ARRIS Corporate Terms and Conditions of Sale (FRM0122_Issue19)

All Customer Purchase Orders are subject to these terms and conditions and all additional terms and conditions presented on or accompanying an ARRIS Outdation or ARRIS Order Acknowledgment. ARRIS specifically rejects and Customer disclaims all printed provisions in Customer's printed Purchase Orders including associated forms and/or documents. These terms and conditions, together with the ARRIS Order Acknowledgment shall constitute the entire agreement between ARRIS and Customer with respect to any Customer Purchase Order and the Products and/or Services provided hereunder ("Agreement). This Agreement supersedes any prior or contemporaneous agreements or representations written or oral. This Agreement may be modified only in writing signed by both parties.

1. CUSTOMER REPRESENTATIONS. Customer represents and warrants that (i) the Products and/or Services provided hereunder will not be used, directly or indirectly, to further the illegal theft of services or any other unauthorized receipt, interception, publication, distribution of, or interference with

- any privately owned transmission of information and (ii) except as otherwise agreed to by the parties under a separate written agreement, Customer will not act as a reseller of any Products and/or Services provided hereunder.

 2. DEFINITIONS. "ARRIS" means ARRIS Solutions, Inc., a wholly owned subsidiary of ARRIS Group, Inc. and/or its designated affiliates (including, without limitation, ARRIS Global Services, Inc. ("AGSI)"). Professional Services (as defined herein) may be performed by AGSI employees and contractors;
- 2. **DEFINITIONS. "ARRIS"** means ARRIS Solutions, Inc., a wholly owned subsidiary of ARRIS Group, Inc. and/or its designated affiliates (including, without limitation, ARRIS Global Services, (nc. (*AGSI)*). Professional Services (as defined herein) may be performed by AGSI employees and contractors; however, another ARRIS affiliate may invoice and accept purchase orders on behalf of AGSI in order to assist and facilitate the Customer's interaction with ARRIS). "Customer" means the person or entity however constituted to whom the Products or Services are provided directly by ARRIS; "Defivery" means the date of Customer's receipt of Products or completion of Services are customer's designated location;" GPL" means the General Public License relating to software modification; "Hardware" means equipment designed and manufactured by ARRIS acknowledging the receipt of Customer's Purchase Order and ARRIS agreement to supply the Products and/or Services stated therein under the terms and conditions stated herein; Open Source Software in the control of the Control or rootes to customer. **Solimate** in mains PARIS-inclusive Soliman, and upon the product of the
- Acceptance of Customer's Purchase Order

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Customer agrees that the fees and finefline provided in an SOW may be subject to change if Customer's responsibilities and assumptions as set forth in an SOW are not fulfilled. A valid modification to a Purchase Order requires ARRIS' prior written consent. A requested modification in drawings, designs, specifications, shipment completion dates or Purchase Order termination requested by Customer may result in additional cost to Customer. Any additional cost to Customer will be at ARRIS' standard rates in effect at the time of Customer's request. ARRIS' performance of Customer's request shall commence only upon the issuance of a new Purchase Order or written amendment to an existing Purchase Order authorizing the applicable change. Customer's request for Services shall be binding on Customer and deemed by ARRIS' as a valid to any and all changes associated with such Service requested changes in performance of Services shall be reviewed upon ARRIS' receipt of Customer's request to determine if additional charges are applicable.

4. PRICE OF PRODUCTS AND/OR SERVICES. The price for Products and Services are based on ARRIS' published list prices in effect at time of ARRIS' receipt of Customer's Purchase Order unless otherwise set forth in the Order Acknowledgment, or a valid issued Quotation, Statement of Work or

4. PRIČE OF PRODUCTS AMDIÓR SERVICES. The price for Products and Services are based on ARRIS' published list prices in effect at time of 'ARRIS' receipt of Customer's Purchase Order unless otherwise set forth in the Order Acknowledgment, or a valid issued Outstain, Statement of Work or proposal is valid for a period of sixty (60) days from date of issue unless a shorter period is stated. Errors or omissions in price are subject to correction by ARRIS.

All published list prices (in US dollars) are subject to change by ARRIS without notice. ARRIS relating all rights to change the Products and/or Services at ARRIS' sole discretion.

5. PRICES, ADJUSTIMENTS. The price of Products and Services may subsequently be adjusted to reasonably reflect the adverse cost impact to ARRIS of: (i) Customer changes or delays which are cutside of the scope of Services; (ii) legal/regulatory changes which occur after the issuance of the Cuctation and/or Statement of Work for the particular Services in question; or (iii) the failure of Customer to perform its obligations under Sections 6, 7, and 8.

ARRIS will provide a written notice and reason for an adjustment to the price within a reasonable period of time after ARRIS becomes aware of an event under which ARRIS intends to request an adjustment. The parties will then determine, in a commercially reasonable manner, the price adjustment that is appropriate. Perioding such agreement, ARRIS will continue to perform the Services specified in the Purchase Order for (10) business days or such other greater time that may be agreed to in writing by ARRIS, unless Customer falls to pay amounts due to ARRIS when due, an event specifically identified in the Quotation and/or Statement of Work permitting suspension or termination of the Services, increased.

6. SOREDULE FOR PERFORMANCE OF SERVICES. ARRIS will perform the Services are conducted within the adverse and in a coordinary the schedule, however, each party will give due consideration to any reasonable proposal by the other party regard

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to be present at a site, ARRIS will have no further obligations under any Quotation and/or Salatement of Work (other than with respect to any software licenses or confidentiality obligations), until such contamination is removed.

9. PACKAGING, SHIPMENT, AND SERVICE DATES. All Products shall be suitably packed for shipment. ARRIS may charge for packing and/or packaging including special documentation to comply with Customer requirements.

Shipment terms are EXWORKS, designated location determined by ARRIS (Incoterms 2010), unless restated otherwise by an ARRIS out lots or dealer or products or date for performance of Services is estimated by ARRIS but is not guaranteed by ARRIS. Catalog items normally in stock are sold subject to prior sale, and ARRIS reserves the right to establish shipping schedules in accordance with current stock levels. ARRIS will adhere as closely as possible to the Customer's requested shipping schedule and will exercise diligence in meeting dates. HOWEVER, ARRIS WIII, NOT BE RESPONSIBLE FOR DELLAYS IN SHIPMENHENT OR PERFORMANCE OF ANY SERVICE. Customer, regardless of the circumstances, will not hold ARRIS liable for any liabilities, penalties, or charges of any nature due to the late performance of any Service date. ARRIS salmallments shall be separately invoiced and paid as billide without regard to subsequent deliveries. Failure to pay for any installment when due shall excuse ARRIS from making further deliveries. Delay in delivery of any installment shall not relieve Customer of its obligation to accept remaining installments. ARRIS shall have the right to ship any material and data to Customer in advance of the shipping date agreed upon by the parties, and Customer agrees to accept without recourse any such shipment shall provide the agreed upon shipping date.

In the event of shipment delay requested by Customer or a delay caused by lack of shipping instructions, ARRIS will store all Products covered thereby at ARRIS will invoice the Customer at the full price for the Products incl

- 10. ITILE, NISK OF LUSS, ARM INSURANCE. THE, ITSK OF LOSS, Gamage, and insurance responsibilities shall pass to Customer at ARRIS' shipping location.

 To secure full and prompt payment hereunder, Customer hereby grants to ARRIS the right to a security interest in the Products acquired by Customer. To secure full and prompt payment hereunder, Customer hereby grants to ARRIS the right to a security interest in the Products acquired by Customer shall have five (5) business days in which to inspect the Products and/or Services for conformity to the Purchase Order, statement of work or ARRIS quotation (as applicable) ("Acceptance Period"). Acceptance of Products and Services by Customer shall be deemed to have occurred at the expiration of the Acceptance Period (unless ARRIS is advised otherwise in writing within the Acceptance Period) or upon Customer's commercial use of the Products and/or Services. Annual Technical Support contracts are expressly evoluted from this section.

 IF ANY PRODUCT OR SERVICE DOES NOT SUBSTANTIALLY CONFORM TO THE APPLICABLE PURCHASE ORDER, STATEMENT OF WORK OR QUIDTATION (AS APPLICABLE) CUSTOMER SHALL NOTIFY ARRIS IN WRITING OF THE NONCONFORMANCE, AND FOR PRODUCTS, OBTIONAL AND EXPLICABLE PURCHASE OF ADDITIONAL CHARGE of the DESTINATION OF THE NONCONFORMANCE.
- AN AUTHORIZATION FOR RETURN, AND RETURN SUCH PRODUCTS TO ARRIS FOR CORRECTION OR COMPLETION AS REQUIRED. WITH RESPECT TO SERVICES, ARRIS SHALL, AT NO ADDITIONAL CHARGE (IF DETERMINED BY ARRIS TO BE ARRIS' FAULT), TAKE PROMPT ACTION TO CORRECT SUCH UNSATISFACTORY SERVICES.
- 12. PAYMENT TERMS. All amounts due shall be payable in United States dollars unless otherwise specifically agreed upon in ARRIS' Order Acknowledgement. Customer's payment obligations, as stated on ARRIS' invoices, are thirty (30) days, unless otherwise agreed in writing by both parties. Invoices for Services will be rendered in accordance with an established milestone schedule or upon completion of any Services. Late charges of one and one-half percent (1 1/2%) per month on outstanding balances, or the maximum permitted by law, whichever is less, may be charged. Customer shall also be responsible to reimburse ARRIS for all costs associated with ARRIS' attempt to collect amounts due from Customer, including reasonable attorney's fees and collection agency fees. If Customer fails to pay such sums as are due to ARRIS, in addition to any other remedies that ARRIS may have hereunder, ARRIS shall have the right to pursue any and all remedies available to it at law or in equity.

ARRIS shall have the right to pursue any and all remedies available to it at law or in equity.

If, in ARRIS judgment, Customer's financial condition or payment history does not justify continuation of the existing payment terms, ARRIS may, (i) require full or partial payment of Customer's account; (iii) require payment in advance of Products shipment; (iii) require payment in advance of Products shipment; (iii) require payment in advance of products shipment; (iii) require payment in advance of Products and some of any Services, except taxes, or ormeasured by ARRIS the amount of all taxes, excises, or other governmental charges that ARRIS may be required to pay with respect to the production, sale, license, or transportation of any Products delivered hereunder, including the performance of any Services, except taxes on or measured by ARRIS the amount of all taxes, excises, or other governmental charges that ARRIS may be required to pay with respect to the production, sale, license, or transportation of any Products and Services here of the control of any Products and Services exclude all levies (including, but not limited to copyright levies) and duties relating to the Products and/or Services, all of which are the Customer's responsibility.

14. PRODUCT AND SERVICES WARRANTY. ARRIS warrants from the date of shipment to Customer that Products, which ARRIS manufactures and supplies, will substantially conform to ARRIS specifications in effect as of the date of shipment and will be free from substantial defects in material and workmanship under normal use (within published specifications), given proper installation and maintenance, for the specified warranty prompty notify ARRIS of any claimed defect in the Product and/or Services. ARRIS manufactures and supplies, will use the product and/or Services and brokerage fees, if applicable), insk of loss and all other charges associated with the return of such Products being the product of the product and/or Services. ARRIS or use and brokerage fees, if applicable), i

DIRECTLY TO CUSTOMER THE RESPECTIVE WARRANTIES, SOFTWARE LICENSE AND INDEMNIFICATION.

ARRIS EXPRESSLY DISCLAIMS ALL WARRANTIES FOR ANY SOFTWARE ANDOR COMPONENTS OF THE SOFTWARE CREATED OR OWNED BY ANY THIRD PARTY INCLUDING WITHOUT LIMITATION ERICSSON SOFTWARE, AND ANY THIRD PARTY EQUIPMENT AND SOFTWARE PURCHASED AND LICENSED BY QUISTOMER DIRECTLY FROM ANY THIRD PARTY VENDOR, EVEN IF RECOMMENDED FOR USE BY ARRIS WITH THE PRODUCTS. ANY AND ALL WARRANTIES FOR SUCH THIRD PARTY EQUIPMENT AND SOFTWARE SHALL BE PROVIDED UNDER THE TERMS AND CONDITIONS OF THE AGREEMENT(S) BETWEEN CUSTOMER DATE OF THE AGREEMENT SOFTWARE AND THE THIRD PARTY VENDOR, EVEN IF RECOMMENDED FOR SUCH THIRD PARTY EQUIPMENT AND SOFTWARE.

Unless otherwise specified in ARRIS Standard Product Warranty Schedule (available at http://www.arris.com/globalassets/resources/company-overview/standard-t-scs-warranty-table.pdf, the warranty period for ARRIS hardware products is one (1) year from the date of shipment, and ninety (90) days for Software. The warranty period for Services is 30 days from the date the performance of such Services has been rendered. Other than as expressly stated, the ARRIS warranty shall not cover components subject to normal wear and tear, such as fuses, batteries except as otherwise provided herein, and large.

Is. WARRANTY LIMITATIONS. ARRIS does not warrant (i) that the operation of the Product will be uninterrupted or error-free; (ii) that the functions of the Product will meet Customer's requirements; or (iii) that the Product will operate in combination with non-ARRIS products selected by Customer for its use. In addition, ARRIS does not warrant physical damage to the surface of the Products, including cracks or scratches on the casing or damage caused by unauthorized attempts to open, repair or modify the Products, or any other cause beyond the range of the intended use.

ARRIS shall be relieved of all obligations and liability under the warranty provisions set forth herein, if. (i) The Hardware or Software is operated with, or the error or defect is due to, any accessory, equipment, software approved or part approved by ARRIS; or (iii) The Hardware or Software is operated with, or the error or Software has been repaired, altered or modified by someone other than ARRIS or aprived by ARRIS; or (iv) Customer does not purchased from ArkHS or its authorized resellen(s) or installed, operated and maintained in accordance with ArkHS or (iii) fustomer does not notify ARRIS in writing of the error or defect within the applicable warranty period with sufficient information for ARRIS to indentify and reproduce such error or defect, or fail to return the defective hardware or Software according to the terms of this Agreement, or (iv) the Products have had their serial numbers or other identifying marks removed, obiterated or altered; or (iv) ARRIS demonstrates that the alleged error or defect in the Software or Hardware does not exist or was caused by Customer or any third party's misuse, neglect, improper installation or testing, or any other cause beyond the range of the intended use, or by accident, fire, lightening, terrorism or other hazard or act of God.

ARRIS' entire liability and Customer's exclusive remedy whether in contract, tor or ontherwise, for any claim related to or arising out of breach of the warranty covering Product may be used to repair or replace the Product. Customer shall have no claim to Product which was replaced or the components therein which were replaced. ARRIS has no liability with respect to claims relating to or arising from the use of equipment not bearing the ARRIS or C-COR

- No agent, distributor, or representative is authorized to make any warranties on behalf of ARRIS or to assume for ARRIS any other liability in connection with any Product or Services.

 16. PRODUCT SUPPORT AND DISCONTINUED PRODUCTS. ARRIS, in its sole discretion, shall have the right to modify or discontinue ARRIS Products at any time during the term of this Agreement, including any revised or additional specifications. For discontinued product, ARRIS will give ninety (90) days prior written notice to Customer of such discontinuance. Except for Orders accepted by ARRIS prior to the date of such notice, ARRIS shall be under no obligation to continue the production of any ARRIS Product. Provided, however, ARRIS shall use reasonable commercial efforts to continue to make available for Customer to purchase spare parts and support services for any discontinued ARRIS Product, Popular and S Products) for a period of five (5) years from the date on which such Products discontinued. For Category I, P. Q., R and S Products, ARRIS shall use
- reasonable commercial efforts to continue to make available spare parts and support services to Customer for a period of three (3) years from the date on which such Products discontinued

 17. RETURNS. Products may not be returned to ARRIS without prior authorization. Customer must contact ARRIS to obtain an authorization number and return the Products to the location designated by ARRIS with all transportation charges paid by Customer. ARRIS may charge Customer certain fees for Products returned to ARRIS must be returned to ARRIS must delivery of the Products to the Product shall not pass from Customer to ARRIS until delivery of the Products to ARRIS must be returned to Customer and Customer exponsibilities for the Products shall not pass from Customer to ARRIS until delivery of the Products to the Description of the Product of the Product
- designated location.

 18. DISCLAIMER OF LIABILITY. ARRIS WILL NOT BE LIABLE FOR INJURIES OR DAMAGES TO PERSONS OR PROPERTY RESULTING FROM ANY CAUSE WHATSOEVER. THIS LIMITATION APPLIES TO ALL PRODUCTS AND SERVICES PERFORMED DURING AND AFTER THE

WARRANTY PERIOD.
IN NO EVENT SHALL ARRIS BE LIABLE FOR ANY DAMAGES RESULTING FROM LOSS OF DATA, LOSS OF USE OR LOSS OF REVENUE OR PROFIT AND ARRIS FURTHER DISCLAIMS ANY AND ALL LIABILITY FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR IN NO EVENT SHALL ARRIS BE LIABLE FOR ANT VANIANCES RESULT INFO FROM US OF DATA, LOSS OF DESCRIPTION, POINTIES, UNITED STANDARD ARRIS FOR INFO FROM ARRIS FOR INFO FRO

other offices which may be required under law in order to properly conduct commercial business.

The for to the date specified in the Quotation and/or Statement of Work for the performance of Service, Customer will (i) obtain and pay for all governmental or third party consents, permits, approvals, licenses and public and private easements necessary for ARRIS' unrestricted access to any site or location needed for performance of the Services and delivery of the Products; and (ii) will notify ARRIS' unrestricted access to any site or location needed for performance of the Services and delivery of the Products; and (ii) will notify ARRIS' unrestricted access to any site or location needed for performance of the Services and delivery of the Products; and (ii) will notify ARRIS' unrestricted access to any site or location needed for performance of the Services and delivery of the Products; and (ii) will not formal products furnished may be subject to export corror laws or regulations, ordinances and the like to which ARRIS' is or will be required to comply in the reference of the services and the like to which ARRIS' is or will be required to comply in the reference of the services and the ser but not limited to the Foreign Corrupt Practices Act and the Export Administration Act, and agrees that, without obtaining the necessary license or approval from the United States government, Customer will not knowingly (i) export, directly or indirectly, any United States origin technical data to resoftware acquired from ARRIS (including without limitation the Software), or any direct product of that technical data, to any country for which the United States government or any agency thereof at the time of export requires an export license or other governmental approval, or (ii) disclose any United States origin technical data or software acquired from ARRIS (including without limitation the Software) to any national of any country for which the United States government or any agency thereof requires an export license or other governmental approval. Customer indemnifies and holds ARRIS harmless from and against any and all loss, damage or liability whatsoever arising out of Customer's failure to comply with the provisions of this section.

- 20. CONFIDENTIAL INFORMATION. Neither party will disclose to any third party or entity any information or data fixed in a tangible medium and marked as the confidential or proprietary information (hereinafter referred to as "Confidential Information") of the other party, or if provided orally, confirmed in writing to be confidential or proprietary within twenty (20) calendar days after its disclosure.

 Notwithstanding the provisions herein, if Customer receives Confidential Information it shall treat such Confidential Information as confidential, prohibit recopying and use such Confidential Information only in connection with fulfilling its obligations under Customer's Purchase Order, including Product and
- Services pricing, programs, methods of processing, program design and structure, and the interaction and unique programs in effect from time to time, a copy of which will be provided to Customer upon request. Customer will return all Confidential Information to ARRIS upon completion of such obligations for its use, or upon the request of ARRIS. Lustomer will return all Confidential Information to ARRIS upon completion of such obligations for its use, or upon the request of ARRIS. Lustomer will return all Confidential Information to ARRIS upon completion would cause irreparable injury to the other party for which will be provided to Customer that the unauthorized use or disclosured the Confidential Information would cause irreparable injury to the other party for which it would have no adequate remedy at law, and that any actual or contemplated breach of this section will entitle the other party for which it would have no adequate remedy at law, and that any actual or contemplated breach of this section will entitle the other party for which it would have no adequate remedy at law, and that any actual or contemplated breach of this section will entitle the other party for which will be provided to the party for which will be pr
- Customer's Purchase Order.

 1. INTELLECTUAL PROPERTY RIGHTS. All drawings, data, designs, tooling, equipment, procedures, engineering changes, inventions, trade secrets, copyrights, mask works, source code, object code, patents, patent applications, know-how, computer and/or Software and all parts thereof, trademarks.

21. INTELLECTUAL PROPERTY RIGHTS. All drawings, data, designs, tooling, equipment, procedures, engineering changes, inventions, trade secrets, copyrights, mask works, source code, object code, patents, patent applications, know-how, computer and/or Software and all parts thereof, trademarks and all other information, including Product documentation, technical or otherwise which was developed, made or supplied by or for ARRIS in the products or the performance of any Service sold, rendered or licensed hereunder ("ARRIS IPR") will be and remain the sole property of ARRIS (or its licensors, if any). Customer argrees not to modify or reverse engineer any ARRIS [PRC Products purchased hereunder.]

22. INDEMNIFICATION. ARRIS will indemnify, defend and hold Customer and its respective officers, directors, agents, subsidiaries, affiliates, subcontractors, assignees and employees (collectively "Customer Indemnified Parties") harmless against damages and to the extent applicable any reasonable court costs and expenses (including reasonable attorney fees), excluding consequential and exemplary damages, finally awarded against Customer (collectively, "Damages") and will, at ARRIS's expense, defend any third party for conceeding ("Claims") brought against Customer incorporations. In one vent shall ARRIS be liable to Customer or any third party for any; (i) Intringement and sole control of the defense and all nepotiations for its settlement or compromise. In one vent shall ARRIS be liable to Customer or any third party for any; (i) Intringement all repotations for its settlement or compromise. In one vent shall ARRIS be liable to Customer or any third party for any; (i) Intringement all repotations for its settlement or compromise. In one vent shall all ARRIS be liable to Customer or any third party for any; (i) Intringement all products or devices not furnished or approved by ARRIS; (c) addition to or modification of the Products which are not authorized by ARRIS; (of use of a version of a Software or a Product other than t distributors of equipment, software or middleware

distributors of equipment, software or middleware.

In on event shall ARIS be labeled be Customer or any third party and Customer shall indemnify ARRIS and ARRIS' respective officers, directors, agents, subsidiaries, affiliates, subcontractors, assignees and employees (collectively "ARRIS Indemnified Parties") against any losses, damages, liabilities, expenses, costs (including court costs and attorney's fees), claims, suits, demands, actions, causes of actions, proceedings, judgments, assessments, deficiencies and charges caused by, relating to or arising from (i) it's intentional misconduct, (ii) the programming services of feered by Customer or Customer's programmers which are authorized for using or which use the Products and/or Software, including any assertion that any such programming services of vivolve tortious conduct or the infiningement of any third-party rights; (ii) any disputes between Customer and any of its program distributors or other distributors or diffiliates, and (iv) any disputes or claims involving the subscriber for the programming services of Customer, including, but not limited to, a subscriber altering or modifying programming content to other devices which may be located within or outside subscriber's premises. This paragraph of Section 22 shall survive termination or expirations of Customer Purchase Order.

In the event of an infringement allegation for which ARRIS is obligated to indemnify Customer, ARRIS may at its discretion satisfy its indemnification obligation by doing one of the following: (i) obtain a license that allows Customer to continue to use the accused Product, (ii) replace or modify the accused

In the event of an infringement allegation for which ARRIS is obligated to indemnify Customer, ARRIS may at its iderentification obligation by doing one of the following: (i) obtain a license that allows Customer to continue to use the accused Product, (ii) replace or modify the accused Product at its depreciated value between the ARRIS specification, os as to be non-infringing, or (ii) if (i) and (ii) are not commercially reasonable, repurchase ARRIS product provided by ARRIS precification, os as to be non-infringing, or (iii) if (i) and (ii) are not commercially reasonable, repurchase ARRIS product provided by ARRIS hereunder, whether direct or contributory, and is in lieu of all warranties, express, implied or statutory, including without limitation, the warranty against infringement specified in the Uniform Commercial Code.

23. PUBLICITY. Except for Customer's internal use of ARRIS' trademarks, Customer will not use any ARRIS trademark or trade name for any other purpose whatsoever without the express written consent of ARRIS.

24. SOFTWARE LICENSE. Unless specified in a separately peopleted agreement or if a third party license is provided that the Customer has not negotiated a separate specific agreement or been granted a third-party license with the Software, then ARRIS grants to Customer a limited, repair the variety of the provided that the Customer is provided to the provided that the Customer is provided to the provided that the Customer is provided to the provided that the Customer is provided that the Customer is provided to the internal business operation of variety in the customer is provided to the internal business operation of variety in the customer is provided to the internal business operation of variety is agents, contractor's outsourcers, customer's and supplier's use of the application package and their co future functionality or features, except as mutually agreed upon in writing by the parties.

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Customer shall not modify, create derivative works, reverse engineer, decomplei, disassemble or in any manner attempt to derive the source code from the Software (including but not limited to review of data structures or similar materials produced by Software), in whole or in part, except and only to the extent that such activity is expressly permitted by applicable law. Customer is entitled to make a single copy of the Software solely for backup or archival purposes and all title, trademark, copyright, restricted rights or any other proprietary notices shall be reproduced in such copy. Unless otherwise agreed to in writing. Qustomer shall not otherwise use, copy, modify, lend, share, lease, rent, assign, sub-ficeness, provide service because it is not in the straining free Software or any copies thereof, in whole or in part, or make the Software available in any manner to any third party for use in the third party's business operations (unless such access is expressly provided in this Agreement). The publication or disclosure of any results of benchmark tests un on the Software is prohibited. Customer shall not remove, obscure or alter any markings or notice of copyright, particularly that the secret, tradesexert, tra

and/or distributed with such software be (a) disclosed or distributed in source code form; (b) licensed for the purpose of making derivative works; or (c) redistributable at no charge. Loadable Kernel Modules are subject to the GPL, as derivatives of the Linux Kernel, and are considered licensed under an

LEMBEDGE LIVERS THE SOFTWARE SHALL BE LIVERS TO SHAVER ("Embedded Third-party Software). The licensors of such Embedded Third-party Software shall be third party beneficiaries entitled to enforce all rights and obtain all benefits which relate to such licensors under this Agreement. The licensors of such Embedded Third-party Software shall not be liable or responsible for any of ARRIS. Customer shall not directly access or use any Embedded Third-party Software independently of the Software independent independe liability for such Third-party Software

liability for such intro-party Software.

ARRIS Products may contain Open Source Software. If Open Source Software is used, upon written requiest from Customer, ARRIS will make available the appropriate Open Source Software as per the applicable Open Source Software license terms. To the extent any license to any Open Source Software requires ARRIS provide customer the rights to copy, modify, distribute or otherwise use any Open Source Software that are inconsistent with the limited rights granted to Customer under this Agreement, then such rights in the applicable Open Source Software incores software incores and restrictions granted under this Agreement, but solely with respect to such Open Source Software. Customer and the applicable incores one of the applicable Open Source Software incores incores in the soft and applicable open Source Software incores in the soft and applicable open Source Software in such a way that would cause the non-Open Source Software post on the Software to be subject to any Open Source Software. licensing terms and obligations.

Customer agrees to inform ARRIS promptly if it becomes aware of any breach of the Software license and Customer agrees to enforce the terms of this Agreement against its customers and if ARRIS requires Customer to do so to protect its interest, at ARRIS' request, Customer shall assign to ARRIS or its designee the right to enforce the Agreement. Upon termination of the Software license resulting from any Customer breach of the terms and conditions of this Agreement, Customer shall discontinue use and destroy or return to ARRIS all copies of the Software and related documentation and provide ARRIS

production of compliance.

PROVISIONS RELATING TO ERICSSON SOFTWARE. The provisions set forth in this Section 25 are applicable only to ARRIS' Settop Box Products ("STBs") that include Ericsson Software.

23. PKOVISIONS RELA INING 10 ENGSSON SUF IWARE. In provisions set form in this section 25 are applicable only to Artificity Setting box Products ('S 18') that include Encoson Software.

(a) Certificate are Name Provision Encoson Provision and Invited Provision Set form in many revoke the Encisson In Provision Encoson Provision (a) Certificate and RRIS CA Certificate are further increases and the results of a compromise of the Private Key' (as defined herein) or a private key associated with such Certificate; or (b) if Encisson or RRIS reasonable knowledge or suspicion of a compromise of the Private Key' (as defined herein) or a private key associated with such Certificate, or (b) if Encisson or RRIS determines that the Device Certificate was not properly used. Private Key means the private key generated by ARRIS that is cryptographically related to the public key contained in an OEM CA Certificate and used to sign device certificates. ARRIS shall have no lability of any kind associated with the expiration or revocation of Encoson or ARRIS CA Certificate as set forth herein.

(b) Supplemental Code. Customer acknowledges and agrees that Encisson may periodically provide required or or provide from time to time. Any additional license rights or limitations related to the Supplemental Code can be described in a letter from ARRIS to Customer acknowledges and agreed and additional control or any portion of the Encisson Software as Encoson may provide from time to time. Any additional license rights or limitations related to the Supplemental Code in a letter from ARRIS to additional control in the Customer by ARRIS will be described in a letter from ARRIS to Customer acknowledges and agreed to the top of the composition of the ARRIS and the analysis of the ARRIS and the additional control of the ARRIS and the analysis of the ARRIS and the analysis of the ARRIS and the additional control of the ARRIS

The following shall apply to Supplemental Code: (i) The Supplemental Code letter or documentation accompanying the Supplemental Code may have additional or different terms and conditions than under this Agreement; (ii) If Customer does not use the Supplemental Code, these additional or different

The following shall apply to Supplemental Code: (i) In Supplemental Code eleter or documentation accompanying the Supplemental Code, these additional or different terms and conditions shall not apply to it; and, (iii) If Customer uses the Supplemental Code, these additional or different terms and conditions shall not apply to it; and, (iii) If Customer shall comply with the additional or different terms and conditions as set forth in the Supplemental Code letter.
(c) Notices: Injunctions. Customer agrees that ARRIS may provide Customer with forty-five (45) days prior written notice of Ericsson's recommendation that Customer should cease use, sale, offer for sale, importation or or promotion of one or more STBs or trademark(s) due to a claim with respect to the Ericsson Software. Customer agrees that Customer shall reimburse ARRIS for any and all damages, costs, and expenses (including reasonable attorneys' fees) incurred resulting from Customer conducting any activities contrary to such recommendation after the effective date of such notice.

Without limiting the foregoing, if in connection with a Ericsson Software claim a court enjoins Customer or ARRIS for any small damages, costs, and expenses (including reasonable attorneys' fees) incurred resulting from Customer conducting any activities contrary to such recommendation after the effective date of such notice.

Without imiting the foregoing, if in connection with a Ericsson Software claim a court enjoins Customer or ARRIS to distribute the enjoined Ericsson Software; or (iii) Ericsson has otherwise not modified Ericsson Software to make it non-infringing within a construction of the supplemental of TSB sunder this Agreement. ARRIS shall have no liability to Customer or any third party and shall not be in treach of this Agreement if it declines to make further shall be responsible for payment for all STBs and accessories previously ordered or forecasted for delivery for the 120 day period following the effective date of such notice.

- Received of 12 supply assonimations caused in the second and the Customer usage of the Software to ensure supply assonimation and the supplication and and the supplicable terms and conditions. Audits will not occur more frequently than once per quarter. Customer shall provide reasonable assistance and access to information in the course of such audit and shall permit ARRIS to report the audit results to the applicable third party licensor. If any audit reveals any underreported, unpaid or unauthorized use of the Software and Customer will be responsible for the costs and expenses of the inspection and audit if such inspection and audit reveals that the then current fee representing the underreported, unpaid or unauthorized use of the Software and Customer will be responsible for the costs and expenses of the inspection and audit if such inspection and audit reveals that the then current fee representing the underreported, unpaid or unauthorized use of the Software is equal to or greater than 5% of the amounts actually paid by Customer.

- actually paid by Customer.

 27. ASSIGNMENT. Customer may not assign its rights nor delegate its obligations under any or all of its Purchase Orders unless ARRIS' written consent is obtained prior thereto and any such assignment or delegation without such consent shall be void.

 28. INDEPENDENT CONTRACTOR STATUS. ARRIS and Customer understand and agree that ARRIS is an independent contractor with respect to all work performed pursuant to this Agreement. ARRIS assumes no obligation of Customer under any federal, state, or local law, statute or ordinance relating to workmen's compensation, disability, old age benefit, industrial safety, or other similar matters.

 29. CANCELLATION. ARRIS naw, upon written notice to Customer, cancel any and/or all Customer Purchase Orders effective immediately if; (i) Customer makes an assignment for the benefit of creditors, is unable to pay its debts as they become due; files a voluntary petition in bankruptcy, is adjudicated to be a bankrupt or an insolvent debtor, files a petition seeking for itself any reorganization, or consents to or acquiesces in the appointment of a trustee, receiver or liquidator; (ii) Any proceeding seeking involuntary reorganization, or similar relief is filed against Customer which is not dismissed within one (1) month after such appointment is not vacated within one (1) month after such appointment, (iii) Customer cases edoing business as a going concern or it or its share-holders take my action looking to its dissolution or liquidation; (iv) Customer falls to pay for any Purchase Order in accordance with the invoice payment terms; or (vi) Any change occurs in the direct or indirect ownership of Customer (if, in ARRIS' opinion, such change may be detrimental to ARRIS' interest hereunder. Any cancellation pursuant to this section will be in addition to and will not be exclusive of or prejudical to any other civing and approximate the contraction of the programment terms; or (vi) Any change occurs in the direct or indirect ownership of Customer (if, in A Tools. Unless otherwise agreed upon, all tools required for production, or engineering advances developed by ARRIS as a result of producing items in an order, are to remain the property of ARRIS to be used or sold to any person by ARRIS in its sole discretion and without restriction.

- 32. MANUFACTURE OF SPECIALTY ITEMS. On goods classified as specially manufactured, that is, goods fabricated to individual Customer requirements, drawings, specifications, and/or Customer design, as contrasted to strandard items offered by ARRIS for general sale, ARRIS shall have the right to manufacture or fabricate the entire quantity ordered in one production run, although shipments will be made in accordance with Customer's requested schedule. Customer understands and agrees that the value of any components, subassemblies, and/or finished assemblies for specially manufactured goods shall be considered as a part of damages, payable by Customer in the event of termination without proper cause.

 33. INSPECTIONS AND CERTIFICATES OF CONFORMANCE. Inspections required by the Customer at the time of manufacture of goods shall be limited to the electrical tests only and Customer shall pay ARRIS a service charge for such inspection. Certificates of conformance relating to materials used
- in manufacture must be requested prior to shipment of the goods.

 34. DATA AND INFORMATION ON FINISHED PRODUCTS. The amount and type of data and information furnished to Customer concerning items purchased hereunder shall be determined by ARRIS.

- 3. DATA AND INFORMATION ON FINISHED PRODUCTS. The amount and type of data and information furnished to Customer concerning items purchased hereunder shall be determined by ARRIS.

 5. SEVERABILITY. If any provision of this Agreement is held by a court, government agency or other legal authority of competent jurisdiction to be invalid, illegal or unenforceable, such invalidity, illegality or unenforceable any other portion of this Agreement shall be construed as if it did not contain the particular invalid, illegal or unenforceable provision or provisions, and the rights and obligations of the parties shall be construed and enforced accordingly.

 36. SET-OFF. Customer may not set-off any amount owing from ARRIS to Customer against any amount payable by Customer to ARRIS, whether or not related to the same Customer Purchase Order.

 7. FORCE MAJEUREL. ARRIS is not liable for failure or delay in fulfilling is obligations due to any causes beyond its control. In the event of any such delay, the date for shipment or performance of Services will be extended correspondingly. ARRIS retains the right to determine the allocation of its inventory of Products among itself, its present and future customers and Customer. In the event ARRIS partially fills Customer's Purchase Order, Customer shall, nonetheless, continue to make payments on ARRIS' invoices during the period in which the delay is in effect for those Products and/or Services delivered.

 8. GOVERNING LANGUAGE AND CERTAIN REFERENCES. The parties hereby confirm that they have agreed that all written documents between them be prepared in the English language only and such language shall be the governing language. The headings and titles are for convenience and are not intended to affect the meaning of the text. Reference to a party means ARRIS and Customer exclusively. In the event of a conflict between continued to affect the meaning of the text. Reference to a party means ARRIS and Customer exclusively. In the event of a conflict between to the conflict seven and th

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ARRIS Group, Inc. ARRIS Group, Inc. 101 Tournament Drive 3871 Lakefield Drive Horsham PA 19044 Suwanee GA 30024

- Horsham, PA 19044 Suwanee, GA 30024
 Attention: Legal Department Attention: Legal Department Attention: Legal Department Attention: Legal Department
 41. WAVER. No waiver will be valid unless in writing, signed by an authorized representative of ARRIS and no waiver granted will release Customer from subsequent strict compliance herewith.
 42. SURVIVAL OF TERMS. The termination or cancellation of any Customer Purchase Order or any relationship created hereunder between the parties or the delivery of Products or performance of Services under Customer's Purchase Order shall not affect each party's obligations and rights under this Agreement, which by their nature, survive, notwithstanding such termination, cancellation, delivery or performance