



# Welcome to PROMPTU - Voice Controlled Television

Follow these 4 simple steps and in just a few minutes you'll be enjoying the ease and simplicity of using voice commands to control your digital cable service.

## Step 1 Setting Up the PROMPTU Remote

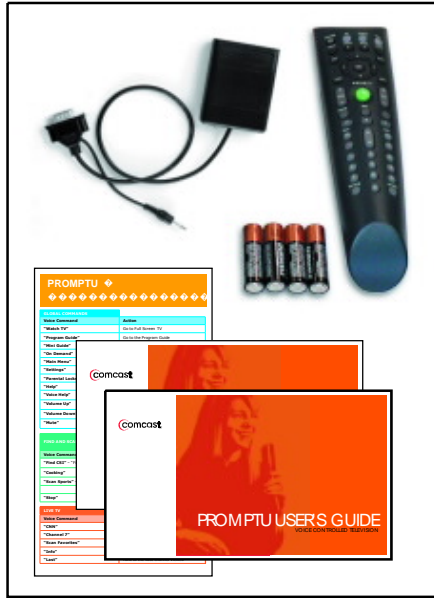
## Step 2 Setting Up the PROMPTU Receiver

## Step 3 Using the PROMPTU Remote

## Step 4 Using Voice Commands

### Package Contents

- PROMPTU Remote
- PROMPTU Receiver
- Batteries (4 AA)
- Quick Start (this booklet)
- Voice Reference Card
- User's Guide



**Package Contents**

If at any time you have trouble setting up the PROMPTU Service call Comcast Customer Service at 1-888-234-8511.

## Step 1 Setting Up the PROMPTU Remote

### A) Open the Battery Door

On the back of the PROMPTU Remote, push the latch in and lift to remove the battery door.



(A) Open Battery Door

### B) Insert Batteries

Insert 4 AA batteries (included) into the PROMPTU Remote. Align the batteries as shown on the diagram inside the battery compartment. First insert the batteries on the left, with the negative (-) end pointing up. Then insert the batteries on the right, with the positive (+) end pointing up.



(B) Insert Batteries

### C) Close the Battery Door

Slide the tabs at the top of the battery door back into the slots on the PROMPTU Remote and close the battery door, pressing at the bottom until the latch clicks shut.



(C) Close Battery Door

### D) Set the PROMPTU Remote to Cable Mode

PROMPTU is a digital cable service and to use voice commands, the PROMPTU Remote must be in cable mode. Press the **CABLE** button on the top of the PROMPTU Remote. When the **CABLE** button is pressed it should light up briefly. If it does not, check to see that the batteries are properly inserted.



(D) Set to Cable Mode



**(A) Plug In Large Serial Connector**



**(B) Plug In Small IR Connector**



**(C) Check Status Light**



**(D) Place the Receiver**

## Step 2 Setting Up the Promptu Receiver

**Make sure your cable box is plugged in and turned on before you begin. You should see a channel number or the current time on the front panel.**

### **A) Plug In the Large Connector**

The Promptu Receiver has a cable with 2 connectors – a large serial connector, and a small IR connector. Plug the large connector into the port labeled DATA on the back of your cable box.

### **B) Plug In the Small Connector**

Plug the small connector into the port labeled IR on the back of your cable box.

### **C) Check That the Status Light Is On and Not Blinking**

The green status light on the back of the Promptu Receiver should now be on. If the status light is not on, make sure your cable box is on and the small IR connector is securely plugged in. If the status light is blinking make sure the large connector is securely plugged in.

### **D) Place the Promptu Receiver On Top of Your Cable Box**

For best performance, place the Promptu Receiver on the top, front edge of your cable box. The position of the receiver can affect the accuracy of voice commands. Make sure nothing is blocking the front of the Promptu Receiver, and that it is in clear view. Keep receiver out of direct sunlight to prevent interference with the voice command signal.

## Step 3 Using the PROMPTU Remote

The PROMPTU Remote works with both voice commands and buttons.

### A) Using the PROMPTU Remote for Voice Commands

Voice commands are spoken into the microphone at the top of the PROMPTU Remote. For best results when using the remote follow these tips:

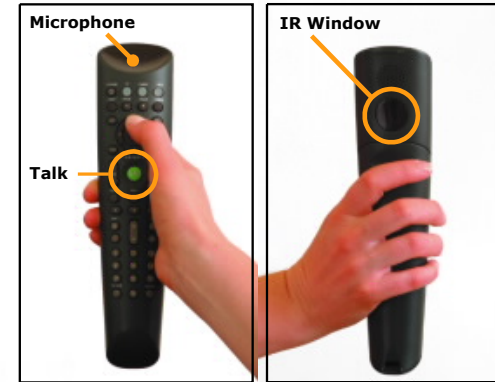
- Hold the PROMPTU Remote where your thumb has easy access to the green **TALK** button. Your index finger should naturally fall into the indent on the back.
- Make sure that your fingers on the back do not block the round IR window. Blocking this window will prevent voice commands from being sent to the receiver.
- Hold the top of the PROMPTU Remote 2 to 6 inches from your mouth and use a normal tone of voice for commands. If the remote is too close, or too far away, PROMPTU may have difficulty understanding the command.
- Face the PROMPTU Receiver when you are giving voice commands, and make sure that you have a clear view of the front of the receiver.

### B) Using the PROMPTU Remote for Button Commands

To use the regular buttons on the PROMPTU remote, simply point the remote at the television and use it as you would any remote control.



(A1) PROMPTU Remote: Voice Commands



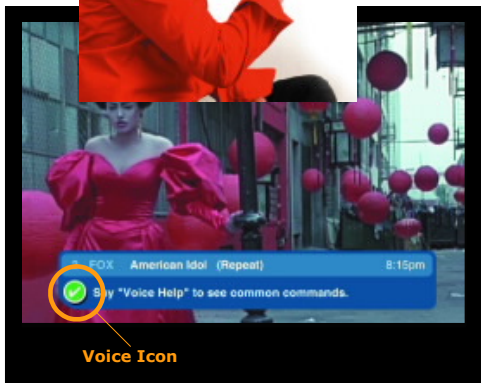
(A2) Voice Command Hand Position



(B) PROMPTU Remote: Button Commands



Say Th



Look for the Voice Icon



Check Mark

Question Mark

## Step 4 Giving Voice Commands

You are now ready to begin using **PROMPTU Voice Commands**!

### Giving Voice Commands

To give a Voice Command, simply press and hold the **TALK** button, say the command, and then release the **TALK** button.

- **Press and hold** the **TALK** button for the entire length of the Voice Command.
- **Say** the command by speaking into the microphone in a clear, normal tone of voice.
- **Release** the **TALK** button when you are finished giving your command.

When the **TALK** button is pressed the green Voice Icon appears on the lower-left of your TV screen. The check mark means your command was understood, the question mark means your command was not understood. When the question mark appears, simply say the voice command again.

Try these common types of commands:

- Say the name of your favorite channel, for example say: "**Discovery Channel**".
- Say the name of a program category, for example say: "**Sports**".
- If you are in the Guide and want to watch TV say: "**Live TV**".

## The PROMPTU Help Video

To learn more about voice control, watch the PROMPTU Help Video. This short video will show you how to use the powerful Scan and Find features allowing you to search by program names, categories, sports teams and actors.

The PROMPTU Help Video is always available from Comcast ON DEMAND and may be viewed at any time.

- Say: **"Help"** anytime to go to the Help screen.
- Say: **"Watch Help Video"** when on the Help screen to start watching.

Or, you may press the **HELP** button on the PROMPTU Voice Remote to go to the Help screen. On the Help screen select the highlighted **Watch Help Video** button or simply say **"Watch Help Video"**.

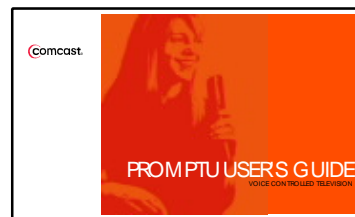
Note: Saying **"Voice Help"** at any time will show you the most common commands available on that screen.

If you would like to use buttons on the PROMPTU Remote to control devices other than the cable box, refer to the chapter in the User's Guide titled Programming Your PROMPTU Remote.

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## Voice Reference Card

This handy reference card includes a complete list of voice commands.



## User's Guide

For additional information about the PROMPTU service, see the User's Guide.

