automatic configuration. Once they have performed these steps, you can use the IEAK Profile Manager to lock down these settings, so your users will not be able to change these settings.

#### To set up Internet Explorer 4 for automatic configuration

- 1. From the Internet Explorer window, on the **View** menu, choose **Internet Options**.
- 2. Select the Connection tab.

eneral	Security Content Connection Programs	Advanced	
Connec	stion		
	Use the connection wizard to connect your computer to the Internet.	Conn <u>e</u> ct	
	To change your settings directly, select one of these options:		
	C Connect to the Internet using a modem	<u>S</u> ettings	
	Connect to the Internet using a local area network		
Proxy s	erver		
	Access the Internet using a proxy server		
41 <u></u>	Address: http://proxy1  Port: 80	Advanced	
	Bypass proxy server for local (Intranet) add	fresses	
Automa	tic configuration		
	Your network administrator may have given you the name of a server that will configure Internet Explorer.	Configure	
12.71			

3. Select Configure.



- 4. Type the URL/auto-configuration file name in the URL box.
- 5. Select Refresh to refresh auto-configuration information.

**Note** Some auto-configuration changes require the system to be restarted before changes to the system registry will take effect.

When automatic browser configuration is turned on, the **Connection** tab displays a caution: "Automatic configuration set. This may override current Internet settings."

Connec	tion		
-	Use the connection wizard to connect your computer to the Internet.	Connect	
	To change your settings directly, select one of	these options:	
	C Connect to the Internet using a modern	Settings	
	• Connect to the Internet using a local area	network	
Proxy s	erver		
	Access the Internet using a proxy server		
	Address: http://proxy1 Port. 80	Advanced	
	Bypass proxy server for local (Intranet) addresses		
Automa	itic configuration		
Ŀ	Your network administrator may have given you the name of a server that will configure Internet Explorer.	Configure	
	Automatic Configuration set. This may override Internet settings.	e current	

## Updating Distribution Files

If you deployed Internet Explorer with automatic browser configuration disabled, you should update distribution files from new custom package builds that are enabled for automatic browser configuration. This ensures that new-user installations of Internet Explorer are enabled for automatic browser configuration.

Be sure to update all download sites. If you distribute custom packages using compact discs or floppy disks, you'll also need to produce new compact discs or floppy disks for distribution.

# Using the IEAK Profile Manager

You can use the IEAK Profile Manager to create and maintain the autoconfiguration files. With the Profile Manager you can specify a wide range of browser, user, desktop, and system settings and restrictions.

# Starting the IEAK Profile Manager

- To start the IEAK Profile Manager
  - 1. On the Start menu, click Run.

The **Run** dialog box opens.

- 2. Type profmgr.exe.
- 3. Click OK.

<u>Ele Policy</u>
Wizard Settings     Wizard Setings     W

The Profile Manager is organized into a left pane showing a hierarchical tree of objects and a right pane showing the options. When you select an object in the tree in the left pane, the options and settings for that object appear in the right pane. You can change options or specify settings as necessary to manage automatic browser configurations.

The IEAK Profile Manager provides two categories of settings that you can specify: Wizard Settings and System Policies & Restrictions.

# **Changing Wizard Settings**

In the left pane, the Wizard Settings object and its subobjects correspond to settings you can also specify using the IEAK Configuration Wizard. You can select an object and change the corresponding options and settings. For example, you can select the Browser Title object and change the **Browser Title Bar** and **Toolbar background bitmap** options.

Policy	+ + x 1
<ul> <li>Wizard Settings</li> <li>Browser Title</li> <li>Support Page</li> <li>Favorites</li> <li>Desktop Wallpaper</li> <li>User Agent</li> <li>Proxy Settings</li> <li>Start and Search Page</li> <li>Import Channels</li> <li>Import Software Updates</li> <li>Outlook Express</li> <li>DAP Settings</li> <li>Outlook Express Customizations</li> </ul>	You can customize the text that appears in the title bar of your Internet Explorer browser. This text is appended to the string "Microsoft Internet Explorer provided by." Note: If you included Dutlook Express in your package, then the text you enter below will also be added to the Dutlook Express title bar. For example, if you entered "Acme" in the field below, the title bars would be: Microsoft Internet Explorer provided by Acme Dutlook Express provided by Acme
Signatule Specify Active Desktop Component: Specify Active Desktop Component: My Computer and Control Panel We Automatic Browser Configuration Security Zones and Content Ratings Site Certificate and Authenticode Se System Policies & Restrictions	You can specify a custom toolbar bitmap. This bitmap is displayed as a backdrop behind the buttons and drop down menus. For more information on suggested dimensions and color selection, refer to the help documents. Note: The default bitmap will be displayed if this field is left blank. Tgolbar background bitmap:

The following table briefly describes each subcategory of the **Wizard Settings** section of the IEAK Profile Manager.

Browser Title	· · · · · · · · · · · · · · · · · · ·		
	Specifies the text that appears in the title bar of Internet Explorer and in a custom toolbar bitmap.		
Support Page	Specifies the online-support page that appears when users select Online Support on the <b>Help</b> menu in Internet Explorer.		
Favorites	Specifies the default favorites that appear on the <b>Favorites</b> menu in Internet Explorer.		
Desktop Wallpaper	Specifies a custom wallpaper file to be used for the desktop background.		
User Agent	Specifies a custom user agent string that will be appended to the default Internet Explorer string.		
Proxy Settings	Specifies the proxy settings that Internet Explorer uses.		
Start and Search Page	Specifies the start page that appears when users click Home and the search page that appears when users click Search.		
Import Channels	Specifies custom Active Channels on users' desktops.		
Import Software Updates	Specifies software distribution channels on users' desktops.		
Outlook Express	Specifies Outlook Express Internet mail and news settings.		
LDAP Settings	Specifies a Lightweight Directory Access Protocol (LDAP) server to provide Internet directory services to users.		
Outlook Express Customizations	Specifies a custom InfoPane and welcome message for Outlook Express.		
Signature	Specifies a standard signature line, such as a corporate disclaimer, to be appended to Outlook Express mail and news messages.		
Specify Active Desktop Components	Specifies custom Active Channels on users' desktops.		
My Computer and Control Panel Webview Customization	Specifies custom Web views for the My Computer and Control Panel folders.		
Automatic Browser Configuration	Specifies automatic browser configuration settings.		
Security Zones and Content Ratings Customization	Specifies security and content rating settings.		
Site Certificate and Authenticode Settings	Specifies digital certificate and Authenticode trust settings.		

For more information about specific Wizard Settings options, see "Building Custom Packages" in Chapter 36, "Implementing the Deployment."

## Changing System Policies and Restrictions

In the left pane, the **Systems Policies & Restrictions** object and its subobjects correspond to the same settings available on the IEAK Configuration Wizard **System Policies and Restrictions** page. You can select an object and change the corresponding policies and restrictions. For example, you can expand the Web Desktop tree and select the **Desktop** object to specify Desktop options, such as **Disable Active Desktop**.



The IEAK uses a default set of Windows policy templates (.adm) files to define the rules for the wide range of policies and restrictions that appear in the **System Policies & Restrictions** hierarchy. You can also use your own custom .adm files to add policies and restrictions to the hierarchy.

Policies and restrictions that you specify using the IEAK are saved to information (.inf) files, which are packaged into the auto-configuration companion cabinet (.cab) files for download to user's systems. When unpacked, the .inf files are used to change policies and restrictions on users' systems.

685

The first time the IEAK Configuration Wizard is run, the policy template (.adm) files in the C:\Program Files\Ieak\Policies directory are created. The following table briefly describes each of the default areas for which you can specify system policies and restrictions.

Area	Description
Microsoft NetMeeting	Specifies policies to control user and computer-access privileges for your NetMeeting community.
Web Desktop	Restricts users from adding, accessing, modifying, or deleting various portions of the desktop.
Internet Settings	Specifies a variety of Internet settings for users.
<b>Outlook Express</b>	Specifies restrictions to help reduce Internet mail and news-support costs.
Subscriptions	Specifies restrictions for subscriptions.
Internet Restrictions	Specifies and locks down settings for Internet Explorer <b>Internet Options</b> settings, code download, and channel settings.
Microsoft Chat	Restricts access to Chat features and functions.

You can specify a wide variety of Internet Explorer, application, desktop, and operating system settings across your organization. You can customize settings, ranging from whether users can delete printers to whether or not they can add items to the new Windows Desktop Update.

You can lock down features and functions. For example, you could use the System options, under the Web Desktop category, to prevent Windows 95 users from restarting their systems in MS-DOS mode. You could also use the Security option under Internet Restrictions to prevent users from changing any of the security settings on the Security tab in Internet Explorer. When features are locked down, they either don't appear, or they appear dimmed on the user's desktop.

Before changing system policies and restrictions, you should understand the impact of the security settings on your users, especially if you have roaming users who share computers with other users. For example, what are the implications of removing icons from the desktop or not allowing users to change their security settings? Make sure that your users understand which features they have access to and which features need to be configured by your IT organization.

686

## **Using Custom Policy Templates**

Those who are familiar with Windows policy template (.adm) files can create their own templates to define additional restrictions. Policies and restrictions and .adm files are standard in Windows 95 and Windows NT. For more information, see your Windows documentation.

You can choose **Import** on the **Policy** menu in order to import custom .adm files. You should choose **Check Duplicate Keys** on the **Policy** menu to check for duplicate registry keys in the templates, then delete any duplicates from your templates. Always test your templates thoroughly in the lab before using them to make changes to users' systems.

When you use custom policy templates, the IEAK Profile Manager generates an .inf file, using the file prefix for the imported custom template. For example, if you import custom.adm, a custom.inf file will be generated and added to the companion .cab files.

## Using Auto-Configuration File Templates

You should use the install ins file for each custom package as a template to create your auto-configuration files.

#### To use install.ins as a template

- 1. On the File menu, click Open, and then open the appropriate install.ins file.
- 2. On the **File** menu, choose **Save As**, and save the file as *usergroup*.ins (where *usergroup* is the name of the user group).
- 3. Change and save any new options or settings you want for the user group configurations.
- 4. Copy the file to the appropriate auto-configuration directory on the central management server.

When you first create the *usergroup*.ins file, the companion .inf files are generated and packaged as .cab files.

## Maintaining Auto-Configuration Files

You maintain auto-configuration files by opening the *usergroup*.ins file in the Profile Manager, changing settings, and saving the *usergroup*.ins file. The Profile Manager keeps the companion files current, each time you save the *usergroup*.ins file.

For example, if you add more proxy servers to your network and you don't use auto-proxy files, you'll need to update users' settings by selecting the Proxy Settings object in the Wizard Settings hierarchy in the left pane of the IEAK Profile Manager. You would use the IEAK Profile Manager to modify the proxy settings for the affected user groups. Automatic browser configuration then updates the users' proxy settings at the specified auto-configuration interval or when Internet Explorer is restarted.

Wizard Settings	You can spe	cify what proxy servers, if any	, you want your (	users to connect to
Browser Title	Enable p	roxy settings	Surger Street	
- B Favorites	- Proxu Servi	Al¢		
Desktop Wallpaper	t tony oct t	Address of proxy		Port number
User Agent	HTTP:	http://proxy2		80
Start and Search Page	Secure:	http://proxy2	:	80
B Import Channels	ETP:	http://proxy2		80
Outlook Express	<u>G</u> opher:	http://proxy2	:	80
LDAP Settings	So <u>c</u> ks:	http://proxy2	:	80
- Resident Englisher Component:	<mark>⊡</mark> se th	he same proxy server for all ac	ldresses.	
My Computer and Control Panel We Automatic Browser Configuration	Exceptions Do not us	e proxy server for addresses t	beginning with:	
Site Certificate and Authenticode Se System Policies & Restrictions			A PA	Use semicolons (;) to separate entries.
	Do no	t use proxy server for Jocal (in	tranet) addresse	S.

**Caution** You should not maintain files directly on the production server. You should copy *usergroup* ins files and their companion files to a working directory, modify the files as necessary, and test auto-configuration in a lab to verify that auto-configuration changes work as intended. After changes have been validated, update the auto-configuration files on the production server.

#### CHAPTER 38

# **Software Distribution and Updates**

#### In this chapter

690 Software Distribution Overview Understanding Software Distribution Channels 690 Implementing Software Distribution Channels 691 Identifying Software Distribution Requirements 691 Selecting Software Distribution Strategies 692 Determining the Number of Distribution Sites 692 Determining the Types of Channels 692 Specifying Distribution Schedules 695 **Choosing Installation Methods** 695 Choosing Notification Methods 695 Configuring Software Distribution Channels 696 Creating Web Content 696 Creating the CDF Files 697 Creating OSD Files 699 **Creating Software Distribution Packages** 700 701 Signing Software Distribution Packages Configuring Web Servers 702 Building Custom Packages With Pre-Configured Channels 702 Configuring the Current Computer 702 Importing the Software Distribution Channels 703 Locking Down Software Distribution Channels 704 Deploying the Custom Packages 704 Managing Software Distribution Channels 705

# **Software Distribution Overview**

This chapter describes how to implement a software distribution system using Active Channels in Microsoft Internet Explorer 4. It describes how software distribution channels work. It also details how to configure software distribution channels and deploy custom packages of Internet Explorer, including the software distribution channels for your users.

This chapter provides information to help you:

- Understand software distribution channels.
- Implement software distribution channels.
- Manage software distribution channels.

# Understanding Software Distribution Channels

Internet Explorer 4 users can subscribe to Active Channels, which are Web sites designed to deliver content from the Internet or intranet to subscribing computers. Subscribers receive updated information from Active Channels on demand or at scheduled intervals. You can turn any Web site into an Active Channel by creating a Channel Definition Format (CDF) file to define the channel. For more information on Active Channels, see Chapter 16, "Managed Webcasting" and the *Internet Client Software Development Kit (SDK)*.

Software distribution channels are a special type of Active Channel. The CDF files for software distribution channels contain Open Software Distribution (OSD) elements that specify the software distribution settings and options. You can schedule a software distribution channel to update subscribers' computers at an interval of time such as daily, weekly, or monthly. Each time the channel is updated, the latest version of the CDF file is downloaded to subscribers' computers. When the OSD section of the CDF file indicates that a new version of the software is available, subscribers' computers can be instructed to do one of the following:

- Download the installation files to users' hard disks so that users can manually install the update.
- Install the update automatically.

You specify the update process to be used in the OSD section of the CDF file for the channel. You can also notify users and provide instructions for installation of the updates.

# **Implementing Software Distribution Channels**

You can use software distribution channels to distribute software updates over your intranet or the Internet to end-user desktops. To implement software distribution channels:

- Identify software distribution requirements.
- Select software distribution strategies.
- Configure Web servers for software distribution channels.
- Build custom packages of Internet Explorer with pre-configured software distribution channels and automatic browser configuration enabled.
- Deploy the pre-configured custom packages to end users.

The following sections describe the process for implementing software distribution channels. Detailed technical information is provided in the following resources:

- For more information about the CDF and OSD specifications, see the Microsoft Site Builder Network specifications and standards page at http://www.microsoft.com/standards/.
- For detailed information about how to use CDF files and OSD files to create software distribution channels, see the *Internet Client SDK*. To obtain the Internet Client SDK, see
   http://www.microsoft.com/msdn/sdk/inetsdk/asetup/.
- For information on how to use sample CDF templates to set up software distribution channels for updating Internet Explorer 4, see the section named "Updates with Software Distribution Channels" in the Internet Explorer Administration Kit (IEAK) Help.

## Identifying Software Distribution Requirements

Before selecting strategies for software distribution, identify the software distribution requirements for your organization. Begin by surveying the user groups in your organization and identifying the software packages they use. Be sure to note special requirements for each group, such as language requirements and any custom applications they use. For example, you would note that a graphics design group uses a suite of professional illustration applications that are not used by other groups in your organization.

After all user groups are surveyed:

- Identify the applications you want to support.
- Identify the user groups you want to provide with pre-configured software distribution channels.
- Group common applications into functional categories such as officeproductivity applications and Internet applications.
- Group specialized applications by function or by the user groups that use them.

You'll use this information to help specify software distribution strategies for each user group that you want to support.

## Selecting Software Distribution Strategies

The strategies you choose depend on various factors, including the size of your organization and the types of applications you need to distribute to your users. Select strategies for each of the following:

- Number of distribution sites
- Types of software distribution channels
- Software distribution channel-update schedule
- Installation methods
- Notification methods

### **Determining the Number of Distribution Sites**

Small organizations may need only one distribution Web site. Large organizations may need to provide multiple, mirrored software distribution Web sites to distribute network load and to meet the needs of diverse groups of users. For example, an organization with large operations in North America, Europe, and Asia could implement mirrored distribution sites in each major region of North America, Europe, and Asia.

#### Determining the Types of Channels

The types of software distribution channels you include in custom packages of Internet Explorer will depend on the number and types of applications you plan to support, as well as the design limitations of CDF and OSD. Depending on the contents of the CDF file, each software distribution channel can:

- Appear in the Channel bar or in the Software Updates folder on the Favorites menu in Internet Explorer.
- Include an unlimited number of software packages or SOFTPKG update items that specify software packages you can update.
- Define the installation of multiple languages, processors, and operating systems for each SOFTPKG update item.

**Note** Each user can configure Internet Explorer to enable e-mail notification. If a user has configured a channel to enable e-mail notifications, a notification page for each SOFTPKG update item can be automatically sent by e-mail to the user when the channel is updated.

When the channel appears in the Software Updates folder:

- Updates are indicated by a red gleam in the upper-left corner of the channel, and users can select the channel to view the notification Web page in the browser window. This Web page typically contains information briefly describing all available updates, and hyperlinks to pages providing more information on each update.
- Each channel can include an unlimited number of SOFTPKG update items, but only the top-level channel notification page will appear in the browser. Users are notified of individual updates only if they enable e-mail notification in Internet Explorer.
- Only the top-level channel can contain the SCHEDULE element, so all SOFTPKG update items will be updated on the subscribers' computers at the same time.

When the channel appears on the Channel bar:

- The top-level channel and all SOFTPKG update items appear as a hierarchical tree on the Channel bar.
- Updates are indicated by a red gleam in the upper-left corner of the top-level channel and users can select the top-level channel to view the notification Web page in the browser's right pane. This Web page typically contains information briefly describing all available updates, and hyperlinks to pages that provide more information on each update.

693

 Each SOFTPKG update item appears under the top-level channel without a red gleam. However, users can select each item to view the corresponding notification page in the browser's right pane. Users are notified of individual updates only if they enable e-mail notification in Internet Explorer.

**Note** A SOFTPKG item with **USAGE VALUE="None"** does not appear in the channel hierarchy.

 Only the top-level channel can contain the SCHEDULE element, so all SOFTPKG update items will be updated on the subscribers' computers at the same time.

Since only the top-level channel shows the update gleam, you should use toplevel notification pages to provide a summary of all available updates. The toplevel notification page is the Web page users see when they click on the top-level Channel bar. By default, notification pages appear in the browser window and can also be sent to users via e-mail (when users enable e-mail notification). The summary page could provide a brief description of available updates and provide hyperlinks to the corresponding notification page for each update.

In addition, you can create an Active Desktop item that displays a summary page of available software components. An Active Desktop item is simply a Web page that displays in a floating, borderless frame on the user's desktop. Custom Active Desktop items require special CDF files. For more information, see Chapter 14, "Active Desktop," and Chapter 16, "Managed Webcasting."

When you deploy custom packages of Internet Explorer to end users, you should have enough pre-configured software distribution channels to meet your organization's needs. If automatic browser configuration is enabled for your user groups, however, you can use the IEAK Profile Manager to add or delete software distribution channels for deployed browsers.

You can also easily add SOFTPKG update items to CDF files for existing software distribution channels. Likewise, you can also easily delete SOFTPKG update items if an application is discontinued.

When you pre-configure custom packages for user groups, you should only provide the software distribution channels that each user group needs. For example, you could provide a software distribution channel for office-productivity applications to all user groups, but you wouldn't pre-configure the channels for users in the human resources department to include a software distribution channel for software-developers' applications.

#### **Specifying Distribution Schedules**

Specify the schedule for updates by using the SCHEDULE element in CDF files. You can specify daily, weekly, or monthly update frequencies as well as the time of day and the interval during which updates can occur. You can override the default CDF schedule, using the IEAK Configuration Wizard or the IEAK Profile Manager to specify different schedules for each custom package you build. Assigning user groups to different schedules, such as alternating days or weeks, can help distribute network load. All SOFTPKG update items use the same schedule as the top-level channel.

Schedule software downloads for times of low network load—especially for large software packages. To avoid heavy load on your distribution servers when all subscribers update the software distribution channel, you should randomize the time that Internet Explorer updates the channel. For example, you could schedule updates for a channel to occur between 1 A.M. and 5 A.M. one day a week. On the specified day, each subscribed Internet Explorer updates the download channel at a random time between 1 A.M. and 5 A.M.

#### **Choosing Installation Methods**

Use any of the following installation methods:

- Notify users by e-mail when new software updates are available. Provide instructions and hyperlinks so they can download the software manually.
- Download the installation files to users' hard disks, notify users, and provide instructions and hyperlinks so they can run the installation program manually.
- Install the updates on users' computers automatically, and notify users that the updates were made.

Use the installation methods that meet your needs, but be cautious about specifying large software packages to download or install automatically. Thoroughly test installation methods in the lab before implementing them as a production solution.

## **Choosing Notification Methods**

Users do not receive e-mail notification on updates automatically. They can receive notification if they enable e-mail notification for each software distribution channel using the **Internet Explorer Software Distribution Channel Receive property** page. Also, even though Active Channels provide a top-level update gleam and you can provide a summary page to describe the available updates, users may not view the Internet Explorer Channel bar or the Software Updates folder on the **Favorites** menu for long periods of time—if ever. For this reason, consider multiple ways to notify your users, such as sending e-mail notices and instructions to all users for each new software update.

## **Configuring Software Distribution Channels**

Software distribution channels are Web sites dedicated to software distribution. The content of the Web sites must support the software distribution strategies you select.

To configure software distribution channels:

- Create the Web content to support the channels.
- Create the CDF files to configure the channels.
- Create the OSD files for Microsoft Internet Component Download (MSICD) distributions.
- Create the software distribution packages.
- Sign the software distribution packages.
- Configure the Web servers to support the channels.

### **Creating Web Content**

You can provide notification Web pages for each CDF file. You can also provide optional Channel bar graphics images for use by Internet Explorer.

The notification Web page is used to describe, briefly, all updates available and typically provides users with hyperlinks to the individual update-notification pages for more details. The summary page could be an HTML page or an Active Server page. The notification page is specified in the CDF file for the CHANNEL element HREF attribute—for example, HREF="http://webserver/filename.htm" where *filename* is the name of the summary page. When users select the channel on the Channel bar or in the **Favorites** menu, the summary page appears in the browser's right pane. If USAGE VALUE="E-mail", a notification page is sent via e-mail to users who have enabled e-mail notification.

You can create two optional graphics images in either .gif or .jpg format that are used by Internet Explorer to display in the desktop Channel bar and in the browser Channel bar. You can also create an optional .ico image for use in the browser window Channel bar hierarchy. The .ico image will appear to the left of each item in the Channel bar hierarchy. You can use a different icon for each SOFTPKG item in a CDF file.

 Desktop Channel bar logo. 32 pixels high by 80 pixels wide and a black background.

CDF entry: <LOGO HREF="filename.gif" STYLE="Image">

 Browser Channel bar logo. 32 pixels high by 194 pixels wide and a color background.

CDF entry: <LOGO HREF="filename.gif" STYLE="Image-Wide">

 Browser Channel bar icon. 16 pixels high by 16 pixels wide, with different images, colors, or shapes to indicate whether an item is a container for other items or is actual content.

CDF entry: <LOGO HREF="filename.ico" STYLE="Icon">

You can use the Channel bar logo for the browser window logo, and the extra area will be filled in with the same color as the rightmost top pixel. Animated .gif files are not supported. Images are displayed with a fixed 256-color palette regardless of the monitor color depth. Therefore, you should use the Windows halftone palette.

**Note** The Channel bar provides users with a 14-pixels-high by 14-pixels-wide red gleam to indicate when channel content has been updated. The gleam is a triangular overlay applied to the upper-left corner of the Channel bar logos. When creating Channel bar logos, do not place critical text or visual elements in this area. A 7-pixels-high by 7-pixels-wide gleam is also applied to the upper-left corner of icons to indicate when item content has been updated.

#### **Creating the CDF Files**

Create a CDF file for each software distribution channel to be installed on users' desktops. An unlimited number of subchannels or SOFTPKG items can be nested in the CDF file, but they will all have the same schedule as the top-level channel.

This section describes the elements of CDF that are used to define software distribution channels. For more information about CDF files, see "Understanding CDF Files" in Chapter 16, "Managed Webcasting."

The following shows an example CDF file that, when subscribed to, appears on the **Favorites** menu in the Software Updates folder. This CDF file specifies the download of software package 1 to users' hard disks.

697

```
<SOFTPKG NAME={D27CDB6E-AE6D-11CF-96B8-444553540000}"
VERSION="2,33,608,0" AUTOINSTALL="No"
STYLE=" " PRECACHE="Yes">
<IMPLEMENTATION>
<OS VALUE="win95" />
<CODEBASE HREF="http/download/Pkg1_95.cab" />
</IMPLEMENTATION>
```

<IMPLEMENTATION>

```
<0S VALUE="winnt" />
```

```
<CODEBASE HREF="http/download/Pkg1_NT.cab" />
```

```
</IMPLEMENTATION>
```

```
</SOFTPKG>
```

</CHANNEL>

In this example:

- CHANNEL HREF="http://ie4support/softdist/product1\_info.htm" provides the notification page for this channel.
- <USAGE VALUE="SoftwareUpdate" /> specifies that this channel appears in the Software Update folder on the Favorites menu and not on the Channel bar.
- **INTERVALTIME DAY="7"** specifies the interval as weekly. Use "1" for daily or "28" for monthly (every four weeks).
- EARLIESTTIME HOUR="1" and LATESTTIME HOUR="5" specifies that subscribed Internet Explorer browsers refresh the channel at random times between 1 A.M. and 5 A.M. Use a 24-hour scale starting with Midnight = "0."
- HREF="http://ie4support/softdist/package1.htm" is the notification page that appears in the browser's right pane when users click this software update channel. You can provide installation instructions and hyperlinks on this page.
- VERSION="2,33,608,0" specifies the major, minor, build, and custom version numbers of the update. You change this for each new version and the system looks for update instructions.
- AUTOINSTALL="No" specifies that the software update is not automatically installed by the system. Use "Yes" to specify automatic installation of the update without user action. AUTOINSTALL overrides the PRECACHE element.
- **STYLE="MSICD"** specifies that the user's computer should use the MSICD to download the distribution package and look at the OSD file for processing instructions. Use "ActiveSetup" to specify that the user's computer should use Active Setup to install the package.

When STYLE="ActiveSetup," the CODEBASE HREF does not specify a .cab file and an OSD file is not used. Instead, Active Setup looks for the Internet Explorer update-distribution package by checking the IE4site.dat file. For example, the IMPLEMENTATION section for an Internet Explorer 4 update channel could specify the location of IE4site.dat as follows:

```
<IMPLEMENTATION>
```

```
<OS VALUE="win95" />
  <CODEBASE HREF="http/ie4support/ie4site/ie4site.dat" />
</IMPLEMENTATION>
```

- **PRECACHE="Yes"** specifies that the software update is downloaded to the user's hard disk. Use "No" to specify that the update is not downloaded.
- OS VALUE="win95" and CODEBASE HREF="http/download/ Pkg1\_95.cab" specifies an implementation for Windows 95-based computers. Windows 95-based computers install this package.
- OS VALUE="winnt" and CODEBASE HREF="http/download/ Pkg1\_NT.cab" specifies an implementation for Windows NT-based computers. Windows NT-based computers install this package.

You can specify an OS VALUE element for each operating system you need to support. In addition, you can specify other attributes for the IMPLEMENTATION element, including the LANGUAGE and PROCESSOR attributes to further differentiate implementations. You can add IMPLEMENTATION sections that provide software packages for each of your platforms and operating systems.

Many other OSD elements and attributes can be used to specify software distribution channels. For example, you can use the DEPENDENCY element to specify a software component that needs to be present on the user's computer for the software distribution package to install successfully. For more guidelines on how to create CDF files for software distribution and a detailed reference on CDF and the OSD extensions, see the *Internet Client SDK*.

#### **Creating OSD Files**

The OSD file is similar to the OSD section of the CDF file. This file contains the information that users' computers need to download the MSICD distribution package from the server.

**Note** You do not create OSD files if you use Active Setup to install a software package.

The following example OSD file specifies a download location for the Windows 95 version of software package 1.

```
<?XML version="1.0" ?>
<!DOCTYPE SOFTPKG SYSTEM
"http://www.microsoft.com/standards/osd/osd.dtd" >
<?XML::namespace href="http://www.microsoft.com/standards/osd/msicd.dtd"
as="msicd"?>
<SOFTPKG NAME="{D27CDB6E-AE6D-11CF-96B8-444553540000}" VERSION="2,0,0,0"</pre>
STYLE="MSICD">
    <TITLE>Update for Product 1</TITLE>
    <ABSTRACT>This distribution contains package1.
```

</ABSTRACT>

```
<msicd::NATIVECODE>
```

```
<CODE NAME="diagnose.ocx"
                CLASSID="{D27CDB6E-AE6D-11CF-96B8-444553540000}"
                VERSION="2.33.608.0" >
            <IMPLEMENTATION>
                <OS VALUE="win95" />
                <CODEBASE HREF="http/download/Pkg1_95.cab" />
            </IMPLEMENTATION>
        </CODE>
    </msicd::NATIVECODE>/
</SOFTPKG>
```

The OSD file is packaged in the Pkg1 95.cab file, and the system uses the OSD file information to properly install the distribution package. You create an OSD file for each implementation of the software package that you install. For more information, see the Internet Client SDK.

#### Creating Software Distribution Packages

Create the software distribution packages you need to support your software distribution channels. Active Setup distribution packages and MSICD software distribution packages contain files that are compressed using the .cab compression format. For more information on .cab, see the CAB SDK, which is provided as a self-extracting executable file (Cab-Sdk.exe) in the \bin directory of the Internet Client SDK.

For Active Setup, each .cab file contains an .inf file that specifies how the .cab file should be installed. To locate the .cab files for the update, Active Setup reads the information in the ie4site.dat file specified by the CODEBASE HREF="http/ie4support/ie4site/ie4site.dat" entry in the OSD section of the CDF file.

You can use Internet Express (IExpress) to create software packages that can be installed with Active Setup. IExpress is included in the IEAK 4. For more information, see Help for the IEAK.

For MSICD, the .cab files contain the OSD file that specifies how the .cab files should be installed. The MSICD CAB can be packaged three ways:

- Only the OSD file in the .cab file
- The OSD file and application files in the .cab file
- The OSD file and another .cab file in the .cab file

Having only the OSD file in your .cab file is the smallest distribution package possible. The OSD file would indicate the URL of the resource containing the software update in the CODEBASE HREF="http://download/filename.cab" element of the OSD file.

The simplest case is to package the OSD file with the application files into the .cab file. In this case, the OSD file does not need the CODEBASE element in it. When no CODEBASE element is given, the user's system automatically checks the same .cab file in which the OSD file was found to locate the application files.

When multiple program files are involved, and especially when the application files are separated into multiple subdirectories, it is easier to organize the distribution package by creating a .cab file that contains the OSD file and another .cab file that contains the application files.

### Signing Software Distribution Packages

Digital signatures identify the source of programs and guarantee that the code hasn't changed since it was signed. Depending on how users' browser security levels are configured, users could be prevented from downloading .cab files that aren't signed. Therefore, you should digitally sign .cab, .exe., or .ocx files before distributing software to users' computers.

Signing software package files requires two steps: obtaining a digital certificate from a Certificate Authority (CA) such as VeriSign or GTE—and signing the code. For more information, see Chapter 28, "Digital Certificates," "Signing Your Programs" in the IEAK Help, and "Signing Code with Microsoft Authenticode Technology" in the *Internet Client SDK*.

#### Configuring Web Servers

Configure enough Web servers to support your distribution channels, as well as the volume of software you distribute. You can include multiple channels on each Web server.

To configure Web servers:

- Install Web-server software, such as Microsoft Internet Information Server.
- Configure file systems for each software distribution channel.
- Add the notification pages, graphics files, and distribution packages.

## **Building Custom Packages With Pre-Configured Channels**

Build custom packages with software distribution channels pre-configured for each user group in your organization. You should also enable automatic browser configuration, so you can add and manage software distribution channels after browsers are deployed.

When the IEAK Configuration Wizard adds software distribution channels to custom packages, it imports the Internet Explorer software distribution channel configurations from the computer running the wizard. You import the current software distribution channel configuration and specify schedule options.

You can also use the IEAK Configuration Wizard to lock down software distribution channels and prevent users from adding, deleting, or modifying the channels that you specify.

#### Configuring the Current Computer

Configure the current computer's Internet Explorer to incorporate your software distribution channels before running the IEAK Configuration Wizard. To configure the computer for software distribution channels, you subscribe to each of the software distribution channels you want to include for this user group.

#### To subscribe to a software distribution channel

- 1. Run Internet Explorer 4.
- 2. On the File menu, click Open, and enter http://server/path/filename.cdf.

Where *server/path/filename* is the Web server, path, and file name in which the CDF file is located.

An Add Active Channel or an Add Software Distribution Channel dialog box appears.

3. At the dialog box, select **OK** to subscribe to the channel.

Repeat this process for each software distribution channel.

## Importing the Software Distribution Channels

To import the software distribution channels, use the IEAK Configuration Wizard.

- ▶ To import the software distribution channels
  - 1. Run the IEAK Configuration Wizard, and navigate to the **Customize Software Update Channels** page:

Customize Software Update	e Channels
	You have the ability to completely customize the Software Distribution Channels that are included in your custom package. Without exiting the wizard, you need to customize these Software Distribution Channels on this machine in the same way you would normally. The state you leave these in will be the state that is included in the package. Subscription information will also be imported. This information determines when the channels are updated and thus may be critical for projecting your sever load.
Microsoft Internet Explorer Administration Kit version 4.01	Schedule: Cnone - do not subscribe to channeb
	< <u>Back</u> <u>Next</u> > Cancel Help

- 2. Select **Import current Software Distribution Channel configuration** to import the software distribution channel configurations.
- 3. Select one of the following options from the Schedule selection box.

Option	Description		
<none do="" not="" subscribe<br="" –="">to channel&gt;</none>	Specifies that all software distribution channels are imported, but not subscribed to, when the custom package is installed on users' computers. This is the default. Be careful you do not select this by mistake.		
Auto	Specifies that each software distribution channel uses the schedule information contained in the SCHEDULE section of its CDF file when the custom package is installed on users' computers.		

Option	Description
Daily	Specifies that all software distribution channels are scheduled to be updated daily when the custom package is installed on users' computers.
Monthly	Specifies that all software distribution channels are scheduled to be updated monthly when the custom package is installed on users' computers.
Weekly	Specifies that all software distribution channels are scheduled to be updated weekly when the custom package is installed on users' computers.

4. Select Next to use the current channel configuration for the custom build.

5. Finish building the custom package.

## Locking Down Software Distribution Channels

You can use the IEAK Configuration Wizard to lock down software distribution channels for the custom packages that you build. After browsers are deployed, you can use the IEAK Profile Manager to lock down software distribution channels through automatic browser configuration.

Software distribution channels use the same settings as Active Channels. For more information on how to lock down Active Channels, see "Locking Down Active Channels and Desktop Items" in Chapter 16, "Managed Webcasting."

## **Deploying the Custom Packages**

Deploy custom packages to your user groups with the appropriate software distribution channels pre-configured. When custom packages are deployed and installed, you can manage software distribution and updates for each user group using the software distribution channels. For more information about how to deploy custom packages, see "Building Custom Packages" in Chapter 36, "Implementing the Deployment."

You could also add subscription links for the CDF files to your Web pages, so users who do not have pre-configured software distribution channels can visit your Web pages and click on the links to subscribe to the channels.

# Managing Software Distribution Channels

To manage software distribution channels for deployed browsers, you can use the IEAK Profile Manager in conjunction with automatic browser configuration. (For more information about automatic browser configuration, see Chapter 37, "Automatic Browser Configuration.")

To change software distribution channels for a group, you configure the channels on the machine running the IEAK Profile Manager and then use the Profile Manager to import the configurations and save the new configuration settings to the auto-configuration files for the user group.

When automatic browser configuration is refreshed at users' computers, users' desktops are configured with the new software distribution channel settings you specify. You can also optionally remove previous software distribution channel configurations from users' computers.

#### To change software distribution channel configurations

- 1. Use Internet Explorer to configure software distribution channels for the current desktop.
- 2. Run the IEAK Profile Manager.
- 3. Open the auto-configuration (.ins) file for the user group.
- 4. In the left pane, select the **Wizard Settings** hierarchy, and select the **Import Software Updates** object.



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- 5. In the right pane, select **Import current Software Distribution Channel configuration** to import the software distribution channel configurations.
- 6. If you want to remove previous channel configurations from users' computers, select **Remove previous Software Distribution channels configuration**.
- 7. On the **File** menu, click **Save**.

Changes are made to users' configurations as scheduled by automatic browser configuration.

#### APPENDIX A

# Switches, Keys, and Files in Internet Explorer 4 Setup

This appendix details the following switches, keys, and files for Internet Explorer Setup:

- WExtract command-line switches for IE4Setup.exe
- Other setup registry keys
- Command-line switches for Active Setup AutoUpdate
- Command-line switches for ACME Setup
- The sections of the SoftBoot.inf
- Files left in the system after uninstalling Internet Explorer

To learn more about Setup, see Chapters 2 and 3.

# WExtract Command-Line Switches for IE4Setup.exe

The command-line switch **/c:program command** specifies the command to execute, which overrides the command defined in running WExtract at authoring time. If the command is blank, WExtract just extracts files to the defined temporary folder and leaves files there without executing a command or deleting any files.

If there is no blank /c: switch (user does not request to keep the extracted files), WExtract adds the RunOnce entry **wextract** /d:*subfolder path* before the RunCommand phase, in case the RunCommand phase never returns (failed install). This way, the next reboot will clean up the leftover files in the temp folder from the failed process.

If the RunCommand phase returns, WExtract will clean up the temp subfolder and delete the RunOnce entry entered earlier. Otherwise, if the RunCommand phase never returns to WExtract, RunOnce will call WExtract with the /d option at reboot time to clean up the process.

Switch	Purpose	Description
/q	Quiet mode	The difference between User and Admin quiet mode has to do with the amount of user-interface dialog boxes that are presented. User quiet mode will still present some user- interface dialog boxes, whereas Admin quiet mode will not show any user interface dialog boxes.
/qu -	User quiet mode	
/qa -	Admin quiet mode	
/t:folder path	Change target folder	Provides a target path. Failure to use a colon will return user to command help (/?). If the folder specified does not exist, WExtract will create it and remove it after using the files, if the /c switch is not also used. By default, without the /t: switch, WExtract will extract files to a unique, randomly created subfolder under C:\Temp or to the current folder if C:\Temp does not has enough space.
/c	Extract only	Prevents the execution of a Setup process after the extraction is complete.
/c:path to exe	Change Setup.exe	Specifies the path to .exe to run instead of the default .exe after file extraction.
/r:n	Never reboot	Never reboot.
/r:i	Reboot if necessary	Reboot if necessary.
/r:a	Always reboot	Always reboot.
/r:s	Silent reboot	Silent reboot.
/n:g	Do not run GrpConv	Do not run GrpConv.
/n:e	Do not extract files	Do not extract files.
/n:v	No version checking	No version checking. Enables you to install over anything.
/i:y	Integrated shell mode	Install integrated shell mode.
/i:n	Browser-only mode	Install browser-only mode.
/q	Batch mode	Install batch mode with no user interface dialog boxes.
/m: <i>mode</i>	Specify installation option	Used to select the installation option (Full, Standard, Enhanced), exact syntax not known.
/s:installation path	Target location	Chooses the location to install Internet Explorer.
/u:download path	Download location	Chooses the location to download the Internet Explorer files.

# Other Setup Registry Keys

The following is a list of other registry keys—not mentioned in Chapter 2 that Setup uses before the download phase is complete:

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4\ Internet Explorer 4.0

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4\ Communication Components

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4\ Multimedia Components

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4\ Web Authoring Components

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4\ Additional ActiveX Controls

HKEY\_CURRENT\_USER\Software\Microsoft\Active Setup\jobs\job.IE4\ CustomOptionalComponents

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Active Setup

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Active Setup[VALDWORD]"TrustValueSet"="3"

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Active Setup\ Installed Components

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Active Setup\Component Progress

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Active Setup\Component Progress\IE4

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Active Setup\InstallInfo\

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Active Setup\InstallInfo\"Setup option"="6"

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Internet Explorer\Security HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Internet Explorer\Security\Basic

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Internet Explorer\Security\ Basic[VALSTR]"SecurityName"="Basic Authentication"

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Internet Explorer\Security\Basic[VALSTR]"DLLFile"="WININET.dll"

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Internet Explorer\Security\Basic[VALSTR]"SchemeList"="Basic"

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\ Internet Explorer\Security\Basic[VALBINARY]"Flags"="00000000"

# **Command-Line Switches for Active Setup AutoUpdate**

Switch	Description Specifies "Job" branch to use under ActiveSetup for baseURL and .cif file name.	
/j:		
/u:	URL used to override job, no site switching.	
/s:	URL of site list location.	
/q	No user interface for any of the session.	
/I:	GUID ID to install.	
/c:	CIFCAB: cif file name.	

The following is based on Trigger.exe, now renamed to Actsetup.exe:

When a user runs Actsetup.exe with a job name, the .exe will look in the branch under the registry key

#### HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Active Setup\Job

for the job name. Stored there will be the following values:

- SitelistURL
- Region
- baseURL
- alternate URLs
- .cif
- .cif .cab name

Then Actsetup.exe will look at the InstalledComponents branch and queue up all the items in the list by creating a temporary job. The job will then be passed to Jobexec.dll for processing. If the **/u:** is specified, only one URL will be used and will override the job settings. If **/s:** is used, Actsetup.exe will get the list and first try the URLs in the job list. If none are found, it will display to the user a list of sites similar to the user interface in the base Internet Explorer setup. The selected URLs should also be written back to the "job" branch under ActiveSetup, if possible.

If /I: is passed, only that GUID will be used for the update. Priorities for installed items will be based on entries in the CIF file. Priority = x (larger numbers being higher priority). Actsetup.exe will not set up any of the priorities in the job it creates. If not set in the .cif file, there will be no priorities for the session.

# **Command-Line Switches for ACME Setup**

Switch	Purpose	Description
s/a	Administrator mode	Only available from original media (not from an image or flat).
/b <digit></digit>	Always suppress AppMainDlg by preselecting one big button.	Always suppresses AppMainDlg by pre- selecting one big button. <i><digit></digit></i> is the 1 based index into the button list in the data field of the AppMainDlg object. Invalid digit == noop.
/c <coa></coa>	Specify OEM PID	Enters and validates the 20-character Product ID from the OEM Certificate of Authorization, replacing user dialog box. Example: /C 123450EM123456712345 (OEM must be in caps.)
/f	No LFNs	Suppresses long file names and uses FAT compatible 8.3 names.
/g " <path\file>"</path\file>	Generate logfile	Generates the log file that provides details of the install. Requires a fully qualified path.
		Note: When logging is turned on for Debug builds, any Assertion Failures will be sent directly to the log file without displaying a message box.
/g# '' <path\file>"</path\file>	Debug only	Debug only: dumps all error messages to log.
/gc " <path\file>"</path\file>	Debug only, including all calls and returns from custom actions	Like <b>/g</b> , but includes all calls and returns from custom actions. This can get very big.

Switch	Purpose	Description
/g+ " <path\file>"</path\file>	Append log entries to existing log file	Appends log entries to existing log file.
/g#c+ " <path\file>"</path\file>		Can use any permutation or combination of /g parameters
/h		Reserved for BiDi Help file specification.
<b>/i</b>		Reserved for BiDi Help file UI interface choice.
/k " <cd key="">"</cd>	Specify PID	Enters and validates the 10- or 11-digit key from the compact-disc sticker, replacing the user dialog box that would appear. Example: /k "1234567890" (key size depends on whether trigger is being used).
/l <lst file=""></lst>	Specify Setup.lst file	Specifies the file that lists files bootstrapper copies to the temporary directory. Defaults to Setup.lst. Not seen by Acmsetup.exe.
/m [#]	Bypass anti- piracy limits	Bypasses anti-piracy limits. When used with a number, such as <b>/m50</b> , it specifies the additional licenses to be activated by an MLP purchaser.
/n ""	1	Uses Win.ini. Copies Disincentive Name if it exists; otherwise, prompts the user. Not useful with $/a$ .
/n " <name>"</name>		Uses Win.ini. Copies Disincentive Name if it exists; otherwise, uses the <i><name></name></i> value. Not useful with /A.
/0 ""		Uses Win.ini. Copies Disincentive Org if it exists; otherwise, prompts the user.
/o " <org>"</org>		Uses Win.ini. Copies Disincentive Org if it exists; otherwise, uses the <i><org></org></i> value.
/p <script file=""></script>		

Switch	Purpose	Description
/qn[1 t]	Quiet mode with reboot suppressed	Not valid with /q0. Warning: Chaining together several installs with suppressed reboots may have unpredictable results.
/r	Reinstall the application	
ls <src dir=""></src>	Specify alternative source files	Specifies the location of source files to be installed. Overrides the default source (where ACME was launched from, or the source specified in the maintenance mode .stf file). Provided automatically by the bootstrapper if ACME is bootstrapped.
/t	Specify alternative table files	Specifies table file to use (default is <i><base/></i> .stf, where <i><base/></i> is the "8" part of your .exe file's 8.3 file name).
/u [a]	Uninstall the application	Uninstalls the application. If / <b>q</b> is also specified, the user will not be prompted about removing shared components. / <b>u</b> will not remove shared components by default. / <b>ua</b> will always remove shared components without prompting the user.
/v	Don't bind executable files	Doesn't bind .exe files that are marked as bindable. This gives you a back door if binding turns out to be a problem.
/w <stf file=""></stf>	Specify alternative stf files	Used to indicate that the bootstrapper is running on a previously installed .stf file. Not seen by Acmsetup.exe.
/x " <path\file>"</path\file>	Create a network install log file.	Creates a network install log file for tracking the number of installs from an admin image. Overrides the value (if any) specified in the .stf file. See doc\table.txt for a description of Network Log Location.
/y	Do not copy files	Does not copy files. Useful when trying to track down problems that occur after the (time-consuming) step of copying the files.
/z		Optional UI hook .dll for replacement dialog boxes (consumer).
/#	Force reserialization of the PID	Forces reserialization of the Product ID. This is to be used in the rare case that two installations from the same original media have received the same generated PID.
/?	Usage message	
/##		## or other invalid parameter yields a better usage message.

Notes about command-line switches:

- The ACME command-line arguments are case insensitive.
- The /a and /q flags are mutually exclusive.
- The /u and /r flags are mutually exclusive and only make sense when running maintenance mode.

# The Sections of the SoftBoot.inf

#### [W95\_NoKillProgs]

SoftBoot will not close these programs/processes.

#### [NT\_NoKillProgs]

SoftBoot will not close these programs/processes.

#### [W95\_SafeKillProgs]

These programs will be terminated safely, i.e., a WM\_ENDSESSION message will be sent to them.

#### [NT\_SafeKillProgs]

These programs will be terminated safely, i.e., a WM\_ENDSESSION message will be sent to them.

#### [16BitDLLs]

When programs/processes are terminated, their 16-bit DLLs are not freed up. This section specifies the 16-bit DLLs that need to be freed up explicitly.

#### [KeepDLLs]

Do not process the entry in the Wininit.ini that says to replace these files.

#### [OkIfDelFileFails]

During uninstall time, if SoftBoot cannot delete these files, don't flag this condition as requiring a hard reboot.

#### [KnownApps]

We do not care if these programs/processes are running. If these are running, the user will not be prompted to close programs.
# Files Left in the System After Uninstalling Internet Explorer

Windows\Dooflop.exe Windows\MSImgSiz.dat Windows\FpXpress.ini Windows\RaUninst.exe Windows\MSMusCtl.ini Windows\Active Setup Log.txt Windows\IE4 Setup Log.txt Windows\IE4 Uninstall Log.txt Windows\JavaInst.log Windows\Reg Restore Log.txt Windows\Soft Boot Log.txt Windows\Bind List Log.txt Windows\RunOnceEx Log.txt Windows\WpLog.txt Windows\INF\IE4Setup.inf Windows\INF\ICW95.inf Windows\INF\INFD132.pnf Windows\INF\INFD324.pnf Windows\INF\CChat2.inf Windows\INF\Setup.pnf Windows\INF\MSImn.inf Windows\INF\IR50\_32.inf Windows\INF\MSDXMIni.inf Windows\INF\VdoLive.inf Windows\INF\FPXpress.inf Windows\INF\CabPayIE.inf Windows\INF\ChlEn-US.pnf Windows\INF\MSImn.pnf Windows\INF\INFD0F1.pnf Windows\System\IEJava.cab Windows\System\ChatSock.dll Windows\System\ILS.dll Windows\System\MSSCMC32.dll Windows\System\L3CodeCa.acm Windows\System\WLDAP32.dll Windows\System\ViVOG723.acm Windows\System\IR50\_32.dll Windows\System\IR50\_QC.dll

Windows\System\NSFile.ocx Windows\System\IVVideo.dll Windows\System\IR50\_QCX.dll Windows\System\HomePage.inf Windows\System\IE4Files.inf Windows\System\UniD192.tmp Windows\System\IE4Uinit.exe Windows\System\IE4Uinit.inf Windows\System\MSVCRT.dll Windows\System\AsycFilt.dll Windows\System\CFGMgr32.dll Windows\System\CkCNV.exe Windows\System\MSAPSSPC.dll Windows\System\IERnOnce.dll Windows\System\LoadWC.exe Windows\System\SetupAPI.dll Windows\System\SoftBoot.exe Windows\System\SoftBoot.inf Windows\System\Cabinet.dll Windows\System\VdK32119.acm Windows\System\UniD1B4.tmp Windows\System\UniD204.tmp Windows\System\InetComm.dll Windows\System\MSOEMAPI.dll Windows\System\MSOERt.dll Windows\System\MSOEAcct.dll Windows\System\VdK3211W.dll Windows\System\VdK32116.dll Windows\System\VdoWave.drv Windows\System\VdoDEC32.dll Windows\System\DECVW\_32.dll Windows\System\ClrVidDD.dll Windows\System\TR2032.dll Windows\System\UNAXA.exe Windows\System\IAC25\_32.ax Windows\System\IVFSrc.ax Windows\System\SetDefEd.exe Windows\System\MSDatSrc.tlb Windows\System\MSR2C.dll Windows\System\MSR2CENU.dll Windows\System\MSVBVM50.dll Windows\System\WLTUnins.exe

Windows\Help\MSMusCtl.hlp

Windows\Help\SignIn.hlp

Windows\Help\InetComm.hlp

Windows\Help\Conn\_OE.hlp

Windows\Help\Conn\_OE.cnt

Windows\SendTo\Mail Recipient.MAPIMail

Windows\Fonts\WebDings.ttf

Windows\Java\Security.txt

Windows\Cursors\Globe.ani

Windows\Temporary Internet Files\OAVI1SGX\Desktop.ini

Windows\Temporary Internet Files\ULCRMVYH\Desktop.ini

Windows\Temporary Internet Files\C1QL8AWK\Desktop.ini

Windows\Temporary Internet Files\4JDTB8SW\Desktop.ini

Windows\Recent\PreIE4US.txt.lnk

Windows\Recent\WithUS1712.2.txt.lnk

Windows\Application Data\Microsoft\Internet Explorer\Desktop.htt Windows\Downloaded Program Files\Microsoft XML Parser for Java.osd Windows\Downloaded Program Files\Internet Explorer Classes for Java.osd Windows\Downloaded Program Files\DirectAnimation Java Classes.osd Recycled\Desktop.ini

Program Files\Common Files\MSCreate.dir

Program Files\Common Files\Microsoft Shared\MSCreate.dir Program Files\Common Files\Microsoft Shared\Stationery\Baby News.htm Program Files\Common Files\Microsoft Shared\Stationery\

Balloon Party Invitation.htm

Program Files\Common Files\Microsoft Shared\Stationery\Chess.htm Program Files\Common Files\Microsoft Shared\Stationery\Chicken Soup.htm Program Files\Common Files\Microsoft Shared\Stationery\Formal Announcement.htm Program Files\Common Files\Microsoft Shared\Stationery\For Sale.htm Program Files\Common Files\Microsoft Shared\Stationery\Fun Bus.htm Program Files\Common Files\Microsoft Shared\Stationery\Holiday Letter.htm Program Files\Common Files\Microsoft Shared\Stationery\Mabel.htm Program Files\Common Files\Microsoft Shared\Stationery\Running Birthday.htm Program Files\Common Files\Microsoft Shared\Stationery\Story Book.htm Program Files\Common Files\Microsoft Shared\Stationery\Tiki Lounge.htm Program Files\Common Files\Microsoft Shared\Stationery\Ivy.htm Program Files\Common Files\Microsoft Shared\Stationery\One Green Balloon.gif Program Files\Common Files\Microsoft Shared\Stationery\Baby News Bkgrd.gif Program Files\Common Files\Microsoft Shared\Stationery\Chess.gif Program Files\Common Files\Microsoft Shared\Stationery\Chicken Soup Bkgrd.gif Program Files\Common Files\Microsoft Shared\Stationery\

Formal Announcement Bkgrd.gif

Program Files\Common Files\Microsoft Shared\Stationery\For Sale Bkgrd.gif Program Files\Common Files\Microsoft Shared\Stationery\FunBus.gif Program Files\Common Files\Microsoft Shared\Stationery\MabelT.gif Program Files\Common Files\Microsoft Shared\Stationery\MabelB.gif Program Files\Common Files\Microsoft Shared\Stationery\MabelB.gif Program Files\Common Files\Microsoft Shared\Stationery\Running.gif Program Files\Common Files\Microsoft Shared\Stationery\Soup Bowl.gif Program Files\Common Files\Microsoft Shared\Stationery\StoryBook.gif Program Files\Common Files\Microsoft Shared\Stationery\StoryBook.gif Program Files\Common Files\Microsoft Shared\Stationery\Tiki.gif Program Files\Common Files\Microsoft Shared\Stationery\Christmas Trees.gif Program Files\Common Files\Microsoft Shared\Stationery\Ivy.gif Program Files\Common Files\Microsoft Shared\Stationery\Ivy.gif

Balloon Party Invitation Bkgrd.jpg Program Files\Common Files\Microsoft Shared\Stationery\Technical.htm Program Files\Common Files\Microsoft Shared\Stationery\Tech.gif Program Files\Common Files\System\MSAdC\MSAdCo.dll Program Files\Common Files\System\MSAdC\MSAdCor.dll Program Files\Common Files\System\MSAdC\MSAdCe.dll Program Files\Common Files\System\MSAdC\MSAdCer.dll Program Files\Common Files\System\AdO\MSAdEr15.dll Program Files\Common Files\System\AdO\MSAdOr15.dll Program Files\Common Files\System\OLE Db\MSDAdC.dll Program Files\Common Files\System\OLE Db\MSDAPS.dll Program Files\Common Files\Services\Bigfoot.bmp Program Files\Common Files\Services\Four11.bmp Program Files\Common Files\Services\WhoWhere.bmp Program Files\Common Files\Services\InfoSpce.bmp Program Files\Common Files\Services\SwtchBrd.bmp Program Files\Common Files\Services\VeriSign.bmp Program Files\Common Files\Services\InfoSpBz.bmp Program Files\Internet Explorer\Setup\MSCreate.dir Program Files\Internet Explorer\Signup\Install.ins Program Files\Internet Explorer\Plugins\NpsMlVdo.dll Program Files\Outlook Express\\_ISetup.exe The entire contents of the Internet Explorer 4 Setup folder

# Troubleshooting Installation and Uninstallation

This appendix reviews some of the issues related to Microsoft® Internet Explorer 4 installation and uninstallation that may require troubleshooting and explains procedures for solving installation and uninstallation problems. Topics include:

- Cannot install Internet Explorer 4 after download
- Windows Desktop Update not enabled after installing Internet Explorer
- Problems installing 128-bit server gated cryptography
- Problems reinstalling Windows

   95 with Internet Explorer 4
- Invalid page fault when installing additional components
- Problems installing Service Pack 3 after Internet Explorer
- Cannot uninstall Internet Explorer 4 using the Add/Remove Programs tool
- Cannot view Internet properties after uninstalling
- Problems returning to an earlier version of Internet Explorer
- Removing Internet Explorer 4 for Windows 95 using IERemove.exe
- Removing Internet Explorer for Windows NT® 4.0 using IERemove.exe

To learn more about these topics, see Part 1.

**Important** This section contains information about editing the registry. Before you edit the registry, you should first make a backup copy of the registry files (System.dat and User.dat). Both are hidden files in the Windows\System folder.

**Warning** Using Registry Editor incorrectly can cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that problems resulting from the incorrect use of Registry Editor can be solved. Use Registry Editor at your own risk.

### **Troubleshooting Installation**

There are a variety of problems you may encounter during or after installation of Internet Explorer 4.

### **Cannot Install Internet Explorer 4 After Download**

During download of Internet Explorer 4, Active Setup determines the version of the operating system running and automatically downloads the files appropriate for that operating system. Because these files are unique to the operating system, you cannot download the Internet Explorer installation files using one operating system and then install it to another operating system.

If you attempt to install Internet Explorer from files that were downloaded using a different operating system than the one you are currently running, the following error message may display:

The Internet Explorer files on your computer are not the correct files for your operating system. To continue, you must download the correct files from the Internet. Do you want to continue?

If you click **No**, Active Setup quits. If you click **Yes**, Internet Explorer continues with Active Setup and attempts to download the appropriate files from the Internet.

Note You must be connected to the Internet for the download to continue.

- To resolve this installation issue, use any of the following methods:
  - Download the installation files using the same operating system on which you intend to install Internet Explorer.
  - Download the installation files for both operating systems in one session.

### Windows Desktop Update Not Enabled After Installing Internet Explorer

After you install Internet Explorer with the Windows Desktop Update, the Windows Desktop Update (and Active Desktop<sup>TM</sup>) may be disabled. This problem occurs when you are running different language versions of Internet Explorer and Windows 95 or Windows 95 OEM Service Release. For example, Windows Desktop Update would be disabled if you installed the English version of Internet Explorer 4 on a computer running a non-English version of Windows 95. As a result, Web sites and pictures are not displayed on your desktop, and the **Desktop** tab does not appear in the **Display Properties** dialog box. To correct this problem, uninstall Internet Explorer, and then install the same language version of Internet Explorer as the version of Windows 95 or OEM Service Release installed on your computer. For more information about installing Internet Explorer 4, see Chapter 2, "Phase 1: Active Setup."

### Problems Installing 128-Bit Server Gated Cryptography

If you install the English-language, exportable 128-bit Server Gated Cryptography (SGC) add-on for Internet Explorer 3 on a computer with Internet Explorer 4 installed, the following message may display:

**Microsoft Internet Explorer SGC 128 update** 

Your computer already has a newer or 128-bit version of this product. Installation will exit.

- To enable 128-bit strong encryption in Internet Explorer 4, use either of the following methods:
  - Install the 128-bit strong encryption version of Internet Explorer 3 before you upgrade to Internet Explorer 4.
  - After you install Internet Explorer 4, download the 128-bit strong encryption upgrade for Internet Explorer 4 from the following Web site:

http://www.microsoft.com/ie/download/?/ie/download/128bit.htm

To learn more about SGC, see Chapter 28, "Digital Certificates."

### **Problems Reinstalling Windows 95 with Internet Explorer 4**

Before you reinstall any version of Windows 95, you should uninstall Internet Explorer 4. If you do not uninstall Internet Explorer 4 before reinstalling Windows 95, you may be unable to start Windows or run Internet Explorer or related components. To avoid these problems, uninstall Internet Explorer, reinstall Windows 95, and then reinstall Internet Explorer.

If you already reinstalled Windows 95 without uninstalling Internet Explorer 4 first and are having problems, read the following information, and select one of the methods explained below. To select the correct method for recovery, you must determine the version of Windows 95 you are running.

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721

#### To determine the version of Windows 95 you are running

- 1. In the Windows Control Panel, double-click the System icon.
- 2. On the **General** tab, locate the version number under the System heading, and then match that number to the version of Windows 95 in the following table:

Version number	Version of Windows 95
40.950	Windows 95
40.950A	Windows 95 plus the Service Pack 1 Update, or OEM Service Release 1
40.950B	OEM Service Release 2 (OSR2)

If you are running OEM Service Release version 2.1, you will see the version number 40.950B (the same as OSR2). To determine whether you are running OSR 2.1, check for "USB Supplement to OSR2" in the list of installed programs in the **Add/Remove Programs Properties** dialog box. Then, check for version 43.1212 of the Ntkern.vxd file in the Windows\System\Vmm32 folder.

Windows 95 may have been preinstalled on your computer. These installations are referred to as original equipment manufacturer (OEM) installations.

To determine whether you have an OEM installation of Windows 95

- 1. In the Control Panel, double-click the **System** icon.
- 2. On the **General** tab, locate the Product ID number under the Registered To heading. This number typically contains 20 digits. If digits 7, 8, and 9 contain the letters "OEM," you have an OEM installation of Windows 95. For example:

12345-0EM-6789098-76543

If you are using an OEM installation of Windows 95, you should contact your computer's manufacturer for Windows 95 support.

The methods outlined below are specific to the version of Windows 95 you are running and whether you selected **Yes** or **No** in all **Version Conflict** dialog boxes that displayed while you reinstalled Windows 95.

Version of Windows 95	<b>Response to version conflicts</b>	Use this method
Windows 95 or A	Yes	1
Windows 95 or A	No	2
Windows 95B	Yes	3
Windows 95B	No	4

723

#### Method 1

You do not need to make any changes to your current configuration. Reinstalling Windows 95 with Internet Explorer 4 installed and answering **Yes** to all file version conflicts does not cause any problems.

#### Method 2

Windows 95 works properly, but you may need to reinstall Internet Explorer to resolve browser problems. Reinstalling Internet Explorer 4 should resolve any file version conflicts resulting from reinstalling Windows 95.

#### Method 3

Windows 95 works properly, but you may experience problems running Internet Explorer 4, because Windows 95 reinstalls Internet Explorer 3. To resolve this problem, reinstall Internet Explorer 4.

#### Method 4

If you are using the Windows Desktop Update component, the following error messages may occur:

When you start your computer:

Error loading Explorer.Exe. You must reinstall Windows.

• When you click **OK**:

#### Error Starting program: The Explorer.Exe File is Linked to Missing Export SHLWAPI.DLL:ShopenRegstreamA

In addition, the following may occur:

- Your computer stops responding (hangs) or shuts down.
- If you did not have the Windows Desktop Update installed, you may be able to start Windows 95, but you cannot run Internet Explorer, and your desktop icons cannot be moved.

#### • To resolve these issues

- 1. Restart your computer. When the "Starting Windows 95" message appears, press the F8 key; then choose **Command Prompt Only** from the **Startup** menu.
- Type the following line, and press ENTER to change to the Uninstall folder: cd uninstall folder where uninstall folder is the location of the uninstall folder for Internet Explorer 4. For example: cd C:\Progra~1\Intern~1\Uninst~1.

- 3. Type the following line, and press ENTER to view the hidden files: attrib -s -h -r \*.\*
- Type the following lines to restore the files necessary to start Windows 95: iextract integr~1.dat
- 5. Type the following lines to place the files in their proper folders: **copy explorer.exe c:\windows**

copy shell32.dll c:\windows\system

- 6. Restart the computer.
- 7. Uninstall Internet Explorer 4, and then reinstall it.

### Invalid Page Fault When Installing Additional Components

When you try to install additional components from the Internet Explorer Components Download page, an invalid page fault may occur in Kernel32.dll. As a result, you may not be able to properly restart your computer. This problem can occur if you do not have enough free hard disk space to install the selected components. To correct this problem, free some hard disk space, and try to install the additional components again.

**Note** The Components Download page does not indicate the amount of hard disk space needed to install the selected components. Instead, the Web page lists the total size of the components.

### Problems Installing Service Pack 3 After Internet Explorer

When you try to reapply or uninstall Windows NT 4.0 Service Pack 3 after installing Internet Explorer 4, the following warning message may appear:

#### Update.exe

This program may not run correctly because of the new features in Internet Explorer 4. You may need to obtain an updated version of this program. For information about obtaining an updated version, click **Details**. If you want to try running this program, click **Details** to determine whether it will cause other problems. Then, if running this program will not cause other problems, click **Run Program**.

The warning dialog box includes a **Run Program** button (runs the program normally), a **Cancel** button (stops the program from running), and a **Details** button.

This warning occurs for the following reasons:

- Reapplying Service Pack 3 has rendered the Internet Explorer 4 shell (and other components) inoperable and invalidated your Service Pack 3 Uninstall folder.
- Uninstalling Service Pack 3 has rendered the Internet Explorer 4 shell (and other components) inoperable.

You can reapply Service Pack 3 by clicking **Run Program** on the warning dialog box and choosing the following options while you're reapplying Service Pack 3:

- Select No, I do not want to create an Uninstall directory.
- Select No whenever you are prompted to replace newer files.

If you're trying to uninstall Service Pack 3, click **Cancel** on the warning dialog box and uninstall Internet Explorer 4 before uninstalling Service Pack 3.

Windows NT 4 Service Pack 3 is required to run Internet Explorer 4. If you don't have Service Pack 3 installed when you install Internet Explorer 4, the following error message displays, and Setup cannot continue:

Windows NT 4 Service Pack 3 must be installed before Internet Explorer 4 installation can continue.

If you click **Details** on the warning dialog box, the following message appears:

Do not uninstall Windows 95 Service Pack 1. Doing so will render the Internet Explorer 4 shell inoperable.

This message should read as follows:

Do not uninstall Windows NT 4 Service Pack 3. Doing so will render the Internet Explorer 4 shell inoperable. If you are reapplying Service Pack 3, you can safely click Run Program if you choose the following while you are reapplying Service Pack 3:

**Note** To prevent the warning from being displayed when you run this program in the future, select the **Don't display this message in the future** check box.

725

### **Troubleshooting Uninstallation**

There are a variety of problems you may encounter during or after uninstallation of Internet Explorer 4.

### Cannot Uninstall Internet Explorer 4 Using the Add/Remove Programs Tool

If you cannot uninstall Internet Explorer 4 using the Add/Remove Programs tool in the Control Panel, it is probably because you have deleted the uninstall information by removing the necessary Setup files (IE4bak.dat, IE4bak.ini, Integrated Browser.dat, and Integrated Browser.ini). The Internet Explorer **Advanced Uninstall** dialog box offers the option to uninstall this backup information, but doing so will prevent you from uninstalling Internet Explorer in the future. (For more information, see "Deleting Uninstall Files" in Chapter 7.)

If you attempt to reinstall Internet Explorer after deleting these files, the following message will display:

You are upgrading a version of Internet Explorer 4 in which the uninstall feature has been disabled. If you choose to continue, Setup will update your PC with the newer version, but the uninstall feature will remain disabled.

### Cannot View Internet Properties After Uninstalling

After you remove Internet Explorer 4, the following may occur because you have an incorrect version of the Inetcpl.cpl file installed on your computer:

- The Internet icon may not be present in the Control Panel.
- You may not be able to access the Internet Properties dialog box.
- When you are running Internet Explorer 3, and you select **Options** on the **View** menu, nothing happens.
- To install the correct Inetcpl.cpl file
  - 1. Delete the Inetcpl.cpl file in the Windows\System folder.
  - 2. Install (or reinstall) Internet Explorer 3. To download Internet Explorer 3, see http://www.microsoft.com/ie/.

### Problems Returning to an Earlier Version of Internet Explorer

If you install Internet Explorer 4 and then decide that you want to return to an earlier version of Internet Explorer, you should uninstall Internet Explorer 4 before installing the earlier version.

If you attempt to install an earlier version of Internet Explorer on a computer with Internet Explorer 4 installed, the following error message appears:

Internet Explorer 3 cannot be installed on a system that has Internet Explorer 4 installed.

If you click **OK**, the following message appears:

There was an error during the Setup process. Either the user pressed Cancel or there was not enough disk space. Installation failed.

To correct this problem, install Internet Explorer 4 again, and then uninstall it. You can then safely install an older version of Internet Explorer. For information on how to reinstall Internet Explorer 4, see "Reinstalling Components" in Chapter 7. (The process for reinstalling Internet Explorer is the same as the process for reinstalling its components.)

### Removing Internet Explorer 4 for Windows 95 Using IERemove.exe

This section describes how to remove Internet Explorer 4 for Windows 95 using the IERemove.exe tool and a registry (for example, System.1st) that was created before you installed Internet Explorer 4.

Use this procedure for the following situations:

- You tried to uninstall Internet Explorer 4, but were unsuccessful.
- With Internet Explorer 4 installed on your computer, you restored a registry that was created before you installed Internet Explorer 4.

Do not use this procedure for the following situations:

- You have not tried to uninstall Internet Explorer 4 by using the Add/Remove **Programs** applet in the Control Panel.
- You have removed the Internet Explorer 4 backup files. If you removed these files and are unable to uninstall Internet Explorer using the standard procedure (see Chapter 7), you cannot remove Internet Explorer without reinstalling Windows 95 to a different folder.

727

For more information about IERemove.exe, see "Understanding IERemove.exe," in Chapter 7.

**Note** IERemove.exe is a command-line executable file designed to remove Internet Explorer 4 and its components. IERemove.exe cannot remove Internet Explorer without using command line options. For information about the command-line options available for IERemove.exe, type **ieremove** /?.

#### To remove Internet Explorer 4 by using the IERemove.exe tool and a registry that was created before you installed Internet Explorer 4

If you have not already done so, restore the registry that was created before you installed Internet Explorer 4.

**Note** During the Internet Explorer 4 installation, the original System.1st file is replaced with a copy of the registry. The original System.1st file is saved in the Integrated Browser.dat file (Integr~1.dat).

1. To extract the original System.1st file from the Integr~1.dat file, type the following command at a command prompt and press ENTER:

**cd** *path***\uninst~1** where *path* is the path to the folder where Internet Explorer is installed.

2. Type the following line, and press ENTER:

attrib integr~1.dat -h

3. Type the following line, and press ENTER:

iextract /L dir integr~1.dat system.1st where dir is the folder in which the extracted file will be saved.

4. Restart the computer. When the "Starting Windows 95" message appears, press the F8 key, and then choose **Safe Mode Command Prompt Only** from the **Startup** menu.

5. Type the following commands, pressing ENTER after each command:

cd *path*\uninst~1

attrib integr~1.dat -h

iextract integr~1.dat

copy shell32.dll c:\windows\system

copy explorer.exe c:\windows

where *path* is the path to the folder where Internet Explorer is installed.

729

- 6. Restart the computer.
- 7. From the **Start** menu, select **Run**, and then type the following command in the **Open** box (with quotation marks):

# *"path1*\ieremove.exe" /i:*"path2*\integrated browser.dat"/n:*"path3*\ie4bak.dat"

where *path1* is the full path to the IERemove.exe file, *path2* is the full path to the Integrated Browser.dat file, and *path3* is the full path to the IE4bak.dat file. For example, if the IERemove.exe file is in the C:\Windows\System folder, the Integrated Browser.dat file is in the C:\Program Files\Internet Explorer\Uninstall Information folder, and the IE4bak.dat file is in the C:\Windows folder, you would type the following command (with quotation marks):

#### "c:\windows\system\ieremove.exe" /i:"c:\program files\internet explorer\uninstall information\integrated browser.dat"/n:"c:\windows\ie4bak.dat"

- 8. Click **OK**, click **Yes**, then restart your computer after the IERemove.exe tool is finished running.
- 9. Reinstall Internet Explorer 4, and then uninstall it. This step is necessary to ensure that the additional components included with Internet Explorer 4 are removed.

### Removing Internet Explorer for Windows NT 4.0 Using IERemove.exe

This section describes how to remove Internet Explorer 4 for Microsoft Windows NT by using the IERemove.exe tool and the Emergency Repair Disk (ERD).

Use this procedure for the following situations:

- You tried to uninstall Internet Explorer 4, but were unsuccessful.
- You created an ERD before you installed Internet Explorer 4, and then you used the ERD while Internet Explorer 4 was installed on your computer.

Do *not* use this procedure for the following situations:

- You have not tried to uninstall Internet Explorer 4.
- You have removed the Internet Explorer 4 backup files. If you removed these files and are unable to uninstall Internet Explorer using the standard procedure (see Chapter 7), you cannot remove Internet Explorer without reinstalling Windows NT to a different folder.

For more information about IERemove.exe, see "Understanding IERemove.exe," in Chapter 7.

**Note** IERemove.exe is a command-line executable file designed to remove Internet Explorer 4 and its components. IERemove.exe cannot remove Internet Explorer without using command-line options. For information about the command-line options available for IERemove.exe, type **ieremove** /?.

Before proceeding, locate the "Integrated Browser NT.dat" and the IE4bak.dat files.

► To locate the "Integrated Browser NT.dat" and IE4.bak files

- 1. From the Start menu, select Find and then Files Or Folders.
- 2. In the Named box, type "Integrated Browser NT.dat" (with quotation marks), and then click Find Now.
- 3. Note the path for the "Integrated Browser NT.dat" file in the In Folder column.
- 4. Repeat steps 1 to 3 for the IE4bak.dat file.
- 5. From the File menu, select Close.

To remove Internet Explorer 4, use the IERemove.exe tool and an ERD that was created before you installed Internet Explorer 4. The following steps guide you through uninstalling the Windows Desktop Update component (if it has been installed) and Internet Explorer. You should uninstall the Windows Desktop Update component before you uninstall Internet Explorer 4.

To uninstall the Windows Desktop Update component using IERemove.exe

- 1. Use the ERD that was created before you installed Internet Explorer 4 to repair your Windows NT installation.
- 2. Restart your computer and log on to Windows NT.
- 3. Press CTRL+ALT+DELETE to open the Windows NT Security dialog box, and then click Task Manager.

4. On the **File** menu, select **New Task (Run)**, and type the following command in the **Open** box (with quotation marks):

*"path1*\ieremove" /i: *"path2*\integrated browser nt.dat" where *path1* is the full path to the IERemove.exe file and *path2* is the full path to the "Integrated Browser NT.dat" file.

For example, if Windows NT is installed in the C:\Winnt folder, the IERemove.exe file will be in the C:\Winnt\System32 folder, and the "Integrated Browser NT.dat" file will be in the C:\Program Files\Plus!\Microsoft Internet\Uninstall Information folder. In this case, you would type the following command (with quotation marks):

#### "c:\winnt\system32\ieremove" /i:"c:\program files\plus!\microsoft internet\uninstall information\integrated browser nt.dat"

- 5. Click OK.
- 6. Minimize the Task Manager window.
- 7. At the Internet Explorer 4 Uninstall prompt, click OK.
- 8. Click Yes, and then click OK.
- 9. Close Task Manager, and restart your computer.

#### Uninstall Internet Explorer using IERemove.exe

- 1. From the Start menu, select Run.
- 2. In the **Open** box, type the following command (with quotation marks):

*"path1*\ieremove" /n: *"path2*\ie4bak.dat" where *path1* is the full path to the IERemove.exe file and *path2* is the full path to the IE4bak.dat file.

For example, if Windows NT is installed in the C:\Winnt folder, the IERemove.exe file will be in the C:\Winnt\System32 folder, and the IE4bak.dat file will be in the C:\Winnt folder. In this case, type the following command (with quotation marks):

#### "c:\winnt\system32\ieremove" /n:"c:\winnt\ie4bak.dat"

3. Click **OK**, and then click **OK** again.

After the IERemove.exe tool has uninstalled Internet Explorer 4, reinstall Internet Explorer 4, and then uninstall it normally. This step is necessary to ensure that the additional components included with Internet Explorer 4 are removed.

731



#### APPENDIX C

# **Troubleshooting the Browser**

This appendix reviews some of the issues related to the Microsoft® Internet Explorer browser that may require troubleshooting and explains procedures for improving and configuring browser performance. Topics include:

- Font size change is not saved
- Determining your previous version of Internet Explorer
- Slow connections and inability to view non-Microsoft sites
- Restoring functionality to the downloaded program files folder
- Changing the download location for ActiveX files

To learn more about the browser, see Part 2.

**Important** This section contains information about editing the registry. Before you edit the registry, you should first make a backup copy of the registry files (System.dat and User.dat). Both are hidden files in the Windows folder.

**Warning** Using Registry Editor incorrectly can cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that problems resulting from the incorrect use of Registry Editor can be solved. Use Registry Editor at your own risk.

# Font Size Change is Not Saved

When you change the font size in Internet Explorer by using the **Fonts** command on the **View** menu or the **Fonts** button on the toolbar and then restart Internet Explorer, your change is lost.

**Note** This behavior is by design. The **Fonts** command on the **View** menu and **Fonts** button on the toolbar are designed to immediately change the font size for the current session only. The **Internet Options** dialog box enables you to change the default font size for future sessions.

#### To change the default font size for viewing Web pages

- 1. On the View menu, click Internet Options.
- 2. On the General tab, click Fonts.
- 3. Select a font from the Font Size box.
- 4. Click **OK**, then **OK** again.

Because of the different ways Web pages can be formatted, some pages will not be affected by the above procedure. To change the appearance of such pages, you'll need to override the page formatting.

#### To override page formatting

- 1. On the View menu, click Internet Options.
- 2. On the **General** tab, click **Accessibility**.
- 3. Select any of the following options:
  - Ignore Colors specified on Web pages
  - Ignore font styles specified on Web pages
  - Ignore font sizes specified on Web pages
  - Format documents using my style sheet
- 4. Click OK.

For more information, see "Customizing Display of Fonts, Colors, and Styles" in Chapter 33, "Accessibility Features and Functionality."

### **Determining Your Previous Version of Internet Explorer**

To determine your previous version of Internet Explorer after installing Internet Explorer 4, view the PreviousIESysFile value under the following registry key:

#### HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\IE4\Setup

The following table lists the possible values for the PreviousIESysFile registry value and the version of Internet Explorer that corresponds to each:

Value	Version
4.70.0.1155	3.0
4.70.0.1158	3.0
4.70.0.1215	3.01
4.70.0.1300	3.02
4.71. <xxxx></xxxx>	4.0

**Note** The Internet Explorer 4 Uninstall feature returns your computer to a pre-Internet Explorer 4 browser. As a result, the PreviousIESysFile value cannot be used to determine if you upgraded to Internet Explorer 4 over an earlier, beta version of Internet Explorer 4.

The PreviousIESysFile value is used by the Internet Explorer 4 Uninstall program to determine which components should be removed when Internet Explorer 4 is removed. The registry contains a RequiredIESysFile value for each component. If the RequiredIESysFile value for a particular component is equal to or less than the PreviousIESysFile value, the component is not removed when you remove Internet Explorer 4. If the RequiredIESysFile value for a component is greater than the PreviousIESysFile value, the component is removed when you remove Internet Explorer 4.

# Slow Connections and Inability to View Non-Microsoft Sites

When you use Internet Explorer version 3 or 4 with a proxy server and Novell NetWare 32-bit client software to browse the Internet, you may experience the following:

- Slow connections.
- Inconsistent downloads.
- An inability to view non-Microsoft sites.

To resolve these problems, verify that you are using the Novell NetWare 32-bit client and that you are connecting to the Internet using a proxy server.

To verify that you are using the Novell client

- 1. On the Start menu, point to Settings, then click Control Panel.
- 2. Double-click the Network icon, and click the Configuration tab.
- 3. Verify that Novell 32 appears in the box labeled The following network components are installed.
- To verify that you are connecting using a proxy server
  - 1. On the View menu, click Internet Options, then click the Connection tab.
  - 2. Verify that the Access the Internet Using a Proxy Server check box is checked and that the Address box contains entries. This indicates that Internet Explorer is set up to connect to the Internet through a proxy server.
- To add DontUseDNSLoadBalancing to the Internet settings registry key

If you are using the Novell NetWare 32-bit client and are connecting to the Internet using a proxy server, use the following information to add to the registry key:

1. Create a new binary value named:

**DontUseDNSLoadBalancing** under the following registry key:

#### HKEY\_CURRENT\_USER\Software\Microsoft\Windows\ CurrentVersion\Internet Settings

2. Set the value to:

01 00 00 00

3. Restart your computer.

**Note** The Novell NetWare 32-bit client is not manufactured by Microsoft. Microsoft makes no warranty, implied or otherwise, regarding this product's performance or reliability.

For more information about configuring proxy server settings, see Chapter 8, "Configuring Connection Settings."

# Restoring Functionality to the Downloaded Program Files Folder

The Download Program Files folder contains functionality that enables you to easily uninstall ActiveX controls. When this folder is deleted, a new Downloaded Program Files folder is created the next time Internet Explorer downloads new program files. However, the newly created folder does not contain the functionality to easily uninstall ActiveX controls. This section describes how to restore this functionality to the new folder.

▶ To restore the ability to easily uninstall ActiveX controls

- 1. From the Start menu, point to Programs, then click MS-DOS Command Prompt.
- 2. Type cd\, and then press ENTER.
- 3. Type the following command, and then press ENTER:

#### cd windows\system

where *windows* is the folder in which Windows is installed.

4. Type the following command, and then press ENTER:

regsvr32 /i occache.dll

- 5. Type exit, and then press ENTER.
- 6. From the Start menu, select Shut Down, click Restart, and then OK.

Controls that were deleted with the original folder are listed with a status of Damaged. These controls should be removed because the associated files have already been deleted.

## Changing the Download Location for ActiveX Files

ActiveX .ocx and .inf files are installed in the Windows\Downloaded Program Files folder by default.

#### To change the location of ActiveX files

1. Use Registry Editor to change the ActiveXCache value to the location you want in the following registry key:

#### HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\ CurrentVersion\Internet Settings

2. Use Registry Editor to change the 0 value to the location you want in the following registry key:

#### HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\ CurrentVersion\Internet Settings\ActiveXCache

Note The values you enter in steps 1 and 2 must match.

The new value can be a folder on a local hard disk, a Universal Naming Convention (UNC) name, or a mapped network drive. Storing ActiveX files on a network server may reduce Internet Explorer performance, because the ActiveX files must be delivered over the network.

#### APPENDIX D

# Troubleshooting the Active Desktop

This appendix reviews some of the issues related to the Microsoft® Internet Explorer Active Desktop<sup>™</sup> that may require troubleshooting and explains procedures for solving problems that may occur in this area. Topics include:

- Pointing to desktop icons causes text to disappear
- Changing to single-click mode using the registry
- Images copied to the desktop are saved as Active Desktop items
- Find on the Internet command appears twice on the Start menu
- Active Desktop items stop working when offline
- System properties do not show that Microsoft Plus! is installed
- Internet Explorer cannot find the Active Desktop
- Do not use Web pages with frames as your desktop wallpaper

To learn more about the Active Desktop, see Part 3.

**Important** This section contains information about editing the registry. Before you edit the registry, you should first make a backup copy of the registry files (System.dat and User.dat). Both are hidden files in the Windows folder.

**Warning** Editing the registry incorrectly can cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that problems resulting from the incorrect editing of the registry can be solved. Edit the registry at your own risk.

## Pointing to Desktop Icons Causes Text to Disappear

If your computer is running Internet Explorer 4 and the Windows Desktop Update and you point to an icon on the desktop, the text under the icon may disappear. This behavior occurs when selected items and desktop are configured to use the same color in the **Display Properties** dialog box. To resolve this problem, either configure Windows® 95 so that selected items and the desktop are not configured to use the same color, or configure Windows 95 so that you must double-click to open an object.

To configure Windows 95 so that selected items and the desktop are not configured to use the same color

1. From the Start menu, point to Settings, then click Control Panel.

- 2. Double-click the **Display** icon.
- 3. Click the **Appearance** tab, click **Selected Items** or **Desktop** in the list of items, then select a different color.
- 4. Click OK.
- ▶ To configure Windows 95 so that you must double-click to open an object

1. Double click the **My Computer** icon on the desktop, then click **Options** on the **View** menu.

- 2. Click the View tab, then click Double-Click To Open Any Item.
- 3. Click OK.

### Changing to Single-Click Mode Using the Registry

If the Windows Desktop Update is installed, administrators can configure Internet Explorer so that instead of double-clicking to open an item, users single click, and rather than using a single-click to select an item, users point to select. Users can select this Web-style option for themselves (by selecting **Folders and Icons** from the **Settings** menu on the **Start** menu), but administrators may find it helpful to implement this option without user intervention. To do this, you must create a registry file.

#### ► TO create the .reg file

1. Using any text editor, such as Notepad, create a file with the following content:

regedit4[HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\ CurrentVersion\explorer]"IconUnderline"=hex(0):03,00,00,00

741

2. Save this file as Single.reg and place it on a server.

#### ▶ To run the .reg file

• Add the following command to users' login scripts:

#### regedit *path to file*\single.reg -s

The -s switch makes the command run silently, so that no user intervention is required. After the command is carried out, restarting the computer or refreshing the screen activates the option to single-click to open an item (point to select).

# Images Copied to the Desktop Are Saved as Active Desktop Items

When have the Windows Desktop Update installed and attempt to save an image file to the desktop by dragging the image from a Web page to the desktop, you may receive the following prompt:

#### **Security Alert**

#### Do you want to add a desktop item to your Active Desktop?

When you click **Yes**, the Subscription Wizard starts to set up a subscription for updating the image. When the wizard is finished, the image appears as an Active Desktop item, rather than as a file icon. This only occurs when you drag Web-based content to the desktop. You can drag items from My Computer or Windows Explorer to the desktop and the file is copied normally.

To work around the Active Desktop process, you can manually save the image.

#### ► To manually save the image

- 1. Right-click the image to be copied, and then, on the pop-up menu, click **Save Picture As**.
- Double-click your Desktop folder, then click Save. (By default, the Desktop folder is C:\Windows\Desktop in Windows 95 and C:\Winnt\Profiles\name\Desktop in Windows NT®.)

You can also avoid this situation by uninstalling the Windows Desktop Update component. For the procedure to uninstall the Windows Desktop Update, see Chapter 6, "Adding and Removing Components after Setup."

# "Find on the Internet" Command Appears Twice on the Start Menu

When you click **Start** and then point to **Find**, you may see two **On The Internet** commands, and one of the commands may not work correctly. This can occur when both Internet Explorer 4 and FindX PowerToy are installed on your computer.

Windows PowerToys are a suite of tools available for free download from the Microsoft Web site. Microsoft Technical Support does not support the installation or usage of PowerToys or any of their components. FindX is a Windows 95 PowerToy that you can use to add your own custom commands to the Find menu, including a built-in **On The Internet** command.

To resolve this issue, remove FindX PowerToy from your system.

- To remove the FindX PowerToy ►
  - 1. Click Start, point to Settings, then click Control Panel.
  - 2. Double-click the Add/Remove Programs icon.
  - 3. On the **Install/Uninstall** tab. click **Find... Extensions** in the list of installed programs.
  - 4. Click Add/Remove to remove FindX.

# Active Desktop Items Stop Working When Offline

Active Desktop items that host Java programs may stop working when Internet Explorer 4 is offline. This can occur if the Java program is removed from the Temporary Internet Files folder. Also, if the Java program is not packaged into a .cab, .zip, or .jar file, it may not get cached at all.

Active Desktop items are retrieved from the cache when Internet Explorer 4 is offline. If the cache reaches its maximum size, Java programs may be automatically removed from the cache to make room for current downloads. If an Active Desktop item hosts a Java program that has been removed from the cache and Internet Explorer 4 is offline, the Active Desktop item stops working.

#### ► To activate Active Desktop items for offline use

Empty the Temporary Internet Files folder or increase the amount of hard disk space it uses, by using the appropriate method:

- Empty the Temporary Internet Files folder by following these steps:
  - 1. In Internet Explorer, on the View menu, click Internet Options.

- 2. On the General tab, in the Temporary Internet Files box, click Delete Files.
- 3. Click **OK** when you are prompted to delete the files, and then click **OK** again.
- 4. Connect to the Internet.
- 5. Right-click an empty area on your desktop, point to Active Desktop, and then click Update Now to update the Active Desktop items.
- Increase the amount of hard disk space the Temporary Internet Files folder uses by following these steps:
  - 1. In Internet Explorer, on the View menu, click Internet Options.
  - 2. On the General tab, in the Temporary Internet Files box, click Settings.
  - 3. Move the Amount of disk space to use slider to the right.
  - 4. Click **OK**, then click **OK** again.
  - 5. Connect to the Internet.
  - 6. Right-click an empty area on the desktop, point to Active Desktop, then click Update Now to update the Active Desktop items.

## System Properties Do Not Show That Microsoft Plus! Is Installed

If you install Microsoft Plus! and then install Internet Explorer 4, the **System Properties** dialog box may indicate that Microsoft Plus! isn't installed. The information line no longer shows:

#### **Microsoft Plus! for Windows 95**

Instead, this line reads:

#### IE 4.0 7-digit build number

The opposite behavior may also occur. If you install Microsoft Plus! after installing Internet Explorer 4, the **System Properties** dialog box line no longer shows:

#### IE 4.0 7-digit build number

Instead, this line reads:

#### **Microsoft Plus! for Windows 95**

This behavior is solely cosmetic; it does not affect your ability to run installed Microsoft Plus! or Internet Explorer.

### Internet Explorer Cannot Find the Active Desktop

When you make changes to the Active Desktop, the following error message may occur:

Internet Explorer cannot find the Active Desktop HTML file. This file is needed for your Active Desktop. Click OK to turn off Active Desktop.

This occurs when the Windows\Web folder has been moved or renamed, because Internet Explorer needs to write to certain files stored within that folder.

To solve the problem, use Windows Explorer to create a new Windows\Web folder, or remove and reinstall Internet Explorer to re-create the folder. For the procedures to uninstall and reinstall Internet Explorer, see Chapter 7, "Uninstalling Internet Explorer" and Chapter 6, "Adding and Removing Components After Setup," respectively. (The process for reinstalling Internet Explorer is the same as the process for reinstalling its components.)

# Do Not Use Web Pages with Frames as Your Desktop Wallpaper

If you use a Web page as your desktop wallpaper and it contains frames, some desktop items may stop working. For example, you may find that the Channel bar is removed from the desktop.

The Active Desktop cannot display desktop wallpaper with frames. Such pages are actually several separate pages tied together with links. If a frame set is copied to a computer, it is not usable as wallpaper, even if all related pages are copied.

#### APPENDIX E

# **Troubleshooting Webcasting**

This appendix reviews some of the issues related to Webcasting in the Microsoft® Internet Explorer 4 that may require troubleshooting and explains procedures for solving problems with Web-site and channel subscriptions. Topics include:

- Unattended dial-up does not work without user intervention
- E-mail notification is not sent for updated web sites
- Red gleams do not appear on channel bar when site content updates
- Subscription images are downloaded even if images are disabled

# Unattended Dial-Up Does Not Work Without User Intervention

If you configure an unattended dial-up connection in Internet Explorer 4 or Outlook<sup>™</sup> Express, you may receive the following message when the modem attempts to connect:

You are currently using NetWare servers, which will be inaccessible if you establish this connection.

Click OK to continue dialing. Click Cancel if you do not want to dial at this time.

The unattended dial-up connection does not continue until you click **OK**. This can occur if the Microsoft Client for NetWare Networks<sup>™</sup> is installed on your computer and the Inter-network Packet Exchange/Sequenced Packet Exchange (IPX/SPX)-compatible protocol is bound to the Dial-Up Adapter. To resolve this problem, disable the IPX/SPX protocol for the Dial-Up Adapter.

#### To disable the IPX/SPX protocol in the Dial-Up Adapter

- 1. From the **Start** menu, point to **Programs**, point to **Accessories**, and then click **Dial-Up Networking**.
- 2. Right-click the connection you are using for the unattended dial-up, and then click **Properties**.
- 3. Click Server Type, and then click the IPX/SPX Compatible check box to clear it.
- 4. Click **OK**, and then click **OK** again.

You can use unattended dial-up in the following situations:

- You configure Internet Explorer to perform an unattended dial-up connection when it updates Web-site and channel subscriptions.
- You configure Outlook Express to automatically dial when it checks for new messages.

### E-Mail Notification Is Not Sent for Updated Web Sites

Despite the fact that <USAGE VALUE="Email" /> has been specified for a parent ITEM element in a CDF file, the subscribed user may not receive e-mail notification when a content update occurs. This problem may occur for one of two reasons: when the user subscribed to the channel, he or she did not specifically ask to receive e-mail notifications for content update, or the SMTP server was not specified correctly.

For channel e-mail notifications to be sent, the following three conditions must be met:

 <USAGE VALUE="Email" /> must be specified in the CDF file, as in this example:

```
<CHANNEL HREF="http://example.microsoft.com">
```

747

- 2. When subscribing to the channel, the user must select one of the two Yes options on the Add Favorite dialog box, then click the Customize button and select Yes, send an e-mail notification to the following address when asked if he or she wants to be notified in an e-mail message when the page has changed.
- 3. When prompted for an e-mail address, the user must click the **Change Address** button and specify the correct SMTP server name. If you do not know the correct server name, ask your Internet service provider (ISP) what server name to specify.

If all three conditions above are met, an e-mail notification is sent to the subscribed user in this format:

Subject: Internet Explorer Notice: <web site title> Message: <*site URL>* Your subscription to <*web site title>* has been updated. To view the subscription offline, click here: <*site URL>* This message was sent by the Internet Explorer 4.0 Information Delivery Agent.

If your e-mail client is HTML-aware, then the e-mail received is the actual Web page specified in the <ITEM> tag in the CDF file.

## Red Gleams Do Not Appear on Channel Bar When Site Content Updates

When you subscribe to a channel Web site, a gleam may not appear on that channel's icon on the Channel bar, even though the contents of the subscribed Web site have changed.

When Internet Explorer checks a subscribed channel for updated information, it only checks the actual subscribed CDF file (that is, the specific type of information requested by the user during the subscription setup). If the subscribed file changes, a red gleam appears on that channel's icon. If the subscribed file does not change, no gleam appears on the subscription's icon. This is true whether or not any other content in the subscribed channel has changed.

# Subscription Images Are Downloaded Even If Images Are Disabled

When you disable image downloading in an Active Desktop<sup>™</sup> item's subscription properties, images may still be downloaded and displayed when the desktop item's subscription is updated. To prevent images from being downloaded when an Active Desktop item's subscription is updated, you must disable image downloading in both the subscription and in Internet Explorer.

#### To disable image downloading for desktop items

- 1. In Internet Explorer, on the Favorites menu, click Manage Subscriptions.
- 2. In the **Subscriptions** dialog box, right-click the subscription for which you want to disable image downloading, and then click **Properties**.
- 3. Click the **Receiving** tab, then click **Advanced**.
- 4. In the **Items To Download** box, click the **Images** check box to clear it, then click **OK**, and click **OK** again.
- 5. On the File menu, click Close to close the Subscriptions window.
- 6. In Internet Explorer, on the View menu, click Internet Options, and then click the Advanced tab.
- 7. Under Multimedia, click the Show Pictures check box to clear it, and then click OK.

If image downloading is disabled in Internet Explorer 4 only, images are still downloaded when the desktop item's subscription is updated, but these images are not displayed in the desktop item.

#### APPENDIX F

# **Troubleshooting Outlook Express**

This appendix discusses some of the issues related to Microsoft Outlook™ Express that may require troubleshooting and explains procedures for solving problems that may occur. Topics include:

- Problems changing the default mail client for Internet Explorer
- Cannot import address book in Outlook Express
- Preview pane does not display news messages when enabled
- Error message: The command failed to execute.
- Internet mail and news files renamed by Outlook Express

For more information about Outlook Express, see Chapter 18.

# Problems Changing the Default Mail Client for Internet Explorer

- To change the default mail client in Internet Explorer
  - 1. In Internet Explorer, on the View menu, click Internet Options.
  - 2. Click the **Programs** tab.
  - 3. In the **Mail** drop-down list and in the **News** drop-down list, click the programs you want.
  - 4. Click OK.

In Internet Explorer, these changes modify the URL:MailToProtocol registered file type that is listed when you follow these steps:

- 1. In My Computer, on the View menu, click Folder Options, and then click File Types.
- 2. Click URL:MailToProtocol, click Edit, click Open in the Actions box, and then click Edit.

The command line that controls the program that is used to open a MailTo Uniform Resource Locator (URL) appears in the **Application used to perform action** box.

Some programs may modify this setting without updating the list of programs available in Internet Explorer. For example, the Eudora Internet mail client changes the URL:MailToProtcol registered file type to the following:

C:\<EudoraFolder>\Eudora.exe /m

You can also change the default program back to **Internet Mail** or **Windows Messaging** in the **Mail** box on the **Programs** tab.

Selecting **Internet Mail** in the **Mail** box changes the URL:MailToProtcol registered file type to:

rundll32.exe C:\WINDOWS\SYSTEM\mailnews.dll,Mail\_RunDLL

Selecting **Windows Messaging** in the **Mail** box changes the registered file type to:

rundll32.exe url.dll,MailToProtocolHandler %1

- To specify Microsoft Outlook 97 as the program you want to open MailTo URL addresses
  - 1. In My Computer, on the View menu, click Folder Options, and then click File Types.
  - 2. Click URL:MailToProtocol, click Edit, click Open in the Actions box, and then click Edit. Click the Application used to perform action box and press DELETE to delete the data in the box.
  - 3. Type the following (including quotation marks) for the **Application used** to perform action box for the **Open** command:

"C:\Program Files\Microsoft Office\ Office\Outlook.exe" -c IPM.Note /m "%1"

4. To save the changes, click **OK** until you return to My Computer.
- To specify Microsoft Outlook Express as the program you want to open MailTo URL addresses
  - 1. In My Computer, click Folder Options on the View menu, and then click File Types.
  - 2. Click URL:MailToProtocol, click Edit, click Open in the Actions box, and then click Edit. Click the Application used to perform action box, and press DELETE to delete the data in the box.
  - 3. Type the following (including quotation marks) for the **Application used to perform action** box for the **Open** command:

"C:\Program Files\Outlook Express\Msimn.exe" /mailurl: %1"

4. To save the changes, click **OK** until you return to My Computer.

### **Specifying Older Mail Programs**

The list of mail programs that you can choose under the Internet Explorer options is made up of registry keys, which outline the behavior of the program you want to use. Modifications that need to be made to the registry are detailed and very specific. Most programs either self-register upon usage or have an option to become the default program. If these options are not available, please contact the manufacturer about how to make its program the default mail client.

### Cannot Import Address Book in Outlook Express

When you attempt to import an address book in Outlook Express version 4, the address book may not be imported and you may not see an error message. This occurs when the Wabmig.exe file is missing or damaged.

If the Wabmig.exe file is damaged, rename the file, and then reinstall Outlook Express.

- To rename the Wabmig.exe file
  - 1. From the **Start** menu, point to **Find**, and then click **Files Or Folders**.
  - 2. In the Named box, type Wabmig.exe, and then click Find Now.
  - 3. Right-click the file, and then click **Rename**.
  - 4. Rename the file to Wabmig.xxx.
  - 5. Reinstall Outlook Express.

751

### Preview Pane Does Not Display News Messages When Enabled

While you are reading news messages in Outlook Express, you may receive the following message in the preview pane even though the preview pane is already enabled:

Press <Space> to display the selected message. You can also choose to automatically show messages in the preview pane from the Options command.

If you press SPACEBAR, the message reappears. If you double-click the news message to open it, you receive the following error message:

#### There was an error opening the message.

This occurs when there is not enough free space on your hard disk to open the news message. Increase the amount of free space on your hard disk by using one or more of the following methods:

- Remove any unnecessary files from the hard disk.
- Empty the Recycle Bin.
- Delete the Internet Explorer 4 Setup folder, or remove unnecessary files from the folder. Deleting this folder does not affect the performance of Internet Explorer, but it is important to note that without this folder, you will not be able to reinstall Internet Explorer or its components from the hard disk; you will have to download another copy from the Microsoft Web site.

**Warning** The Setup folder contains important backup files that are necessary for uninstalling Internet Explorer. IE4bak.dat and IE4bak.ini and, if Windows Desktop Update is installed, Integrated Browser.dat, and Integrated Browser.ini. are critical files. It is recommended that you not delete these files. (For more information, see "Deleting Uninstall Files" in Chapter 7.) If you need to make more disk space available, it is recommended that you leave these files and delete other files in the folder.

### **Error Message: The Command Failed to Execute**

When you attempt to save a mail attachment to your hard disk in Outlook Express, you may receive the following error message:

#### The command failed to execute.

This occurs when there is not enough free disk space on your hard disk to save the attachment.

Increase the amount of free space on your hard disk by using one or more of the following methods:

- Remove any unnecessary files from the hard disk.
- Empty the Recycle Bin.
- Delete the Internet Explorer Setup folder. (Important: Note the warnings and information about removing the Setup folder, above.)

After you free some hard disk space, try to save the attachment again.

### Internet Mail and News Files Renamed by Outlook Express

When you install Internet Explorer 4, the Windows@Address Book files used by Internet Mail and News 1 for Windows® 95 and Windows NT® 4.0 are renamed. This is because Outlook Express is installed as an upgrade to Internet Mail and News.

The following files in the Windows\System or Winnt\System32 folder are renamed:

File Name	<b>Renamed To</b>	
Wab32.dll	Wab32.ie3	
Wabfind.dll	Wabfind.ie3	
Wabimp.dll	Wabimp.ie3	

The following files in the Windows folder are renamed:

File name	Renamed to	
Wab.exe	Wab.ie3	
Wabmig.exe	Wabmig.ie3	
Username.wab	path\Username.wab.ie3	

where *path* is one of the following paths:

- Windows\Profiles\Username\Application Data\Microsoft\Address Book
- Program Files\Internet Explorer\Outlook Express\Username\Address Book
- Program Files\Common Files\Microsoft Shared\Address Book

When the *Username*.wab file is moved and renamed, a new copy of the *Username*.wab file is used by Outlook Express. The Windows Address Book files are restored, however, if you uninstall Internet Explorer 4.

#### APPENDIX G

### **Troubleshooting HTML Authoring**

This appendix reviews some of the issues related to Microsoft® Internet Explorer 4 HTML authoring that may require troubleshooting and explains procedures for resolving these authoring problems. Topics include:

- Text doesn't wrap in text boxes
- Background images are not displayed
- Internet Explorer browser is not automatically redirected
- Frames not displayed in web pages
- Permission denied when scripting across frames

For more information about HTML authoring for Internet Explorer 4, see Part 6.

### Text Doesn't Wrap in Text Boxes

When you enter text in a text box created using the <TEXTAREA> tag on a Hypertext Markup Language (HTML) page, the text may not wrap correctly. In this case, the text continues to flow to the right side of the text box without breaking or wrapping. This is because the HTML page does not contain the parameters that activate text wrapping in a text box.

#### To wrap text in a text box, use one of the following methods:

 Use the WRAP attribute of the <TEXTAREA> tag with either the Physical or Virtual value to enable word wrapping.

The non-wrapping *<*TEXTAREA*>* tag might look like:

<TEXTAREA NAME="Name" ROW99S=6 COL99S=40> </TEXTAREA>

 To enable wrapping, insert WRAP=Physical, as in the following example: <TEXTAREA NAME="Name" ROW99S=6 COL99S=40 WRAP=Physical> </TEXTAREA>

When you are typing in the text box, manually insert line breaks by pressing ENTER to wrap the text.

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### **Background Images Are Not Displayed**

Pages created with the Data Form Wizard by Visual InterDev<sup>M</sup> may not display background images in Internet Explorer 4. If this occurs, it is likely due to the fact that Internet Explorer 4 adheres more closely to the HTML 3.2 specification than does Internet Explorer 3. In the Cascading Style Sheet (CSS) spec, CSS tags take precedence over HTML tags. Pages created using the Data Form Wizard reference a CSS; the CSS has a tag for the background image of Transparent, thus overriding any value in the body tag of the ASP file.

#### To display background images

• Delete the "background: transparent" line from the BODY property of the CSS.

### Internet Explorer Browser Is Not Automatically Redirected

When you load a Web page that contains the <meta http-equiv="refresh"...> HTML tag, the browser may not be automatically redirected to another Web page. This may occur for one of the following reasons:

- The author of the page did not place the <meta http-equiv="refresh"...> tag in the <HEAD> section of the HTML source code.
- The syntax of the <meta http-equiv="refresh"...> HTML tag is incorrect.

To resolve this issue, update the Web page using the appropriate method:

If the <META> tag is not located in the <HEAD> section

Modify the HTML source code to place the <META> tag in the <HEAD> section of the Web page. This may require adding the <HEAD> and </HEAD> tags to the Web page.

If the syntax of the <META> tag is incorrect

Modify the HTML source code to correct the syntax of the <META> tag. For example, a <META> tag might look like this:

<meta http-equiv="refresh" content="n;url=http://www.domain.com/ pagename.htm">

where n is the number of seconds the browser program pauses before loading the new Web page.

For information about the HTML 3.2 Specification Reference, see http://www.w3.org/TR/REC-html32.html.

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### Frames Not Displayed in Web Pages

When you're using Internet Explorer 4 to view a Web page, a blank page may display instead of a defined set of frames. If you right-click an empty area of the Web page and then click **View Source**, or right-click an empty area of the Web page, click **Properties**, and then click **Analyze**, the following message may display:

This document might not display properly because there is a <FRAMESET> within the <BODY> of the document.

This behavior is by design and occurs when the Web author puts the <FRAMESET> tag after the <BODY> tag in the main or "framing" HTML document. All <FRAMESET> tags and underlying instructions should precede any <BODY> tags.

#### To resolve this problem

- 1. Remove the <BODY> tag.
- 2. Remove any additional HTML code between the <HEAD> of the document and the <FRAMESET>.

The framing HTML document defines the frame regions that display in the browser and the documents or objects that initially appear in the frames. For information about the HTML syntax for frames, see http://www.w3.org/pub/WWW/TR/WD-frames-970331.html.

### **Permission Denied When Scripting Across Frames**

Script code that attempts to access a script or an object in a different frame may result in the following script error message:

Permission denied: 'Parent.RemoteFrame.RemoteObject'

Internet Explorer 4 implements cross-frame security. A script or an object in one frame is not allowed to access scripts or objects in another frame when the documents referenced by the frames' SRC attribute specify Web servers in different second-level domains. This corresponds to the *domain-name.xxx* portion of the full server-name syntax *server.domain-name.xxx*.

The Internet Explorer Dynamic HTML object model allows a certain subset of safe actions to be scripted. For example, the *window.location* property of a remote server's frame can be set to allow navigation, but it cannot be read to prevent one frame from snooping on the contents of another frame.

For example, it is valid for a document retrieved from http://test.microsoft.com/ to manipulate another document retrieved from http://test.microsoft.com/. It is not valid for a document retrieved from http://server1.some-domain-name.org/ to manipulate a document retrieved from http://server2/ or http://server3.microsoft.com/.

The intention of cross-frame security is to prevent a Web-page author from misusing or snooping on the trusted objects authored by another Web page author. Only pages hosted in the same domain can be trusted to safely script the contents of a particular page. Cross-frame security should also prevent unwanted communication between documents on opposite sides of a corporate firewall. Please refer to the *Microsoft Internet Client Software Development Kit (SDK)* for more information.

To allow two documents hosted on the same second-level domain to interact, both documents must set the *document.domain* property to their shared second-level domain. For example, one document on **http://example.microsoft.com/** could script and access another document on **http://test.microsoft.com/** if both documents used the following line of script code:

<SCRIPT LANGUAGE="VBScript"> document.domain = "microsoft.com" </SCRIPT>

Given the following FRAMESET:

```
<FRAMESET COLS="50%, *" FRAMEBORDER=1>
<FRAME SRC="http://server1/server1.html" ID="Server1Frame">
<FRAME SRC="http://server2/server2.html" ID="Server2Frame">
</FRAMESET>
```

Script in the "Server1Frame" frame is not permitted to access script or objects in the "Server2Frame" frame, and vice versa.

The following example script code in server1.html causes the "Permission Denied" error, given that **RemoteTextBox** is an object created on the server2.html document:

```
<!-- From server1.html -->
<SCRIPT LANGUAGE="VBScript">
Sub CommandButtonLocal_Click()
Parent.Server2Frame.RemoteTextBox.Text = "Changed Text"
'Server2Frame has SRC on different server
end sub
</SCRIPT>
```

#### APPENDIX H

## Frequently Asked Questions About Cabinet Files in Java

This appendix covers some of the Frequently Asked Questions (FAQs) about cabinet (.cab) files. For other Java-related FAQs visit: http://www.microsoft.com/support/java/content/faq/default.htm.

#### Where do I get the Code Sign Kit?

You can find the Code Sign Kit on the Visual  $J++^{\text{m}}$  CD-ROM, *Microsoft ActiveX* Software Development Kit (SDK), or "Java Signing Tools" in the *Microsoft SDK for Java 2.0 Beta 2* or newer. The *Microsoft ActiveX SDK* is available at http://www.microsoft.com/Intdev/sdk/. The *Microsoft SDK for Java 2.0 Beta 2* is available at http://www.microsoft.com/java/sdk/.

## Where can I get the *CAB Developers Kit* or the *CAB Resource Kit*, and what are they used for?

The *CAB Developers Kit* has been incorporated into the *Microsoft SDK for Java*, which is available at **http://www.microsoft.com/java/sdk/**. It's also available stand-alone at **http://www.microsoft.com/workshop/prog/cab/default.htm**. It will give you all of the tools you need to build cabinet files. The latest version includes cabarc.exe, a new tool that makes it easier to create cabinet files directly from the command line.

The *CAB Resource Kit* provides the information necessary to help the tool development community understand and work with cabinet files. It includes the compression and decompression application programming interfaces (APIs), documentation on their interfaces, and sample applications using these APIs. Soon, there will be more information on the cabinet file format. The updates provided on January 13, 1997, featured multithread and multicontext support and allow use in MFC-based applications.

## When programmatically creating a .cab file from a Java application, can I reserve space in the .cab for signing?

The Java CAB API currently does not support the creation of reserved areas. The command-line tools, Cabarc.exe and Diamond.exe, support this functionality. The latest version of the Signcode.exe utility that is available in the *Microsoft SDK for Java 2.0 Beta 2* and newer does not require space to be reserved in the .cab file for a digital signature. It will automatically create space in the .cab when it is signed.

#### Can I sign a Java class file for use with Internet Explorer?

Although it is possible to digitally sign a Java class file and verify the signature using the trust check utility, Internet Explorer does not recognize the class as signed and does not present a certificate to the user at runtime. Furthermore, the class is not considered trusted by the Microsoft VM for Java. Presently, you need to place the classes within a .cab file, which can then be signed.

#### Will the Microsoft Virtual Machine for Java support the .jar file format?

Jar support is the same as .zip. .jar = .zip + manifest. So Microsoft will support uncompressed and compressed .jar files, but not signed .jar files. If you need Java security (beyond sandbox) in Internet Explorer 4, you need to use a signed .cab file. This applies to all fine-grained Java security (including running in a sandbox on the local machine using the Package Manager).

## Can my applet that is inside a .cab file use class files from outside the .cab that are not installed in the local machine's CLASSPATH?

Class files from a Web server cannot be used by classes in a .cab file with the Microsoft VM for Java, build 1517 and earlier. With build 2057 of the VM, from the *Microsoft SDK for Java 2.0 Preview*, you can use classes from outside of the .cab file.

#### When I run signcode.exe on my .cab file, I get the following error:

#### Unable to sign the program <.cab file>. (80004005)

You did not reserve space in your .cab file. Recreate the .cab file using the -s 6144 option to Cabarc.exe. This space must be reserved in the .cab file to allow room for the digital signature. Note: it is not necessary to use the -s switch with the signing tools included with the *Microsoft SDK for Java 2.0 Beta 2* or newer. The Signcode.exe utility will now create the necessary space for the certificate at the time the .cab file is signed.

#### Unable to sign the program <.cab file>. (80030070)

You did not reserve enough space in your .cab file. Recreate the .cab file using the -s 6144 option to Cabarc.exe. Note: it is not necessary to use the -s switch with the signing tools included with the *Microsoft SDK for Java 2.0 Beta 2* or newer. The Signcode.exe utility will now create the necessary space for the certificate at the time the .cab file is signed.

#### Unable to sign the program <.cab file>. (80070005)

Your .cab file is marked read-only.

Unable to sign the program <.cab file>. (80070057) Your .cab file is corrupt.

#### When do I use the -s option for Cabarc.exe?

The -s 6144 option reserves unnecessary space in most situations. With the 'test' certificate, you can typically get by with 1K of reserved space in the .cab. A good estimate of the space required is slightly larger than the size of the .spc file with which you are signing. Also note, it is possible that the certificate will require more than 6144 bytes. Note: it is not necessary to use the -s switch with the signing tools included with the *Microsoft SDK for Java 2.0 Beta 2* or newer. The Signcode.exe utility will now create the necessary space for the certificate at the time the .cab file is signed.

#### When do I use the -i option for Cabarc.exe?

The -i switch is used to insert a version number, SET ID, into a .cab file. The version number will be displayed when viewing a .cab file with the following command-line statement: **cabarc L** <.cab file>. Diamond.exe uses the ID number when spanning multiple .cab files.

#### How do I install a Java package on the user's machine?

You can use a setup information (.inf) file in a .cab to install Java libraries and packages on the local machine. The .inf file defines which files to extract from the .cab and where to place them on the user's system. There is an example .inf file called Master.inf included in the *Microsoft SDK for Java*. Place all the Java libraries and packages in a .cab file. In a second signed .cab file, place the unsigned .cab file and the .inf file. Reference the signed .cab file with an <OBJECT> tag in your HTML page.

## For distributing trusted applets on my intranet, is there a more elegant solution than using a test certificate?

Currently, the only solution is to relax the security in Internet Explorer by placing the classes on the user's machine in the CLASSPATH or distributing the files in a signed .cab file. You can obtain a certificate for use within the company or use the test certificate and have the users run the Wvtston.reg file to enable test certificates on their machines.

#### Can I include .gif, .jpg, or .au files used by my applet in a .cab file?

Yes, the .cab file serves as a single, compressed repository for all .class, audio, and image files required by the applet. When creating the .cab file, be sure to use the **-r** and **-p** options to Cabarc.exe to recurse and preserve directory structure if any of the files in the .cab are in subdirectories. The **cabarc.exe -l** command can be used to confirm the directory structure was preserved.

Image and audio clips stored in the .cab can be retrieved by the applet code via the java.lang.applet.getImage and java.lang.applet.getAudioClip methods. Note that in order for Internet Explorer to find an image file or audio clip from within the .cab file, the URLs passed to these methods must be based upon the applet's codebase. For example, if the following code is found within an applet loaded from a .cab file, the image file picture1.gif and the audio clip sound1.au will be loaded from the .cab file (assuming that they are in the .cab). If an image or audio clip file is not within the .cab file, Internet Explorer will look for them on the server.

```
Image img = getImage(getCodeBase(),"picture1.gif");
AudioClip clip = getAudioClip(getCodeBase(),"sound1.au");
```

## Why doesn't Internet Explorer display the certificate from a signed .cab file on some machines?

The two most common reasons for this behavior are the following:

If the .cab file was signed using a test certificate, you must enable test certificates for the local machine. Otherwise, the signature is not considered valid. You can do this by running the Wytston.reg file included with the code signing kit.

You have accepted a software publisher as Always Trusted. To verify this, in Internet Explorer, on the **View** menu, click **Internet Options**. Click the **Content** tab, then click the **Publishers** button to ensure the publisher does not appear in the list box. If so, you can use this dialog box to remove it.

#### APPENDIX I

## **Internet Client SDK FAQs**

This appendix covers some of the most Frequently Asked Questions (FAQs) about developing with the *Microsoft Internet Client Software Development Kit* (*SDK*) for Microsoft® Internet Explorer 4. These FAQs are also available on the Microsoft Web site at http://www.microsoft.com/support/inetsdk/content/faq/.

### Setup

#### What are the system requirements for installing the SDK?

To download and use the Microsoft Internet Client SDK, you need the following:

- Internet Explorer 4.
- Windows NT® 4 or Windows® 95.

### **Active Channels**

For more information about Active Channels<sup>™</sup> and CDF files, see Part 4, "Information Delivery: Webcasting."

#### What MIME type do I specify in my dynamically generated CDF file?

A CDF file that is dynamically generated through Active Server Pages (ASP) should insert the following line at the top of the file (before any CDF lines):

<% Response.ContentType = "application/x-cdf" %>

This ensures that servers return the correct MIME (Multipurpose Internet Mail Extensions) /content type "application/x-cdf."

Problems with CDF files being displayed as HTML text inside the Internet Explorer browser, instead of invoking the Subscription Wizard, may be caused by the server returning the incorrect MIME type of "text/html" instead of the desired "application/x-cdf."

## When dynamically generating a CDF file from an Active Server Pages (ASP) page, is the ASP file the one to which the user needs to subscribe?

Yes. Assuming that the correct CDF MIME type is specified in the ASP page, as illustrated in the FAQ above, double-clicking on a link to the ASP file should bring up the CDF Subscription Wizard appropriately.

## I cannot use the ampersand character in my CDF file title. Do I have to specially treat certain characters when working with CDF files?

CDF supports encoding of ASCII characters with the format &#nnn. The ampersand character, therefore, could be encoded with its ASCII decimal value of 38 by using the string &#038.

To specify "Peaches & Cream," for example, your <TITLE> tag would look like this:

<TITLE>Peaches&#038;Cream</TITLE>

#### Is it necessary to specify the <!DOCTYPE> tag in my CDF file?

No. Internet Explorer 4 does not use the <!DOCTYPE> tag.

#### Is http://www.w3c.org/channel.dtd a valid URL for a <!DOCTYPE> tag?

No. This URL (Uniform Resource Locator) is only an example, does not actually exist, and is best not used in actual CDF files.

## Is there a difference between the subscription cache and the regular cache that Internet Explorer maintains?

All subscription information goes into the same cache maintained by Internet Explorer. The subscription content in the cache, however, is specially marked so that it does not get deleted when a user clears the cache.

#### If the user is browsing a subscribed channel while connected to the Internet, is content pulled from the cache, or does Internet Explorer query the server again?

Internet Explorer looks at the Expires HTTP header returned by the server when the page was retrieved and checks to see if the cached page is still valid. If it is, content is pulled from the cache; otherwise, Internet Explorer queries the server again for the content. Note that with the latter, when Internet Explorer re-queries the server for content, in most cases, Internet Explorer will issue an HTTP GET request with an If\_Modified\_Since header, which helps reduce the server load.

## Does the actual download of the HTML page occur upon subscription to the site or only during a subscription update?

Actual download occurs during subscription update. However, users can manually update a subscription any time they want.

From a CDF file, is there a way to specify items to be cached, without having the items appear in the Channel bar's item list? For example, can I specify a WAV file to be downloaded as part of the subscription update, so that it gets cached and is available when the user browses offline?

Yes, here's the correct way to do this:

```
<ITEM HREF="http://example.microsoft.com/sound.wav">
<USAGE VALUE="NONE"></USAGE>
</ITEM>
```

Note that in XML, an element that does not have child elements can be represented in a more compact format. For example, the above <USAGE> line could be written more compactly in the manner shown below. (Note the final / at the end of the tag.)

<USAGE VALUE="NONE" />

Also, when listing multiple items that are to be cached but not viewed in the Channel bar, instead of marking each one with a <USAGE VALUE="NONE" />, it is better to place them all in one subchannel that is marked with a usage tag, as illustrated in the example below:

```
<CHANNEL>
```

```
<USAGE VALUE="NONE" />
<ITEM HREF="http://example.microsoft.com/sound1.wav"/>
<ITEM HREF="http://example.microsoft.com/sound2.wav"/>
<ITEM HREF="http://example.microsoft.com/sound3.wav"/>
</CHANNEL>
```

#### Is it possible to specify multiple schedules for updates in one CDF file?

No. Only one schedule can be specified per CDF file in Internet Explorer. Also, a desktop item cannot be bundled with a channel in one CDF file. They have to be two separate CDF files to work correctly.

# Is it possible to specify a global time for the <SCHEDULE> tag, so that my channel updates occur between certain times, regardless of the time zone?

Currently there is no way to specify local or global time in a CDF file. Information specified in the <EARLIESTTIME> and <LATESTTIME> tags is considered local and ignores any time zone information specified in the <STARTDATE> and <ENDDATE> tags.

## How do I keep Internet Explorer from opening a new window when a user clicks on a link from a desktop item?

The way to do this is to specify a TARGET="\_top" with the <A HREF> tag.

# I haven't been able to get my desktop item to work unless I put it on a separate CDF file from the rest of my channel. Is this how it's designed to work?

Yes. Desktop items have to be in a separate CDF file from the rest of the channel.

### HTML

For more information about HTML and Internet Explorer 4, see Part 6, "Authoring for Internet Explorer 4."

## Why are my HTML pages with frames not showing up in Internet Explorer 4? They used to work fine in Internet Explorer 3.

Unlike Internet Explorer 3, Internet Explorer 4 does not support <FRAMESET> tags embedded within <BODY> tags. This was done in Internet Explorer 4 to ensure compatibility with Netscape Navigator. To work around the problem, move the <FRAMESET> outside the <BODY> tags.

In some cases, a <NOFRAMES> element is specified within the <FRAMESET> tags, as in the example below:

```
<BODY>
<FRAMESET>
<NOFRAMES>Sorry, your browser does not support frames! </NOFRAMES>
</FRAMESET>
</BODY>
```

Although Internet Explorer 4 supports frames, when the above HTML code is displayed in Internet Explorer, the content specified within the <NOFRAMES> tag is displayed. Moving the <FRAMESET> outside the <BODY> tags causes the page to display correctly.

## Why doesn't Internet Explorer 4 close the <PLAINTEXT> container as Internet Explorer 3 did?

The <PLAINTEXT> tag is designed to render all of a Web page's subsequent text without parsing any tags, including its own </PLAINTEXT> tag. Internet Explorer 4 supports this tag as it is defined by the HTML DTD. This element is not recommended, as different browsers may not support it consistently. Instead, use the <PRE> tag, and display all reserved characters (such as brackets) with their corresponding HTML character entities.

### **Dynamic HTML**

For more information about Dynamic HTML and Internet Explorer 4, see Part 6, "Authoring for Internet Explorer 4."

## Is there a way to implement a custom ToolTip over anchors in Internet Explorer 4 (the same way you can use the ALT attribute in an <IMG> tag)?

By default, Internet Explorer renders the URL of the HREF attribute as a ToolTip, which may not always be the desired behavior. Yes, the way to do this is to specify the ToolTip in the TITLE attribute of the <A> tag, as in this example:

<a href="file.htm" TITLE="ToolTip goes here">some text</a>

How can I change the HTML or text associated with an element? I used to be able to do this using the rangeFromElement method, but now I keep getting the error "Object does not support this property or method." Have things changed?

Yes, the **rangeFromElement** method has been removed. Use innerHTML/outerHTML and innerText/outerText to manipulate text or HTML.

#### How do I determine the client width and height?

There are new properties on the body object, **clientWidth**, and **clientHeight**, which can be used for this purpose.

#### How do I change the current cursor being used as mouse pointer?

There is a cursor Cascading Style Sheet (CSS) attribute that can be used. Refer to the *Microsoft Internet Client SDK* documentation under the Dynamic HTML\HTML and CSS Reference section for more information.

## Why do I get the error "Wrong number of arguments" in my event handlers?

Events do not have parameters (arguments). All information can be retrieved using the **window.event** object.

I'm finding that IFRAMES within a relatively positioned <DIV> tag causes Internet Explorer 4 to crash every time. This makes it difficult to relatively position IFRAMES. Is this a known problem, and is there a workaround?

Yes, the workaround is to put the positioning on the <IFRAME> directly.

### WebBrowser Control

For more information about the WebBrowser Control, see Part 2, "Configuring the Browser."

## In the Web browser documentation for developers of Visual Basic, the Navigate and Navigate2 methods look identical. Is there a difference?

The only difference is that the URL parameter is packaged as a VARIANT in Navigate2 instead of a BSTR. (You could verify this in the Web browser documentation for developers of C and Visual C++ $\otimes$ .) Unlike a C++ application, a Visual Basic $\otimes$  application is not able to use the WebBrowser Control to navigate into special folders in the shell namespace like "My Computer." Currently, the shell does not expose an object that provides a PIDL, which a Visual Basic application can then use in a Navigate2 call.

#### I have an application that uses the WebBrowser Control. Is it possible to install just the WebBrowser Control without installing Internet Explorer 4?

No, there is no way to do this. The minimal installation will install the browser. Also, note that Internet Explorer 3 and 4 cannot coexist on the same machine. More information on redistributing Internet Explorer can be found on the IEAK page at http://www.microsoft.com/ie/ieak/.

### **Component Packaging**

What version of the MFC .dll files will come with Internet Explorer 4? I'd like to know so I don't have to worry about packaging the MFC .dll files with my ActiveX $_{\odot}$  control.

Any component should be careful not to rely on the presence of any MFC .dll files with the currently installed browser, because Internet Explorer 4 and future versions of Internet Explorer may include alternative versions or may not include any MFC .dll files at all. A component that uses the MFC .dll files as dependencies should package the MFC .dll files accordingly.

#### I've written an ActiveX control that I've marked as Safe for Scripting, and I'm having trouble getting it to work when running off a page on a local hard disk. What am I doing wrong?

The problem may be due to any of the following reasons:

- A missing dependent .dll file
- Necessary security level set on the wrong zone
- A control that is not marked as "safe for scripting and initialization" will not be loaded if the page that references the control is being accessed from the local hard drive.

For more information on marking ActiveX controls as "safe for scripting and initialization," please refer to the *Microsoft Internet Client SDK* documents on "Safe Initialization and Scripting for ActiveX Controls" in the Component Development/ActiveX Controls section.

### **Control Development**

#### How can I improve performance in my ActiveX control?

For better performance, make your control an apartment-model control. Internet Explorer 4 uses multiple threads and may host the control in a secondary thread. If the control is not created as apartment-model aware and marked as such, it is created and executed in the context of the calling application's primary thread, requiring calls on the control's methods to be marshaled between threads. This can cause a performance hit and can be very prominent if there are many nonapartment-model controls in an HTML page. To make a control apartment model, the control needs to be marked as such in the registry and has to be written so that it is apartment-model safe.

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### Scripting

#### How do I determine from a script if the Internet Explorer browser is running offline or not?

Currently, there is no way to determine this from a script. Although the IWebBrowser2 interface provides a get/put\_Offline method that indicates whether the WebBrowser is reading from the cache, there is no way to get this information from the WebBrowser object model up to the script level. If desired, you could write an ActiveX control that gets this information from the WebBrowser object model and expose it as a property or method, which can then be accessed from a script.

#### Why do I get a Permission Denied error whenever I try to access a frame's document from a script written in another frame's document? The same code runs fine in Internet Explorer 3.

This is due to a cross-frame security feature that is implemented in Internet Explorer 4, but not in Internet Explorer 3. A frame running on one server is not able to access another frame's document running on another server. Similarly, with the introduction of security zones in Internet Explorer 4, a script cannot access pages across zones.

#### Why do I get a Permission Denied error whenever I try to access a frame on a different first-tier domain, but on the same second-tier domain?

This is another side effect of the Internet Explorer 4 cross-frame security feature described above. A frame running on example1.microsoft.com cannot access a frame on example2.microsoft.com.

The correct way to do this is to set the domain property on both pages to the common substring domain. In this case, set the domain to microsoft.com, as illustrated below:

```
<SCRIPT>
document.domain = "microsoft.com"
</SCRIPT>
```

# From a client-side script, how do I check for the browser version so my application can degrade gracefully if the browser does not support the new Internet Explorer 4 features?

You can use the JScript<sup>™</sup> function below, from a client-side script, to determine the version of the browser on which it is running. The function returns the major version number for any Microsoft Internet Explorer browser, and zero (0) for others. Use of this function ensures that the script is compatible with future versions of Internet Explorer.

// This function returns Internet Explorer's major version number, // or 0 for others. It works by finding the "MSIE " string and // extracting the version number following the space, up to the // decimal point, ignoring the minor version number <SCRIPT LANGUAGE="JavaSCRIPT"> function msieversion() {

```
var ua = window.navigator.userAgent
var msie = uA:indexOf ( "MSIE " )
```

```
if ( msie > 0 ) // If IE, return version number
return parseInt (uA:substring (msie+5, uA:indexOf (".", msie )))
else // If another browser, return 0
return 0
}
```

</SCRIPT>

#### Is there a way to detect the browser's support for the new Internet Explorer 4 features from a server-side script?

The Browser Capability component that comes with ASP provides your scripts with a description of the capabilities of the client's Web browser by comparing the User-Agent HTTP Header with the entries in the Browscap.ini file. In order for an ASP application to detect the browser's support for the new Internet Explorer features, copy the latest Browscap.ini from http://www.microsoft.com/iis/usingiis/developing/updates.htm to your \Windows\System32\Inetsrv\Asp\Cmpnts directory and execute a server-side script similar to the example described in article Q167820 in the Microsoft Knowledge Base.

### Miscellaneous

## Is it possible to have Internet Explorer 3 and Internet Explorer 4 coexist on the same machine?

No. There are no plans to support the coexistence of these two Internet Explorer versions at this time. Internet Explorer 3 and Internet Explorer 4 share system components that cannot exist in multiple copies on the same machine.

## What is the difference between ADO and ADOR, and which should I be using on my Web pages?

The Active Data Object (ADO) components ship in two forms—one for a Web server and another for the client. The ADO component installed with Internet Explorer 4 is the ADO Recordset (ADOR). ADOR provides an object model for script access to data supplied by a data source object (DSO) embedded in a Web page. It does not, however, provide ADO Connection or Command objects. These are provided only as part of the server installation.

Included with the *Microsoft Internet Client SDK*, in self-extracting archives, is the full set of ADO components. When building applications using ADO for Internet Explorer, your client-side scripts should depend only on the availability of the **Recordset** object. The full ADO interfaces are intended for use with ASPs and custom business objects that run on a Web server. Refer to Mdac.txt in the Inetsdk\Bin folder for more details.

#### APPENDIX J

## **Custom-Build Checklist**

The following tables are designed to help administrators prepare for the Microsoft® Internet Explorer Administration Kit (IEAK) Configuration Wizard. The information below outlines all the configuration options that will be presented in the IEAK. By preparing this information in advance, you can speed up your custom package generation. It is also recommended that you run through the IEAK Configuration Wizard yourself, in order to get acquainted with its features.

Stage 1—Gathering Information	
Enter Company Name and Customization Keycode	
Company Name	1
IEAK Keycode	
Automatic Version Synchronization Support	Yes No
Select a Language	
Target Language	
Select Media to Distribute Your Browser	
Path of Destination Folder	
Select Media	 · · · · · · · · · · · · · · · · · · ·
CD-ROM	Yes No
Multiple Floppy Disks	 Yes No

Stage 2—Specifying Active Setup Parameters	
Select a Microsoft Download Site	an a shaqay no cur in shakari kunchaya siyaran sa kuncha kuncha kuncha sa
Download Site	
Automatic Version Synchronization (AVS)	
Microsoft Internet Explorer 4 Web Browser	
Microsoft Internet Explorer Core Fonts	
Microsoft NetMeeting <sup>TM</sup>	
Microsoft Outlook <sup>TM</sup> Express	
Microsoft Chat 2.0	
Microsoft NetShow <sup>™</sup>	
Intel® Indeo <sup>™</sup> 5	
VDOLive Player	
Microsoft Interactive Music Control	
Microsoft Internet Explorer Sound Pack	
Macromedia Shockwave Director	· · ·
Macromedia Shockwave Flash	
RealPlayer by Progressive Networks	
Microsoft FrontPage® Express	
Microsoft Web Publishing Wizard	
Microsoft Visual Basic® Run Time	
Microsoft Wallet	
Task Scheduler	
Microsoft Internet Explorer Supplemental Fonts	
Specify Custom Active Setup Components (up to 10)	
Components	
Locations	·
Commands	
Global Universal Identifiers (GUIDs)	
Parameters	
Versions	· · · · · · · · · · · · · · · · · · ·
Sizes	
Uninstall Keys	
Specify Trusted Publishers	
Specify Trusted Publishers	

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Stage 3—Customizing Active Setup	
Customize the Autorun Screen for CD-ROM Installations	
Title Bar Text	
Custom Background Bitmap Location	
Text Colors	
Button Styles	Standard
	3-D Custom
Customize the Active Setun Wizard	Custom
Active Setup Wizard Title Bar Text	
Active Setup Wizard Bitman Path	
Custom Components Install Section	
Custom Components Installation Title	
Custom Components instantion Title	Ver
	No
Select Installation Options (up to 10)	
Option Names	Minimal
	Standard
	Custom
Option Descriptions	
Component Combinations	
Specify Download URLs	
Site Names	
Site URLs	
Site Regions	
Select Version Number	
Version Number	
Configuration Identifier	
Product Update URL	
Specify Where You Want to Install the Browser	Windows
	Program Files
Integrating the Web Deskton Lindate	Vas
integrating the new peaktop optiate	No
	User Choice

Stage 4—Customizing the Browser	
Customize the Window Title and Toolbar Background	
Title Bar Text	
Toolbar Background Bitmap Path	
Customize the Start and Search Pages	
Start Page URL	
Search Page URL	
Specify an Online Support Page for Your Browser	
Online Support Page URL	
Favorites Folder and Links Customization	
Add URLs	
Test URLs	
Import URLs	
Customize the Welcome Message and Desktop Wallpaper	
Display Welcome Page	Default Page No Page Custom Page
Disable Internet Explorer 4 Welcome Window	Yes No
Path of Custom Desktop Wallpaper File	
Customize the Active Channel Bar	
Delete Channels	
Add Channels	
Import Channels	
Do Not Customize Channels	
Import Current Channel Configuration	
Delete Existing Internet Explorer 4 Channels	Yes No
Show Channel Bar by default (Windows NT® only)	Yes No

Stage 4—Customizing the Browser (continued)	
Customize Software Update Channels	
Do Not Customize Software Distribution Channels	
Import the Current Software Distribution Channel Configuration	
Schedule	None Auto Daily Weekly Monthly
Specify Active Desktop Components	
Do Not Customize the Active Desktop <sup>TM</sup>	
Import the Current Active Desktop Components	
Background HTML Settings	
Web (Desktop Item Settings)	
Customize Desktop Toolbars	······································
Don't Customize	
Import the Current Desktop Toolbar Settings	
My Computer and Control Panel Web View Customization	
Path of My Computer (Mycomp.htt)	
Path of Control Panel (Controlp.htt)	
User Agent String Customization	• • • • • • • • • • • • • • • • • • •
Custom String to Be Appended to User Agent	
Automatic Browser Configuration	
Enable automatic browser configuration	Yes No
Auto-configure URL (.ins file)	
Auto-proxy URL (.js or .pac file)	
Auto-configure Every <i>n</i> Minutes	

Stage 4—Customizing the Browser (continued)	
Specify Proxy Settings	aanaalaan in ah ku hiin ay yyyy dhan ah ah kanan barana in baran ku ka ya ya yayaa ka ya
Enable Proxy Settings	Yes No
HTTP	
Secure	
FTP	
Gopher	
Socks	
Use Same Proxy for All Addresses?	Yes No
Exceptions to Proxy Server	
Do Not Use Proxy Server for Local (intranet) Addresses	Yes No
Site Certificate and Authenticode Settings	
Import Certificate Authorities	
Import Authenticode <sup>TM</sup> Security	
Add New Root Certificate	
Security Zones and Content Ratings Customization	
Security Zone Modifications	
Zones	
Local Intranet Zone Setting	High
	Medium Low
	Custom
Trusted Sites Zone Setting	High Medium Low Custom
Internet Zone Setting	High
Internet Zone Setting	Medium Low Custom

Stage 4—Customizing the Browser (continued)	
Restricted Sites Zone Setting	High Medium Low Custom Add Sites
Settings	
High	
Medium	
Low	
Custom Security	
ActiveX <sup>®</sup> Controls and Plug-ins	
Java	
Scripting	
Downloads	
User Authentication	
Miscellaneous	
PICS Content Advisor	
Ratings	
Language	0 (none) to 4 (explicit)
Nudity	0 (none) to 4 (explicit)
Sex	0 (none) to 4 (explicit)
Violence	0 (none) to 4 (explicit)
General	
User Options	
Users Can See Sites That Have No Rating	Yes No
Supervisor Can Type a Password to Allow Users to View Restricted Content	Yes No
Supervisor Password	
Advanced	
Rating Systems	
Ratings Bureau	

Stage 5—Component Customization	
Specify Internet Mail Servers, Domain, and News Server	
Incoming (POP3 or IMAP) Server	
Outgoing Mail (SMTP) Server	
Internet News Server	
Make Outlook Express the Default Mail Client	Yes No
Make Outlook Express the Default News Client	Yes No
Use Secure Password Authentication	Yes No
Specify LDAP Server Settings	
Friendly Name	
Directory Service	
Home Page	
Search Base	
Service Bitmap	
Check Names Against This Server When Sending Mail	Yes No
Authentication Type	Anonymous Secure Password Password
Outlook Express Customizations	
Customize InfoPane	
URL	
Local File Path	
Custom Welcome Message	
HTML Path	
Sender	
Reply-to	
Include a Signature	
Append to Mail Messages	Yes No
Append to News Postings	Yes No

Stage 6—System Policies and Restrictions	
Microsoft NetMeeting Settings	
Restrict the Use of File Transfer	
Prevent the User from Sending Files	Yes No
Prevent the User from Receiving Files	Yes No
Restrict the Use of Application Sharing	
Disable All Application Sharing Features	Yes No
Prevent the User from Sharing the Clipboard	Yes No
Prevent the User from Sharing MS-DOS® windows	Yes No
Prevent the User from Sharing Explorer windows	Yes No
Prevent the User from Collaborating	Yes No
Restrict the Use of the Options Dialog	
Disable the General Options Page	Yes No
Disable the My Information Options Page	Yes No
Disable the Calling Options Page	Yes No
Disable the Audio Options Page	Yes No
Disable the Video Options Page	Yes No
Disable the Protocols Options Page	Yes No
Prevent the User from Answering Calls	Yes No
Prevent the User from Using Audio Features	Yes No

Stage 6—System Policies and Restrictions (continued)		
Restrict the Use of Video		
Prevent the User from Sending Video	Yes No	
Prevent the User from Receiving Video	Yes No	
Prevent the User from Using Directory Services	Yes No	
Set the Default Directory Server		
Set Exchange Server Property for NetMeeting Address		
Preset User Information Category		
Microsoft NetMeeting Protocols		
Disable TCP/IP	Yes No	
Disable null modem	Yes No	
Web Desktop Settings		
Desktop		
Disable Active Desktop	Yes No	
Do not allow changes to Active Desktop	Yes No	
Hide Internet Explorer icon	Yes No	
Hide Network Neighborhood icon	Yes No	
Hide all items on Active Desktop	Yes No	
Active Desktop Items		
Disable All Desktop Items	Yes No	
Disable Adding Any Desktop Items	Yes No	
Disable Deleting Any Desktop Items	Yes No	
Disable Editing Any Desktop Items	Yes No	
Disable Closing Any Desktop Items	Yes No	

Deskton Wellmoner	
Desktop wanpaper	
No HTML Wallpaper	Yes
	No
Disable Changing Wallpaper	Yes
	No
Desktop Toolbars Settings	
Disable Dragging, Dropping and Closing All Toolbars	Yes
	No
Disable Resizing All Toolbars	Yes
	No
Start Menu	
	Vec
Remove Favorites from Start Menu	res
Remove Find from Start Menu	Yes
· · ·	No
Remove Run from Start Menu	Yes
	No
Remove Documents from Start Menu	Yes
	No
Do Not Keep History of Recently Opened Documents	Yes
	No
Clear History of Recently Opened Documents	Yes
ciela mistory of recency opened bootanents	No
Dischla Lagoff	Vac
Disable Logoli	No
Disable Shut Down	110
	Yes
	110
Disable Changes to Printers and Control Panel Settings	Yes
	No
Disable Changes to Taskbar and Start Menu Settings	Yes
	No
Disable Context Menu (right-click) for Taskbar	Yes
	No
Hide Custom Programs Folders	Yes
	No
Hide Common Program Groups in Start Menu (Windows NT only)	Ves
	I CS

Stage 6—System Policies and Restrictions (continued)	
Shell Settings	
Enable Classic Shell	Yes No
Disable File Menu in Shell Folders	Yes No
Do Not Allow Customization of Folders in Web View	Yes No
Disable Context Menu in Shell Folders	Yes No
Only Allow Approved Shell Extensions	Yes No
Do Not Track Shell Shortcuts During Roaming	Yes No
Hide Floppy Drives in My Computer	Yes No
Disable Net Connections/Disconnections	Yes No
Printer Settings	
Hide General and Details Tabs in Printer Properties	Yes No
Disable Deletion of Printers	Yes No
Disable Addition of Printers	Yes No
System	
Run only specified Windows applications	
Do not allow computer to restart in MS-DOS mode	Yes No
Internet Settings	
Colors	
General Colors	
Background Color (0,0,0 through 255,255,255)	
Text Color (0,0,0 through 255,255,255)	
Use Windows Colors	Yes No

Stage 6—System Policies and Restrictions (continued)	
Link Colors	
Link Color (0,0,0 through 255,255,255)	
Visited Link Color (0,0,0 through 255,255,255)	
Use Hover Color	Yes No
Hover Color (0,0,0 through 255,255,255)	
Fonts	
Font Size (0 smallest – 4 largest)	
Languages	
Choose the Default Language Preferences	
Modem Settings	
Dial-up Networking Connection	
Enable Autodialing	Yes No
Number of Times to Attempt Connection	
Number of Seconds to Wait Between Attempts	
Connect Without User Intervention	Yes No
Disconnect If Idle After Specified Number of Minutes	Yes No
Minutes to Wait Before Disconnecting	
Perform System Security Check Before Dialing	Yes No
Programs	
Program to use for Calendar	
Program to use for Contacts	
Program to use for Internet Call	
Browsing	
Disable Script Debugger	Yes No
Launch Channels in Full Screen Mode	Yes No
Launch Browser in Full Screen Mode	Yes No

tage 6—System Policies and Restrictions (continued)	
Use Autocomplete	Yes No
Show Friendly URLs in Status Bar	Yes No
Enable Smooth Scrolling	Yes No
Enable Page Transitions	Yes No
Browse in a New Process	Yes No
Enable Page Hit Counting	Yes No
Enable Scheduled Subscription Updates	Yes No
Underline Links	Always Never Hover
Multimedia	
Show Pictures	Yes No
Play Animations	Yes No
Play Videos	Yes No
Play Sounds	Yes No
Smart Image Dithering	Yes No
Security	
Enable Profile Assistant	Yes No
Delete Saved Pages When Browser Is Closed	Yes No
Do Not Save Encrypted Pages to Disk	Yes No
Warn If Forms Submit is being Redirected	Yes No
Stage 6—System Policies and Restrictions (continued)	
-------------------------------------------------------------------------------	---------------------------------------------
Warn If Changing Between Secure and Insecure Mode	Yes No
Cookies	Always accept Prompt Disable
Java VM	
JIT Compiler Enabled	Yes No
Java Logging Enabled	Yes No
Printing	
Print Background Colors and Images	Yes No
Searching	
Autoscan Common Root Domains	Yes No
Search When URL Fails	Always Search Always Ask Never Search
Toolbars	
Show Font Button	Yes No
Small Icons	Yes No
HTTP 1.1 Settings	
Use HTTP 1.1	Yes No
Use HTTP 1.1 Through Proxy Connections	Yes No
Outlook Express Settings	· · · · · · · · · · · · · · · · · · ·
General Settings	· · · · · · · · · · · · · · · · · · ·
Mail and News Security Zones	· · · · · · · · · · · · · · · · · · ·
Put Mail and News in the Restricted Sites Zone (instead of the Internet Zone)	Yes No

Stage 6—System Policies and Restrictions (continued)	
HTML Mail and News Composition Settings	ng ng balan kananan sa sang ng pang ng pang ng pang ng pang ng pang pa
Mail: Make Plain Text Message Composition the Default for Mail Messages (instead of HTML mail)	Yes No
News: Make HTML Message Composition the Default for News Posts (instead of plain text)	Yes No
View Customization	
Folder and Message Navigational Elements	
Turn On Outlook Bar	Yes No
Turn Off Folder List (tree view of folders)	Yes No
Turn On Folder Bar (horizontal line displaying folder names)	Yes No
Turn Off the Tip of the Day	Yes No
Channels and Subscriptions Settings	
Maximum KB of Site Subscriptions (zero disables restriction)	
Maximum KB of Channel Subscriptions (zero disables restriction)	
Maximum Number of Site Subscriptions That Can Be Installed (zero disables restriction)	
Minimum Number of Minutes Between Scheduled Subscription Updates (zero disables restriction)	
Beginning of Range in Which to Exclude Scheduled Subscription Updates. Minutes from Midnight (zero disables restriction)	
End of Range in Which to Exclude Scheduled Subscription Updates. Minutes from Midnight (zero disables restriction)	
Maximum Site Subscription Crawl Depth	
Internet Explorer Properties	
General Tab Settings	ng di bili se na
Disable Changing Home Page Settings	Yes No
Disable Changing Cache Settings	Yes No
Disable Changing History Settings	Yes No

Stage 6—System Policies and Restrictions (continued)	
Disable Changing Color Settings	Yes
	No
Disable Changing Link Color Settings	Yes
	No
Disable Changing Font Settings	Yes
	No
Disable Changing Language Settings	Yes
	No
Disable Changing Accessibility Settings	Yes
	No
Security Tab Settings	
Use Only Machine Settings for Security Zones	Yes
	No
Do Not Allow Users to Change Policies for Any Security Zone	Yes
	No
Do Not Allow Users to Add/Delete Sites from a Security Zone	Yes
	No
Content Tab Settings	
Disable Changing Ratings Settings	Yes
	No
Disable Changing Certificate Settings	Yes
	No
Disable Changing Profile Assistant Settings	Yes
	No
Disable Changing Microsoft Wallet Settings	Ves
Disaste enanging interessite in ander Settings	No
Connection Tab Settings	<u> </u>
Disable Calling Connection Wizard	Ves
Disuble Carining Connection Withdrid	No
Disable Changing Connection Settings	
Disable Changing Connection Settings	res
	110
Disable Changing Proxy Settings	Yes
	No
Disable Changing Automatic Configuration Settings	Yes
	No

Stage 6—System Policies and Restrictions (continued)	
Programs Tab Settings	
Disable Changing Messaging Settings	Yes No
Disable Changing Calendar and Contact Settings	Yes No
Disable Changing Internet Explorer Default Browser Settings	Yes No
Advanced Tab Settings	
Disable Changing Settings on Advanced Tab	Yes No
Code Download	
Internet Search Path*	

\* This is the CodeBaseSearchPath. The default is CODEBASE; http://activex.microsoft.com/objects/ocget.dll

When Internet Component Download is called to download code, it traverses the Internet Search Path to look for the desired component. This is a list of Object Store servers that will be queried every time components are downloaded using GoGetClassObjectFromURL. This way, even if an <OBJECT> tag in an HTML document does not specify a CODEBASE location to download code for an embedded OLE control, the Internet Component Download will still use the Internet Search Path to find the necessary code.

Stage 6—System Policies and Restrictions (continued) Channels Settings	
Disable Adding and Subscribing to Channels	Yes No
Disable Editing Channel Properties and Channel Subscriptions	Yes No
Disable Removing Channels and Subscriptions to Channels	Yes No
Disable Adding Site Subscriptions	Yes No
Disable Editing Site Subscriptions	Yes No
Disable Removing Site Subscriptions	Yes No

Stage 6—System Policies and Restrictions (continued)	
Disable Channel Logging	Yes No
Disable Update Now and Update All for Channels and Subscriptions	Yes No
Disable All Scheduled Channel and Site Subscriptions	Yes No
Disable Unattended Dialing by Subscriptions	Yes No
Disable password caching for all channel or site subscriptions	Yes No
Disable Downloading of Channel Subscription Content (change notification will still function)	Yes No
Disable Downloading of Site Subscription Content (change notification will still function)	Yes No
Disable Editing and Creating of Schedule Groups	Yes No
Microsoft Chat Settings	
Chat Server List (separated by semicolons)	
Default Chat Server	
Default Chat Room	
Default Character	· ·
Default Backdrop	
User Profile String	
Show Only Registered Rooms in Room List	Yes No

### APPENDIX K

# Internet Explorer Administration Kit (IEAK) FAQs

This appendix covers some of the most Frequently Asked Questions (FAQs) about the Microsoft® Internet Explorer Administration Kit (IEAK) 4. For more information about using the IEAK, see Part 9.

### What are some of the new features in the IEAK 4?

#### Brand the setup as well as the browser

The IEAK 4 now allows you to brand the entire user experience. With the IEAK 4, you can specify title elements and graphics to be used during the setup process. With the IEAK 3.2a, you could only brand the browser.

### Create and/or delete channels in the Internet Explorer 4 Channel Guide

With the IEAK 4, you can add your own Active Channel<sup>™</sup> to the Internet Explorer Channel bar. You can also use the IEAK 4 to delete competitors' channels. Please note that the IEAK 4 license agreement limits you to deleting only channels of competing Internet access providers.

### Import Active Desktop items

The IEAK 4 enables you to specify which Active Desktop<sup>™</sup> items appear on your end users' computers. You can add desktop views of Web pages, or you can display custom controls that link directly to your Web site.

### Import Desktop toolbar settings

With the IEAK 4, you can import toolbar settings that will be applied when your end users install Internet Explorer 4. These settings are taken directly from the settings specified on the machine you used to build your Internet Explorer installation packages.

### Specify more than five links on the Internet Explorer Links toolbar

Now you can specify more than five links to appear on the Internet Explorer 4 Links toolbar.

### Create a package with up to 10 different installation options

With previous versions of the IEAK, you could only build a package with one installation option. Using the IEAK 4, you can build a package with up to 10 different installation options from which the user can choose.

### Customize user agent string

Now you can customize the user agent string of your browser packages, so you can track the number of hits that are generated by your customized browser and distinguish between various distribution programs. Here's an example of a user agent string that would appear in your Web server log:

Mozilla/4.0 (compatible; MSInternet Explorer 4.0; Windows NT); your custom string

### Create a custom welcome page

Present end users with your own custom page when they start up Internet Explorer for the first time.

### Customize the Internet Explorer 4 Search bar

With IEAK 4, you can fully customize the new Internet Explorer Search bar.

### Change toolbar background bitmap

Now you can customize the look of Internet Explorer by changing the background bitmap on the Internet Explorer toolbar. Use this feature with caution, however; using background bitmaps with dark colors can make the toolbar unreadable.

### 10 user-specified components

You can now build installation packages to include up to 10 user-specified components. The IEAK 3.2 allowed you to add just 2 user-specified components.

#### Specify up to 10 download sites

You can specify up to 10 download sites for each installation package you build with the IEAK 4.

#### Security zones and other security enhancements

Internet Explorer 4 adds a new security feature called security zones. Security zones break up the Internet and intranet sites to allow for greater manageability. Internet Explorer includes four default zones: Local Intranet, Trusted Sites, Internet, and Restricted Sites. As the system administrator, you can preset these settings. You can apply different security settings (high, medium, low, or custom) to each of these.

795

### System policies and restrictions management

As the system administrator, you can manage system policies and restrictions with an easy-to-use interface in both the IEAK Configuration Wizard and the Profile Manager. Some of these restrictions include Active Desktop and shell feature lock-downs, as well as component settings (such as not allowing users to place calls from NetMeeting).

### Improved Profile Manager

The improved Profile Manager (formerly known as the INS Editor) includes a tree-view pane that gives you easy access to all the options available in the IEAK Configuration Wizard. You can reach each option quickly, and the interface for making changes is as simple to use as the IEAK. The Profile Manager also has incorporated the System Policies and Restrictions management capabilities that are available at the end of the IEAK Configuration Wizard.

### What optional components are available in the Internet Explorer 4 suite?

Here is a quick overview of the components included with the IEAK 4.

### Microsoft Outlook™ Express

Outlook Express is a highly versatile tool for exchanging e-mail and newsgroup messages with individuals and groups. You can use the new HTML functionality to add graphics, animation, and even multimedia files to your e-mail messages.

### Microsoft NetMeeting™

With NetMeeting, the Internet's premier conferencing tool, you can hold video and voice conversations and collaborate with groups of people in real time by sharing software applications, chatting, and sharing a whiteboard.

### **Microsoft Chat 2.0**

Get online and communicate with others, using Microsoft Chat. This new kind of chat program lets you decide how to display your message—choose text only or a combination of text and graphical features.

#### Microsoft Web Publishing Wizard

This wizard steps you through the process of posting your Web site to almost any Web server available.

#### Microsoft FrontPage® Express

FrontPage Express makes it easy to create and edit Web pages that you can post on the Internet or intranet.

### Microsoft Interactive Music Control

Internet Explorer 4 introduces the new Interactive Music control, an ActiveX® control that composes and plays music in response to a user's actions. The Interactive Music Control thus creates a soundtrack of the user's actions—for instance, in a computer game or guided tour of a Web site—all without using WAV or MIDI files that require time to download.

### Microsoft Interactive Music Control with Synthesizer

The Microsoft Interactive Music Control with Synthesizer adds the Microsoft Synthesizer and support for DLS. DLS is an industry standard format for packaging instrument sounds in a way that can be recognized and used by hardware (like a soundcard) or software synthesizers.

### **Microsoft VRML 2.0 Viewer**

With the Microsoft VRML 2.0 Viewer, Internet Explorer users can view engaging virtual 3-D worlds.

### Microsoft Agent

Microsoft Agent is a set of software services that supports the presentation of software agents as interactive personalities within the Microsoft Windows interface. These agents can be developed to provide assistance to users by speaking to them as they use your applications of Web sites.

### Macromedia Shockwave Director

With Director, you can create a variety of multimedia productions, including business presentations, Web content, interactive advertising pieces, kiosk productions, and CD-ROM titles.

### Macromedia Shockwave Flash

Flash brings Web pages to life without the wait. Vector-based Flash movies offer compact, interactive Web interfaces, animations, buttons, advertising banners, logos, maps, cartoons, and more.

#### Microsoft Script Debugger

Microsoft Script Debugger for Internet Explorer is a debugging environment that extends Internet Explorer by allowing Web developers to browse, edit, and debug HTML pages that contain Visual Basic® Scripting Edition (VBScript) or JScript<sup>TM</sup> (the Microsoft implementation of JavaScript). The Microsoft Script Debugger is the first environment that allows users to debug scripted HTML. This tool gives developers a seamless way to combine HTML and script development.

### Microsoft NetShow<sup>™</sup>

NetShow broadcasts high-impact, low-bandwidth video and more to computer desktops for entertainment, training, sales, event coverage, and more.

### Microsoft Internet Explorer Supplemental Fonts

The IEAK provides a set of TrueType® fonts that can be used with Internet Explorer. If users install these, they will be able to read Web-page text that was designed to be viewed with the following TrueType fonts: Arial, Comic, Courier, Impact, and Times New Roman.

### **Microsoft Visual Basic Run Time**

Microsoft Visual Basic Run Time makes it possible for you to distribute ActiveX controls with your Internet Explorer 4 installation packages.

### Intel<sub>®</sub> Indeo™5

Indeo video is the Intel digital video capture, compression, and decompression codec—a software driver used to compress digital video data for storage and to decompress it for playback on a multimedia computer. The latest version of Indeo video, designed for Intel MMX technology, allows software-only playback of high-quality video on desktop multimedia computers.

### VDOLive Player

The VDOLive Player takes advantage of streaming technology to deliver high audio and video quality over limited bandwidth.

### Microsoft Internet Explorer Sound Pack

The Internet Explorer Sound Pack provides a collection of sounds for use with the Internet Explorer to help users know when pages have started and finished loading. It also alerts users when a site has been found.

### **RealPlayer by Progressive Networks**

You can use RealPlayer to play different media types, including animation, audio, video, 3-D images, MIDI, presentations, and text.

### Can an IEAK 3 .ins file be used in the IEAK 4?

The .ins files are backwards compatible. Sections and entries that existed in the IEAK 3 .ins files have not changed, but there are new sections and entries for the new features added to the IEAK 4. To take advantage of all the new features included in the IEAK 4, it's recommended that you create a new .ins file with the IEAK Configuration Wizard.

### What are the requirements for running the IEAK Configuration Wizard?

Internet Explorer 4 must be installed on the build machine before the IEAK Wizard can be used. Before starting the wizard, calculate how much disk space is required for the components you want to install. If you plan to install all the components of the Internet Explorer suite, you will need approximately 50 MB in the Program Files folder and 50 MB on the destination drive.

797

### What type of distribution media will the IEAK 4 support?

The IEAK 4 will support download from an intranet or the Internet, compact disc, and single and multiple floppy disks.

# How can I offer a customized browser that takes advantage of 128-bit encryption?

U.S. regulations regarding encryption technology require a separate licensing process for users who wish to redistribute 128-bit encryption with Internet Explorer 4. According to federal regulations, licensees must be located in the U.S. or Canada only and must agree to distribution restrictions described in an addendum to the IEAK Licensing Agreement.

For more information, see the "Server Gated Cryptography" section of Chapter 28, "Digital Certificates," or see the Microsoft IEAK Licensing Agreement Web page at www.microsoft.com/ie/ieak/license.htm.

# How can I uninstall components that were installed with Internet Explorer 3?

To remove the components installed with Internet Explorer 3, select the Add/Remove Programs icon in Control Panel, and then uninstall the appropriate component.

# What are the bitmap dimensions for the Active Setup bitmap, and are there any sample bitmaps?

The dimensions for the Active Setup bitmap are 120 pixels wide by 239 pixels high. It needs to be a BMP file, and it must be 256 colors or fewer. No sample bitmaps are included with the IEAK.

### What are the dimensions for the toolbar bitmap?

The toolbar bitmap can use any dimensions. It must be a BMP file, and it must be 256 colors or fewer. When creating a toolbar bitmap, however, be careful not to use colors that are too dark, or text will be difficult to read and graphics hard to see.

### Is there a way to control the order of the channels in the IEAK?

There is no way to preset a custom channel order.

### Can existing channels be removed?

Yes, you can remove channels in the IEAK. You can also use the Profile Manager to prevent users from adding or deleting the channels that you have pre-configured.

# Are there any technical specs on how the Channel Definition Format (CDF) file is created and where it resides?

The CDF specification is located at http://www.microsoft.com/standards/cdf.htm and can also be found in the Microsoft Internet Client SDK at

http://www.microsoft.com/workshop/prog/inetsdk/.

### How does a CDF file get pushed to customers when they visit a Web site?

The CDF file itself does not get pushed to users who visit your Web site. The file resides on the server, and you must provide an HTML link to it. When the visitor clicks that link, it will activate the Channel Subscription Wizard that steps the user through the process of subscribing to a channel. Of course, you can preconfigure your own custom CDF files to be built into Internet Explorer using the IEAK. In that case, users won't have to do anything since the channels will already be present in their Channel bar. For more information about creating CDF files, see Chapter 16, "Managed Webcasting."

# How do you configure Outlook Express to support multiple user scenarios?

Outlook Express uses Windows profiles to address the multiple user scenarios. Users can log into their respective profiles and access their mail. To switch from one user profile to another, users select the **Log Off** option from the **File** menu in Outlook Express or from the **Start** button on the Windows taskbar. Alternatively, they can restart Windows if they already have a profile set up. If users don't have a profile set up on their computer, the **Enable Multi-user Settings** dialog box will appear and guide users through the steps to set up a profile. Once the new profile is set up and new users log into Windows and then Outlook Express, they can set up their own account and use their own mail store. For more information about user profiles, see Chapter 5, "User Profiles."

### What importing options does Outlook Express support?

Outlook Express ships with migration tools to convert mail messages, address books, and account settings from the following mail packages: Eudora Light and Eudora Pro, Netscape Mail, Communicator, Windows Messaging, Outlook, Exchange, and Internet Mail and News. In addition, Outlook Express offers conversion of LDIF-LDAP and comma-separated address books. For more information about Outlook Express, see Chapter 18.

799

### Can I configure the Outlook Express AutoReply option with the IEAK?

By default, Outlook Express replies to messages in the format in which they were sent. For example, if a user sends you a message in plain text, you will respond in plain text, even though your default is HTML. This cannot be configured through the IEAK, but users have the option to turn it off. In addition, the IEAK does allow you to designate the default message format for users. You can write an .adm file that will turn this feature off by default in your users' version of Outlook Express. For more information about Outlook Express, see Chapter 18.

### What is the "InfoPane" in Outlook Express?

You can use the IEAK to customize a 50-pixel-high HTML pane across the bottom of the Outlook Express screen. You have two options for customizing the InfoPane. First, you can download a local HTML file to your users' computers and have the InfoPane display this file. You can use this file to provide links to account information, support sites, training information, your home page, and other sites or images. The second option is to point the InfoPane to any URL on the Web. When users are online, they will see the contents of that site inside the InfoPane. When they are not online, the InfoPane will be blank. Note that users will always have an option to turn the InfoPane off.

Whichever option you choose, we suggest that you design your HTML content for 640 pixels wide by 50 pixels high.

### Does the installer wait for custom components to finish?

Yes, Active Setup will not proceed until your custom components have finished installing. For more information about Active Setup, see Chapter 2.

# Is there an installation option that allows users to select the individual components they want to install?

Yes, the IEAK does not offer a check box for each component, but there is an option for users to choose from 10 possible installation options. It is up to the IEAK administrator to create applicable packages. If you do not wish to include these components in your distribution package, you can provide them by a component add-on Web site.

### Will there be a way to customize the Readme.txt? No.

NO.

### How do I create versions of Internet Explorer for Windows 3.1?

The IEAK 4 currently does not build packages for 16-bit platforms. Once Internet Explorer 4 for Windows 3.1 has been released, Microsoft will make available an IEAK that will generate packages for the 16-bit platform.

### How do I import a collection of favorites arranged inside folders?

When you import a collection of favorites, the IEAK imports the contents of the folder but not the folder itself. To import an entire directory structure, select the top-level folder that contains all of the subdirectories you want to import. This will import all favorites and their folders.

Does the IEAK 4 support the creation of a single self-installing, executable (.exe) file (vs. the .cab files used by Active Setup)? No.

### What is Active Setup?

Active Setup is new in Internet Explorer 4. Active Setup is a small, Web-based setup package that enables your users to install the latest Internet Explorer components directly from your Web site or intranet. Active Setup can be run from a single floppy disk and over the Internet.

The Active Setup engine provides significant advantages in usability for both download and floppy-disk installations. For a download installation, it divides the download into several smaller segments, making it possible to restart in the event of a failure. For a floppy-disk installation, it enables Internet Service Providers (ISPs) to produce and distribute packages with a single floppy disk.

You can specify up to 10 download sites when you build your package(s), making it easy for your users to download and install Internet Explorer and its components.

Active Setup also detects which installed components need to be updated, so your users don't have to download an entirely new package just to update one of the components. For more information about Active Setup, see Chapter 2.

### Are there any Setup switches for Internet Explorer 4?

There are two .exe files that actually run: IE4Setup.exe and IE4wzd.exe.

The IE4Setup.exe is just an application that wraps around Internet Express (IExpress), and most of the installation wizard code is in IE4wzd.exe. Since IE4Setup.exe is just the IExpress wrapper, typing /? does not reveal all the correct command-line switches. (For more information about IExpress, see Appendix L.)

801

This is the command line you can use to run IE4Setup.exe in batch mode (hands-free mode—so you don't need to click Next or press the ENTER key) to go to the next wizard page.

```
IE4Setup.exe /c:"ie4wzd.exe /q /u:""http://webserver/
directory/cab"" /s:#e"
```

-Or-

```
IE4Setup.exe /c:"ie4wzd.exe /q /u:""file://\\netlocation\
    directory\cab"" /s:#e"
```

Other switches of interest in IE4wzd.exe are:

- /S:#e—Location of calling .exe (Usually will be IE4Setup.exe, not required but helps softboot work)
- /U—Location for installation .cab files (not used on CD-ROM)
- /M:1,2,3-0 = standard install(default), 1 = enhanced, 2 = full
- /I:Y,N—Whether you want integrated desktop or not. Default is "Y"
- /R:N—To disable hardboot/softboot

For more information about Active Setup and ACME Setup, see Chapters 2 and 3, respectively. For more information about Setup command-line switches, see Appendix A.

### Where can I get more information about Internet Explorer 4?

For more information, see the following Web sites.

- For information about Internet Explorer 4: http://www.microsoft.com/ie/ie40/
- For information about the IEAK, including licensing: http://www.microsoft.com/ie/ieak/
- For Microsoft Internet Explorer Press (for news regarding Internet Explorer and the IEAK):

http://www.microsoft.com/ie/press/

- For CDF specification: http://www.microsoft.com/standards/cdf.htm
- For information about developing content for Internet Explorer 4, such as Dynamic HTML and Active Channels:

http://www.microsoft.com/workshop/

## **IExpress Configuration Wizard**

If you want to include custom components inside the Internet Explorer installation process, such as a custom FTP client or communication software, the Microsoft® Internet Explorer Administration Kit (IEAK) includes a utility called Internet Express (IExpress) for this purpose. IExpress is a tool that creates custom, self-installing, self-extracting packages (or .cab files) of applications. The IExpress program resides in the directory C:\Program Files\ieak\tools\iexpress.

### Using the IExpress Configuration Wizard

You can use the step-by-step IExpress Configuration Wizard to package applications so that they can be installed by Active Setup along with Internet Explorer. This can make the rollout of multiple applications much easier, as they can all be done at the same time.

### Starting the IExpress Configuration Wizard

- ► To start the IExpress Configuration Wizard
  - 1. On the Start menu, click Run.
  - The **Run** dialog box opens.
  - 2. Enter IExpress.exe.
  - 3. Click OK.

### Navigating in the IExpress Configuration Wizard

То		Click
Display the next page, and accept	ot the values on the current page	Next
<b>Display any previous page</b> You may have to retype some of the values you've entered.		Back
Exit this package		Cancel

The following section displays all of the IExpress Configuration Wizard pages you need to navigate to specify packages. Each page is followed by a table that describes the features and options available on that wizard page.

### **Creating the Package**

.0 acting /
Directive (SED) ge. If you have ne; otherwise, ve file.
lie.
e file:
Blowse

You can create a Self Extraction Directive (SED) file to store information about this application package.

Option	Description
Create new Self Extraction Directive file	To create a completely new SED file for an application, click this option.
Open existing Self Extraction Directive file	To modify an existing SED file or to use an SED file to create another, click this option. Then enter the path and file name, or click <b>Browse</b> to locate it.

805



This page appears only when you open an existing SED file from the Welcome page.

Option	Description
Create Package	Select this option to create a package, just as you would at the end of this process.
Modify Self Extraction Directive file	Select this option to modify the SED.

Option



### Description

Extract files and run an installation command	Select this option if you want the package to consist of compressed files and an installation program.
Extract files only	Select this option if you want only files compressed.
Create compressed files only (ActiveX® installs)	Select this option if you want the files to be compressed into a .cab file.



### Option

Description

Type Package title

Type the title that you want to appear on all of the dialog boxes.



Option	Description
No prompt	Select this option when you do not want end users to see a confirmation prompt.
Prompt user with	Select this option to display a confirmation prompt, then enter the text you want the end user to see.



Option	Description
Do not display a license	If the software in this package does not need to be licensed to the end user, select this option.
Display a license	When the software in the package needs to be licensed to the end user, select this option. Then, enter the full path and file name for the license agreement, or click <b>Browse</b> to locate it.



Option	Description
Enter filename and path	Click Add, then select the files you want in the package.
	To remove a file from the package, click <b>Remove</b> .

809



This page appears only if you have chosen Extract files and then run an installation command on the second screen of this wizard (Package Purpose).

Option	Description
Install Program	Select the program or .inf file that you want this package to launch.
Post Install Command	If you want to execute a command after this package's launch is complete, enter the command or select it.



Option	Description
Default	Click this option to display the installation's window to the end user.
Hidden	Click this option to hide the installation's window from the end user.
Minimized	Click this option to display a minimized window to the end user.
Maximized	Click this option to display a maximized window to the end user.



811

Option	Description
No message	Click this option if you do not want to display a message that tells the end user that the installation is finished.
Display message	Enter a message that you want displayed to the end user after the installation is finished.



Option	Description
Enter target path and filename	Enter the path and file name of the file to which the application should be installed on the end-user's computer, or click <b>Browse</b> to locate the path and file.
Hide File Extracting Progress Animation from User	If you do not want to display progress indications to the end user, select this check box.
Store files using Long File Name inside Package	If you want to use long file names in this package, select this check box.
0	



This page appears only if you have chosen **Extract files** and then run an installation command on the second screen of this wizard (**Package Purpose**).

Option	Description
No reboot	Click this option if you do not want the computer to be restarted after the installation.
Always reboot	Click this option if the computer must be restarted after the installation.
Only reboot if needed	Click this option if the computer may or may not need to be restarted after the installation.
Do not prompt user before reboot	Select this check box if you do not want to inform the user that the computer will be restarted.
	You should select this option whenever the end-user's installation is silent.



### Option

Don't save

Save Self Extraction Directive (SED) file

### Description

To save the SED file, click this option. Then enter the full path and file name, or click **Browse** to locate it.

To abandon this SED file, click this option.



The IExpress Configuration Wizard displays this page to give you a last chance to save the package you've created. Once you click **Next**, the IExpress Configuration Wizard creates the package files as you specified.

### **Signing Package Files**

Digital signatures identify the source of programs and guarantee that the code hasn't changed since it was signed. Depending on how users' browser-security levels are configured, users could be warned not to download files that aren't signed, or could be prevented from downloading them. Therefore, you should digitally sign the .cab files created by the IEAK Configuration Wizard and any custom components you include.

Signing .cab files and custom programs requires two steps: obtaining a digital certificate—from a Certificate Authority (CA) such as VeriSign or GTE—and signing the code.

Now that you have created the package, you must sign it; otherwise, Active Setup will not install it. For more information about signing your files, please see the "Signing Your Programs" section of the IEAK Help.

### Index

/# switch (ACME Setup) 713
/## switch (ACME Setup) 713
/? switch (ACME Setup) 713
+ operator (JScript 3.0) 437
== operator (JScript 3.0) 437
128-bit Server Gated Cryptography, installing 721, 798
304 (not modified) response 192
3-D borders, customizing (WebBrowser Control) 141
3-D effects, Dynamic HTML 405
8004004 error code (Active Setup) 15
800bxxxx error code (Active Setup) 15
800Cxxxx error code (Active Setup) 15
80100003 error code (Active Setup) 15

### A

/a switch (ACME Setup) 714 <A> HTML tag 767 absolute positions, of HTML elements 405 Abstract Windows Toolkit (AWT) 423 <ABSTRACT> XML tag 217 Access to all network addresses (Java permission) 500 Access to all files (Java permission) 500 accessibility blind users 549-550 cognitive impairments 553-554 hearing impairments 551-552 hearing impairments 578 Internet Explorer 3 features 547 Internet Explorer 4 enhancements 546-547 enhancements xvii upgrading to 548-549 version 4.0 vs. version 4.01 544 language impairments 553-554 low-vision users 550-551 Microsoft NetMeeting 579 Microsoft Windows Keyboard Guide Web site 559 physical impairments 552 resources 554-556 seizure disorders, users with 553 system caret movement 576 Accessibility dialog box High Contrast color scheme, selecting 574 style sheet usage, specifying 569 style sheet usage, specifying 570 Web-page formatting, overriding 567 Accessibility Options icon, Windows Control Panel 574 Accessibility Properties dialog box, Windows Control Panel 551-552 ACME Setup engine command-line switches 711-714 core files, uninstalling 76-77 Destination Folder dialog box 36 IE4 Setup Log file 42-43 installation, completing 40-41 interrupted during OLE file update 39 item installation phase 37-39 launching 36 maintenance mode uninstall 78 signed .cab files 32 activatePrivilege method 493-495 Active Channel Properties dialog box 230-233 Active Channel Selection dialog box, Setup Wizard 22 Active Channels See also Active Desktop: CDF (Channel Definition Format) files: Channel bar: software distribution channels ActiveX controls 219, 223, 232 channel screen savers 214, 225 connection time, minimizing 228 deleting from Channel bar 793 design guidelines 221, 228-229 download options 230-232 downloadable file size, limiting 232, 236 full screen display 576 interface, disabling 237-238 Internet Explorer 4, Software Updates channel 70-71 language, selecting 22 link-crawl architecture 215-216 on deployed browsers locking down 235-238 managing 239-240 pre-configuring 234, 646-647 overview 187-188, 210-211, 212-213 personalized channels 225-229 red gleam 213, 697 Software Updates channel 70-71 subscribing to 229 support content 219, 223 ToolTips 217 updating e-mail updates 213, 219, 223, 746-747 publisher's update schedule 217, 223-224, 233 schedules, specifying in CDF files 217, 223, 765 update notification 213, 746-747 usage statistics 219

Active Data Object (ADO) components 772 Active Data Object Recordset (ADOR) components 772 Active Desktop See also Active Channels: Windows Desktop Update accessing from Start menu 151 Active Desktop gallery Web site 180 applications of 213-214 channel screen saver, adding 179 Custom-Build Checklist 782 design guidelines 182-185 expiration dates 184 historical background 174 items adding to desktop 180 development process 182 disabling or deleting 181 in CDF files 185-186, 224 keyboard navigation 562 layered architecture 175-176 linked objects, caching 182, 185 making available to users 186 offline browsing 182-183 on deployed browsers locking down 181 managing 239-240 pre-configuring 234-235 overview xxx-xxxi, 143-144, 174-175, 213-214 registry entry 175 relation to Webcasting 176-177 representation in Desktop.htm file 175 resetting using Safemode.htt file 170 security settings 458, 462 silent installation 633 subscribing to 180, 229-230 troubleshooting during offline browsing 742-743 image downloads 748 images 741 not found by Internet Explorer 4 744 wallpaper 744 wallpaper customizing 178 overview 174 samples on CD 178-179 troubleshooting 744 Active Desktop gallery Web site 180 Active Desktop item Subscription Wizard 186 Active Desktop Properties dialog box 178 Active Document servers 174 Active scripting (security option) 450, 460 Active Scripting xlii, 396 See also ECMAScript; Microsoft JScript 3.0; VBScript

Active Setup See also ACME Setup engine; Active Setup log file: Active Setup Wizard Add/Remove dialog box 62-63, 69, 74 Autorun screen, configuring 630, 775 custom components, adding 626-627, 774 custom packages 617, 634 customizing 628-638, 774-775 disk-space check 24, 28 download sites, configuring 624, 635, 775 installation folder, specifying 637 Internet Explorer 4 components, synchronizing 625 latest version, ensuring installation of 636 overview xviii-xix, 8-9 parameters, specifying 622-627, 774 running 669 running 5 silent installation, configuring 633 software distribution packages 700 specifying for software distribution channels 699 troubleshooting 669 Windows Desktop Update installation, configuring 638 Active Setup log file Active Channel language entry 22 destination folder path entry 23 Download Options entry 18 error codes 15 installation option entry 20 selected download region entry 27 Windows Desktop Update installation entry 21 Active Setup Wizard Active Channel Selection dialog box 22 .cab files downloaded 31-32 .cab files, downloading 30 .cab information file, downloading 28-29 command-line switches 16 custom icon 615 customizing 631, 775 Destination Folder dialog box 23-24 Download Options dialog box 18 Download Sites dialog box 26-27 errors .cab files, downloading 31 download phase 28-29 insufficient disk space 24 proxy errors 25-26 trust errors 31 Installation Option dialog box 19-20 launching 10-11, 16-17 License agreement dialog box 17 manual installation 33 Setup folder, preparing 29-30 Smart Recovery 34 system configuration 40

index 817

Active Setup Wizard bitmap path (Configuration Wizard setting) 631 Active Setup Wizard title bar text (Configuration Wizard setting) 630 Active Stream Redirector See .asx files ActiveX conferencing platform, NetMeeting 342 ActiveX controls adding scriptlets to 412 adding to Web pages 378, 382, 416 apartment-model controls 415, 769 controlling downloads 198, 232 damaged controls 418 data source objects 408-409 dependencies 418 digital signatures 419, 458 in Active Channels 219, 223 in Active Desktop items 175, 224 informational Web site 183 Java Bean integration 423 location of 416 MFC .dll files 769 multimedia controls 419-420 NetMeeting control 369 NetShow file-transfer control (nsfile.ocx) 311 NetShow Player 288, 325-326 object safety 459 offline functionality 182-183 overview xli, 395, 414-415 performance 415, 769 properties, viewing 416-418 referencing in Web pages 416 removing 418 Safe for Scripting, troubleshooting 769 scriptlet security 412 security settings 449 signing 183 uninstalling 737 updating 418 version information, displaying 418 ActiveX Controls and Java applets (site subscription setting) 196-198 ActiveX Data Objects (ADO) 386 ActiveX files checked by Setup Wizard 17 download location, changing 738 Activity log, Personal Web Server 390 Actsetup.exe 710-711 Add Active Channel dialog box 229 Add Favorite dialog box 193 Add folder (Configuration Wizard setting) 644 Add New Root (Configuration Wizard setting) 657 Add URL (Configuration Wizard setting) 644 Add/Remove Programs applet, Control Panel 62-63 adding channel screen savers 179 components from CD-ROM 66-67 components from the Internet 64-66 custom components 626, 774 Windows Desktop Update 69-70 Address (proxy server setting) 94 Address bar accessibility benefits 547 adding to desktop 158 AutoComplete feature 100-102 AutoDomain Searching feature 102-103 displaying 559 implementing in custom browser 139 keyboard navigation 562 overview 153, 650 Address Book, Outlook Express See also LDAP adding digital IDs 277 importing data from other mail applications 262-263, 751 LDAP directories, configuring and maintaining 264-266 overview 256, 260 Address Options dialog box, Microsoft Wallet 538-540 addresses See personal information, Address Book, Outlook Express .adm files 685, 686, 687 Admin quiet mode 708 ADO (Active Data Object) components 772 ADO (ActiveX Data Objects) 386 ADOR (Active Data Object Recordset) components 772 Advanced Add/Remove dialog box 74-75, 81 Advanced Data Connector (ADC) See Remote Data Service Advanced Download Options dialog box 197-198, 231-232 advanced Java permissions editor dialog boxes 503-505 Advanced Options page, Personal Web Manager 389-391 Advanced tab Content Advisor dialog box 525-527 Internet Options dialog box accessibility settings 575, 576 advanced browser options 121-125 blind users, accessibility settings 550 cognitive and language impairments, accessibility settings 554 Font button, displaying 568 HTTP 1.1, enabling 130 Java VM options, configuring 426 keyboard navigation 575 low-vision users, accessibility settings 551 physical impairments, accessibility settings 552 privacy security options, configuring 541-542 users with seizure disorders, accessibility settings 553 advertising, using NetShow 292

Advpack.dll file 11, 14, 79 AFC (application foundation classes) 423 AFC Enterprise Libraries 423 AINF0000 files 76 AlignLeft/AlignRight parameters, FileList control 169 alt text (alternate text) display settings 576, 578 ALT+C (Help tool navigation) 562, 563 ALT+D (Help tool navigation) 565, 566 ALT+F4 (Help tool navigation) 564 ALT+I (Help tool navigation) 562, 563, 564, 565 ALT+K (Help tool navigation) 566 ALT+L (Help tool navigation) 565 ALT+LEFT ARROW (Internet Explorer 4 navigation) 558 ALT+S (Help tool navigation) 562, 565 ALT+T (Help tool navigation) 566 ALT+TAB (NetMeeting navigation) 580 Always accept cookies (privacy setting) 542 Always On Top (toolbar option) 154 ambient properties, WebBrowser control 137 Amount of disk space to use (cache setting) 133 animation 578 animations, browser performance 134 announcements, NetShow 300-301, 307, 309 anonymous logon, enabling 461 apartment-model controls 415, 769 <APPLET> tag 428 applets See Java applets application foundation classes (AFC) 423 applications, adding scriptlets to 411-412 application sharing, NetMeeting keyboard shortcuts 580 overview 331 version 2.1 support 336 application testing, using Personal Web Server 392 application/x-cdf MIME/content type 225, 226 architecture Active Desktop interface 174-176 browser architecture 136-138 LDAP 351 link-crawl architecture 191-192, 215-216 NetMeeting 339-342 **Outlook Express** 258 security zones 450 True Web Integration 145 Web View 164 array handling (JScript) 432, 434 arrow keys 565 See also DOWN ARROW key; LEFT ARROW key; RIGHT ARROW key; UP ARROW key .asc files 303 ASCII characters, encoding in CDF files 764 .asd files 305 ASF (Active Streaming Format) 295, 303 See also .asf files: ASF streams ASFChop editor, NetShow 320

.asf files See also ASF (Active Streaming Format); NetShow Player ASF Editor tool 319-320, 321 ASFChop editor 320 bandwidth, selecting 317-318 bit rates 295 building 318 generated by Real-Time Encoder 305-306 HTTP streaming 311 including script commands in 317 including URLs in 317 local, opening 324 locating on NetShow Server 300 making available to users 322 Microsoft PowerPoint presentations 320 playing 300 remote, opening 324 requesting using .asx files 300-301 seekable files, creating 320 streaming protocols 301-302, 311-313 ASF streams distribution servers 309-310 generated by Real-Time Encoder 305 live streams 304-307 stored content, creating 315-322 stored streams 306-309 ASP (Active Server Pages) Browser Capability component 771 dynamically generated CDF files 225-228 ILS customization 358 redirect pages, Personal Web Server 390-391 scriptlets 410 subscribing to 764 assignments (JScript) 432 .asx files for distribution servers 310 links in Web pages 300-301 overview 300 playing .asf files 322-324 stored ASF streams 306-309 attachments, troubleshooting 752-753 .au files 762 audio conferencing, NetMeeting H.323 standards 348-349 overview 330, 356 restricting 365-366, 368 through firewalls 360 audio content, NetShow ASF Editor tool 319, 321 bandwidth 313-314, 317-318 codecs 282, 293-294, 321-322 data rate (bit rate) of files 293 editing 318 in .asf files 316 Petitioner Microsoft - Ex. 1007 audio content, NetShow (continued) including in .cab files 762 live content, multicasting 314 masking 296 Real-Time Encoder 290 WavToAsf tool 318-319, 321 Audio tab, Options dialog box 366 audio/video throughput limit, Average (NetMeeting setting) 367 authentication See also digital certificates client/server communications 474 overview 441 Secure Password Authentication, configuring for deployed browsers 661 user authentication settings, security zones 450, 461, 532 Windows NT Challenge Response 461, 477 Authentication type (Configuration Wizard setting) 662 Authenticode Authenticode 1.0 442 Authenticode 2.0 442, 473-474 configuring for deployed browsers 657 Java security 442-443 overview 471-473 Web site 12 Authenticode Security Technology dialog box 482, 484, 487 authorities, configuring for deployed browsers 657 Auto (software distribution channel schedule setting) 703 Auto-Add feature, Outlook Express 256 AutoArrange parameter, FileList control 169 AutoComplete feature accessibility benefits 546 enabling 577 keyboard shortcuts 102, 560 overview xx-xxi, 100-102 auto-configuration files creating 677 install.ins file, using as template 687 managing using Profile Manager 688 auto-configuration servers 679 Auto-configure every \_\_ minutes (Configuration Wizard setting) 654, 674-675 Auto-configure URL (Configuration Wizard setting) 654, 674-675 AutoDomain Searching feature 102-103 AutoHide (toolbar option) 154 AUTOINSTALL element, CDF files 698 automated installation 46 automatic browser configuration after browser deployment 673, 679-681 auto-configuration interval 654, 674, 675 auto-configuration servers 678-679 auto-proxy files 678 before browser deployment 673-679

automatic browser configuration (continued) .cab files 676-677 custom packages 674-675 deployment planning 599 distribution files, updating 681 Favorites folder, editing 115 for deployed browsers 654-655 inf files 677 ins files 676-677 locking down 675-676, 686 overview 582, 672-673 software distribution channels 694, 705-706 Automatic Browser Configuration (Wizard Settings option) 684 Automatic Browser Configuration page (Configuration Wizard) 653-655, 777 Automatic Configuration URL 47-48 automatic logon, enabling 461 automatic setup option, (Internet Connection Wizard) 89-92 Automatic Version Synchronization (AVS) 597, 620, 624, 774 auto-proxy files, creating 678 Auto-proxy URL (Configuration Wizard setting) 654, 674, 675 AutoReply option, Outlook Express 800 Autorun screen, customizing 597, 615, 629-630, 774 Autoscan common root domains (search setting) 125 AutoSize parameter, FileList control 169 AutoSizePercentage parameter, FileList control 169 Average audio/video throughput limit (NetMeeting setting) 367 .avi files 315-316 AVS (Automatic Version Synchronization) 597, 620, 624,774 AWT (Abstract Windows Toolkit) 423

### B

/b switch, (ACME Setup) 711 Back button Configuration Wizard 618 drop-down menus xxi, 103 backgrounds bitmaps Autorun screen 615, 630 toolbar background 615, 794, 798 color formatting in style sheet 568 printing 579 selecting 571–572 custom, in deployed browsers 615–616, 630 images, troubleshooting 756 backup files deleting, effect on Internet Explorer 4 uninstallation 75-77 required to run IERemove.exe 83 System.1st backup 39 bandwidth ASF Editor tool 319-320 audio content 318 channel hierarchy design 221 distribution strategy planning 595 for .asf files, selecting 317 for NetMeeting, limiting 367, 368 Intranet bandwidth 317 multicasting 296-299 NetShow content, adjusting 320-322 overview 293 specialized networks 317-318 unicasting 296-297 BASE attribute, <CHANNEL> tag 217 base URLs, for channels and subchannels 217 basic Webcasting See also Web site subscriptions features 190 link-crawl architecture 191-192 overview xxxiii, 187-188 Behaviors control (DirectAnimation) 420 billing addresses, storing 535, 538-539 bind addresses (Java applet permission) 511 Bind List Log.text file 40 bitmaps, custom Active Setup bitmap, dimensions 798 Autorun screen 615, 630 for custom packages 615-616 toolbar bitmap 794, 798 bit rate 293, 295 blend filters 406 blind-access utilities alt text display settings 576, 577, 578 audio clips 578 browser options 577 system caret movement 575 Windows Desktop Update, interaction with 549 blind users 549-550 See also accessibility; low-vision users .bmp files 316 See also bitmaps, custom boolean values (JScript) 432 branding options, browsers 598, 793 bridges, NetMeeting compatibility 356 broadcasting 283-286, 296 See also multicasting, NetShow; unicasting, NetShow Browse in a new process (browser setting) 123 Browser Capability component 771 Browser Channel bar icon, customizing 696-697 browser controls See WebBrowser Control, browsers

Browser Only (Setup Wizard installation option) 19 browsers See also Active Desktop; Internet Explorer 4; WebBrowser Control architecture 136-138 branding options 598, 793 capabilities, determining 771 custom, creating using WebBrowser control 139-140 customizing using Configuration Wizard 639-660, 776-780 full screen display 577 language conflicts with operating system 9, 720-721 optimizing 130-134 redirecting 756 version number, determining 771 Browser Title (Wizard Settings option) 684 Browsing options, Internet Options dialog box 122-123, 576-577 Business tab, Profile Assistant 538 buttons, custom 615-616 Button style color (Configuration Wizard setting) 630 Bypass proxy server for local (intranet) addresses (proxy setting) 95

### C

/c switch ACME Setup 711 Actsetup.exe 710 WExtract utility 13, 707, 708 Cabarc.exe 759, 760, 762 CAB Developers Kit (Web site) 759 .cab files See also trust-based security, Java adding components from the Internet 66-67 auto-configuration files, signing 496, 678 automatic browser configuration 677 certificate display, troubleshooting 762 compression and packaging 425 configuring for Active Setup 626 created by Configuration Wizard, signing 814 digital signatures 10, 760-761 for custom browser packages 666 Frequently Asked Questions (FAQs) 759-762 Internet Explorer 4 support for 422 missing, for local reinstallation 68 OSD files, packaging 701 overview 10 Package Manager 424 permission signing 492-493, 496 policies and restrictions settings 685 referencing in Web pages 428 reinstalling components 67-68 trust-based security 428

.cab files (continued) used in Setup process corrupted, troubleshooting 6 downloaded for Windows Desktop Update 21 downloading during Active Setup 30-32 IE4Setup.exe. files extracted from 10-11 version number, inserting 761 WExtract utility 10 Cabinet files See .cab files .cab information file, downloading 30-31 CAB Resource Kit 759 Cache Container Tool 120 cached resources Active Desktop items 742-743 cache settings 132-133 CD caching 120 file history 116 Java applets, pre-caching 182 manually updating 133 not visible in Channel bar 765 storage of 120 subscription content 764 updating during online sessions 764 calendar program, selecting default 126 call stack, Java permission scoping 494 call windows, NetMeeting 333 Calling tab. Options dialog box 365 Cancel button (Configuration Wizard) 618 CANRESIZE attribute, <USAGE> tag 224 capability signing 443 CAs (Certificate Authorities) See also certificate servers; digital certificates Certification Practices Statement (CPS) 470 configuring for deployed browsers 657-658 issuer types 480 overview 468 root certificates, configuring 479-480, 484, 487 selection of 470 services provided 469 trusted CAs designating 481, 484, 487 removing 482, 484, 487 types of certificates 469 cascaded topology See topologies **Cascading Style Sheets** background images, troubleshooting 755-756 .css files 569 cursor attribute 767 external style sheets 402 font embedding 403-405 overview 401-402 STYLE attribute 402 STYLE blocks 402 cdcache.exe 120 CD Caching utility 120

CDF (Channel Definition Format) files See also Active Channels Active Desktop items 185, 224 ASCII character encoding 764 channel hierarchy 212 channel screen savers, designating 225 creating 216-229 desktop items 766 dynamically generated 225-228 e-mail notification, specifying 746 examples of 186, 220-222 expiration date, defining 184-185 format of 215 generating using ASP 226-228 items, pointing to 218 logo for channel 218 MIME type 763 MIME/content type 225 personalized channels 225-228 referencing from Web pages 186 software distribution channels 690, 697-699 statistics, logging 219, 238 subchannels, creating 216 ToolTip text 217 update schedules 217, 223, 765 updating content not visible in Channel bar 765 URLs, referencing 218 usage types, specifying 219, 221, 223 user access to 799 CDF link-crawl architecture 215-216 CDF specification, Web site 691, 799, 802 Cdfview.dll 216 CD-ROM installation, custom packages Autorun screen, customizing 629-630, 774 Autorun screen, customizing custom buttons 615 distribution files 668 distribution strategy planning 594-596, 597 installation options 19-20, 36-40 installation process 36 CD-ROM, Internet Explorer 4 Resource Kit HTML wallpaper samples 178-179 Web View sample applications 163 Certificate Authorities See CAs (Certificate Authorities) certificate servers 471 Certification Practices Statement (CPS) 469 Change Supervisor Password dialog box 525 Channel bar custom graphics and icons 615 deployed browsers, configuring 118 icons, customizing 696-697 keyboard navigation 562 offline browsing 121 overview 118

Channel bar (continued) software distribution channels 693-694 <USAGE> tag 222 Channel Definition Format files See CDF (Channel Definition Format) files Channel Guide 22 Channel Manager, NetShow Administrator 300-304 channel screen savers adding to Active Desktop 179 designating in CDF files 225 overview 214 support content, downloading 225 Channel Settings object Active Channel subscription options, locking down 236-238 subscription options, locking down 203-206 <CHANNEL> tag 185, 216-217, 221, 698 channels See also Active Channels; Channel bar; NetShow channels; software distribution channels base URLs 217 e-mail delivery 254 hierarchy 212 order of 798 removing 798 secure channels 474-477 Channels and Subscriptions Settings (Custom-Build Checklist) 788 Channels folder, Favorites bar 113 channels.htm resource, IE4tour.dll 138 channels, NetShow See NetShow channels Channels Settings (Custom-Build Checklist) 790 Chat feature, NetMeeting 332, 580 Check for certificate revocation (security setting) 124, 542 Check names against this server ... (Configuration Wizard setting) 662 checklists Custom-Build Checklist 614, 773-791 deployment testing 604 CheckSum, installing .cab files 38 CLASSID (ActiveX controls) 416, 417 class libraries See Package Manager, Java Client Authentication dialog box 480-481 client certificates, importing 480-481 clientHeight property 767 client programs 126-128 client/server communications CryptoAPI 2.0 477 firewall support 477 overview 474 secure channels 474 Server Gated Cryptography (SGC) 475-477, 721 Windows NT Server Challenge Response 477 client/server configurations, deployment planning 590 client services (Java applet permissions) 512-513

Client Services tab. Edit Custom Permissions dialog box 511-513 Client storage settings (Java permissions) 512 clientWidth property 767 Clipboard, Windows applet access to 513 sharing, in NetMeeting 332 clock synchronization 192 CLSID (ActiveX controls) 416, 417 CODEBASE attribute, Nsplayer.ocx control 326 CODEBASE element, packaging OSD files 701 codecs adjusting content for bandwidth 320-322 codec independence 294 included with NetShow 282-283, 294 informational Web site 294, 322 overview 293 code signing See also Authenticode auto-configuration files 677 .cab files 10, 759, 760-761 CryptoAPI 2.0 477 custom packages 626, 813-814 software distribution packages 701 Code Sign Kit, obtaining 759 cognitive impairments accessibility settings 553-554 Browsing options 576, 577 multimedia settings 552 collaboration, using NetMeeting 337, 371-372 See also Microsoft NetMeeting color blindness See vision impairments Color dialog box 572, 573 color palettes, Active Desktop items 184 colors custom colors, creating 573 formatting in style sheet 568-570 high-contrast color scheme, selecting 573-574 hover color, selecting 573 hyperlinks, selecting 572 overriding Web-page formatting 567 text and background colors, selecting 571-572 Colors dialog box 571-574 Colors options, Internet Options dialog box cognitive and language impairments, settings for 554 low-vision users, accessibility settings 551 COM (component object model) and ActiveX controls 414 and Java 414 Internet Explorer 4 support for 422 Java integration of 425 Command (Configuration Wizard setting) 626 comments (JScript) 432 commercial CAs 469-470 communications, corporate, using NetShow 292
Compact Disc See Internet Explorer 4 Resource Kit CD Company name (Configuration Wizard setting) 620 compatibility issues deployment planning 591, 593 Web pages 593 Completions option (Address bar shortcut menu) 100-102 Component (Configuration Wizard setting) 626 component installation options 588, 598, 775, 800 components See also components, Internet Explorer 4 ADO components 772 custom adding to Active Setup installation 625-627, 774 allowing uninstallation 627 including in custom packages 617 MFC .dll files 768 installed with Internet Explorer 3, uninstalling 798 installing during ACME Setup 37-39 Personal Web Server, optional components 386-387 WebBot components 381-382 Components Download page 65-66 components, Internet Explorer 4 See also components adding 64-66, 66-67 configuring for deployed browsers 660-665 extracting using IExtract.exe 69 included in standard installation suites 588 installation options 588, 598, 775, 800 not included in installation options 65-66 optional components 795-797 reinstalling 67-68 removing 63 troubleshooting installation of 38-39, 724 reinstallation of 68 uninstalling 74-75 updating 70-72, 624 version requirements 75, 735 Windows Desktop Update, adding and removing 69-70 Components to install (Configuration Wizard setting) 634 compression/decompression algorithms See codecs conditional compilation (JScript) 434 conferencing See Microsoft NetMeeting conferencing servers, NetMeeting compatibility 355-356 conferencing standards, NetMeeting H.323 standard 348-349 LDAP 350-353 overview 335, 343 standards organizations 344 T.120 standard 344-347 configuration, automatic See also automatic browser configuration Active Channels, managing 239–240 Active Desktop items, managing 239-240 deployment planning 599

Configuration identifier (Configuration Wizard setting) 636 Configuration Wizard See IEAK Configuration Wizard Configure reboot page (IExpress Wizard) 812 Confirmation prompt page (IExpress Wizard) 807 connect addresses (Java permission) 511 Connection object, Profile Manager 676 connections See Internet connections Connection tab Internet Options dialog box automatic browser configuration settings, locked down 676 Automatic Configuration URL, selecting manually 48 Internet Connection Wizard, launching 87 proxy bypass settings 95-96 proxy servers, configuring 93-95 setting up browser for automatic configuration 679-681 Options dialog box 452 constants (JScript) 432 content See Webcasting; support content Content Advisor See also rating systems content rating systems 520-521 enabling and disabling 522-523 in deployed browsers locking down settings 528 pre-configuring 526-527 updating settings 529-530 overview 520 PICS rating standards 520, 521 rating systems, importing 525-526, 527 ratings categories, configuring 523 restricted content, configuring access to 522, 524-525 restricted content, configuring access to RSACi content rating system 520-521 supervisor password 522, 524-525 unrated sites, configuring access to 524 Content Advisor dialog box Advanced tab 525-526, 527 General tab 524-525, 527 Ratings tab 523, 527 content, NetShow adjusting for bandwidth 320-322 .asf files, building 318 audio content, creating 316 bandwidth selection 317-318 content-creation tools 318-320 distributed delivery 286 images, creating 316 overview 315 script commands 317 **URLs 316** video content, creating 315-316

Content object, System Policies and Restrictions hierarchy 528 content pane 108 content rating tags 184 content ratings xliv, 440 See also Content Advisor Content tab, Internet Options dialog box Certificate Authorities dialog box 479-480 Client Authentication dialog box 480-481 Content Advisor 522-523 digital certificates, configuring 478 Microsoft Wallet, configuring 538-541 Profile Assistant, configuring 537-538 trusted publishers and CAs, removing 482, 484, 487 Content.inf file 11 Contents list, Help tool 563-564 context menus, customizing in WebBrowser Control 141 contrast sensitivity impairment See vision impairments control flow (JScript) 432, 434 Control Panel Accessibility Properties dialog box 551 Add/Remove Programs applet 63 Services dialog box 312 sound events 107 Sounds Properties dialog box 550, 551 Users icon 55-57 Web View, configuring for deployed browsers 651 Control Panel folder, customizing 170-171 controlled information delivery See also Microsoft NetShow managed Webcasting 210-211 true Webcasting 241 vs. Web site subscriptions 207 Controlp.htt file 164, 170, 651 controls See ActiveX controls cookies 124, 225, 532-533, 542 cookies (security settings) 124, 542 copy and paste activities (security settings) 450, 462 Corporate Administrator role 596 corporate communications, using NetShow 292 corporate information delivery, using NetMeeting 372-373 CPS (Certification Practices Statement) 469 crawl depth 197, 204, 206 credit card information, storing 536, 540 Cryptographic Service Provider (CSP) 477 .css files 569 See also Cascading Style Sheets CTRL key (AutoComplete feature) 560 CTRL+D (NetMeeting navigation) 580 CTRL+ENTER (AutoComplete feature) 102, 560 CTRL+F (NetMeeting navigation) 580 CTRL+F10 (Help tool navigation) 564, 565, 566 CTRL+L (NetMeeting navigation) 580 CTRL+LEFT ARROW (AutoComplete feature) 102 CTRL+N (Internet Explorer 4 navigation) 559

CTRL+N (NetMeeting navigation) 580 CTRL+P (Internet Explorer 4 navigation) 559 CTRL+Q (Internet Explorer 4 navigation) 558 CTRL+RIGHT ARROW (AutoComplete feature) 102 CTRL+S (Internet Explorer 4 navigation) 559 CTRL+SPACEBAR (desktop icon navigation) 562 CTRL+T (NetMeeting navigation) 580 CTRL+TAB (Internet Explorer 4 navigation) 558 CTRL+TAB (NetMeeting navigation) 580 CTRL+W (NetMeeting navigation) 580 Current Call list, NetMeeting 580 current record binding (data presentation) 409 cursor attribute, Dynamic HTML 767 Custom background bitmap location (Configuration Wizard setting) 630 Custom-Build Checklist 614, 773-791 Custom button bitmap (Configuration Wizard setting) 630 custom colors, creating 573 Custom Component Install page (Configuration Wizard) 632, 775 **Custom Components Installation Title** (Configuration Wizard setting) 631 Custom Java Security dialog box 459, 498, 499-501 custom packages See also automatic browser configuration; deployed browsers; IEAK Configuration Wizard automatic browser configuration, setting up 673-675 Automatic Version Synchronization (AVS) 593, 620, 624, 774 bitmaps, custom 615-616, 798 building 608, 614-617 configuration 596-601 Configuration Wizard 617-637 custom components, including in 616 deploying 608 distributing 614–615 distribution files 667-668 distribution servers 615 generating 666 installation packages, configuring 633-634 Online Support option (Help menu), default Web page 613 signing package files 666, 813-814 software distribution channels 702-704 custom permissions, Java applets 517 Custom Security Settings dialog box 404 Custom string to be appended to user agent string (Configuration Wizard setting) 652, 794 Custom tab, Edit Custom Permissions dialog box 516-517 custom templates See also template files FrontPage Express 381 stationery templates 255, 271-274

index 825

custom toolbars background bitmaps 615, 794, 798 creating 158-159 design guidelines 157, 794 keyboard navigation 562 New Toolbar command 154 pre-configuring in deployed browsers 159-160 customer service, using NetMeeting 337 Customization code (Configuration Wizard setting) 620 customization key, IEAK 614 Customize Desktop Toolbars page (Configuration Wizard) 159, 650, 777 Customize Software Update Channels page (Configuration Wizard) 648, 703, 777 Customize the Active Channel bar page (Configuration Wizard) 234, 646-647, 776 Customize the Active Setup Wizard page (Configuration Wizard) 630, 775 Customize the Autorun Screen for CD-ROM Installations page (Configuration Wizard) 629-630, 775 Customize the Start and Search Pages page (Configuration Wizard) 642, 776 Customize the Welcome Message and Desktop Wallpaper page (Configuration Wizard) 645-646, 776 Customize the Window Title and Toolbar Background page (Configuration Wizard) 641, 776 Customize Title Bars (Configuration Wizard setting) 640 Customizing the Browser (Configuration Wizard) 639-660, 776-779

# D

/d switch (WExtract utility) 707 Daily (software distribution channel schedule setting) 704 daily updates to subscribed sites 201 daisy-chain topology See topologies damaged controls 417 dat files, Outlook Express 259 Data Access Components, Microsoft 386 databases data binding, Dynamic HTML 407-409 LDAP databases 351 data binding 407, 409 data conferencing 343-350, 355-357, 360 See also Microsoft NetMeeting Data Form Wizard, troubleshooting 755-756 data rate 293 See also bit rate Data Source Object Gallery 408 data source objects 407-409 date handling (JScript) 432, 434, 436-437 DCOM (Distributed COM) 422 deaf users, accessibility settings 551-552 debug install 47

declarations (JScript) 433 Declared member reflection (Java permissions) 516 decompression See codecs Delete access (Java applets) 508-510 Delete existing Internet Explorer 4.0 channels (Configuration Wizard setting) 647 delete operator (JScript) 437 Delete saved pages when browser closed (security setting) 124, 542 delimited text files, data source 408 demographic information. Profile Assistant 533-535, 536-538 DEPENDENCY element, CDF files 699 Dependency Tab, Properties dialog box 418 deployed browsers See also automatic browser configuration; custom packages Active Channels locking down 235-238 managing 238-240 pre-configuring 233-234 Active Desktop locking down 181 managing 239-240 pre-configuring 234-235 automatic browser configuration 653-655 browser title bar, configuring 640 Content Advisor locking down 527-528 pre-configuring 526-527 updating 528-530 custom toolbars, pre-configuring 159-160 digital certificates locking down 485 pre-configuring 483-487 updating 486-487 Favorites, configuring 644 Java permissions, customizing 502-517 LDAP, configuring 662 Online Support option, customizing 616, 643 Outlook Express, configuring 661, 663, 664 proxy settings, configuring 655-656 root certificates, configuring 657 Search page, customizing 616 Search Pane, configuring 642 Secure Password Authentication, configuring 661 security zones, pre-configuring 463-466 signatures, configuring 664 software distribution channels configuring 647-648 locking down 704 start page, customizing 616 technical support during installation 670 trust-based security for Java, customizing 502-517 user agent string, customizing 652-653, 794

deployed browsers (continued) Web site subscription options, locking down 203-206 Welcome page, configuring 645--646 Deployed browsers, SMTP server, configuring 661 deployment planning See also validating deployment announcing deployment 612 branding options 598, 793 browser security 599 browser settings, pre-configuring 599 client/server configurations 590 compatibility issues 591-593 component installation options 588, 598, 775, 800 custom package configuration 596-600 distribution media 597, 622, 773, 798 distribution strategies 594-596 e-mail and news programs, configuring 593 e-mail options 600 finalizing 609 migration issues 590-592 news options 600 overview xviii, 581-583, 586 pilot programs 607-608 plug-ins and add-ins 592 project plan, developing 601 project teams 586-587 roles 596-597 security issues 599 setup appearance 598 system policies and restrictions 600 technical requirements 587-588 testing deployment 604-605 user needs 590 user support and training 606-607 validating deployment 604-609 version synchronization 597, 620, 624 Description (Configuration Wizard setting) 634 design guidelines Active Channels 228-229 Active Desktop 182-185 custom toolbars 157, 794 folder display, Web View 168-169 taskbar 157 Deskmovr.htt file 164 Desktop bar 153 Desktop Channel bar logo, customizing 696-697 Desktop folder, optimizing roaming profiles 52 Desktop.htm file 175 desktop icon layer, Active Desktop interface 175 desktop icons, keyboard navigation 562 Desktop.ini file 165 Desktop object, custom toolbar options, locking down 159-160 desktop settings, (Custom-Build Checklist) 782-784

Desktop toolbar configuring for deployed browsers 650 customizing 158, 793 keyboard navigation 561-562 overview 650 Desktop Wallpaper (Wizard Settings option) 684 See also wallpaper, Active Desktop Destination folder (Configuration Wizard setting) 622 Destination Folder dialog box 23-26, 36 Dialogs (Java permission) 500, 501 dial-up connections for site and channel updates, disabling 205, 238 unattended, troubleshooting 745-746 .dib files 316 digital cash See Microsoft Wallet digital certificates Authenticode 471–474 Certificate Authorities 468-470 client certificates, importing 480-481 client/server communications 474-477 configuring 478 contents of 468 lifetime of 473 overview xliii, 439, 441-442, 468-469 pre-configuring in deployed browsers 483-487 privacy security settings 541-542 root certificates, configuring 478-480, 484, 486-487 server certificates, SGC 476 Server Gated Cryptography (SGC) 475-477 SGC certificates 477 test certificates 762 uses of 468-469 validity, verifying 472-473 digital IDs, Outlook Express associating with e-mail accounts 275 encrypted mail, sending and receiving 276-277 Microsoft Internet Explorer Digital ID Web site 275 obtaining 275 overview 274 signed mail, sending and receiving 276 storing in Address Book 276-277 trust status 277 digital signatures See also code signing; digital IDs, Outlook Express ActiveX controls 419, 458 Authenticode 471-474 .cab files 10, 760-761 custom packages 814 for custom browser packages 666 in .jar files 422 overview 441 software distribution packages 701 verifying 471-472 DirectAnimation multimedia controls 419-420

Index 827

directories See also directory services: folders created during installation 42 installed with Personal Web Server 387 directory browsing, Personal Web Server 390 Directory list, NetMeeting 580 Directory Server (NetMeeting setting) 366 directory servers. ILS compatibility 357 Directory Service (Configuration Wizard setting) 662 directory services See also LDAP (Lightweight Directory Access Protocol) configuring in Outlook Express 264-265 ILS (Internet Locator Service) 332-333, 353 ports required 361 profiles installed with Outlook Express 264 registry data 266 updating 266 Directory Services Order dialog box 265 Directory Services tab, Internet Accounts dialog box 266 DirectX DirectSound, NetMeeting support 336 multimedia class libraries 423 Disable all cookie use (privacy setting) 542 Disable Internet Explorer 4.0 Welcome window (Configuration Wizard setting) 645 disablePrivilege method 493 Disable script debugging (browser setting) 122 Disables... (site subscription settings, locking down) 205-206 disclaimers, in Outlook Express messages 270 discussion groups, using NetMeeting 373 diskless workstations, Internet Explorer 4 installation 5 disk-space checks, Active Setup 23, 24, 28 Display default...welcome page (Configuration Wizard setting) 645 Display tab, Accessibility Options dialog box 573-574 distance learning, using NetMeeting 338 distribution of custom packages See also custom packages; software distribution channels automatic browser configuration 681 deployment planning 594-596 distribution files 667-668 distribution media 597, 621-622, 773, 798 distribution methods 589, 668-669 preparation for 614-615 distribution servers 309-310 DIV element 405 .dll registration problems, troubleshooting 44 DNS names 452 Do not customize channels (Configuration Wizard setting) 647 Do not customize Software Distribution Channels (Configuration Wizard setting) 648 Do not display a welcome page (Configuration Wizard setting) 645

Do not save encrypted pages... (security setting) 124, 542 Do not use proxy server for local (intranet) addresses (Configuration Wizard setting) 656 <!DOCTYPE> tag 764 document collaboration, NetMeeting 337 Document Object Model ActiveX controls 415 dynamic content in Web pages 406 dynamic styles 403 Java exposure 423 overview 400 scriptlets 410-411 W3C Document Object Model Web page 400 documents, keyboard navigation 558 Documents menu, optimizing roaming profiles 52 Don't update this subscription when I'm using my computer (site subscription setting) 202 DontUseDNSLoadBalancing entry, adding to registry 736 DOWN ARROW key Advanced tab, Internet Options dialog box 575 AutoComplete feature 102, 560 Contents list (Help tool) navigation 563 Internet Explorer 4 navigation 558 Search tab (Help tool) navigation 565-566 Downloaded Web page folder 53 Download linked pages within a depth of \_\_\_\_\_ (site subscription setting) 197 download options Active Channel subscriptions 230-232 Web site subscriptions 196-198 Download Options dialog box, Setup Wizard 18 Download Program Files folder 737-738 Download signed ActiveX controls (security option) 449, 458 Download site (Configuration Wizard setting) 624 download sites Active Setup, configuring 624, 634, 775 Internet Explorer 4 Web site 544 registry entries 27 silent installation 633 Download Sites dialog box, Setup Wizard 24-27 downloads, security settings 450, 459-460 Download unsigned ActiveX controls (security option) 449, 458 Draft folder, Outlook Express 256 Drag and drop or copy and paste files (security option) 450, 462 dual-boot computers 5, 591 DVMRP (Distance Vector Multicast Routing Protocol) 298 dynamically generated CDF files 225-228 dynamic content, in Web pages 403, 406-407 See also Dynamic HTML dynamic directory services 350 See also ILS (Internet Locator Service)

Dynamic HTML See also DirectAnimation multimedia controls: HTML (Hypertext Markup Language) cross-frame security 757-758, 770 cursor attribute 767 data binding 407-409 Document Object Model 400, 415 dynamic content 403, 406-407 dynamic styles 401-403 event handlers, troubleshooting 768 filters 406 Frequently Asked Questions (FAQs) 767-768 graceful degradation 400, 771 HTML standards 399-400 in Active Desktop items 182 overview xli, 395, 398 positioning HTML elements 405 reflowing pages for offline browsing 228 resources 398-399, 401 scriptlets 409-412 text associated with elements, changing 767 TextRange objects 407 ToolTips over anchors, customizing 767 transitions 405-406 Web site 178 Dynamic HTML Object Model 141 dynamic objects, ILS 352 dynamic styles and Document Object Model 403 Cascading Style Sheets 401-402 font embedding 403-404 inline script events 403 overview 401 STYLE attribute 402 STYLE blocks 402

# E

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<EARLIESTTIME> XML tag 217, 698 ECMA-262 specification See ECMAScript ECMAScript ECMA-262 specification 431, 432-433 Internet Explorer 4 vs. Netscape Navigator 4 support 436-437 overview 431 Public\_Description object 411 Edit Custom Permissions dialog box 505-507 Client Services tab 512-513 Custom tab 517 File tab 508-509 Network tab 510-511 Reflection tab 516 Registry tab 509-510 System tab 514-515

Edit Permissions tab, Custom Java Security dialog box 499-501 editable setting, embedded fonts 404 Effects control, DirectAnimation 420 electronic checks See Microsoft Wallet elements, HTML See HTML elements e-mail accounts 256 E-mail address (site subscription setting) 198 e-mail delivery of site subscriptions 254 e-mail messages, importing from other mail applications 264 e-mail messaging, NetMeeting 334 e-mail notification for Active Channels 219, 223 setting e-mail address 198 software distribution channels 695 troubleshooting 746-747 e-mail programs, in deployment planning 593 E-mail server name (SMTP) (site subscription setting) 198 e-mail servers, configuring for deployed browsers 661 Email UsageType value 219, 223 Emergency Repair Disk (ERD), Windows NT 41, 77 Enable automatic browser configuration (Configuration Wizard setting) 654 enabled permissions 493 Enable page hit counting (browser setting) 123 Enable page transitions (browser setting) 123 Enable Profile Assistant (security setting) 124, 542 Enable proxy settings (Configuration Wizard setting) 655-656 Enable scheduled subscription updates (browser setting) 123 encrypted .asx files 300 encrypted mail, sending and receiving 276-277 encrypted Web content, saving to disk 542 encryption 474, 721 encryption check (IE4Setup.exe) 14 END key Contents list (Help tool) navigation 563 Index tab (Help tool) navigation 564 Internet Explorer 4 navigation 558 Search tab (Help tool) navigation 565 End of range ... (site subscription setting) 204 End-User License agreement dialog box, Setup Wizard 17 enhanced installation 589 Enter Company Name and Customization Code page (Configuration Wizard) 620 ENTER key Active Desktop items navigation 562 Channel bar navigation 562 Contents list (Help tool) navigation 563, 564 desktop icon navigation 562 Help tool navigation 562, 563 hyperlink navigation 562 Index tab (Help tool) navigation 565 Internet Explorer 4 navigation 558 QuickLaunch toolbar navigation 561

ENTER key (continued) Search tab (Help tool) navigation 565, 566 taskbar navigation 561 Web page navigation 559 entertainment, using NetShow 292 Enumeration (JScript) 434 error codes Active Setup error codes 15 HResult error codes (Active Setup log file) 15 error correction ASF packets 296 multicast file transfer 310 error messages in Active Desktop items 184 Permission Denied 770 shdocvw.dll 138, 140-141 The command failed to execute 753 Unable to sign the program <.cab file> 760-761 Wrong number of arguments 768 errors See also troubleshooting item installation, ACME Setup engine 38-39 Setup Wizard .cab files, downloading 31 download phase 28-29 insufficient disk space 24 proxy errors 25-26 trust errors 31 SoftBoot 44 uninstalling Internet Explorer 4 79 ESC key animation, turning off 553 Internet Explorer 4 navigation 558 NetMeeting navigation 580 European Computer Manufacturers Association See ECMAScript Eval method (JScript) 437 event handlers, Dynamic HTML 768 Every time you start Internet Explorer (cache setting) 133 Every visit to the page (cache setting) 133 Exceptions (Configuration Wizard setting) 656 Exceptions section, Proxy Settings dialog box 95-96 Exchange mail clients, and NetMeeting mail extension 334 Exchange Server Property (NetMeeting setting) 367 .exe files 627, 801 See also names of specific .exe files Execute (Java permission) 500, 501 Execution access (Java permissions) 515 expiration dates, Active Desktop items 184 Explorer bars accessibility benefits 546 Channel bar 118 displaying 559 Favorites bar 113-115 History bar 116-118

Explorer bars (continued) new, creating 119 overview xxii, 104, 108 Search bar 108–112 Explorer.exe troubleshooting Explorer uninstallation 79 updated version, Windows Desktop Update installation 145 Explorer toolbar, Search button 108 Extensible Markup Language See XML extraction, installing .cab files 38

### F

/f switch (ACME Setup) 711 F5 key Internet Explorer 4 navigation 558 NetMeeting navigation 580 F6 key, NetMeeting navigation 580 fail-over, intelligent (NetShow) 285 Favorites (Wizard Settings option) 684 Favorites bar default contents 113 editing using Profile Manager 114-115 Organize Favorites dialog box 114 Favorites folder adding folders 115 configuring for deployed browsers 644 folder location, registry entry 155 importing folders 801 roaming profiles, optimizing 53 Favorites Folder and Links Customization page (Configuration Wizard) 644, 776 Favorites menu customizing 155 editing contents of 156 item arrangement information, registry entry 156 overview 105-106 reordering items on 156 Start menu integration 148-149 file access (Java permissions) 508-509 file dialog boxes (Java permissions) 513 File download (security option) 450, 460 file names in user profile registry entries 59 Web View, customizing 168 file properties, left folder pane display 167 file sharing, and Internet connections 88-90 file size, limiting downloads 198, 204, 232, 236 File tab, Edit Custom Permissions dialog box 508-509 file transfer, NetMeeting 332 file transfer streams 284, 310-313 file URLs, allowing applet access to 509, 511 FileList control 169

files See also names of specific file types backup files 39, 76-77, 83 distribution files, custom packages 667-668 IE4bak.dat file, extracting from 69 IE4Setup.exe copied to system folder 14 extracted from 10-11 loaded into memory 14 left in system after uninstallation 714-718 making accessible using Personal Web Server 390 Outlook Express, used by 258, 753-754 replaced during Windows Desktop Update installation 145 required for ACME Setup uninstall 76 required for uninstallation 79-80 Web Publishing Wizard, publishing using 393-394 Web View Wizard, created by 165 filters Dynamic HTML 406 NetMeeting directory entries 333 financial transactions, Microsoft Wallet 535 Find command, Start menu 150-742 Find People dialog box updating directory services 266 Windows Address Book 260 FindResource function 142 FindX PowerToy 742 Finished message page, IExpress Wizard 810-811 firewalls HTTP streaming 311 NetMeeting 360-362 NetShow 287 overview 359 security zones, configuring 452 socks protocol 477 flat file directory, Outlook Express 258-259 floating frames 175 floppy disk installation, custom packages distribution files 668 distribution strategy planning 594, 597 Folder bar, Outlook Express, configuring 270 Folder.htt file customizing 167-168 overview 165 replacing with custom HTML file 168-169 Web View functionality 164 Folder list NetMeeting 580 Outlook Express 270 Folder Options dialog box 151 Folder Properties dialog box 171 folders See also Web View adding to Favorites folder 115

folders (continued) applying InBox Assistant rules to 267-268 custom toolbars, creating 158 customizing using Web View Wizard 166 displaying contents of 169 Folder.htt file 167-169 header graphics, customizing 168 installation folder, specifying 637 left pane display, customizing 167 My Documents folder, customizing 168 per-user folders 59-60 roaming folders 59-60 Thumbnail view, selecting 171-172 user profile settings 60 virtual folders, customizing 170 Follow links outside of this page's Web site (site subscription setting) 197 Font button, displaying 568, 579 Font download (security option) 450, 460 font embedding font download, controlling 404, 450, 460 levels of embedding 404 Open Type Font Embedding technology, Microsoft 403 overview 403 STYLE blocks 404 WEFT (Web Embedding Fonts Tool, Microsoft) 405 <FONT FACE=> tag 403 font sizes changing default size 567, 571, 574-575 changing in current session 568, 574-575, 734 factors affecting 574-575 overriding Web-page formatting 567-568, 571, 734 scaling factor 574-575 specifying in <FONT> tag 575 font styles, overriding Web-page formatting 567-568, 571, 734 formatting of Web pages, overriding 567-568, 571, 734 forms creating using FrontPage Express 377 publishing using Personal Web Server 392 redirection warning 542 security settings 450, 461 forms, HTML in offline browsing 191 personalized Active Channels 226-228 using stationery templates 271-273 Forward button xxi, 103 frames cross-frame security 757-758, 770 HTML syntax, Web site 757 in desktop wallpaper 744 keyboard navigation 558 troubleshooting 757-758, 766, 770 <FRAMESET> tag 757, 766 Petitioner Microsoft - Ex. 1007 Friendly Name (Configuration Wizard setting) 662 friendly names, third-party clients 128 FrontPage Express See Microsoft FrontPage Express FTP (Configuration Wizard setting) 656 Full installation option components included 588 customizing 634 IEAK Configuration Wizard requirements 589 NetShow Player 288–289 Setup Wizard 19 system requirements 587 Full Screen mode 105 full screen window 576–577 Function Creation (JScript) 433, 434 FX libraries 423

# G

/g switch (ACME Setup) 711-712 gatekeepers, H.323 protocol 349, 357 gateways, H.323 protocol 349, 357 General tab Content Advisor dialog box 524-525, 527 Internet Options dialog box Accessibility options 549 blind users, settings for 549 cache settings 132-133 cognitive and language impairments, settings for 553 colors, selecting 571-572 custom colors, creating 573 default fonts, changing 569-570 History list, setting item lifetime 117 hover color, setting 573 low-vision users 550, 551 page formatting, overriding 734 physical impairments 552 Web page formatting options 566-567 Options dialog box 365 Properties dialog box 417-418 GET method 192 .gif files Channel bar logos, customizing 696-697 including in .cab files 762 using as NetShow content 316 Global Methods (JScript) 433 Global Ports (Java applet permission) 511 Globe.ani file 11 Go menu, NetMeeting 334 Gopher (Configuration Wizard setting) 656 graceful degradation, Dynamic HTML 400, 771 granted permissions 493 graphics See also images browser performance 134

graphics (continued) folder header graphic, customizing 168 sample graphics files, IEAK 616 group collaboration, using NetMeeting 371–372 Grplist.dat file, Outlook Express 259 GUI libraries 423 GUID (Configuration Wizard setting) 626

### Η

/h switch (ACME Setup) 712 H.323 protocol audio conferencing, NetMeeting 330 compatible products and services 356-357 gatekeepers 349 gateways 349 in NetMeeting 341, 349 interaction with T.120 protocol 349 interoperability 349, 355 NetMeeting support 335, 336 overview 348 ports required 361 video conferencing, NetMeeting 330-331 hard drive, increasing amount of free space 752 hard-of-hearing users, accessibility settings See hearing impairments hearing impairments overview 551-552 HEIGHT attribute, <USAGE> tag 224 height of HTML client, determining 767 help See technical support help desk, using NetMeeting 370 helper applications 591, 592 Help tool Contents list, keyboard navigation 563-564 Index tab, keyboard navigation 564-565 keyword searching, keyboard navigation 565-566 left pane, hiding and showing 563 help topics, displaying shortcut menus 564, 565 Hexadecimal Constants (JScript) 436 high-contrast display 568-570, 573-574 Highlight links when clicked (browser setting) 123 Highlight text color (Configuration Wizard setting) 630 High Safety, default capabilities 492 High security level changing 456 default settings 449-450 Restricted Sites zone 448, 454 users with Authenticode 1.0 473 History bar clearing contents of 117 configuring 117-118 offline browsing 121 overview 116-117

History folder AutoComplete feature 100, 102, 560 Back and Forward buttons 103 registry entry 117 History list (NetMeeting) 580 hive synchronization 51 HKEY\_CURRENT\_CONFIG hive 50 HKEY\_CURRENT\_USER hive 50, 58-59 HKEY\_LOCAL\_MACHINE hive 50 home directories, roaming profiles 53 HOME key Contents list (Help tool) navigation 564 Index tab (Help tool) navigation 565 Internet Explorer 4 navigation 558 Search tab (Help tool) navigation 566 Home Page (Configuration Wizard setting) 662 home page, configuring for deployed browsers 616 Homepage.inf file 11 Home Pages, Active Channels 232 Home page URL (Configuration Wizard setting) 642 Home Page Wizard 385 Home tab, Profile Assistant 537-538 Host Meeting option (Call menu, NetMeeting) 346 hosts, allowing applet access to 511 Hot spot control, DirectAnimation 420 hourly updates to subscribed sites 202 hover color, selecting 573 HREF attribute <CHANNEL> tag 217, 221 in custom Web View HTML files 169 <ITEM> XML tag 218, 221 HResult error codes 15 HTML (Hypertext Markup Language) See also Dynamic HTML Frequently Asked Questions (FAQs) 766 variable substitution strings 168 HTML 4 standards accessibility benefits 546 Dynamic HTML 399-400 HTML authoring, troubleshooting 755-758 HTML Data Source Objects 408 HTML editor, default, setting 380 HTML elements See also names of specific elements binding data to 408-409 changing text associated with 767 innerHTML, innerText properties 406, 767 outerHTML, outerText properties 406, 767 positioning 405 HTML Help, customizing display 566 See also Help tool HTML layer, Active Desktop interface 175-176 HTML mail See also e-mail formatting tags, adding to 272

HTML mail (continued) Outlook Express support 251 overview 248 security zones 278 source code, visibility of 259 stationery templates, Outlook Express 255, 271-273 HTML pages See also Web pages and zone security 450 replacing Folder.htt file 168-169 scriptlets 410 setting as Active Desktop wallpaper 178 stationery files 272 HTML path (Configuration Wizard settings) 663 HTML resources adding to WebBrowser Control 141-142 IE4tour.dll information tour resources 138 overview 138 Shdocvw.dll error messages 138 HTML tags, adding to HTML mail 272 See also individual tag names HTML wallpaper, Active Desktop 178-179, 744 HTTP (Configuration Wizard setting) 656 HTTP 1.1 130 HTTP 1.1 settings, Internet Options dialog box 125 HTTP cookies overview 533 personalized Webcasts 225 security settings 542 HTTPS (Hypertext Transport Protocol Secure) proxy settings 95 server verification 454, 455 HTTP servers, MIME types, setting 313 HTTP streaming enabling 311-312 MIME types, setting 312-313 overview 311 registry setting 312 Hummingbird Communications 477 hyperlinks See also links adding to left folder pane 167 colors, selecting 572 in Help tool, keyboard navigation 562 in user profile registry entries 59 in-place hyperlinking 136 shortcut menus, displaying 558, 559

#### 1

/i switch (Cabarc.exe) 761 ACME Setup 712 IE4Setup.exe 46

Index 833

/i switch (Cabarc.exe) 761 (continued) IERemove.exe 83 WExtract utility 708 /I switch Actsetup.exe 710, 711 IE4wzd.exe 710, 711 WExtract utility 16 I/O, user-directed (Java applet permissions) 513 Icmp.dll 191, 215 icons customizing 615-616, 696-697 disappearing, troubleshooting 740 idx files, Outlook Express 259 IE4bak.dat file deleted, effect on Explorer reinstallation 81 extracting files from 69 required for ACME Setup uninstall 76 required to run IERemove.exe 82-83 uninstalling Internet Explorer 4 79 IE4bak.ini file uninstalling Internet Explorer 4 79 IE4data.cab file 80 IE4data.inf file 80 IE4.dll file 79 IE4.inf file 79 IE4Setup.exe ACME Setup engine, launching 36 command-line switches 801-802 debug install 47 distributing Internet Explorer 668-669 downloading 9, 12-13 extracting 9 files copied to system folder 14 extracted from 10-11 loaded into memory 14 maintenance mode 67 network installation 46 quiet mode 46, 708 reinstalling components 67-68 Setup Wizard, launching 16-17 silent installation 46 system checks 13-14 target folder, specifying 708 Web site 12 WExtract utility 10, 707-708 Windows Desktop Update installation 20-21 IE4Setup.hlp file 11 IE4Setup.inf file 11 IE4 Setup Log.txt file 42-43 IE4shell.cab file 79 IE4shell.inf file 80 IE4Sites.dat file 25 IE4tour.dll 138 IE4 Uninstall Log.txt file 82

IE4wzd.exe 11, 802 IEAK (Internet Explorer Administration Kit) See also IEAK Configuration Wizard; IEAK Profile Manager Configuration Wizard, system requirements 797 distribution media supported 798 license agreement limits 793 new features 793-795 obtaining 614 on 16-bit platforms 800 optional components 795-797 overview xvi-xviii, 581 self-installing .exe file 801 using IEAK 3 .ins files 797 Web site 802 IEAK (Internet Explorer Administration Kit), overview 581 **IEAK Configuration Wizard** See also names of specific pages Active Channels locking down settings 235-238 pre-configuring 230-233 Active Desktop items locking down settings 181 pre-configuring 230-233 Active Setup customizing 628-638 customizing 775 parameters, specifying 622-627 advanced Java permissions editor dialog boxes 502-504 automatic browser configuration, locking down 675-676 Automatic Version Synchronization 597, 620, 624 browser, customizing 639-659, 776-779 components, customizing 660-666 Content Advisor locking down settings 527-528 pre-configuring 526-527 custom toolbars, pre-configuring 159 Custom-Build Checklist 773-791 customization key. IEAK 614 .inf files 677 Java permissions, customizing 502-517 navigating 618 Outlook Express settings, pre-configuring 262 overview 617 publisher's update schedule, locking down 223-224 security options, locking down 464-465 silent installation, configuring 633 software distribution channels importing 703-704 locking down 704 Stage 1 619-622, 773 Stage 2 622-627, 774 Stage 3 628-638, 775 Stage 4 639-659, 776-779 Stage 5 660-666, 780

IEAK Configuration Wizard (continued) Stage 6 781-791 starting 218 system requirements 588-589, 797 Web site subscription options, locking down 203-206 Wizard Settings, changing in Profile Manager 683-684, 705 **IEAK Profile Manager** See also names of specific pages Active Channels managing 239-240 subscription options, locking down 118, 236-238 Active Desktop items locking down 181 managing 239-240 advanced Java permissions editor dialog boxes 502, 503-504 auto-configuration files, managing 672, 688 automatic browser configuration, locking down 675-676 Channel bar, customizing 118 Content Advisor locking down settings 528 pre-configuring 526-527 updating settings 529-530 custom toolbars, pre-configuring 160 Java permissions, customizing 502-517 locking down features in deployed browsers 686 NetMeeting settings, customizing 364-368 Outlook Express settings, pre-configuring 261 overview 682-683, 795 publisher's update schedule, locking down 223 Search bar page, customizing 110 security options, locking down 464-465 Security Zones, customizing 465-466 software distribution channels 694, 704 System Policies and Restrictions object 685-686 Web site subscription options, locking down 203-206 Wizard Settings object 683-684 IERemove utility emergency uninstall 82-83 Internet Explorer 4 removing from Windows 95 system 727-729 removing from Windows NT system 729-731 Windows Desktop Update, uninstalling 730-731 IETF (Internet Engineering Task Force) 344 **IETF** protocols LDAP 335 RTP/RTCP protocol 330, 335, 347 Iexplore.exe IE4Setup.exe system check 13–14 in browser architecture 136-138 True Web Integration architecture 145 **IExpress Configuration Wizard** navigating 804 overview 617

IExpress Configuration Wizard (continued) Self Extraction Directive (SED) file, creating 804 starting 803 **IExpress Wizard** Configure reboot page 812 Confirmation prompt page 807 Create package page 813 Finished message page 810-811 Installation Program to page 809 License agreement page 808 Modify or create page 805 Package Name and Options page 811 Package purpose page 806 Package title page 807 Packaged files page 808 Save Self Extraction Directive page 813 Show window page 810 IExtract.exe 69 If\_Modified\_Since header 192 IFRAME options 450, 461-462 <IFRAME> HTML tag 175 IFRAMES, relative positioning, troubleshooting 768 IIS (Internet Information Server) 312 iissamples directory 387 ILS (Internet Locator Service) administration 358 conferencing servers 357 customization 358 directory servers 357 entry lifetime, NetMeeting 352 non-NetMeeting client access 358 overview 332, 358-359 Web site 332, 359 image masking, NetShow 296 images adjusting file size 321 alternate text (alt text) display settings 576, 578 ASF Editor tool 319, 321 background, troubleshooting 756 codecs, associating with source files 321 copied to desktop, troubleshooting 741 downloads, controlling 197, 232 in Active Desktop items, troubleshooting 748 including in .cab files 762 people with disabilities, settings for 576-578 using as NetShow content 316 Images (site subscription setting) 197 IMAP server, configuring 661 IMAP4 (Internet Mail Access Protocol) 251 <IMG> HTML tag 175 **IMPLEMENTATION element, CDF files 699** Import (Configuration Wizard setting) 644 Import Channels (Wizard Settings option) 684 Import current channel configuration (Configuration Wizard setting) 647

Import current Software Distribution Channel configuration (Configuration Wizard setting) 648 Import option (File menu) 262-264, 751 Import Software Updates (Wizard Settings option) 684, 705 IMTC (International Multimedia Teleconferencing Consortium) 344 InBox Assistant dialog box 267 InBox Assistant, Outlook Express applying rules to folders 267-268 overview 253, 267 registry entry 268 rules, adding 267-268 Include a Signature page (Configuration Wizard) 270, 663, 780 Include WebBot component 381 Incoming mail (POP3 or IMAP) server (Configuration Wizard setting) 661 Index tab (Help tool navigation) 564-565 Inetcomm.dll file, Outlook Express 258 Inetcpl.cpl file, incorrect version, troubleshooting 726 .inf files automatic browser configuration 677 Content.inf file 11 Homepage.inf file 11 IE4data.inf file 80 IE4.inf file 79 IE4Setup.inf file 11 IE4shell.inf file 80 policies and restrictions settings 685 softBoot.inf file 714 using custom policy templates 687 InfoPane, Outlook Express configuring for deployed browsers 663 customizing 269 overview 268, 800 registry entry 269 information delivery See also Microsoft NetShow managed Webcasting 210-211 true Webcasting 241 information exchange, using Personal Web Server 392 Initialize and script ActiveX controls... (security option) 449, 458-459 inline script events 403 innerHTML property, HTML elements 406, 767 innerText property, HTML elements 406, 767 Inseng.dll file 11, 14 insertAdjacentHTML method 406 insertAdjacentText method 406 .ins files automatic browser configuration 676-677 configuring for deployed browsers 654 using as template 687 using IEAK 3 .ins files 797

Install in the specified folder ... (Configuration Wizard settings) 637 Install package silently (Configuration Wizard setting) 633 Installation of desktop items (security option) 450, 462 Installation Option dialog box, Setup Wizard 19-20 installation options See also Full installation option; Minimal installation option; Standard installation option components available for reinstallation 67 in custom packages 800 software distribution channels 695 specifying in IE4Setup.exe 708 standard installation suites 588 installation packages configuring 633-634 silent installation 633 Installation Program to page, IExpress Wizard 809 installing See also ACME Setup engine; Active Setup; IE4Setup.exe: uninstalling 128-bit Server Gated Cryptography 721, 798 Internet Explorer 3 after running IERemove.exe 83 Internet Explorer 4 debug install 46-47 from network share using IE4Setup.exe 46 manual installation 33, 36 Stepping Mode 47 troubleshooting 720-725 Java packages on user's machine 761 Windows Desktop Update 21, 39-44, 720 Integrated Browser See Windows Desktop Update Integrated Browser dat file removing Windows Desktop Update 70 required to run IERemove.exe 83 uninstalling Internet Explorer 4 79-79 Integrated Browser.ini file deleted, effect on Explorer reinstallation 80 removing Windows Desktop Update 70 uninstalling Internet Explorer 4 78-79 Integrated Shell 21 See also Windows Desktop Update integrated shell mode, specifying in IE4Setup.exe 708 Integrating the Web Desktop Update page (Configuration Wizard) 638, 775 Intel Indeo 5 797 intelligent fail-over, NetShow 285 International Telecommunications Union See ITU (International Telecommunications Union) internationalization 424 Internet Accounts dialog box 265, 266 Internet bandwidth 317 Internet call program, selecting default 126

Internet Client SDK Frequently Asked Questions (FAQs) 763-772 system requirements 763 Web site 398, 691 Internet connections See also Internet Connection Wizard dial-up connections 205, 238, 745-746 proxy bypass settings 95-96 proxy servers 93-95 Internet Connection Services for Remote Access Systems 387 Internet Connection Wizard automatic setup option 89-92 ensuring installation of 20 **ISP** selection 92 launching 86 Location Information dialog box 91 manual setup option 88-89 registry setting 86 Setup Options dialog box 87 Internet Explorer 3 accessibility features 547 coexisting with Internet Explorer 4 5, 591, 727, 772 installing after running IERemove.exe 82-83 migrating from 591 returning to, after Internet Explorer 4 installation 727 using Internet Explorer 4 roaming profile 53 Internet Explorer 4 See also browsers actions requiring previous uninstallation of Internet Explorer 77 coexisting with Internet Explorer 3 5, 591, 727, 771 coexisting with Netscape browsers 5, 591 core, removing with IERemove.exe 82-83 installation debug install 46-47 from network share using IE4Setup.exe 46 installation issues 5-6, 76-77 manual installation 33, 36 Stepping mode 47 troubleshooting 719-725 integration with Windows Explorer 144 Microsoft Plus!, troubleshooting 743 multiple installations of 5 new features xvi-xviii Outlook Express integration 257 reinstalling Windows 95 721-724 returning to earlier version 727 system requirements 4, 587-588 tour, loading 138 uninstallation Add/Remove Programs, troubleshooting 726 after backup files removed 77 core files, removing 74-75 emergency uninstall 82-83

Internet Explorer 4 (continued) uninstallation (continued) errors 79 files left in system 714 files required 76 maintenance mode, ACME Setup 78 manual uninstall 77 registry entries 76, 80 situations not supported 77 system state following uninstall 77 troubleshooting 726-731 uninstall log 82 using IERemove.exe 727-731 updating 70-71, 637 Web sites xv, 802 Internet Explorer 4 Resource Kit CD-ROM HTML wallpaper samples 178-179 Web View sample applications 162–163 Internet Explorer 4.01, Java security 496, 502 Internet Explorer Administration Kit See IEAK (Internet Explorer Administration Kit) Internet Explorer Properties (Custom-Build Checklist) 788 Internet Explorer Software Distribution Channel Receive property page 695 Internet Explorer Sound Pack component 66, 107 Internet Explorer toolbar 103, 104 Internet Information Server (IIS) 312 Internet Mail, setting default mail program 750 Internet news server (Configuration Wizard setting) 661 Internet Options dialog box Accessibility options blind users, settings for 549-550 cognitive and language impairments, settings 553 deaf or hard-of-hearing users, settings for 551-552 low-vision users, settings for 550-551 physical impairments, settings 552 Advanced tab advanced browser options 121-125 HTTP 1.1, enabling 130 Java options, configuring 425-426 privacy security options, configuring 541-542 Browsing options 121-125 Colors options 553-554 Connection tab automatic browser configuration settings, locked down 675-676 Automatic Configuration URL, selecting 47-48 Internet Connection Wizard, launching 86 setting up browser for automatic configuration 680 Content tab Content Advisor, configuring 522-523 digital certificates, configuring 478 Microsoft Wallet, configuring 538-540 Profile Assistant, configuring 536-538

Internet Options dialog box (continued) General tab Accessibility options 549 cache settings 132-133 History list, setting item lifetime 117 low-vision users, settings for 550-551 overriding Web-page formatting 567 page formatting, overriding 734 physical impairments, settings 552 HTTP 1.1 settings 125 Java Virtual Machine (VM) options 125 Multimedia options 123 Searching options 125 Security options 124 Security tab font downloads, controlling 404 Java permissions, customizing 496-507 security zones, setting up 451, 457 Toolbar options 125 Internet Restrictions folder, System Policies and Restrictions hierarchy Active Channel subscription options, locking down 236-238 Web site subscription options, locking down 203-206 Internet Settings Custom-Build Checklist 784-787 Internet virtual white pages 149 Internet zone 448 interoperability H.323 protocol 348 LDAP 351 overview 335, 353-354 T.120 protocol 345 interoperability of communications products directory servers 357 H.323-based products 356-357 ILS-based products 358-359 in NetMeeting 354-355 LDAP-based products 357 overview 353-354 T.120-based products 355-356 <INTERVALTIME> XML tag 217, 698 Intranets See also Local Intranet zone bandwidth 317 NetMeeting 368-369, 370-373 proxy bypass settings 95-96 proxy servers, configuring 92-95 trusted applets, distributing 762 invalid page fault, troubleshooting during component installation 724 IP (Internet Protocol), multicast support 241 IP addresses, configuring security zones 452 IP multicast See multicasting. NetShow IP ports, required for NetMeeting connections 361

IPX/SPX protocol, troubleshooting 745 ISDN modems 317 IShellView interface 163 ISPs (Internet Service Providers) selecting in Internet Connection Wizard 91-92 software, installing and configuring 92 supported by Web Publishing Wizard 393 <ITEM> XML tag Active Desktop items 185, 224 Active Desktop items 185 usage and attributes 218, 221 within <CHANNEL> tag 221 within <CHANNEL> tag 216 items displayed in Channel bar 222-223 downloads of, controlling 231 in channel hierarchy 212 specifying in CDF files 218 ITU (International Telecommunications Union) H.323 protocol 335, 336, 341 overview 344 T.120 protocol 335, 341 T.126, T.127, T.128 standards 347 Ixp000.tmp folder 10-11

### J

/i switch (Actsetup.exe) 710 J/Direct 422, 427 .jar (Java Archive) files 422 Java See also Java applets accessing Win32 API 427 Authenticode 2.0 security 442-443 capability signing 443 development environment 424-425 Internet Explorer 4 support for 422-424 Java Virtual Machine (JVM) 131, 137, 425 JIT (Just In Time compiler) 130, 425-426 logging, enabling 426 Microsoft Java Technologies Web page 422 overview xlii, 422-423 security 428, 449, 459-460 trust-based security High Safety, default capabilities 492 Internet Explorer 4.0 vs. Internet Explorer 4.01 496, 502 Low Safety, default capabilities 492-493 Medium Safety, default capabilities 492 overview 424, 428, 439, 490 Package Manager 495 permission model 491-492 permissions 496 permission scoping 493-495

Java (continued) trust-based security (continued) permission signing 492-493, 496 security zones, permission options 491 Trust User Interface 492, 496 Java applets client services permissions 512-513 controlling downloads of 198, 232 custom permissions 517 data source objects 407-409 file access permissions 508-509 in Active Channels 219, 223 in Active Desktop items 224 in Web pages, using FrontPage Express 378 network connection permissions 510-511 performance 130 pre-caching for offline functionality 182 referencing in Web pages 428 Reflection API permissions 516 registry key permissions 509-510 scripting, security settings 460 signing 182 system permissions 514-515 system properties, readable by default 515 trusted, distributing in intranets 762 Web site 183 Java Beans 423, 495 Java Data Base Connectivity (JDBC) data source objects 408 Java JIT compiler enabled (Java setting) 125 Java Just In Time (JIT) compiler 130-131, 425-426 Java logging enabled (Java setting) 125 Java Native Interface (JNI) 422 Java permissions client services 512-513 custom 517 customizing 496-501 file access 508-509 network connection 510-511 Reflection API 516 registry key 509-510 system 514-515 Java permissions (security option) 449, 459-460 Java programs, offline browsing 742-743 Java Virtual Machine (VM) browser architecture 136-137 Just In Time (JIT) compiler 130-131, 425-426 Microsoft Virtual Machine 425 True Web Integration architecture 145 Java Virtual Machine (VM) options, Internet Options dialog box 122 java.lang.security classes 513 JavaScript 1.2, compared to JScript 3.0 435-437 JavaScript, in Web pages 378 JDBC Data Source Object 408 JDK (Java Development Kit) 422

JDK security classes 513 JIT (Just In Time) Java compiler 130–131, 425–426 Jobexec.dll file 11, 14, 21 .jpg files including in .cab files 762 using as NetShow content 316 .js files 654 JScript 3.0 See Microsoft JScript 3.0 JVM (Java Virtual Machine) See Java Virtual Machine (VM)

# Κ

/k switch (ACME Setup) 712 keyboard focus 548, 569 keyboard navigation Active Desktop items 562 Channel bar 562 Contents list, Help tool 563-564 desktop icons 562 Help tool 548, 562-566 Index tab, Help tool 564-565 Microsoft Windows Keyboard Guide Web site 559 **Ouick Launch toolbar** 561 taskbar 561 Web pages 559-560 Windows Desktop Update 560-562 keyboard shortcuts See also individual keys AutoComplete feature 560 Internet Explorer 4 558-559 Microsoft NetMeeting 580 keycode See Customization code keyword searching (Help tool) 565-566

### L

-1 switch (Cabarc.exe) 762 /l switch ACME Setup 712 IExtract.exe utility 69 lab testing of deployment process 605 language impairments, accessibility settings 553-554 Language ratings category (RSACi) configuring acceptable content level 523 content allowed, by level 521 default setting 521 languages building custom packages for several 597 for Active Channels, selecting 22 Multi Language Support component 66 selecting for custom packages 621 LASTMOD attribute, <ITEM> XML tag 218, 221 <LATESTTIME> XML tag 217, 697–698 Launch browser in full screen window (browser setting) 122

Launch Channel Guide (Configuration Wizard setting) 647 Launch Channels in full screen window (browser setting) 122 Launching applications...from an IFrame (security option) 450, 462 LDAP (Lightweight Directory Access Protocol) access to ILS 358 additional services, specifying 266 architecture 351 conferencing servers 357 configuring for deployed browsers 662 custom icon 615 directory services 264-265 dynamic directory services 350 in NetMeeting 333, 341, 349-353 in Outlook Express 250, 251, 264-266 interoperability 351, 357 LDAP servers 351 overview 250, 349-350 registry data 266 topologies 351 version 2 vs. version 3 350 Web site 351 LDAP Settings (Wizard Settings option) 684 LDAP Settings page (Profile Manager) 266 LEFT ARROW key (AutoComplete feature) 560 left folder pane display, customizing 167 left pane, Help tool, hiding and showing 563 LEVEL attribute <CHANNEL> tag 217 <ITEM> tag 218, 221 libraries See Package Manager, Java License agreement dialog box, Setup Wizard 17 License agreement page, IExpress Wizard 808 License.txt file 11 <LINK> tag, Cascading Style Sheets 402 link-crawl architecture 191-192, 215-216 links See also hyperlinks .asx files 301 downloads from subscribed sites, controlling 197 following on subscribed sites 197 from Search page to main browser window, implementing 112 keyboard navigation 558, 559-560 underlining, specifying 577 Links bar 106-107, 559-560 See also OuickLinks Links folder, Favorites bar 113 Links toolbar 650 See also QuickLinks toolbar LoadResource function 142 Local file (Configuration Wizard setting) 663 Local Intranet zone 448, 452

Local Intranet zone dialog box 452-454

Local Machine zone 449

local path, user profile registry entries 59 Location (Configuration Wizard setting) 626 Location Information dialog box, Internet Connection Wizard 91 Location parameter, FileList control 169 lock icon, status bar 532 log files Active Setup Log.txt file 15, 669 Activity log, Personal Web Server 390 IE4 Setup Log file 42-43 IE4 Uninstall Log file 81 Monitor Events Log file, NetShow 287 registry entries 80 Server Event Log file, NetShow 287 SoftBoot Log file 40 system configuration, Setup Wizard 40 uninstall log 82 <LOG> tag 219 logging, Active Channel user activity 219, 238 Login Options dialog box 199 <LOGO> tag 218 Logon (security option) 450, 461 <LOGTARGET> XML tag 219 Low Safety, default capabilities 492-493 Low security level 449-450, 454, 456 low-vision users, settings for 550-551, 568-570, 573-575 luring attacks, preventing 494

### М

/m switch ACME Setup 712 IE4Setup.exe 46 WExtract utility 16, 708 /M switch (IE4wzd.exe) 802 Macromedia Shockwave Director component 65 Macromedia Shockwave Flash component 66 mail attachments, troubleshooting 752-753 mail clients, default, changing 749-750 Mail data directory, Outlook Express 259 Mail Options dialog box 198 mail program default, selecting 126 registry keys 127-128 mail server, configuring in Outlook Express 261 MailTo URLs selecting program to open 750-751 third-party clients, registry entries 128 Main window, Personal Web Manager 388 managed Webcasting See also Active Channels applications of 210-211 link-crawl architecture 215-216 overview xxxiv, 187-188, 210-211

Manage Subscriptions dialog box 230, 233 manual setup option. Internet Connection Wizard 87-89 manual updates to subscribed sites 202, 205 masking ASF packets 295-296 Math.atan2 method (JScript) 437 Math methods (JScript) 433 Maximum KB of site subscription (site subscription setting) 204 Maximum number of minutes ... (site subscription setting) 204 Maximum number of site subscriptions ... (site subscription setting) 204 Maximum site subscription crawl depth (site subscription setting) 204 MBONE-compatible applications, NetShow support for 285 mbx files 259 MCUs (Multipoint Conferencing Units) 336 MCUs (multipoint control units) 356 media, selecting for package distribution 597, 622, 773, 798 Medium Safety, default capabilities 492 Medium security level changing level 456 default settings 449-450 Internet zone 448 Local Intranet zone 448 users with Authenticode 1.0 473 MeetingPlace object, ILS 352 Menu bar 106 Message Queue Server, Microsoft 386 <META> tag, troubleshooting 756 MFC .dll files, packaging with components 768 MHTML (MIME HTML), Outlook Express support 251 Microsoft ActiveX SDK, Web site 759 Microsoft Agent 65, 796 Microsoft Chat Settings, Custom-Build Checklist 791 Microsoft Chat 686, 795 Microsoft Client for NetWare Networks 745 Microsoft Data Access Components 386 Microsoft Developer Network Web site 414 Microsoft Fast SGC key usage extension 476 Microsoft Font Properties ExtensionWeb site 405 Microsoft FrontPage Express ActiveX controls, adding to pages 382 existing pages, editing 379-380 features 376-378 new page, creating 379 overview x1, 245, 795 saving pages 380 scripts, adding to pages 382 templates, creating 381 WebBots, adding to pages 381-382 Microsoft Interactive Music Control 796 Microsoft Internet Explorer Digital ID Web site 275 Microsoft Internet Explorer Press Web site 802 Microsoft Internet Explorer Sound Pack 797

Microsoft Internet Explorer Supplemental Fonts 797 Microsoft Java Technologies Web page 422 Microsoft JScript 3.0 availability 435 ECMA-262-compliant features 431-433 features not included in ECMA-262 434 JavaScript 1.2 compared to 435-437 licensing 435 Web site 435 Microsoft Knowledge Base Web site 6 Microsoft Message Queue Server 386 Microsoft NetMeeting See also audio conferencing, NetMeeting; video conferencing, NetMeeting accessibility features 579-580 ActiveX control 369 adding to intranet Web pages 368-369 application sharing 331 architecture 339-343 calling options 334 call windows 333 chat feature 332 client/server architecture 352 Clipboard, sharing 332 conferencing standards H.323 standard 348-349 LDAP 350-353 overview 343 standards organizations 344 T.120 standard 344-347 conferencing topologies 345-347 data conferencing 343-347, 360 directory entries, filtering 333 e-mail messaging 334 file transfer 332 firewalls 359-362 Go menu 334 H.323 gateway calling option 334 H.323 protocol 335, 336, 341, 348-349 home page URL, setting 367 ILS (Internet Locator Service) 332, 352-353, 357-359 intelligent stream control 331 interoperability 336, 345, 347, 351, 353-359 IP port requirements 361 LDAP (Lightweight Directory Access Protocol) 332, 341, 349-353 limitations across firewalls 362 mail extension 334 multipoint data conferencing 331-332 Outlook bar integration 336 overview xxxviii, 245, 795 protocols (Configuration Wizard) 782 protocols supported 335 security and firewalls 362 settings (Configuration Wizard) 780

Index 841

Microsoft NetMeeting (continued) server compatibility 353 system policies and restrictions 333, 363-368, 686 T.120 protocol 335, 341, 344-347, 355-356 toolbars 334 top provider 346 user information category, presetting 367 user interface features 333-334 uses for 337-338, 369-373 version 2.1 features 336 Web site 355, 579 whiteboard feature 332 Windows NT Workstation support 333 Microsoft NetShow See also .asx files; ASF (Active Streaming Format); content, NetShow; individual NetShow components access control 289 announcement files 300-301, 306-307 ASFChop editor 320 ASF Editor tool 319, 321 ASF streams multicasting 303-307 unicasting 303, 307, 308 bandwidth 296-297, 317-318, 320-322 broadcasting 283, 284, 296 channels 302-303 Client SDK 290 codec independence 294, 314 codecs 282-283, 293-294, 321-322 content-creation tools 289-290, 305, 318-320 content types 315-317 distributed streams 286, 303 error correction 296 fault tolerance 285 features 282 file transfer streams 284, 304, 310-311 firewalls 287, 302 HTTP streaming 311-313 live content, developing 314-315 logging events 287 masking 296 Microsoft PowerPoint presentations 320 monitoring events 287 multimedia content, multicasting 296-297 NetShow Content-Creation Authoring Guide 290 NetShow How-To Web page 313 network transport protocols 285 overview xxxix, 244, 281-282, 796 Real-Time Encoder SDK 290 **RTP Live Audio 304** RTP WAV Audio 304 scalability 286 **SDKs 290** stored content, developing 315-322 streaming content 282, 283, 293, 300-313

Microsoft NetShow (continued) streaming technologies supported 283 streams vs. programs 303 stream types 303-304 true Webcasting 241, 291-292 VidToAsf tool 319, 321 WavToAsf tool 318, 321 Web site 241 Windows NT Server integration 285 Microsoft Open Type Font Embedding 403 Microsoft Outlook 97, 750 Microsoft Outlook Express Address Book 256, 260, 262-263 architecture 258 Auto-Add feature 256 AutoReply option 800 configuration options 261 configuring for deployed browsers 661-664 Custom-Build Checklist 787-788 digital IDs 275 Draft folder 256 encrypted mail 276-277 encryption 532 features 248 files used by 258, 753-754 flat file directory structure 258-259 HTML integration 249 HTML mail 251 IMAP4 support 251 importing address information 262-263 existing e-mail folders 593 messages from other applications 264 options 799 InBox Assistant 253, 267-268 InfoPane 268-269, 663, 800 Internet Explorer 4 integration 257 Internet standards support 251 LDAP (Lightweight Directory Access Protocol) 250, 264-266 Mail data directory 259 mail server, configuring 261 MHTML (MIME HTML) support 251 multiple users 799 newsgroup filters 254 news server, configuring 261-262 NNTP support 251 online accounts, multiple 256 POP3 support 251 preview pane, troubleshooting 752 productivity features 256 saving mail attachments, troubleshooting 753 security 250, 274-278, 532 security zone settings 278 settings adopted by Internet Explorer 4 Setup 592

Microsoft Outlook Express (continued) setup 249 signature, default 270, 664 signed mail 276 site subscriptions, e-mail delivery 254 Smart Reply feature 254 S/MIME support 251 SMTP support 251 specifying to open MailTo URLs 751 stationery templates 255, 270-273 System Policies and Restrictions object, Profile Manager 685-686 toolbars, customizing 270 troubleshooting 749-754 welcome message, creating 270 word processor-like features 256 Microsoft Personal Web Server xxxviii, 380 Microsoft Plus! 743 Microsoft Press Web site 613 Microsoft Referral Server 91-92 Microsoft Remote Data Service (RDS) 386 Microsoft Sales Information Center 554, 555 Microsoft Script Debugger 66, 796 Microsoft Security Advisor Web page 428 Microsoft Shockwave Director 796 Microsoft Shockwave Flash 796 Microsoft Site Builder Network (SBN) 398 Microsoft Specifications and Standards Web site 400 Microsoft Support Web page 613 Microsoft Transaction Server (MTS) 386 Microsoft Virtual Machine (VM) J/Direct 427 JIT (Just In Time compiler) 425-426 overview 425 Microsoft Visual Basic Run time 797 Microsoft VRML 2.0 Viewer 796 Microsoft Wallet addresses, configuring 538-539 overview 535-536 payment methods, configuring 540 Microsoft Web Embedding Fonts Tool (WEFT) 404 Microsoft Web Publishing Wizard 795 Microsoft Windows Keyboard Guide Web site 559 migration issues, deployment planning 590-592 migration tools, Outlook Express 799 MIME/content types application/x-cdf type 225 for dynamically generated CDF files 225-226 MIME types CDF files 763 setting 312-313 Minimal installation option CD-ROM installation option 19-20 components included 588

Minimal installation option (continued) customizing 634 system requirements 587-588 Mixer control, DirectAnimation 420 MMS streaming protocol 301 modal dialog boxes 183 modems 317 modification dates 192, 218, 221 Modify or create page, IExpress Wizard 805 Modify Settings (Configuration Wizard setting) 649 Monthly (software distribution channel schedule setting) 704 monthly updates to subscribed sites 201-202 MOSPF (Multicast Open Shortest Path First) protocol 298 mouse-over ToolTips in channel items 217 over HTML anchors, customizing 767 site summary. Search bar 109 .mov files 315-316 MPEG video streams 291 MS PowerPoint, synchronizing presentations into ASF streams 320 Mshtml.dll file basic link-crawl architecture 191-192 browser architecture 137 in Outlook Express architecture 258 style sheets and 569 True Web Integration architecture 145 MSICD 698, 701 Msimn.exe file 258 Msimnimp.dll file 258 Msimnui.dll file 258 Msml.dll file 215 Msoeacct.dll file 258 Msoemapi.dll file 258 Msoert.dll file 258 MTS (Microsoft Transaction Server) 386 multicast connections (Java permission) 511 multicasting, NetShow See also broadcasting announcing with .asx files 300-301, 306-307 ASF streams 303 bidirectional communication 299 delivery paths 299 file transfer streams 284, 304, 310-311 live ASF streams 304-305 NetShow channels 302-303 overview 283, 296-299 routing protocols 298 RTP Live Audio 303 **RTP WAV Audio 304** stored ASF streams 306-307 Multi Language Support component 66 multimedia content, NetShow ASF (Active Streaming Format) 295 bandwidth, controlling 313

multimedia content, NetShow (continued) H.323 standards 348 multicasting 296 multimedia objects 295 performance 134 streaming media 293 true Webcasting 291-292 multimedia libraries 423, 513 Multimedia options, Internet Options dialog box 122-123, 578 multiple users, Outlook Express 799 Multipoint Conferencing Units (MCUs) 336 multipoint control units (MCUs) 356 multipoint data conferencing 331-332 See also Microsoft NetMeeting mycomp.htt file 164, 170, 651 My Computer and Control Panel Webview Customization (Wizard Settings option) 684 My Computer and Control Panel Webview Customization page (Configuration Wizard) 651, 777 My Computer folder, customizing 170, 651 My Documents folder customizing 168 Favorites bar 113 roaming profiles, optimizing 53 My Information tab, Options dialog box 365

### Ν

/n switch ACME Setup 712 IERemove.exe 82-83 WExtract utility 708 Name (Configuration Wizard setting) 644 NaN dates (JScript) 436 National Information System 556 navcancl.htm resource, Shdocvw.dll 138 Navigate method, WebBrowser Control 768 Navigate2 method, WebBrowser Control 768 navigation controls 183 navigation history xxi, 103 navigation pane 108 .nch files, Outlook Express 259 Negative Zero (JScript) 436 nested <CHANNEL> tags 185, 216 NetMeeting 2.1 SDK See also Microsoft NetMeeting overview 335, 368-369 Web site 335, 369 NetMeeting See Microsoft NetMeeting Netscape Navigator 3 coexisting with Internet Explorer 4 5, 591-592 migrating from 591-592 Netscape Navigator 4, ECMAScript support 435-437

Netscape, Sever Gated Cryptography (SGC) implementation 476-477 NetShow Administrator See also Microsoft NetShow Channel Manager 300, 302, 303, 304 overview 286-287, 289 Program Manager 307, 311 NetShow channels See also Microsoft NetShow ASF streams 303 distribution servers 309-310 file transfer streams 304 overview 302-303 RTP Live Audio 304 RTP WAV Audio 304 stored ASF streams, multicasting 306-307 NetShow Client SDK 290 NetShow Content-Creation Authoring Guide 290 NetShow Encoder with Real Video 290 NetShow Player ActiveX control, Web site 325 embedding in Web page 325-326 launching from Web page 324 opening 323-324 overview 288-289, 323 platforms supported 284 Stand-Alone player 323-324 NetShow Presenter 320 NetShow Real-Time Encoder live ASF streams, multicasting 304-305 live content, developing 314-315 overview 290 Real-Time Encoder SDK 290 NetShow Server 289, 302, 309-310 NetShow Server SDK 290 NetShow Theater Server 291 NetShow See Microsoft NetShow NetWare servers, troubleshooting 745-746 network bandwidth 293, 317 network connections (Java permissions) 510-511 network installation, custom packages distribution files 667 distribution servers 614-615 distribution strategy planning 594-596 running IE4Setup.exe 46 Network tab, Edit Custom Permissions dialog box 510-511 network transport protocols, NetShow 284-285 Never (cache setting) 133 Never download more than \_\_\_ Kb per update (site subscription setting) 198 New operator (JScript) 437 New Toolbar command 154 news URLs, third-party clients 128

news accounts, multiple 256 news messages in Outlook Express, troubleshooting 752 news programs default, selecting 126 deployment planning 592 registry keys 127-128 news server configuring for deployed browsers 661 configuring in Outlook Express 261-262 Next button (Configuration Wizard) 618 NNTP (Network News Transfer Protocol) 251 NoClientEdge parameter, FileList control 169 no-embedding (embedded fonts setting) 404 <NOFRAMES> tag 766 nonencrypted .asx files 300 None UsageType value 219, 221, 223 non-file URLs, allowing applet access to 511 Notify me of updates and download the page for offline viewing (site subscription setting) 195 .nsc files 306-307, 309 nsfile.ocx control 311 .nsp files 303 nsplay.ocx control (NetShow Player) 324-326 NTLM authentication 477 Nudity ratings category (RSACi) configuring acceptable content level 523 content allowed, by level 521 default setting 521 Number formatting (JScript) 437 Numbers (JScript) 433

# 0

/o switch (ACME Setup) 712 Object Creation (JScript) 433 **OBJECT** element 325-326 Object numbers, uninstall log 82 object safety, enforcing 458-459 <OBJECT> tag adding ActiveX controls to Web pages 416 adding scriptlets to Web pages 411-412 data source object, specifying 409 DirectAnimation controls, adding to Web pages 420 Java packages, installing on user's machine 761 referencing .cab files 428 Objects (JScript) 433, 434 OC96 specification 415 Octal constants (JScript) 436 .ocx controls See ActiveX controls ODBC (Open Database Connectivity)-compliant databases 408 OEM installation, Windows 95 720-724 offcancl.htm resource, Shdocvw.dll 138

offline browsing See also cached resources; Web site subscriptions Active Desktop items 182, 742-743 ActiveX controls 182-183 CD caching 120 Channel bar 121 Dynamic HTML, reflowing pages 228 enabling 121 History bar 121 HTML forms 191 Java programs 183, 742-743 noncached resources 138, 191, 228 opening sites while offline 121 overview xxiii, 119 recognizing from scripts 770 secure content 542 usage statistics, Active Channels 219 viewing list of available sites 121 Web content, saving to hard disk 120 OLE check (IE4Setup.exe) 13 OLE Controls 1996 specification 415 OLE controls See ActiveX controls **OLE** files mismatch, troubleshooting 69 update interrupted during browser installation 39 on-demand NetShow content See stored ASF streams On the Internet option (Find menu) appearing twice, troubleshooting 742 overview 150 Search page, customizing 111 online accounts, multiple 256 online banking See SGC (Server Gated Cryptography) online purchases credit card information, storing 535, 540-541 shipping and billing addresses, storing 535, 538-539 Online Support option (Help menu) customizing in deployed browsers 616, 643 default Web page 613 Online support page URL (Configuration Wizard setting) 643 Only tell me when this page is updated (site subscription setting) 195 operating system check (IE4Setup.exe) 13 operating system resources, allowing applets access to 514-515 Operators (JScript) 433, 434 optimization cache settings 131-133 HTTP 1.1 130 Java JIT compiler 130 multimedia settings 133-134 Option dialog box, NetMeeting 365-366 Options option (View menu), troubleshooting 726 Organize Favorites dialog box 113-114 OS VALUE element, CDF files 699

OSD (Open Software Distribution) creating files 699-700 packaging files 701 specifications. Web site 691 OSR2 reinstalling over Internet Explorer 4 6 System.1st backup 39 Other tab, Profile Assistant 538 outerHTML property, HTML elements 406-407 outerText property, HTML elements 406-407 Outgoing mail (SMTP) server (Configuration Wizard setting) 661 Outlook bar, Outlook Express configuring 270 NetMeeting integration 336 overview 252 Outlook Express (Wizard Settings option) 684 **Outlook Express Customization page** (Profile Manager) 269, 663, 780 **Outlook Express Customizations page** (Configuration Wizard) 269 **Outlook Express Customizations** (Wizard Settings option) 684 Outlook Express page (Profile Manager) 261 Outlook Express Settings (Custom-Build Checklist) 787-788 Outlook Express See Microsoft Outlook Express Outlook mail clients, and NetMeeting mail extension 334

# Ρ

-p switch (Cabarc.exe) 762 /p switch (ACME Setup) 712 P3 (Platform for Privacy Preferences) model 533 pac files 654 Package Manager, Java 424, 443, 495 Package Name and Options page, IExpress Wizard 811 Package purpose page, IExpress Wizard 806 Package title page, IExpress Wizard 807 Packaged files page, IExpress Wizard 808 packets, ASF 295 PAGE DOWN key 558 PAGE UP key 558 PARAM elements, <OBJECT> tag 416 <PARAM> tag 458 Parameter (Configuration Wizard setting) 627 parameters Active Setup 622-627, 774 custom Java permissions, specifying 517 FileList control 169 password caching 198-199, 206, 238 passwords credit card information, storing 540 Secure Password Authentication, configuring 661 security zones 532

passwords (continued) storing for subscribed sites 198-199 supervisor password, Content Advisor 522, 525 Passwords Properties dialog box, User Profiles tab 54 Path control, DirectAnimation 420 Path of Control Panel custom HTML file (Configuration Wizard setting) 651 Path of custom desktop wallpaper file (Configuration Wizard setting) 645 Path of My Computer custom HTML file (Configuration Wizard setting) 651 paths, in user profile registry entries 58-59 Pattern Matching (JScript) 434 Payment Options dialog box, Microsoft Wallet 540 PCT (Private Communications Technology) 474, 532 PCT 1.0 (security setting) 124, 542 People option, Find command 150 people with disabilities accessibility resources 554-556 accessibility settings blind users 549-550 cognitive impairments 553-554 hearing impairments 551-552, 578 language impairments 553-554 low-vision users 550-551, 573-574 physical impairments 552 seizure disorders, users with 553 Microsoft customer service 554 Microsoft Press books, downloading 555, 613 Microsoft Technical Support 554-555 National Information System 556 Recordings for the Blind and Dyslexic 555 Trace R&D Center 556 upgrading to Internet Explorer 4 548-549 performance See also bandwidth ActiveX controls 416, 769 cache settings 132-133 distribution strategy planning 595 download times, minimizing 228 HTTP 1.1 130 Java applets 131 Java JIT compiler 131 multimedia settings 133-134 personalized channels 226-228 roaming profiles 52-53 Permission Denied (error message) 770 permission model, trust-based security 491-492 permissions, Java client services permissions 512-513 custom permissions 517 file access permissions 508-509 for security zones, customizing 496-501 in deployed browsers, customizing 502-517 network connection permissions 511

permissions, Java (continued) overview 459-460 reflection API permissions 516 registry key permissions 510 security zones 490-491 system permissions 514-515 permission scoping 493-495 permission signing 492-493 PersistMoniker line, Desktop.ini file 165, 168 personal information 533-535, 536-538 Personal tab, Profile Assistant 538 Personal Web Manager 385, 388-391 Personal Web Server Activity log 390 administration 388-390 applications of 391-392 application-testing scenario 392 ASP redirect pages 390-391 default documents, setting 390 directory browsing 390 document-sharing scenario 391 files and directories installed 387 files, adding 390 Home Page Wizard 385 information-exchange scenario 392 Internet Connection Services for Remote Access Systems 387 Microsoft Data Access Components 386 Microsoft Message Queue Server 386 Microsoft Transaction Server (MTS) 386 optional components 386 overview 245, 384 Personal Web Manager 385, 388-391 Publishing Wizard 385, 390 security 385 standards supported 386 virtual directories 389 Web pages, adding 390 Windows 95 integration 384-385 personalized channels MIME/content type, CDF files 225-226 overview 225 performance 228 Personalized Item Settings dialog box 52-53, 57 per-user folders 59-60 physical impairments, accessibility settings 552 PICS (Platform for Internet Content Selection) 520-521 pilot program, for deployment planning 606-608 PIM (Protocol-Independent Multicast) 298 <PLAINTEXT> tag 767 Platform for Privacy Preferences (P3) model 533 Play animations (browser setting) 123 Play sounds (browser setting) 123 Play videos (browser setting) 123 plug-ins, deployment planning 591, 592

policy template (.adm) files 685, 686 POP3 (Post Office Protocol 3) 251 POP3 server, configuring for deployed browsers 661 ports allowing applet access to 511 proxy server setting 93 required for NetMeeting connections 360-361 Port setting, proxy server configuration 93 positioning HTML elements 405 PowerToys add-on utilities accessibility benefits 546 troubleshooting 742 <PRE> tag 767 PRECACHE attribute, <ITEM> tag content, downloading 218, 221, 223 software distribution channels 699 support content, channel screen savers 225 preview pane, Outlook Express 752 PreviousIESysFile registry value 735 print and preview (embedded fonts setting) 404 Print background colors and images (browser setting) 125 printer sharing, and Internet connections 90 Printers folder, customizing Web View 170 Printers.htt file customizing 170 Web View functionality 164 printing background colors and images 579 frames 559 Internet Explorer 4 enhancements 107 Web pages 559 Printing (Java permission) 500, 501 printing services, allowing applets access to 513 privacy See also security client/server communications 474 cookies 124, 225, 532-533, 542 information requested by Web sites 535 Microsoft Wallet 535, 536, 538-540 overview xvii, xliv, 532 personal information, making available 533-535, 536-538 privacy security options, configuring 541-542 Profile Assistant 533-535, 536-538 secure communications 532 Private Communications Technology (PCT) 474 private keys See digital IDs, Outlook Express Product Update option (Help menu) 65, 72, 636 Profile Assistant 533-535, 537-538 Profile Assistant dialog box 534-535 Profile Manager See IEAK Profile Manager profile supervisor, specifying 58 Program folders, optimizing roaming profiles 52 Program Manager, NetShow Administrator 307, 311 programmed pull See managed Webcasting

Programs menu customizing 154-155 editing contents of 156 Internet Explorer 4 extensions 148 item arrangement information, registry entry 156 reordering items on 156 programs, NetShow 303-304 See also Microsoft NetShow Programs tab, Internet Options dialog box 592 Progressive Networks (RealPlayer) 797 project plan, for deployment 601 project teams, assembling 586-587 Prompt before accepting cookies (privacy setting) 542 Properties dialog box, ActiveX controls 417-418 Property access (Java permissions) 514-515 Protected scratch space (Java permission) 500, 501 Protocols tab, Options dialog box 366 protocol types, proxy configuration 95 proxy names 95 proxy servers configuring 93-95 errors 96 HTTP 1.1, enabling 130 overview 93 proxy bypass settings 95-96 security zones, configuring 452-453 troubleshooting 96 using directory services 266 proxy settings auto-proxy files 678 configuring for deployed browsers 655–656 errors during Active Setup 25-26 Proxy Settings (Wizard Settings option) 684 Proxy Settings dialog box 94-96, 452 Public\_Description object, ECMAScript 411 public keys See root certificates; digital IDs, Outlook Express Public member reflection (Java permissions) 516 public\_prefix, exposing scriptlet names 411 Publisher list (Configuration Wizard setting) 627 publisher's update schedule, locking down 223

# Q

/q switch ACME Setup 712-713, 714 Actsetup.exe 710 IE4Setup.exe 46 QI Dance 415 Quick Activation, ActiveX controls 415 Quick Launch toolbar customizing 157, 158 design guidelines 157

Publishing Wizard 385, 390

Quick Launch toolbar (continued) keyboard navigation 561 overview 153, 650 QuickLinks 106 See also QuickLinks toolbar QuickLinks toolbar 153, 158, 546, 562 quiet mode 46–47, 708, 812 See also silent installation OuietUninstall registry key 80

## R

-r switch (Cabarc.exe) 762 /r switch ACME Setup 713, 714 IE4Setup.exe 46 WExtract utility 16 /R switch (IE4wzd.exe) 802 rangeFromElement method 767 range-request header 192 ratings categories acceptable content level, configuring 523 default settings 523 unrated Web sites, configuring access to 524 rating systems overview 520 PICS ratings 520, 521 RSACi content rating system 520-521 Raw Native Interface (RNI) 422 RDS (Remote Data Service) 386 Read access (Java applets) file permissions 508-509 registry keys 509-510 user-directed I/O permissions 513 Readme.txt, customizing 800 RealAudio 96, 578 RealPlayer (Progressive Networks) 797 Real-Time Encoder SDK, NetShow 290 Real-Time Encoder See Microsoft NetShow Real-Time Encoder reboot options, specifying in IE4Setup.exe 708 in IExpress Wizard 812 reboot, simulating with SoftBoot 43-44 Receiving tab Active Channel Properties dialog box 230-232 Properties dialog box 196-199 Recordings for the Blind and Dyslexic 555 red gleam channel update notification 213 software distribution channel notification 693 troubleshooting 747 with customized Channel bar logos 697

redirect pages, Personal Web Server 390-391

redirection of forms, warning 542 Web pages, troubleshooting 756 redistributing components in custom applications 142, 768 Referral Server, Microsoft 91-92 Reflection API (Java permissions) 516 Reflection tab, Edit Custom Properties dialog box 516 RegCloseKey() function 58 RegDeleteValue() function 58 .reg file, creating 740-741 registry DontUseDNSLoadBalancing entry, adding 736 hive synchronization 51 information required for ACME Setup uninstall 76 MIME types, setting 312-313 removing Internet Explorer 4 using IERemove.exe 728-729 Search bar page, customizing 111 setting Exchange attribute 367 Shdocvw.dll error messages, changing 140-141 single-click mode, configuring 740-741 updating using SoftBoot 43-44 registry (Java permissions) 509-510 Registry Editor, incorrect use of 110, 140 registry entries Active Desktop items 175 ActiveX support files 17 ActiveXCache value, changing 738 auto-configuration changes 672 Automatic Configuration URL 47 backup file locations 83 backup registry information 80 component installation information 75 Control Panel folder, Web View 170 debug install, initiating 47 default HTML editor 379 digital signature of installation files 18 directory services data 266 duplicate entries 687 History folder 117 home directories, roaming profiles 53 HTTP streaming, enabling 311-312 HTTP streaming setting 312-313 hyperlinks 59 IE4Bak.dat information 80 IE4Sites.dat file location 25 IE4tour.dll information tour resources 138 InBox Assistant rules data 268 installation folder 37 Integrated Browser information 80 Internet Connection Wizard setting 86 job name, Actsetup.exe 710 log file information 80 mail program, default 127-128 \*.map keys 80

registry entries (continued) MIME types 313 My Computer folder, Web View 170-171 news program, default 127-128 Outlook Express data 259 Package Manager, Java 424 per-user base paths 59 previous browser information 80, 735 profile supervisor 58 proxy server settings 94 proxy settings 25 QuietUninstall keys 80 relative paths 59 Search bar page 111 Search page, Windows Find menu 111 Setup folder 23 setup phase data 34 Shdocvw.dll error messages 138 Start menu folder location 155 Stepping mode, initiating 46 suffixes for AutoDomain searching 103 System.1st backup 39 third-party client programs 127 trust check, disabling 6 Trust files 17 uninstalling components 627 uninstalling using maintenance mode, ACME Setup 78 URLs of add-on pages 64 used by Setup during download phase 709-710 used by uninstall 80 user profile entries 50-51 Web site subscriptions 192 Windows Desktop Update installation entry 21 Windows NT SP3 installation 4 zone security settings 449-450 registry keys, in .adm files 687 Registry tab, Edit Custom Permissions dialog box 510 RegOpenKevEx() function 58 RegQueryValueEx() function 58 Regular Expressions (JScript) 434 relative paths, in user profile registry entries 59 relative positions of HTML elements 405 of IFRAMES 768 relative URLs, in CDF files 217 Remote Data Service (RDS), Microsoft 386, 408 Remote Method Invocation (RMI) 422 removing See also uninstalling Internet Explorer 4 components 63 Windows Desktop Update 6, 69-70 repeated tables data presentation 409 reset object 170 Reset Sharing button, Content tab 535 Restrict the use of ... (NetMeeting settings) 365-366 Petitioner Microsoft - Ex. 1007

Index 849

Restricted Sites zone 448, 454-455 result pages 112 retailing using NetMeeting 372-373 using NetShow 292 reveal filters 406 revertPrivilege method 493-494 RIGHT ARROW kev AutoComplete feature 102, 560 Quick Launch toolbar navigation 561 taskbar navigation 561 rle files 316 roaming files 512 roaming folders 52, 53, 59-60 roaming profiles home directories 53 local paths and per-user folders 59-60 optimizing 52-53 overview 50 platform dependence 53 roles (Configuration Wizard setting) 620 root certificates 479-480, 484, 486-487, 657 routers, multicast delivery paths 299 routing protocols, multicasting 298 roving profiles See roaming profiles RSAC (Recreational Software Advisory Council) 520-521 RTCP (real-time control protocol) 330, 348 RTP (real-time protocol) 330, 348 RTP Live Audio 303 rules, InBox Assistant 267-268 Run ActiveX controls and plugins (security option) 449, 458 run command line, using Address bar as 153 RunOnceEx Log.text file 40 Run Signed Content (Java permission) 500 Run Unsigned Content (Java permission) 499

# S

-s switch (Cabarc.exe) 761 /s switch ACME Setup 713 Actsetup.exe 710, 711 IE4Setup.exe 46 /S switch (IE4wzd.exe) 802 S/MIME (Secure MIME), Outlook Express support 251 Safe for Scripting ActiveX controls, troubleshooting 769 safe-for-initialization controls 459 Safemode.htt file 164, 170 sales, using NetMeeting 372-373 Save Self Extraction Directive page, IExpress Wizard 813 Savepack folder 12 SBindHost service, ActiveX controls 415 SBN Workshop 399, 407, 409 scalability, NetShow 286

scaling factor, font sizes 574-575 Schannel.dll file 128-bit vs. 40-bit encryption 14 Server Gated Cryptography 475 scheduled updates for software distribution channels 694 independent of time zone 766 limited usefulness of 207 randomizing 223-224, 694 specifying in CDF files 217, 223-224 to subscribed sites 201-202 to subscribed sites, disabling 206 schedule groups, disabling creation of 206 Schedule Options (software distribution channel settings) 648 Schedule tab Active Channel Properties dialog box 233 Properties dialog box 199-202 <SCHEDULE> tag 184-185, 217, 693, 694, 766 Scheduling Agent 192 scheduling NetShow broadcasts 284 scope See permission scoping scratch space (Java settings) 512 screen readers audio clips and 578 system caret movement 576 ScreenSaver UsageType value 219, 225 Script ActiveX controls... (security option) 449, 458 script commands, including in .asf files 317 Script Debugger, Microsoft 66 scripting cross-frame security 757-758, 770 in Outlook Express messages 271 security settings 449-450, 460 within .asf files 315 Scripting of Java applets (security option) 450, 460 scriptlet container object control 412 scriptlets adding to applications 411-412 creating 410-411 interface, defining 411 overview 409-410 security 412 scripts adding to Web pages using FrontPage Express 382 ASF Editor tool 319-321 browser information, determining 770, 771 Document Object Model 400 inline script events 403 offline mode, recognizing 769 scripts directory 387 scrolling menus 548 SDK for Java 2.0 Beta 759 SDKs (Software Development Kits) Client SDK 290 Microsoft NetMeeting 2.1 SDK, overview 335, 368-369

SDKs (Software Development Kits) (continued) Real-Time Encoder SDK 290 SDK for Java 2.0 Beta 759 Server SDK 290 Search bar customizing 112 navigation controls 112 overview 108-109, 642 Search site, configuring 109-111 Search Base (Configuration Wizard setting) 662 search engine, launching from start menu 150 Search page custom, creating 111-112 customizing in deployed browsers 616 links to main browser window, implementing 112 specifying using Profile Manager 109-110 specifying using Registry 110-111 Search Pane, configuring for deployed browsers 642 Search Pane URL (Configuration Wizard setting) 642 Search tab (Help tool) 565-566 Search WebBot component 382 Search when URL fails: (search settings) 125 Searching options, Internet Options dialog box 125 Secure (Configuration Wizard setting) 656 Secure (proxy server setting) 95 secure channels 474 secure containers 412 Secure Password Authentication, configuring for deployed browsers 661 Secure Sockets Layer See SSL (Secure Sockets Laver protocol) secure Web content, saving to disk 542 security See also privacy; trust-based security, Java authentication 441 Authenticode 471-474 class libraries. Java 495 client/server communications 474-477 cross-frame security 757-758, 770 deployment planning 599 digital certificates 441-442 digital signature 441 distribution strategy planning 596 font downloading 404, 450, 460 Internet Explorer 3.0 settings 451 Internet Explorer 4 enhancements xvii Java 427-428, 442-443 Microsoft Security Advisor Web page 428 NetShow, access control 289 Outlook Express 250, 274-278 Personal Web Server 385 scriptlets 412 secure channels 474-477 secure communications 532

security (continued) trust management 440-441 Web content issues 443-445 security classes, allowing applets access to 513 Security dialog box 466 security levels changing for security zones 456 default settings 449-450 Security object 464 Security options, Internet Options dialog box 124 Security Settings dialog box 466, 497 security settings, overriding in WebBrowser Control 141 Security tab font downloads, controlling 404, 450, 460 Internet Options dialog box security zones, setting up 451, 457 Java permissions, customizing 496 Local Intranet zone, adding sites to 452-454 mail account Properties dialog box 275 Restricted Sites zone, adding sites to 455 security options, customizing 457-462 Trusted Sites zone, adding sites to 454-455 Security Warning dialog box 481, 484, 487 security zones architecture 450 assigning Web sites to 452-455 changing security levels 456 customizing security settings 456-462, 463, 465-466 deployed browsers, configuring 463-466, 659 for Outlook Express 278 Internet zone 448 Java permissions client services permissions 512-513 custom permissions 517 customizing 496-501 file access permissions 508-509 network connection permissions 511 Reflection API permissions 516 registry key permissions 509-510 system permissions 514-515 Local Intranet zone 448, 452-454 Local Machine 448 overview xliii, 439, 444-445, 448-450 password protection 532 permission options, Java applets 490-491 predefined zones 448 Restricted Sites zone 448, 454-455 scripts, accessing pages across zones 770 Trusted Sites zone 448, 454-455 user authentication settings 461 Security Zones and Content Ratings Customization (Wizard Settings option) 684

Index 851

Security Zones and Content Ratings Customization page (Configuration Wizard) 658-659, 778-779 advanced Java permissions editor dialog boxes 503-505 security zones, pre-configuring 463 Security Zones and Content Ratings Customization page (Profile Manager) advanced Java permissions editor dialog boxes 503-504 Content Advisor, updating settings in deployed browsers 529-530 SED (Self Extraction Directive) file, creating 804 seekable .asf files, creating 320 seizure disorders, users with accessibility settings 553 multimedia settings 553 Select a Language page (Configuration Wizard) 621 Select a Microsoft Download Site page (Configuration Wizard) 624, 774 Select Installation Options page (Configuration Wizard) 634, 775 Select Media to Distribute Your Browser page (Configuration Wizard) 622, 773 Select Payment Methods dialog box, Microsoft Wallet 540 Select Silent Install page (Configuration Wizard) 633, 775 Select Version Number page (Configuration Wizard) 636-637, 775 SELF attribute, <CHANNEL> tag 217 Self Extraction Directive (SED) file, creating 804 self-installing .exe file 801 Sequencer control, DirectAnimation 420 server certificates, SGC 476 Server Gated Cryptography See SGC (Server Gated Cryptography) Service Bitmap (Configuration Wizard setting) 662 Services dialog box, Control Panel 312 SET (Secure Electronic Transaction) protocol 535 Settings command, Start menu 151-152 setup appearance, deployment planning 598, 793 Setup folder hard drive, increasing amount of free space 753 network installation 46 preparing 29-30 removing 63 Setup Options dialog box, Internet Connection Wizard 87 Setup program 591-592 Setup Wizard See Active Setup Wizard Setup.exe 78, 79 Setup.stf file 79 Setupapi.dll file 79 Setupwbv.dll file 79 Sex ratings category (RSACi) 521, 523 SGC (Server Gated Cryptography) 128-bit encryption, installing 721, 798 enabling 475 Microsoft's implementation 476 Netscape's implementation 476

SGC (Server Gated Cryptography) (continued) overview 475 Schannel.dll support 14 sglobal object (JScript) 437 Shadocvw.dll 14 shared applications See application sharing Shdocvw.dll See also WebBrowser Control basic link-crawl architecture 191-192 CDF link-crawl architecture 215-216 error messages 138, 140-141 IE4Setup.exe system check 13-14 in browser architecture 136-138 including in custom applications 139-140 location of 145 True Web Integration architecture 145 Shell check (IE4Setup.exe) 13 shell files 69, 82-83 Shell32.dll troubleshooting Explorer uninstallation 79-80 updated version, Windows Desktop Update installation 145 SHIFT+CTRL+TAB key 558 SHIFT+F10 key desktop icon navigation 562 Internet Explorer 4 navigation 558 Quick Launch toolbar navigation 561 taskbar navigation 561 Web page navigation 559 SHIFT+SPACEBAR key, Internet Explorer 4 navigation 558 SHIFT+TAB key Channel bar navigation 562 Internet Explorer 4 navigation 558 Web page navigation 560 Windows Desktop Update navigation 561 shipping addresses, storing 535, 538-539 Shlwapi.dll 58, 79 Show channel bar by default (Configuration Wizard setting) 647 Show Desktop button 153 Show font button (toolbar setting) 125 Show friendly URLs (browser setting) 123 ShowHTMLDialog function 141 Show Internet Explorer on the Desktop setting 122 Show pictures (browser setting) 123 ShowSounds setting 552 Show window page, IExpress Wizard 810 SHRegCloseUSKey() function 58 SHRegDeleteUSValue() function 58 SHRegGetUSValue() function 58 SHRegOpenUSKey() function 58 SHRegQueryUSValue() function 58 Signature (Wizard Settings option) 684 Signature page (Profile Manager) 270

signatures See also digital signatures: signed files configuring for deployed browsers 270, 664, 780 default, Outlook Express 270, 664 Signcode.exe utility 760 signed applets See also Trusted Signed Permissions; Untrusted Signed Permissions customizing permissions 500-501 resetting permissions 501 viewing permissions 498 zone security, customizing 506, 507-517 signed files See also .cab files; digital signatures Authenticode 471 .cab files, in ACME Setup 31-32 custom browser packages 666, 814 signed mail, sending and receiving 276 silent installation configuring for Active Setup 633 configuring in IExpress Wizard 812 running from IE4Setup.exe 46, 708 single-click mode, configuring 740-741 Single Explorer xxiv, 144 Site Builder Magazine 399 Site Certificate and Authenticode Settings page (Configuration Wizard) 483-484, 657, 778 Site Certificates and Authenticode Settings (Wizard Settings option) 684 Site Certificates and Authenticode Settings object 486 Site Certificates dialog box, trusted certificates, customizing 484, 487 Site Name (Configuration Wizard setting) 635 Site Properties dialog box editing site subscriptions, disabling 205 Receiving tab 196-199 Schedule tab 199-202 Site Region (Configuration Wizard setting) 635 site subscriptions See Web site subscriptions Site URL (Configuration Wizard setting) 635 sitecrawler 192, 206-207 Size (KB) (Configuration Wizard setting) 627 size guidelines, Active Desktop items 183 Small Icons (toolbar setting) 125 small icons, displaying 579 Smart image dithering (browser setting) 123 Smart Recovery 34 Smart Recovery check (IE4Setup.exe) 14 Smart Reply feature, Outlook Express 254 smooth scrolling, enabling 577 SMTP (Simple Mail Transfer Protocol) 251 SMTP server, configuring for deployed browsers 661 snews: (secure news) URLs 128 Socks (Configuration Wizard setting) 656 socks protocol 477

SoftBoot 43-44 softBoot.inf file 714 SoftBoot Log file 40 SOFTPKG items icons, specifying in CDF files 696-697 in CDF files 697 in Channel bar 693-694 in Software Updates folder 693 Software channel permissions (security option) 450, 462 software distribution channels CDF files, creating 697-699 configuration 696 current computer, configuring 702 custom packages, pre-configuring 702-704 distribution schedules 695 distribution strategy 692 implementing 691-692 importing 703-704 installation methods 695 managing with automatic browser configuration 705-706 notification methods 695 number of sites 692 on deployed browsers 648, 704 OSD files, creating 699-700 overview 582, 690 requirements, identifying 691-692 security settings 450, 462 software distribution packages 700-701 subscribing to 702 summary pages 694 types of channels 692-694 version number, specifying 698 Web servers, configuring 702 software distribution packages 700-701 Software Update Available dialog box 71 Software Updates folder, Favorites bar 113 Software Updates folder, Favorites menu 693 SoftwareUpdate UsageType value 219, 698 Sound and video (site subscription setting) 198 sound events, Control Panel accessibility benefits 547 Start Navigation and Complete Navigation 107, 547 sound files, controlling downloads of 198, 232 Sound Pack component, Internet Explorer 65-66 sounds See also audio content, NetShow browser performance 134 settings for people with disabilities 578 Sounds Properties dialog box, Control Panel 550, 552 SoundSentry 551 SPACEBAR key Advanced tab, Internet Options dialog box 575 Internet Explorer 4 navigation 558 NetMeeting navigation 580

Index 853

Specify Active Desktop Components (Wizard Settings option) 684 Specify Active Desktop Components page (Configuration Wizard) 235, 649, 777 Specify an Online Support Page for Your Browser page (Configuration Wizard) 643, 776 Specify Custom Active Setup Components page (Configuration Wizard) 626-627, 774 Specify Download URLs page (Configuration Wizard) 635, 775 Specify Internet Mail Servers, Domain, and News Server page (Configuration Wizard) 261, 661, 780 Specify LDAP Server Settings page (Configuration Wizard) 266, 662, 780 Specify Proxy Settings page (Configuration Wizard) 655-656, 778 Specify the full path of a custom folder (Configuration Wizard setting) 637 Specify Trusted Publishers page (Configuration Wizard) 627, 774 Specify Where You Want to Install Your Browser page (Configuration Wizard) 637, 775 SpeedDial list, NetMeeting 580 Sprite Buttons control, DirectAnimation 420 Sprite control, DirectAnimation 420 SSL (Secure Sockets Layer protocol) Internet Explorer 4 support 532 Microsoft Wallet support 535 troubleshooting 96 SSL 2.0 (security setting) 124, 542 SSL 3.0 (security setting) 124, 542 Stage 1, Configuration Wizard 619-622, 773 Stage 2, Configuration Wizard 622-627, 774 Stage 3, Configuration Wizard 627-638, 775 Stage 4, Configuration Wizard 639-660, 776-779 Stage 5, Configuration Wizard 660-666, 780 Stage 6, Configuration Wizard 781–791 Standard installation option components included 588 customizing 633-634 IEAK Configuration Wizard requirements 588-589 Setup Wizard 19-20 system requirements 588 standard installation suites components included 588 system requirements 587 Standard text color (Configuration Wizard setting) 630 standards See also LDAP (Lightweight Directory Access Protocol) H.323 protocols 348-349 Personal Web Server support 385 T.120 protocol 344-347 standards organizations 344 star topology See topologies Start and Search Page (Wizard Settings option) 684

Start and Search Page object, (Profile Manager) 110 Start menu customizing 155 editing contents of 155-156 Find command 150 folder location, registry entry 155 Internet Explorer 4 extensions xxiv-xxv, 144, 148-151 roaming profiles, optimizing 52-53 Settings command 151-152 Start Navigation sound event 107 start page, customizing in deployed browsers 616 stationery templates, Outlook Express 271-273 statistics Active Channels usage 219 tracking with user agent string 653, 794 Status bar 107, 577 Stepping mode 47 stored ASF streams content, creating 315-322 multicasting 307-309 streaming See also Microsoft NetMeeting; Microsoft NetShow distributed streams 302 HTTP streaming 311-313 intelligent stream control 331 NetShow 303 overview 282-283, 293 streaming protocols 301, 311-313 technologies supported by NetShow 283 Strings (JScript) 433, 434 Structured Graphics control, DirectAnimation 420 STYLE attribute dynamic styles 402 positioning HTML elements 405 software distribution channels 698 STYLE blocks dynamic styles 402 embedded fonts 404 style sheets See also Cascading Style Sheets customizing Web page display 566 file name extension 569 font sizes, specifying 574-575 for high-visibility display 568-570 in Outlook Express messages 271 overriding Web-page formatting 567 testing 570 Style Tag button, Outlook Express toolbar 272 subchannels in channel hierarchy 212 nested <CHANNEL> tags 185, 216 subfolders, adding to Favorites folder 115 Sublist.dat file, Outlook Express 259 Submit nonencrypted form data (security option) 450, 461 Subscribe Favorite dialog box 195

subscribing to Active Channels 229 to Active Desktop items 230 to software distribution channels 702 to Web sites 193-202 subscription options Active Channel subscriptions 229 Add Favorite dialog box 193 Subscribe Favorite dialog box 195 Subscription tab, Press Properties dialog box 194 Subscription Wizard Active Channel subscriptions 229-230 Active Desktop items 186, 230 subscriptions See also Active Channels; Web site subscriptions e-mail delivery 254 e-mail notification, troubleshooting 746-747 Subscriptions object 203-204 substitution strings, HTML variables 168 supervisor password, Content Advisor options, configuring 524-525 overview 522 Supplemental Web Fonts component 66 support content for Active Channels 219, 223 for Active Desktop items 224 for channel screen savers 225 Support Page (Wizard Settings option) 684 support See technical support synchronization clock synchronization 192 hive synchronization 51 version synchronization 597, 620, 624 Synchronize (Configuration Wizard setting) 625 Synchronize All (Configuration Wizard setting) 625 system caret, movement of 576 system checks, IE4Setup.exe 13-14 System.getProperty method 515 System information (Java permission) 500, 501 System.1st backup 39, 70 system permissions, Java applets 514-515 system policies and restrictions deployment planning 600 NetMeeting 333 System Policies and Restrictions page (Configuration Wizard) Active Channel subscription options, locking down 236 Active Desktop items, locking down 181 automatic browser configuration, locking down 676 Content Advisor settings, locking down 528 custom toolbars, pre-configuring 159 Custom-Build Checklist 781-790 digital certificate options, locking down 485 NetMeeting settings, customizing 365-368

System Policies and Restrictions page (Configuration Wizard) (continued) Outlook Express toolbars, customizing 270 security options, locking down 464-465 Web site subscription options, locking down 203-206 System Policies and Restrictions page (Profile Manager) Active Channels subscription options, locking down 236-238 custom toolbars, pre-configuring 159-160 Outlook Express toolbars, customizing 270 overview 685-686 system properties, allowing applet access to 514-515 system requirements custom package distribution methods 589 IEAK Configuration Wizard 588-589, 797 Internet Client SDK 763 Internet Explorer 4 4, 587–588 standard installation suites 587 system state, after running IERemove.exe 82 System stream redirection access 515 System tab. Edit Custom Properties dialog box 514-515

# Т

/t switch ACME Setup 713 T.120 protocol compatible products and services 355-356 in NetMeeting 335, 341, 347, 367 interaction with H.323 protocol 349 interoperability 345, 354-355 overview 344-345 topologies 345-347 T.126 standard 347 T.127 standard 347 T.128 standard 347 TAB kev Active Desktop items navigation 562 Advanced tab, Internet Options dialog box 575 Channel bar navigation 562 Help tool navigation 562 hyperlink navigation 562 Internet Explorer 4 navigation 558 Internet Explorer 4 vs. Internet Explorer 3 548 keyboard focus, losing 548 Web page navigation 559 Windows Desktop Update navigation 561 Table of Contents, Active Channels 232 tables, using FrontPage Express 377 Tabular Data Control 408 Target language (Configuration Wizard setting) 621 taskbar customizing 157 design guidelines 157

taskbar (continued) Internet Explorer 4 integration 153-154 keyboard navigation 561 Taskbar Properties dialog box, Start Menu Programs tab 156 Task Scheduler component 66 TCP, in NetMeeting architecture 340 technical requirements, deployment planning 587-588 technical support during browser deployment 606, 613 for users of Internet Explorer 613 text telephone (TTD) support Microsoft 554, 555 National Information System 556 using NetMeeting 338, 370 telecommuting, using NetMeeting 338 Telephon.ini file 43 template files install.ins files 687 policy template (.adm) files 686 %TEMPLATEDIR% substitution string 168 templates for Web pages 378, 381 stationery templates 271-273 Temporary Internet Files folder cached resource storage 120 roaming profiles, optimizing 52-53 'test' certificates 761 Test URL (Configuration Wizard setting) 644 testing deployment lab testing 605 pilot programs 606-608 test plan 604 text, associated with HTML elements, changing 767 text color formatting in style sheet 568 selecting 571-572 Text Labels, displaying 579 TextRange objects 407 text reader, preparing text for 578 text telephone (TTD) support Microsoft 554, 555 National Information System 556 text wrapping, troubleshooting 755 <TEXTAREA> tag, troubleshooting 755 The command failed to execute (error message) 753 third-party programs 126-128 This.txt file 11 %THISDIRNAME% substitution string 168 %THISDIRPATH% substitution string 168 Thread access (Java permissions) 514 Thumbnail view 171-172 time handling (JScript) 432, 434, 436, 437 Time Stamp WebBot component 382 Tip of the Day, Outlook Express 270 TITLE attribute, <A> tag 767

Title bar text (Configuration Wizard setting) 630, 641 title bar, configuring for deployed browsers 641 <TITLE> XML tag 217 Toolbar background bitmap (Configuration Wizard setting) 641, 794, 798 Toolbar options, Internet Options dialog box 126 toolbars desktop toolbars 158, 562, 650, 795 Internet Explorer toolbar 104 NetMeeting 334 Outlook Express, customizing 270 overview 148-154 Toolbar options, Internet Options dialog box 125 ToolTips in channel items 217 over HTML anchors, customizing 767 site summary, Search bar 109 top provider, NetMeeting 346 top level windows (Java permissions) 513 topologies LDAP 351 T.120 protocol 345-347 tour.htm resource. IE4tour.dll 138 Trace R&D Center 556 training deployment implementation 613 deployment planning 607 using NetShow 291-292 Transitions control, DirectAnimation 420 transitions, Dynamic HTML 406 transport layer, NetMeeting architecture 340 transport protocols, supported by NetShow 285 Trigger.exe See Actsetup.exe troubleshooting See also errors 128-bit Server Gated Cryptography, installing 721 Active Desktop 742-743, 744, 748 Active Setup 669 ActiveX controls 769 address book, importing 751 ASCII characters, encoding in CDF files 764 background images 756 browser redirection 756 browser version, determining 770 .cab files 760-761, 762 component installation errors 38-39 cross-frame security 770 Data Form Wizard 756 desktop icons, disappearing 740 desktop wallpaper 744 .dll registration problems 44 downloads, inconsistent 737 e-mail notification 746-747 event handlers, Dynamic HTML 767 font size changes, saving 734

troubleshooting (continued) frames 757-758, 766, 770 <FRAMESET> tag 757 HTML authoring 755-758 IFRAMES, relative positioning 768 image downloads, Active Desktop items 748 images copied to desktop 741 Internet Explorer 4 browser installation 720-725 components, installation 724 uninstallation using Add/Remove Programs 726 Internet Properties dialog box access 726 mail attachments, saving 752-753 <META> tag 756 Microsoft Plus! 743 MIME types, CDF files 763 news display in Outlook Express 752 no-boot situation 82 non-Microsoft sites, unviewable 736-737 Novell NetWare 32-bit client 736-737 OLE files, mismatch 69 On The Internet option (Find menu) 742 Outlook Express 749-754 <PLAINTEXT> tag 767 PowerToys 742 proxy servers 95-96 RealAudio 96 red gleam 747 reinstalling Windows 95 after Internet Explorer 4 installation 721-724 returning to earlier version of Internet Explorer 4 727 Secure Sockets Layer (SSL) 96 Service Pack 3 installation, Windows NT 724-725 Setup and installation, trust check failure 6 shell files, mismatch 69 slow connections 736-737 SoftBoot 44 <TEXTAREA> tag 755 ToolTips over HTML anchors 767 unattended dial-up 745-746 uninstallation 81-83 WebBrowser Control 768 Webcasting 745-748 Windows Desktop Update installation 720-721 true Webcasting xxxvi, 188, 241, 291-292 See also Microsoft NetShow True Web Integration xxiv, 143, 145 TrueType fonts See font embedding trust-based security, Java enabled permissions 493-494 granted permissions 493-494 High Safety, default capabilities 492 Internet Explorer 4.0 vs. Internet Explorer 4.01 496, 502 Low Safety, default capabilities 492–493 Medium Safety, default capabilities 492

trust-based security, Java (continued) overview xliv, 424, 428, 439, 490 Package Manager 495 permission model 491 permission scoping 493-495 permission signing 492-493, 496 permissions, customizing 496-501, 502-517 security zones, permission options 491 Trust User Interface 492, 496 trust check .cab files, installing 38 failed during installation 6 trusted CAs designating 481, 484, 487 removing 482, 484, 487 trusted certificates, customizing 484, 487 trusted publishers configuring for Active Setup 627 configuring for deployed browsers 657 designating 481, 484, 487 removing 482, 484, 487 Trusted Signed Permissions 502, 506, 507-517 See also signed applets Trusted Sites zone 448, 455 trust files, checked by Setup Wizard 18 trust management 440-441 See also security trust status, of digital IDs 277 Trust User Interface 492, 496 TTD See text telephone (TTD) support

# U

/u switch ACME Setup 713, 714 Actsetup.exe 710 /U switch (IE4wzd.exe) 802 UDP (user datagram protocol) 340 ULS (User Location Service) 357 See also ILS (Internet Locator Service) Unable to sign the program <.cab file> (error message) 760-761 unattended dial-up, troubleshooting 745-746 uncached resources, links to, cursor indicator 120 Underline links (browser settings) 123 unicasting, NetShow See also broadcasting announcing with .asx files 300-301, 307, 309 ASF streams 303 live ASF streams 307 NetShow channels 302–303 overview 283, 296 stored ASF streams 307-309 unicode characters (JScript) 436

uninstall files, deleted. effect on Explorer reinstallation 81 uninstall information, deleting, effect on reinstallation 75, 77 uninstalling See also removing ActiveX controls 737 Internet Explorer 4 Add/Remove Programs, troubleshooting 726 after backup files removed 78 core files, removing 74-75 emergency uninstall 82-83 errors 79 files left in system 714 files required 76 maintenance mode, ACME Setup 78 manual uninstall 78 registry entries required 80 registry information 76 situations not supported 77 system state following uninstall 77 troubleshooting 726-731 uninstall log 82 Windows Desktop Update 69-70, 730-731 Uninstall Key (Configuration Wizard setting) 627 uninstall log 82 Universal Naming Convention (UNC) paths 453 unplugged controls 418 unsigned applets See also Unsigned Permissions customizing permissions 499-500 resetting permissions 501 viewing permissions 498 zone security, customizing 506, 507-517 Unsigned Permissions See also unsigned applets Edit Custom Permissions dialog box 505-506, 507-517 overview 502 Untrusted Signed Permissions 502-503, 506, 507-517 See also signed applets UP ARROW key Advanced tab, Internet Options dialog box 575 AutoComplete feature 560 Contents list (Help tool) navigation 563 Internet Explorer 4 navigation 558 Search tab (Help tool) navigation 566 Update All option, disabling 205, 238 Update Now option, disabling 205, 238 update schedules in CDF files 217, 223, 765 publisher's update schedule 217, 223-224, 233 randomizing, for Active Channels 223 Web site subscriptions 201-202, 204 updates See Web site subscriptions

updating subscribed sites during online sessions 765 manual updates 202 scheduling 201-202 Upgrade All button, Components Download page 65 URL (Configuration Wizard setting) 644, 663 URL of Add-on Component page (Configuration Wizard setting) 636 URL:MailToProtocol registered file type, changing 750-751 Urlmon.dll file 11, 14 browser architecture 137 extracted during setup 14 proxy settings used by 25 True Web Integration architecture 145 URLs See also Web sites AutoComplete feature 560 editing in Favorites folder 115 including in .asf files 316 partial, suggested completions 100-102 Personal Web Server 387 prefix and suffix adding automatically 101-102 AutoDomain searching 102-103 referencing, in CDF files 216-218 relative, in CDF files 217 <USAGE> tag 218, 219, 221–223 Active Desktop items 185, 224 channel screen savers 225 default value 223 e-mail notification 746 software distribution channels 698 usage types 219 UsageType values 219, 221, 222-223 Use a custom welcome page (Configuration Wizard setting) 645 Use AutoComplete (browser setting) 122 Use HTTP 1.1 (HTTP setting) 125 Use HTTP 1.1 through proxy connections (HTTP setting) 125, 130 Use Secure Password Authentication (Configuration Wizard setting) 661 Use smooth scrolling (browser setting) 123 Use the same proxy server for all addresses (Configuration Wizard setting) 656 User Agent (Wizard Settings option) 684, 794 User Agent String Customization page (Configuration Wizard) 652-653, 777, 794 user agent string, customizing for deployed browsers 652-653, 794 User Authentication - Logon (security option) 450, 460-461 user authentication, security settings 450, 460-461 user feedback, in Status bar 107

user information making available to Web sites 533-535 Profile Assistant, configuring 537-538 user interface (Java permissions) 513 user interface, NetMeeting 334 user needs See also technical support deployment planning 590 distribution strategy, custom packages 594 support and training 606-607, 612-613, 670 User object, ILS 352 user privacy See privacy User Profile Wizard profile supervisor, specifying 58 user profiles, creating 54-57 user profiles See also Profile Assistant advanced functionality 58-60 creating 53-57 folder settings 60 hive synchronization 51 Links folder, default path 107 overview 50-51 per-user settings 59-60 profile structure 52 profile supervisor, specifying 58 registry entries 51, 58-59 roaming profiles 52-53, 59-60 uninstalling Internet Explorer 4 78 User.dat file 50-51 User Profiles feature Address Book files, location of 260 Outlook Express files, location of 258 User Profiles tab, Passwords Properties dialog box 54 User quiet mode 708 User.dat file 50-51 User-directed I/O (Java permissions) 513 Username.wab file 754 User-selected file access (Java permission) 500, 501 Users icon, Control Panel 55

### V

/v switch ACME Setup 713 WExtract utility 16
validating deployment 581, 583, 604–609
variable substitution strings, HTML 168
VBScript 226, 378 See also ECMAScript; Microsoft JScript 3.0
VBScript.dll 145
VDOLive Player 797
verification See Authenticode
VeriSign CA, SGC certificates 477 Version (Configuration Wizard setting) 627 version check (IE4Setup.exe) 13, 14 version number of ActiveX controls 416, 418 specifying for software distribution channels 698 Version number (Configuration Wizard setting) 636 version of Windows 95, determining 722 version synchronization 597, 620, 624, 774 Version Tab, controls Properties dialog box 418 video clips, settings for people with disabilities 578 video conferencing, NetMeeting See also Microsoft NetMeeting H.323 standards 348-349 NetMeeting compatibility 356 overview 330-331 restricting 366 through firewalls 360 video content. NetShow adjusting image or video file size 321 bandwidth, controlling 313 codecs 282-283, 293-294, 321-322 converting to .asf format 315-316 data rate (bit rate) of files 293 masking 296 MPEG video streams 291 Real-Time Encoder, NetShow 290 VidToAsf tool 319, 321 video files, controlling downloads of 197, 232 Video tab, Options dialog box 366 videos, and browser performance 134 VidToAsf tool, NetShow 319, 321 View Customization object (Configuration Wizard) 270 View Permissions tab, Custom Java Security dialog box 498 ViewMode parameter, FileList control 169 Violence ratings category (RSACi) 521, 523 virtual directories, in Personal Web Server 389 virtual folders, customizing 170 Virtual Machine (VM) See Microsoft Virtual Machine, Java Virtual Machine virtual meetings, using NetMeeting 337, 371 virtual white pages, Internet 150 vision impairments accessibility options 575, 576 blind users 549-550 Browsing options 576, 577 larger buttons, displaying 579 low-vision users 550-551, 568-570, 574 multimedia options 578 Visual Basic 5 139-140 VM (Virtual Machine) See Microsoft Virtual Machine VRML component 65
### W

/w switch ACME Setup 713 IExtract.exe utility 69 W3C (World Wide Web Consortium) Document Object Model Web page 400 Dynamic HTML, and HTML 4.0 standards 399-400 P3 (Platform for Privacy Preferences) model 533 Web Style Sheets site 401 W95inf16.dll file 11, 14 W95inf32.dll file 11.14 Wab32.dll 258, 753 Wab.exe 258, 754 Wab.exe program 260 Wabfind.dll 258, 265, 753 .wab files 260 Wabimp.dll 258, 753 Wabmig.exe 258, 751, 754 wallpaper, Active Desktop 174, 178-179, 744 Warn about invalid site certificates (security setting) 124, 542 Warn if changing between secure and insecure mode (security setting) 124, 542 Warn if forms submit is being redirected (security setting) 124, 542 WavToAsf tool, NetShow 318, 321 Web content See also audio content, NetShow; video content. NetShow Active Channels 212–213 Active Desktop items 213-214 CDF-based channels 215 channel screen savers 214 controlling downloads in WebBrowser Control 141 customizing based on user agent string 652-653, 794 <ITEM> XML tags 218 secure content, saving to disk 542 security issues 443-445 software distribution channels notification pages 696-698 Web crawls disabled by Web sites 190, 207 link-crawling process 191-192 on subscribed sites 191 Web pages See also HTML pages: style sheets adding scriptlets to 412 .asx links 300-301 compatibility issues 593 creating using FrontPage Express 376-382 custom toolbars, creating 159 formatting, overriding 567-570 keyboard navigation between pages 558 SHIFT+TAB key 558, 559-560

Web pages (continued) keyboard navigation (continued) TAB key 558-559 through pages 558 making accessible using Personal Web Server 390 NetMeeting, adding to 368-369 NetShow Player 324-326 posting using Web Publishing Wizard 393-394 printing 559 publishing xli redirection, troubleshooting 756 referencing Java applets 428 saving 559 software distribution channels notification pages 696-697, 698 Web Publishing Wizard 380, 393-394, 592 Web Review (Style Sheets Reference Guide Web site) 401 Web site subscriptions See also Active Channels ActiveX controls, downloading 198 controlled information delivery 206-207 crawl depth 197, 204 daily updates 201 disabling 205 download options, customizing 196-198 file size, limiting downloads 198, 204 hit-or-miss nature of 207 Java applets, downloading 198 links, following and downloading 197 login options, customizing 199 mail address options, customizing 198 manual updates 202, 205, 764 monthly updates 201-202 number of subscriptions, restricting 204 on deployed browsers, locking down 191, 203-206 overview 190-191 password caching 198-199, 206 registry key 192 scheduled updates 201-202 scheduled updates, disabling 204-205 scheduling options, customizing 199-202 subscribing 193-195 unsubscribing 195 usefulness, limitations to 206-207 Web crawls, disabled by Web sites 190, 207 weekly updates 201 Web sites See also URLs personal information requested by 533-535 security zones, specifying 451-456 Web sites (URLs) 128-bit Server Gated Cryptography 721, 798 Active Channel content development 802 Active Desktop gallery 180 Active Streaming Format (ASF) white paper 295

Web sites (URLs) (continued) ActiveX controls 183 Authenticode 2.0 download 12 Browser Capability component 771 CAB Developers Kit 759 CAs supporting Microsoft products 469 CDF specification 691, 799, 802 Data Source Object Gallery 408 DirectSound component, DirectX 5 336 Dynamic HTML 178, 802 ECMA-262 specification 431 firewalls, NetShow integration 287 frames, HTML syntax 757 HTML 3.2 Specification Reference 756 IE4Setup.exe download 12 IEAK (Internet Explorer Administration Kit) 614 IEAK information 802 IETF (Internet Engineering Task Force) 344 ILS 332, 359 IMTC (International Multimedia Teleconferencing Consortium) 344 Inside Dynamic HTML 398 Internet Client SDK 398, 412, 691 Internet Explorer 4 add-on pages 64 content development 802 download site 544 information 802 Internet Explorer Customer Support Center 587 Internet Explorer Digital ID Web site 275 ITU (International Telecommunications Union) 344 Java applets 183 JScript 3.0 432, 435 LDAP architecture 351 Microsoft ActiveX SDK 759 Microsoft Developer Network 414 Microsoft Font Properties Extension 405 Microsoft Internet Explorer Press 802 Microsoft Internet Explorer Support Center 591 Microsoft Internet Explorer Web site xv, 613 Microsoft Java Technologies Web page 422 Microsoft Knowledge Base 6 Microsoft Message Queue Server 386 Microsoft NetMeeting 2.1 SDK 335, 369 Microsoft NetMeeting 355, 579 Microsoft NetShow 241 Microsoft NetShow codec information 294, 322 Microsoft NetShow How-To Web page 313 Microsoft NetShow Player ActiveX control 325 Microsoft Press 613 Microsoft products, accessibility 554 Microsoft Remote Data Service (RDS) 386 Microsoft Security Advisor 428 Microsoft Site Builder Network (SBN) 398

Web sites (URLs) (continued) Microsoft Specifications and Standards page 400 Microsoft Support Web page 613 Microsoft Transaction Server (MTS) 386 Microsoft WEFT (Web Embedding Fonts Tool) 404 Microsoft Windows Keyboard Guide 559 **OSF** specifications 691 PICS (Platform for Internet Content Selection) 520 Recordings for the Blind and Dyslexic 555 SBN Workshop 399, 412 SDK for Java 2.0 Beta 759 Site Builder Magazine 399 Trace R&D Center 556 W3C Document Object Model Web page 400 W3C Web Style Sheets site 401 Web Review Style Sheets Reference Guide 401 WebPost Provider .dll file, distributing 393 Web tab, Active Desktop Properties dialog box 178 Web View See also Web View Wizard and Thumbnail view 172 architecture 164 Control Panel folder, customizing 170 Desktop.ini file 165 FileList control 169 Folder.htt file 165, 166-169 folders, customizing 165-169 header graphic, customizing 168 HTML file, replacing Folder.htt file 168-169 left folder pane, customizing 167 My Computer folder, customizing 170-171 My Documents folder, customizing 168 overview xxvii-xxviii, 144, 162 Printers.htt folder, customizing 169, 170 Safemode.htt file, customizing 170 sample applications 163 Web View Wizard changing default Web View 166 customizing folders 165-166 files created by 164, 165 overview xxix removing customization 166 WebBot components 381-382 WebBrowser Control See also Shdocvw.dll customizing functionality 141 distributing in custom applications 142, 768 error messages, changing 140-141 Explorer bars 108 Frequently Asked Questions (FAQs) 768 HTML resources 138, 141-142 overview 136-137 reusing 139-140 vs. Mshtml.dll 137

Webcasting accessibility benefits 547 basic Webcasting xxxiii, 190, 191-192, 206-207 managed Webcasting xxxiv-xxxv, 188, 210-211, 215 overview xxxii-xxxvi, 187-188 personalized Webcasts 225-229 relation to Active Desktop items 176-177 troubleshooting 745-748 true Webcasting xxxvi, 241 Webcheck.dll 191, 215 WebPost Provider .dll 393 Webpub directory 387 Weekly (software distribution channel schedule setting) 704 weekly updates to subscribed sites 201 WEFT (Web Embedding Fonts Tool, Microsoft) 403, 404 welcome.htm resource, IE4tour.dll 138 welcome message, Outlook Express 270 Welcome page, configuring for deployed browsers 645 Welcome screen 41 whisper feature, NetMeeting chat 332 whiteboard feature, NetMeeting 332, 580 WIDTH attribute, <USAGE> tag 224 width of HTML client, determining 767 wildcard characters AutoDomain searching 103 Proxy Settings dialog box 96 Win32 API, accessing from Java code 427 Win32 platform 424 windowless controls 415 Windows 3.1, using IEAK 800 Windows 95 See also Windows NT Internet Explorer 4 removing using IERemove.exe 727-729 system requirements 587 OEM installation, determining 722 Personal Web Server integration 384 reinstalling after Internet Explorer 4 installation 6, 77, 721-724 roaming profiles 53 System,1st backup 39 version, determining 722 Windows Address Book See Address Book, Outlook Express Windows Desktop Update See also Active Desktop accessibility benefits 547 Active Setup installation, configuring 638 adding 69-70 adding 6 blind-access utilities, interaction with 549 copying images to desktop, troubleshooting 741 disappearing icons, troubleshooting 740 files replaced during installation 145

Windows Desktop Update (continued) installing from Setup Wizard 20-21 registry backup 39 separately from browser 21 SoftBoot process 43-44 troubleshooting 720 keyboard navigation 560-566 language conflicts with operating system 9, 720 overview 143 registry information, Integrated Browser 80 removing 69-70 removing 6 scrolling menus 548 single-click mode, changing to 740-741 uninstalling from Windows NT using IERemove.exe 730-731 User.dat file, updating 50-51 Windows 95 reinstallation, troubleshooting 723 Windows Explorer integration 145 Windows Messaging, setting default mail program 750 Windows NT See also Windows 95 Emergency Repair Disk (ERD) 41, 77 Internet Explorer 4 installation, completing 40-41 removing using IERemove.exe 729-731 system requirements 4, 587 NetMeeting support 333 NetShow, NT Server integration 285 reinstalling operating system 77 roaming profiles 53 Service Pack 3 installation. troubleshooting 724-725 Windows NT Challenge Response 461, 477 Wininet.dll 11, 14, 137, 145 Wininit.ini 43 Winsock 340 wizards See names of individual wizards Wizard Settings object (Profile Manager) 683-684, 705 Wldap32.dll file, Outlook Express 258 working offline See offline browsing Work Offline option (File menu) 121 World Wide Web Consortium See W3C WRAP attribute, <TEXTAREA> tag 755 Write access (Java applets) file permissions 509 registry keys 509-510 user-directed I/O permissions 513 Wrong number of arguments (error message) 768 Wwwroot directory 387

# Х

/x switch (ACME Setup) 713
XML (Extensible Markup Language)
Data Source Objects 408
XML tags See individual tag names
<XML VERSION=> tag 216

### Y

/y switch (ACME Setup) 713Yes, but only tell me when this page is updated (site subscription setting) 193Yes, notify me of updates and download the page for offline viewing (site subscription setting) 193

## Z

/z switch (ACME Setup) 713 z-index property 405 zones *See* security zones zone security *See* security zones

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