

Advanced Business Fulfillment (ABF) Launches Healthpayers USA

New System Saves Clients Significant Money by Reducing Postage and Eliminating Envelope Charges

ST. LOUIS, Mo., Feb. 3 /PRNewswire/ -- Advanced Business Fulfillment (ABF), the largest and fastest growing outsourcer for healthcare-specific document processing and claims communication in the US, launched a new system today called Healthpayers USA. The system, powered by ABF technology, is a healthcare postage CO-OP that consolidates mail going to healthcare providers from several different ABF clients into one envelope. This saves ABF clients substantial amounts of postage and material costs.

Other beneficial aspects of Healthpayers USA include: centralized communications to providers, free marketing to **enroll in the provider**, **electronic claims payment distribution (e-mail, 835, e-fax, Web look-up, ACH)**, management and re-processing of provider returned mail, and the system becomes the central point for an updated provider address file. Providers also benefit by having to open significantly fewer envelopes.

Over 98 percent of ABF clients have already signed on to use the new Healthpayers USA program. "We have come to expect this kind of innovation from ABF and it further solidifies their position as the leading outsourcer for healthcare document processing and claims communication. We were eager to join this money-saving program," said Hank Miltenberger, President of Gilsbar, Inc. in Covington, LA.

"Our company projects that we will reduce our mailing costs by 17 percent; that's a tremendous savings when you mail as many payment envelopes as we do to providers. We sincerely appreciate ABF's continued efforts to save us money on our document processing," said Dan Montgomery, Vice President of Policy Claims at American Republic Insurance Company located in Des Moines, IA.

Here's an example of how Healthpayers USA works. Five separate ABF clients have payments and remittances to be delivered to the same provider on the same day. The system prints all documents in fully sequenced address order. Accompanying the claims documents is a Healthpayer USA cover sheet summarizing the contents of the envelope. ABF inserts the five individual claim documents, plus the Healthpayer USA cover sheet, into one envelope and delivers it to the post office. The result of this small example is the elimination of the cost of four envelopes and their corresponding postage delivery charges. The clients' cost for mailing will be reduced by up to 50 percent. When you multiply this example by the 350 million claims documents that ABF processes annually, the clients' savings are very substantial.

About Advanced Business Fulfillment

Based in St. Louis, Missouri, Advanced Business Fulfillment (ABF) is the largest and fastest growing outsourcer for healthcare-specific document processing and claims communications. ABF services over 350 healthcare insurance companies, third party administrators (TPAs), managed care organizations of all sizes, including HMOs, as well as Fortune 500 self-insured companies with covered lives ranging from 10,000 to 3 million. For more information contact 800-804-7430 or visit on the Web at www.abfhealth.com.

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Comment [TNT1]: It states that the Press release has a "Copyright 2003" Since it still is ABF and not WebMD it has to be February 3, 2003.

Comment [TNT2]: Even lists the many modalities of communication it already offers back in 2003.