

## **Weadock Curriculum Vitae**

Glenn E. Weadock, MCT, MCITP, MCSE, MCSA, A+

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### Independent Software, Inc.

Glenn is President of Independent Software, Inc. (ISI), a Denver-area computer consulting firm he co-founded in 1982. ISI has provided system management, network maintenance services, security and backup services, technical education, computer-based training, computer strategy studies, performance analysis, technical support management, Website design, computer graphics and multimedia services. Glenn has designed, installed and supported hundreds of systems and networks.

### *Some Past Clients of Independent Software Inc:*

Accenture

AT&T

Avaya Communications

British Columbia Insurance Company

Caterpillar Engine Division

Denver Neighborhood Resource Center

Data-Tech Institute

DLA Piper

Ernst & Young, LLP

Ford Motor Company

Gray Cary Ware & Freidenrich

IBM

Intel Corp.

Internal Revenue Service  
Los Alamos National Laboratory  
Lucent Technologies  
Mary Kay Cosmetics  
MCI  
Newbridge Financial Services  
Quantum Corp.  
Stanford University  
StarQuest Learning Systems  
Superconducting Supercollider Laboratory  
Travelhost Magazine  
United Way  
US Army  
US Department of Justice  
US West

MarketCoach Investment Education Software, LLC

Glenn is the owner of MarketCoach Investment Education Software, LLC, a startup venture he launched with Charles Schwab broker and former Chicago commodities trader Michael Homer to create an educational software program for novice investors, to help them learn the basics of US financial markets.

The MarketCoach product is based entirely on Web technologies, including HTML, JavaScript, and Flash. Glenn performed all the programming and user interface design.

Commercial Books

Glenn has written 18 commercial print books, with translations in five languages. His books have received praise from computer journalists Jim Seymour, Jerry Pournelle, and Fred Langa.

**Using Macromedia Studio MX 2004** (contributing author, with Michael Hurwicz), Sams, 2003

**Upgrading Your Home PC**, Sybex, 2001

(Polish translation, 2002)

**Look & Learn Dreamweaver 4**, Hungry Minds, 2001

**MCSE Windows XP Professional For Dummies**, IDG, 2001

**MCSE Windows 2000 Network Infrastructure For Dummies**, IDG, 2000

**MCSE Windows 2000 Professional For Dummies**, IDG, 2000

**MCSE Windows 98 For Dummies**, IDG, 1999

(Dutch translation, 2002)

**Windows 2000 Registry For Dummies**, IDG, 1999

(Chinese translation, 2001)

**Windows 98 Registry For Dummies** (with Mark Wilkins), IDG, 1998

(French translation, 2000)

**Windows 95 Registry For Dummies** (with Mark Wilkins), IDG, 1998

**Small Business Networking For Dummies**, IDG, 1998 (with Foreword by Eric Schmidt, now CEO of Google)

**Bulletproofing Windows 98** (with Gerald Routledge), McGraw-Hill, 1998

**Intranet Publishing For Dummies**, IDG, 1997

**Creating Cool PowerPoint 97 Presentations** (with Emily Weadock), IDG, 1997

(Indian English edition 1998)

(Spanish translation 1999)

**Bulletproofing Client/Server Systems** (with Richard J. Martin), McGraw-Hill, 1997

**Bulletproofing Windows 95**, McGraw-Hill, 1997

**Bulletproofing NetWare** (with Mark Wilkins), McGraw-Hill, 1996

**Bulletproof Your PC Network**, McGraw-Hill, 1995

**Exploding the Computer Myth**, John Wiley & Sons, 1995

### Electronic Books

*Mobile Computing and Windows 2000 Professional*, MightyWords, 2001

*Computer Security and Windows 2000*, MightyWords, 2001

### Microsoft Courseware

Glenn co-developed two courses in Microsoft's Official Curriculum (MOC) catalog. MOC courses are licensed by Microsoft for delivery by authorized training centers and Microsoft certified trainers around the world. The courses include a student workbook, instructor workbook, a lab handbook, and a CD-ROM containing interactive labs using the latest virtual machine technologies.

**Managing and Maintaining Windows Server 2008 Active Directory Servers**, Microsoft Official Curriculum course #6432A (co-author with Mark B. Wilkins), 2008  
**Managing and Maintaining Windows Server 2008 Network Infrastructure Servers**, Microsoft Official Curriculum course #6431A (co-author with Mark B. Wilkins), 2008

### Blog

Since 2008 Glenn has written a recurring blog on the Network World magazine website, titled "Glenn Weadock on Server 2008."

### White Papers

**Windows Search Technologies**, November 2008 (Global Knowledge)  
**Implementing Device Restrictions in Windows Vista and Windows Server 2008**, November 2008 (Global Knowledge)  
**Windows Server 2008 Hyper-V**, May 2008 (Global Knowledge)  
**Windows Server 2008 Backup and Restore**, April 2008 (Global Knowledge)  
**Windows Server 2008 "Starter" GPOs**, March 2008 (Global Knowledge)  
**Windows Server 2008 Migration Considerations**, February 2008 (Global Knowledge)  
**Longhorn and Group Policy**, December 2007 (Global Knowledge)

**Introduction to Windows Server 2008 Server Manager**, August 2007 (Global Knowledge)

**Windows Server 2008 Core Edition**, July 2007 (Global Knowledge)

**Longhorn Group Policy Architecture Changes**, April 2007 (Global Knowledge)

**Workstation Security Enhancements in Windows Vista**, January 2007 (Global Knowledge)

### Seminars

Glenn designs and presents technical seminars through ISI and through Global Knowledge ([www.globalknowledge.com](http://www.globalknowledge.com)). He has developed and led public and private (corporate) technical seminars throughout the US, Canada, England, and Southeast Asia. Glenn has conducted more than 250 intensive 2-, 3-, and 5-day public and on-site seminars since 1988.

*As author and lead instructor:*

**Migrating to Windows Vista**, 3 day course, 2006-08 (with Mark B. Wilkins) (Global Knowledge)

**Managing and Administering Windows Vista**, 5 day course, 2006-08 (with Mark B. Wilkins) (Global Knowledge)

**Deploying Group Policy for Windows 2003, 2000, and XP**, 3 day course, 2003-07 (with Mark B. Wilkins) (Global Knowledge)

**Managing and Implementing Windows 2000 Server**, 2 day course, 2002 (Ernst & Young LLP)

**Technical Writing for Computer Professionals**, 1 day course, 2000-02 (Lucent Technologies/Avaya Communications)

**Learning Dreamweaver 4**, 2 day course, 2001-02 (Lucent Technologies/Avaya Communications)

**MCSE Windows 2000 Network Infrastructure**, 2 day course, 2001-02 (Lucent Technologies/Avaya Communications)

**MCSE Windows 2000 Professional**, 2 day course, 2001-02 (Lucent Technologies/Avaya Communications)

**Troubleshooting and Supporting Windows 2000**, 2 day course, 2000-02 (Ernst & Young LLP; Lucent Technologies/Avaya Communications)

**Windows 2000 Rollout: A Technical Overview**, 2 day course, 2000-02 (Ernst & Young LLP)

**Getting Started with Windows 2000**, 1 day course, 2000-02 (Ernst & Young LLP; Lucent Technologies/Avaya Communications)

**Windows 2000 Architecture**, 2 day course, 2000-02 (Ernst & Young LLP; Lucent Technologies/Avaya Communications)

**The Help Desk Manager's Workshop**, 1999-2001 (Lucent Technologies/Avaya Communications)

**Supporting and Troubleshooting Windows 98**, 2 day course, 1998-2001 (Lucent Technologies/Avaya Communications)

**Windows 95/98 Architecture**, 2 day course, 1998-2001 (Lucent Technologies/Avaya Communications)

**The Help Desk Analyst's Workshop**, 1998-2001 (Ernst & Young LLP; Lucent Technologies/Avaya Communications)

**Windows 95 on NetWare: Integrating Windows 95 into Existing Novell Networks**, 2 day course, 1995-97 (Data-Tech Institute)

**Supporting and Troubleshooting Windows 95**, 2 day course, 1995-98 (Data-Tech Institute)

**The Help Desk Analyst's Workshop**, 1995 (Data-Tech Institute)

**Networking Windows: Building, Supporting, and Troubleshooting**

**Windows 3.X/95 Networks**, 1995 (Data-Tech Institute)

**Re-Engineering the Computer Help Desk**, 1993-97, 2 day course (Data-Tech Institute)

**Windows for Workgroups: Guidelines for Installing, Using and Managing Microsoft's New Peer-to-Peer LAN Software**, 1993 (Data-Tech Institute)

**Troubleshooting and Fine-Tuning the Networked PC**, 2 day course, 1992-97 (Data-Tech Institute)

**Customer Service Excellence for the Help Desk Professional**, 2 day course, 1990-97 (Data-Tech Institute)

**Setting Up and Managing a Computer Help Desk**, 2 day course, 1989-93 (Data-Tech Institute)

**The IBM PC Survival Guide: Tips and Techniques for IBM XT, AT, and PS/2 End Users**, 2 day course, 1988-91 (Data-Tech Institute)

*As instructor only:*

**Installing and Configuring Windows Server 2012**, Microsoft Official Course (2013)

**Configuring Windows 8**, Microsoft Official Course (2012+)

**Planning and Managing Windows 7 Desktop Deployments and Environments** (2010+)

**MCITP Enterprise Support Technician Bootcamp** (2010+)

**Installing and Configuring the Windows 7 Client** (2010+)

**Administering and Maintaining Windows 7** (2009+)

**Configuring, Managing, and Maintaining Windows Server 2008 R2** (2009+)

**Managing Windows Environments with Group Policy** (2009+)

**Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure**, Microsoft Official Course (2008+)

**Migrating to Server 2008** (2008+)

**Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services** (2008+)

**Managing and Maintaining Windows 2008 Server** (2008-2009)

**Deploying Windows Vista Business Desktops**, Microsoft Official Course 5105, 3 day course, 2007-present

**Installing and Configuring the Windows Vista Operating System**, Microsoft Official Course 5115, 3 day course, 2007-present

**Configuring Windows Vista Mobile Computing and Applications**, Microsoft Official Course 5116, 2 day course, 2007-present

**Installing, Configuring, Troubleshooting, and Maintaining Windows Vista**, Microsoft Official Course 5117, 3 day course, 2007-present

**Maintaining and Troubleshooting Windows Vista Computers**, Microsoft Official Course 5118, 3 day course, 2007-present

**Implementing, Configuring, and Troubleshooting Windows Vista** (2006-present)

**Systems Management Server 2003**, 5 day course, 2005-06 (Global Knowledge)

**Managing and Maintaining Windows 2003 Server**, 5 day course, 2004-09 (Global Knowledge)

**Managing and Maintaining a Windows 2003 Server Environment** (2003+)

**Microsoft Windows 2003 Configuring Active Directory Services** (2003+)

**Microsoft Windows Server 2003** (2003+)

**Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure** (2003+)

**Configuring Active Directory Services**, 5 day course, 2003-08 (Global Knowledge)

**Hands-On Windows XP Professional**, 5 day course, 2003-07 (Global Knowledge)

**Supporting and Troubleshooting the Windows Registry**, 2 day course (Data-Tech Institute)

**Supporting and Troubleshooting Windows 3.1**, 2 day course (Data-Tech Institute)

**Supporting and Troubleshooting Windows 3.0**, 2 day course (Data-Tech Institute)

**Understanding LANs**, 2 day course (Data-Tech Institute)

#### Instructional Videotapes

Glenn worked as scriptwriter, author, on-camera presenter, and consultant for several technical videos marketed by Technology Interchange Group in the 1990's.

*As presenter and consultant:*

**Understanding, Configuring, and Optimizing TCP/IP**, Dr. Sidnie Feit, 1996 (Technology Interchange Group)

**Internet Security Solutions**, H. Morrow Long and Dr. Sidnie Feit, 1996 (Technology Interchange Group)

**Enabling Networks for Internet Access**, H. Morrow Long and Dr. Sidnie Feit, 1995 (Technology Interchange Group)



**Finding It on the Internet**, Dr. Sidnie Feit, 1995 (Technology Interchange Group)  
**Accessing the Internet**, Dr. Sidnie Feit, 1994 (Technology Interchange Group)

*As author, scriptwriter, and presenter:*

**Troubleshooting and Fine-Tuning the Networked PC**, Glenn Weadock, 1995  
(Technology Interchange Group)

**Windows 95 Advanced**, Glenn Weadock, 1995 (Technology Interchange Group)

**Windows on NetWare**, Glenn Weadock, 1994 (Technology Interchange Group)

**The Help Desk Analyst's Workshop**, Glenn Weadock, 1994 (Technology  
Interchange Group)

#### Legal Consulting and Expert Witness Appearances

In January 1998, Glenn consulted with the Department of Justice and eventually testified as the DOJ's sole technical expert in a million-dollar-a-day contempt hearing regarding Windows 95 and Internet Explorer. Microsoft settled that case shortly thereafter. In November 1998, Glenn testified as an expert witness, along with computer science professors from Princeton and MIT, in the *United States v. Microsoft* antitrust trial, on issues of corporate computing practices and Web browser integration. In both proceedings, Glenn wrote his direct testimony, gave depositions, was cross-examined in federal court, and helped prepare various exhibits, including videotape demonstrations. Glenn also presented informational briefings for Joel Klein (US assistant attorney general) and David Boies (lead prosecutor).

Glenn has also worked as a consulting expert in connection with various patent lawsuits, such as *Girafa v. Alexa Internet*, *IBM v. Amazon* and *Charles E. Hill v. Amazon.com et al.*

**Symantec Corporation v. Acronis Inc., Acronis International GMBH, and  
OOO Acronis**, Case No. 3:11-cv-05310 EMC, expert witness and consultant for  
counterclaimants, hired by Fish & Richardson

**LendingTree, LLC v. Zillow, Inc. et al.**, expert witness and consultant for  
defendants Zillow and Adchemy, hired by Fenwick & West

**Disney Enterprises, Inc. v. David Kappos, Honorable Under Secretary of Commerce for Intellectual Property and Director of the U.S. Patent and Trademark Office** (2012-2013), expert witness and consultant for defendant, hired by USPTO

**Augme Technologies, Inc. v. Yahoo! Inc.** (2012), expert witness and consultant for defendant, hired by Morrison & Foerster

**Certain Printing and Imaging Devices and Components Thereof (2010-2011)**, expert witness and consultant for plaintiff, hired by DLA Piper LLP

**Girafa v. Alexa Internet** (2009), expert witness and consultant for defendant, hired by DLA Piper LLP (US)

**IBM v. Amazon** (2007), expert witness and consultant for defendant, hired by Fish & Richardson

**Charles E. Hill & Associates v. Amazon.Com Inc., America Online Inc., Barnesandnoble.com Inc., Buy.com Inc., Ebay Inc., Eddie Bauer Inc., The Gap Inc., International Business Machine Corporation, Intimates Brands, Inc., J Crew Group, L L Bean Inc., Lands' End Inc., Limited Brands Inc., Quixtar Inc., Recreation Equipment Inc., Sears Roebuck and Co., Spiegel Inc., and Williams-Sonoma Inc.** (2004-2006), expert witness and consultant for defendants, hired by Gray, Cary, Ware, & Freidenrich

**Comes v. Microsoft** (2005), consultant for plaintiff, hired by Zelle, Hofmann, Voelbel, Mason & Gette

**United States v. Microsoft** (5/1998), expert witness and consultant for plaintiff, hired by US Department of Justice

**United States v. Microsoft** (1/1998), contempt hearing, expert witness and consultant for plaintiff, hired by US Department of Justice

### Certifications

CompTIA A+

Microsoft Certified Trainer (MCT)

Microsoft Certified Information Technology Specialist (MCITP): Enterprise Desktop Administrator on Windows 7

MCITP: Enterprise Desktop Support Technician on Windows 7  
MCITP: Enterprise Support Technician on Windows Vista  
Microsoft Certified System Engineer (MCSE), Windows 2003, Windows 2000  
Microsoft Certified System Administrator (MCSA), Windows 2003, Windows 2000  
Product Specialist (MCP or MCTS): Windows 7 Configuration, Windows Vista  
Configuration, NT Server 4.0, Windows XP Pro, Windows 2000 Server, Windows 2000  
Professional, Windows 98, Windows 95, Windows 3.1

#### US Patents

4,512,157, **Solar Powered Fluid Heating System**; April 23, 1985; inventor Glenn E. Weadock; assignee Wetzel Enterprises Inc.  
4,483,320, **Solar Powered Fluid Heating System**; November 20, 1984; inventors Otto K. Wetzel, Glenn E. Weadock; assignee Wetzel Enterprises Inc.

#### Advisory Positions

Glenn served as a technology mentor for *Inc.* magazine's small business website from 1999 to 2000.

#### Professional Associations

Association for Computing Machinery (ACM)

#### Past Employment

1981-1985, Associate, **Wetzel Enterprises**, Dallas, Texas. Worked as research engineer and helped invent, test, and develop freon-based solar heating system. Designed and built automated test facility and programmed data acquisition and analysis computers. Built and maintained office computer network. Wrote consumer-oriented computer program to analyze energy bills.

1980-81, Product Manager, **Northrup Company** (subsidiary of ARCO), Hutchins, Texas. Helped design, develop, manufacture and market heat exchangers for solar domestic hot water and heat pump applications.

### Education

B.S. in General Engineering, Stanford University, with distinction, 1980

Phi Beta Kappa (Stanford University, 1980)

Tau Beta Pi, engineering honor society (Stanford University, 1980)