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Last but not least, a special thank spragary Suropean Commission (ACTS and COST 237), the European Broadcasting Union, and EUREL for supporting the

ECMAST, the European Conference on Multimedia Applications, Services and Techniques, comes to its second edition at a turning point for the future of this whole sector. Trials throughout Europe, many of them organized within the context of the ACTS Programme, are beginning to deliver valuable results in terms of viable technologies, promising applications and, most of all, user responsiveness. Standardization bodies all over the world are now in the process of finalizing their baseline documents on reference architectures, delivery platforms and key interfaces, while national regulators are actively discussing and experimenting the rules that will condition the evolution and the future asset of this whole new business sector. Established operators, service and content providers, as well as newcomers, are busy trying to identify new business opportunities and to gain new market shares, while equipment manufacturers are working hard to provide them with the necessary technical solutions.

The ECMAST '97 Technical Program very much reflects this rapidly evolving situation and the main themes of debate that accompany it: the never-ending search for killer applications; the role of broadcast services and service providers; the overwhelming presence of the Internet. The number of proposed contributions exceeded 120: once more a confirmation of the heat that today exists around these topics, but also a formidable task for the Program Committee who had to select the 48 technical papers that, arranged in 15 sessions along two parallel streams, offered to the participants an exciting 3-day journey across the many facets and the many challenges of Multimedia. A key note speech on "Nomadic Computing" by Prof. L. Kleinrock completed the program, while a choice of technical visits on the second day and a full Tutorial Day on the preceding day complemented it.

ECMAST '97 is intended as an open forum where delegates from all key players can meet and discuss recent developments and emerging trends in multimedia technologies, services, and applications with an emphasis on practical results and field trials involving real users. It is also intended as a timely milestone for a comprehensive state-of-the-art assessment of the main outcomes and achievements of the 4th EU Framework Programme in view of the definition of the content and the objectives of the 5th.

We, as the Programme Committee co-chairmen, would like to thank all the authors for their contribution in assuring an excellent technical level for the conference. We would like to thank equally all the reviewers for the hard work spent meeting the tight schedule and a number of people for their efforts and commitment to making ECMAST '97 a success: the members of the Programme Committee, the members of the Steering Committee, and the members of the Organizing Committee, amongst whom an extra special vote of thanks is due to Paola Vaccari.

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trigg&link A New Dimension in Television Program Making

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Abstract. The merge of internet and television broadcast is discussed at application level: how can internet contribute to television other than Websurfing? Two main service types were identified. Both relate to television program making. The first refers to the hyperlinking nature of the internet. It led to the concept of trigg&link where a linear, non-interactive television program is enhanced into a linear (parallel), interactive program. The second refers to using internet services within the television program, where the internet services are on a higher level than plain Web-surfing. The enhancement they provide is found in the additional information, additional service, and enhanced programming available through the trigg&link principle. Basic services are combined into packaged services.

The system principles are outlined to support such services. A scheme is proposed to extend URLs so as to support Web-to-Broadcast linking. The protocol stack to run interactive applications is presented. It is the scheme according to the MHEG and DSM-CC standards, compliant with the DVB and DAVIC specifications.

The trigg&link concept is used in CleverCast®, Philips' DAVIC-compliant end-to-end system for enhanced broadcast services.

1. Introduction

This paper reports on the results of some prototyping studies where it was aimed to enhance the television broadcast service by incorporating "internet". Internet has been placed between quotes as its appearance as a service rather than its technology is meant as the subject of study. Internet is supporting more and more entertainmenttype of services, while the broadcast networks extend into an information medium through offering more and more data services. It can be expected that internet and broadcast networks will merge into a "single" net. Because the paper concentrates on this internet-broadcast issue, the telecommunication networks are not mentioned, but they clearly are part in this merge.

The current architectures and transmission protocols in both nets are optimized for their primarily goal. RTP, RSVP and RTSP at the internet side [1-3] and DSM-CC and MHEG at the broadcast side [5,6] are examples of technology to enable the new services. Being disjunct protocols, for a complete merge of the internet and broadcast networks, the use of gateways seems unavoidable. In case of data-broadcasting purposes, bridge techniques like IP-tunneling can be used to let the internet applications benefit from the physical characteristics of the broadcast link (larger bandwidth; point-to-multipoint connections). Internet and broadcast, however, are not really merged.

The prototyping studies conducted to the appealing concept of so-called *trigg&link*. The appeal stems from the way the available technologies are used to offer the service. The service concept relates to television program making and can be split in two main areas. One refers to the use of internet, the other to the television program itself. Both are discussed in the subsequent sections. Some system aspects are discussed in sections 4 and 5. Section 6 presents the results from the first built prototype. The paper concludes with summarizing.

2. The Service Concept

Two major service types are apparent which enhance TV-broadcast by incorporating the internet. The first is Web-surfing, including email-like services. It is already wide-spread operational, e.g. [14]. The second refers to *trigg&link* and is based upon the hypermedia characteristic of the Web. In a first design the service is a program referring to some Web-site (e.g. displaying the URL), which can be visited by the viewer by a simple acknowledgement (e.g. clicking the URL). At the site the service carries on as an usual Web-surfing session, where after termination the original broadcast resumes (possibly, the audio continues all the time). Whereas Web-surfing is a service standing on its own, *trigg&link* gives it a relation with the TV program.

As the referred page is already known, it is obvious to insert that page in the broadcast stream along with the so-called trigger displaying the URL, so as to enable fast access. In a more general approach the *trigg&link* service then becomes: The program provider inserts triggers in the broadcast stream; they are related to the program's content and provide entrance to additional information (links). That information is located

- in another part in the broadcast stream (e.g. instant replay)
- on local storage (e.g. a subscribed DVD)
- at the internet (e.g. starting a Web-surfing session)

Downloading and caching information is a combination of the first two items.

In this set-up the added value is in providing additional information. A further step is to design the service so as to create added value in the domain of entertainment. An alternative further step is to benefit from the internet at service level. Both direct the art of television program making and are a step towards interactive television. They are discussed in the next two sections.

When speaking about merging internet and broadcast, it seems that most people think in terms of broadcasting on the internet, or using the broadcast channel to improve quality of (internet) service. In comparison, the combined use of TV-watching and Web-surfing has received little attention. The best known in this area is probably Intercast [15], although other schemes are also available [16,17]. In our view, trigg&link is part of this service family; the focus of trigg&link is to the TV-rather Samba Ex-1013

IPR2020-00216

than to the PC-environment. This translates, a.o., to the service approach: unified (single, main attention focus) versus multi-window (no hierarchy) presentation. Fig.1 illustrates. Another difference refers to the used technology, which in the case of *trigg&link* is entirely based upon digital television, being compliant with the (international) standards and specifications by DAVIC, DVB, MPEG, and MHEG [4-6,8].

Broadcast as it is known today is a linear, non-interactive service. The events succeed one after another, the viewer has no participation in it. In contrast, Web-surfing is a non-linear, interactive service. The viewer is in full command on the flow order of the Web-pages. "The" content provider has no contribution in the programming. trigg&link constitutes an intermediate as it provides a still linear, though interactive service. The viewer is involved in the actual display flow. The art of program making is challenged as next to creating a default route, an interesting palet of choices is to be programmed, such that the offered interactivity enriches the program.

3. Television Program Making

Current TV-programs are linear and non-interactive. The use of *trigg&link* should invite and guide the viewer to more entertaining value. In this paper it is assumed that the triggers and links appear visually. Clearly, other, or a combination of, modalities can be used as well. Three types of triggers are identified:

- 1. static
- 2. dynamic
- 3. living

Static triggers are present during the complete program. They relate to the program as a whole. An example is the EPG kind of information (Electronic Program Guide) having more detail than provided through the EPG itself (about the cast in a movie, etc.). Static triggers can be designed as part of a logo or being a dedicated button on the remote control.

Dynamic triggers are present during a part of the program. They relate to an actual event in the program. An example is to select an instant replay upon a highlight in a match (while the main stream continues displaying the match). The tasteful design of dynamic triggers is believed to enhance television watching.

Living triggers are the combination of a static trigger and a dynamic link. The trigger visualized on the screen remains identical, while the actual link adapts to the action in the program. The same database is entered at another node. Examples are the actual score in a match, the exact moment in a program, or a summary of the already passed parts. Living triggers should make the screen less flashing; the actual content determines the link.

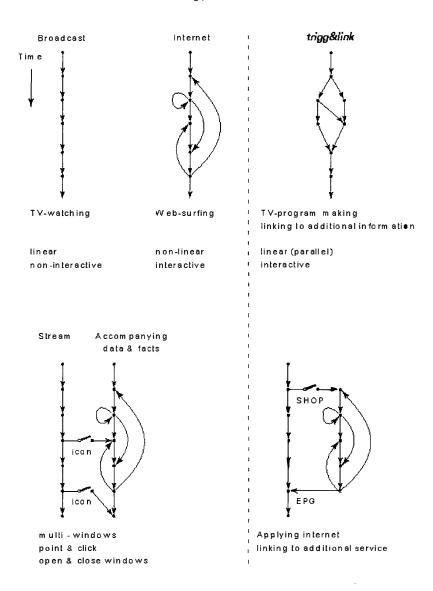


Figure 1. Approaches to program making

Samba Ex-1013 IPR2020-00216 Page 16 of 27 The fourth variation would be that the trigger changes in its appearance (other than being an animation), while the link remains identical. This way of presentation is confusion rather than helpful.

It is obvious that multiple triggers can be presented at the same time and that the presentation of the triggers, i.e. the linked information they suggest, should be consistent.

There are three main ways to display the linked information: replacement, picture-in-picture, and overlay. In the first, the original video is completely lost and this option is only useful if the context allows such. Picture-in-picture can be in both directions (the linked information or the original video in the subscreen). It is a kind of windows approach. From the point of program making, it requires careful design and use. In that sense, overlay offers the best integration possibilities. Here, intelligibility is not always guaranteed.

The appropriate use of these link types depends on, a.o., the class of program: static or dynamic. In a static program the flow of events is slow allowing to drift away (replacement). In a dynamic program there is much action and additional information is preferred in a subscreen; the viewer decides where to focus his attention.

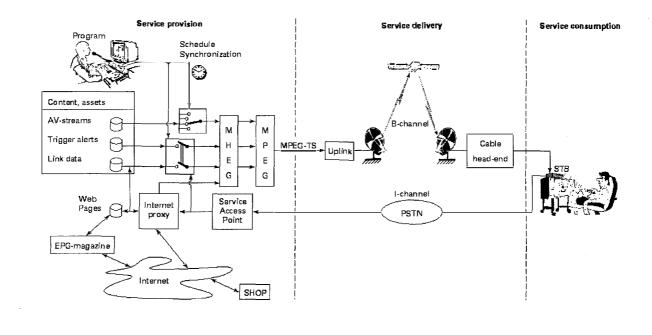
As Fig.1 illustrates, *trigg&link* is still linear programming, but has parallel instead of only sequential streams. A drawback of this linear character is that the viewer does not know in advance which triggers he can expect, and to what additional information they will alert. Also, after a link-offer has been passed he might want to (re)inspect that information, still in the context of the running program.

A way out is to provide the program with a kind of Table-of-Contents (TOC), summarizing the program's triggers. This TOC is accessible during the full length of the program (static trigger). Next to listing the triggers, it can also be implemented as a means for direct access to (some of) those listed links. That access might be along another path than the access during the alerting period in which the trigger is displayed (e.g., a path to local disc or internet against a path to the broadcast stream). As a consequence, the TOC is a non-linear program part.

Being a static trigger the TOC can be combined with other static trigger functions, e.g., the detailed EPG-like information. The TOC can also offer links to information and services of which the viewer will not be alerted dynamically.

4. Applying Internet in TV-program making

In the previous section the main benefit of the internet is its (possible) use as a database, saving in the preparation and design of links in a *trigg&link* program. (Vice versa, designed pages can be added to the Web.) This section concentrates on the explicit use of internet as a provider of additional service.



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Fig.2 depicts the general model for enhanced broadcast [11]. The service provision part is connected with a service consumption part through a service delivery part. The main component in the service consumption is the set-top box (STB). Service delivery consists of a broadcast channel (B-channel), drawn as a satellite connection, and an interaction channel (I-channel), annotated as a telephone connection. The service provision part is drawn with a little more detail.

Centrally in the service provision stands the broadcaster, who provides the programs which are extended with the *trigg&link* functionality as described. The triggers and links are stored beforehand in a database and multiplexed with the program upon broadcast (could also be executed beforehand). The broadcaster programs the interrelation between the different content and assets using MHEG [6], the material plus the MHEG-application are multiplexed into a MPEG Transport Stream [4]. The proxy server fetches Web-pages from the internet, and stores them for later broadcast or forwards them for immediate broadcast. The fetching request is issued by either the broadcaster or by the user. Two cases are shown where the user connects to the internet in the context of a broadcast program.

The first case refers to a home-shopping site (SHOP). Some event in the program has a relation with the offered products by the SHOP. Through the *trigg&link* functionality the viewer is alerted for the possibility of sale and is invited to link to the SHOP's home page. That home page is still typically located in the broadcast stream. However, if the viewer wishes to do some home-shopping, the application connects to the internet, and, using the internet home-shopping application, the sale is settled. After the session, the viewer returns to his original program.

In this paradigm the viewer moves from broadcast to internet. The broadcast provides a service by piggy-backing on the internet. In the second paradigm the viewer moves from the internet to the broadcast. The shown case is the site of the broadcaster himself. At the site an extensive EPG is offered; next to schedule lists, the EPG also offers more magazine-like features such as critic's choice and program backgrounds, (or trigg&link pages!). trigg&link enables to link directly from the EPG to a program in the broadcast stream.

The URL identifying the particular program needs to include information about the broadcast stream in which the program is located. In the European Digital Video Broadcasting project (DVB) such ID has been defined and standardized in the Service Information (SI) definition [9,10]. In DVB all channels (called service in DVB) are uniquely identified through a triplet of identifiers named original_network_id, transport_stream_id, and service_id. A program in such a channel (called event in DVB) is identified through the so-called event_id. Clearly, the URL should contain at least the triplet information. The "Web-browser" is extended with the STB's navigation software, combining the link information with the SI-data.

To assist the browsing communication, it is helpful if the URL is extended with some scheduling information (event_id or begin/end-like timing; the event_id provides the entry to the timing information listed in the SI-data). Note, that this information is different from a command suite controlling the play back (play, pause, stop, etc.). It specifies the scheduling information as pushed by the broadcaster by here at the

is about scheduling through pulling by the user. The URL serves to identify the object, its play-out can be through protocols like DSM-CC [5]. Other sub-information in the URL could be to select a particular stream out of a program or channel (e.g., only the audio component) or a particular data-object in case of data broadcast. This schedule and sub-information is not always needed, for example, if the URL is a general link to a broadcast channel.

In conclusion, an URL linking to a DVB-broadcast program could look like:

dvb://<triplet>:<time-window>/<sub-selection>/

where dvb: indicates the broadcast protocol, <triplet> contains the channel information, <time-window> directs the program's availability, and <sub-selection> specifies further sub-information. At least the dvb: and <triplet> fields should be mandatory, the <time-window> and <sub-selection> fields are optional and have different formats (detail and scope of information).

Aside from the discussed Web-example, other appearances of the URL can be on a disc (multimedia magazine containing an EPG) and in email-like messages sent to a TV-watcher (chat about, including a link to, a program).

5. Service Architecture

Publications on services enabled by multimedia-associated technologies quite commonly report the services themselves and their realization/implementation. Instead we are challenged to set up a service-architectural framework within which services could be decomposed, enabling for their referencing and comparison and leading to functional interfaces designed for reusability in future extensions. In this section a proposal is done in that direction. Some system aspects are discussed as well.

The previous sections discussed how the concept of *trigg&link* can be used in television program making. It is an intermediate between current linear television programs and future full-interactive programs. The various services can be organized in a layered hierarchy as depicted in Fig.3. The idea is that each higher layer extents on the services provided in its layer below. From this the contours of required system tools can be indicated. The hierarchy is not complete. Multi-user aspects, including communication, are left out, for example. More layers are involved before full interactive programs are reached.

The bottom and upper layer represent the two extreme types of television program making. The second layer shows three services as currently being introduced. They are the alerting function (e.g., advertising the URL of some Web-site), Web-surfing (on your TV), and navigation (EPG). The next two layers represent some service additions to enable more integration with the television programs using the *trigg&link* concept (the Web-services block is still separated from the television program).

The vertical direction has an evolutionary meaning. Horizontally, the left-hand side refers to interaction within the program, i.e. the control of program flow, while the

Samba Ex-1013 IPR2020-00216 Page 20 of 27 right-hand side refers to interaction about the program, i.e. the selection of programs. The left-hand side focusses on dynamic triggers, the right-hand side on static triggers.

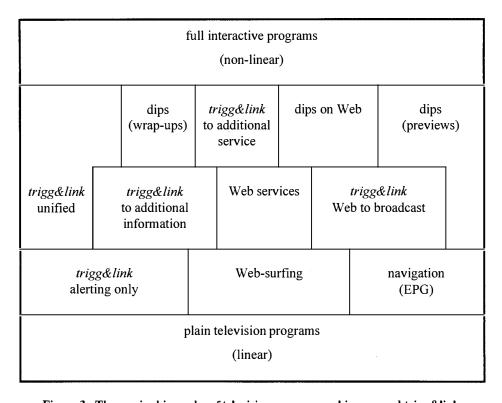


Figure 3. The service hierarchy of television program making around trigg&link

Having the several services organized, it might be wondered how they relate to the application layer of the OSI reference model (ISO) [13]. The OSI-model organizes the hierarchy of communication protocols in a distributed (computer) system. It defines 7 layers, which range from physical layer to application layer. One of the principles of the OSI-model is that, within each layer of the protocol stack, the distributed entities have a peer-to-peer communication. Actual communication is through using the services offered by the next lower layer.

Borrowing this principle to structure the services in the hierarchy, leads to the following concept. The services offered to a user of a system operate in a peer-to-peer way between user and service provider, actual communication is through the applications running on the system. Two types of services are identified: basic and packaged. Basic services are the familiar single-entity applications like TV-watching and Web-surfing. Packaged services are the applications which combine basic services, offering ease-of-use. Examples are *trigg&link* or tools to navigate through and to organize (basic) services. Roughly, the services in the first and second layer in

Samba Ex-1013 IPR2020-00216 Page 21 of 27 Fig.3 belong to the basic services, those in the next two layers belong to the packaged services.

The concept is illustrated in Fig.4. The lower three layers reflect the OSI-model. According to the identification of basic and packaged services, a division is made into application and package layer. The first contains the group of basic application operations, whereas the second contains the packaging of these operations. The package layer delivers its "service" to the user. The latter layer is an abstraction, of course. It contains psychological instead of system entities. The user perceives the service in a peer-to-peer way, i.e. system independent, however, the quality-of-service he experiences does depend on the used system.

Layer	Example			
user (content layer)	entertainment	information	communication	operational control
package layer (application layer)	navigation	trigg&link	program related communication	GUI
application layer	select and display TV-program	request and display Web-page	compose and mail message	download and execute script
presentation layer	content format	data format	message format	script binaries
transport and network layers	broadcast	internet	telephone	local storage

Figure 4. Identifying a package layer between user and application layer

Current applications are designed to interact directly with the user; they offer their service to the user (one of the reasons impeding ease-of-use). The packaging-type applications are designed similarly, communicating with the user and presentation layer (and lower) in parallel with the stand-alone applications. The presented model organizes the two types of applications in a serial way, in which the stand-alone applications are redesigned into building blocks to interchange with the package layer, and in which the packaging applications take these building-block services to communicate with the user. As a consequence, the package layer might be idle (the end-service is a single-entity one).

Samba Ex-1013 IPR2020-00216 Page 22 of 27 The model of Fig.4 reflects that basic services can operate on their own protocol stack and the packaged services take care of the change over to another stack, if required. Instead of running different protocol stacks, bridges and alike can be used to transform between stacks. The dashing of the vertical lines in Fig.4 expresses both transitions (the listed entries are examples; the stacks they form are not necessarily the only and preferred ones).

In preparing for full interactive systems which have their roots in different networks, this model suggests that the basic services forming a coherent group should be supported on a single stack optimized for that set of services. The full system's functionality will be obtained through a gateway. The layer where this gateway will apply as well as its position in the system's architecture are points for further optimization.

As an example consider the addition of internet to television broadcast. The relevant services are Web-surfing, *trigg&link*-to-additional-information, and *trigg&link*-to-additional-service, Fig.3. Web-surfing is a basic service and might have its own implementation. Web-services are rapidly developing, but it is not yet clear what their final structure will be (e.g., there is no clear security mechanism). Therefore, it is too early to anticipate the proper system to support *trigg&link*-to-additional-service.

Sec.2 shows that *trigg&link*-to-additional-information merely operates within the broadcast environment: the additional information is likely to be transmitted along with the broadcast program. The service fits on the broadcast protocol stack; excursions to the internet are realized at the package layer, e.g., using the I-channel and proxy server as sketched in Fig.2.

Using today's technology trigg&link can be implemented by using MHEG [6]. The MPEG-4 standardization work might come up with interesting alternatives [7]. In the digital television environment the DVB-project is completing a standard for the protocol stacks to support such services [11,12]. The standard is in line with the DAVIC specifications [8]. Based on these stacks the trigg&link services could be implemented as depicted in Fig.5. The application is supplied as a MHEG script, which is found as a file object in the DSM-CC UU carousel [5]. The particular place to identify the carousel is indicated in the Program Map Table (PMT) describing the program associated with the trigg&link service. The PMT is part of the MPEG PSI (Program Specific Information) [4]. The audio and video streams of the program are transported in the multiplex as usual [4]. Their positions in the multiplex are also indicated in the PMT. The DVB SI extends the PSI, a.o. to support easy navigation [9,10]. The MHEG-application can use the SI, for example, to support an EPG-service. Finally, the trigg&link data (triggers and links) are transported as file- or stream-objects in the DSM-CC UU carousel.

B-channel: MHEG application MHEG application (trigg&link) (trigg&link) file SG DSM-CC UU DSM-CC UU DVB SI MPEG DSM-CC UNO-CDR, DATA DSM-CC DSM-CC A/V NTP UNO-RPC Event Object Carousel streams DSM-CC MPEG TCP Data Carousel PSI DSM-CC īР sections MPEG PES (private) MPEG sections PPP (MP) MPEG2 TS link DVB link (satellite, cable, etc.) (PSTN, ISDN, etc.)

Figure 5. The system protocol stack to run trigg&link.

Interactivity in the MHEG-application is driven by the broadcasted events or by the user's actions. The broadcasted events are transported through DSM-CC as well, using the NPT (Normal Play Time) as time base. User actions either react on a broadcasted event or represent a request to the service provider. The user communicates with the MHEG-application, which either executes the reaction or forwards the request. A user's reaction can also be an answer to a broadcasted question. In that case the reaction is also forwarded. The return messages are transported along the I-channel using the stack depicted in Fig.5. As the I-channel can be bi-directional, the messages to the user can also be transmitted along that (point-topoint) channel.

6. **Prototype**

Several prototypes have been built to experience the service concepts described. One such prototype is presented in this section. A release from a classical concert was taken as base program. It was enhanced with five different triggers and links. A TOC of these triggers was designed as well, providing direct entrance to the five links plus an entrance to an additional link for purchasing the CD of the concert, see Fig.6. This purchase could be performed on the internet, in that sense being an example of using internet services within the broadcast. Another such example in this paradigm is the ticket ordering for an upcoming concert.

I-channel:



Figure 6. The Table of Contents listing the triggers and links offered in the program

An example of switching from internet to broadcast would be the switching from the hall's Web-site to the (live) broadcast, through clicking on the site's announcement of the concert. It is the same site as where the ticket ordering can be arranged.

The three ways to present links were designed (replacement, picture-in-picture, and overlay). Extra information about the composer was provided as a slide-show, information about the conductor kept the main video in a subscreen, and information about the music was displayed in overlay. The composer trigger is an example of a static trigger; the information can be accessed during the complete concert. The conductor trigger is an example of a dynamic trigger: the trigger is available if the program displays the conductor. The music-style trigger is an example of a living trigger: the trigger remains identical, however, the linked information depends on the particular movement in the concert. Fig.7 shows another example of a dynamic trigger: upon the full-orchestra views the orchestral layout can be inspected. Subpages list the particular instruments in each instrumental group.





Figure 7. Example of a dynamic trigger offering information about the orchestra: Left the trigger, right the link explaining the orchestral layout

Samba Ex-1013 IPR2020-00216 Page 25 of 27 The prototype was evaluated through a questionnaire. The outcome was that most people appreciated this new way of program making. All answers indicated that triggers and links should be designed for optimal fit to the video material such that a true integration results. The triggers should be non-intrusive, still clearly indicating that additional information is available and what that information will be about. The latter can be relaxed somewhat, as some noted that it can also be fun to discover the content of the linked information. Offering different levels of information depth, e.g. through slider-like triggers, is seen as a way to tailor programs to personal needs and thus to broaden the audience scope. The idea of receiving context specific information was considered more convenient and direct in comparison with using the internet or teletext. When handling detailed information or conducting detailed searches a regular browser may be more suited.

7. Conclusion

The results were presented of a study on enhancing television broadcast by incorporating "internet". Two main service types were identified. Both relate to television program making. The first refers to the hyperlinking nature of the internet. It led to the concept of *trigg&link* where a linear, non-interactive program is enhanced into a linear (parallel), interactive program. The second refers to using internet services within the television program, where the internet services are on a higher level than plain Web-surfing. The enhancement is found in the additional information, additional service, and enhanced programming available through the *trigg&link* principle. Basic services are combined into packaged services.

The system principles were outlined to support such services. A scheme is proposed to extend URLs so as to support Web-to-Broadcast linking. The protocol stack to run interactive applications is presented. It is the scheme according to the MHEG and DSM-CC standards, compliant with the DVB and DAVIC specifications.

The *trigg&link* concept is used in *CleverCast*[®], Philips' DAVIC-compliant end-to-end system for enhanced broadcast services.

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