

SAFEHUB INC.
PRIVACY POLICY

Last Modified: 09/23/2019

Safehub Inc. (“**Safehub**,” “**we**,” “**our**,” or “**us**”) is a provider of structural health monitoring services and technology to assist you in your property-related risk modeling and planning activities. This Privacy Policy explains how we collect, use, and share the personal information we collect from visitors to our website or on behalf of our Customers through the provision of our Services.

This Privacy Policy applies to information collected through the following (collectively and individually, our “**Services**”):

- any website that may be accessed at <https://www.safehub.io/> (or a successor site or subdomain) (each a “**Site**”);
- our hosted Safehub Global Risk platform accessible through the Site (“**Platform**”);
- our subscription and hosted services, including services that may be accessed through the Platform; and
- our sensors and other hardware products and equipment that we provide to be used in connection with the services, including all installed or embedded software therein (“**Products**”).

PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY PROVIDING US WITH YOUR PERSONAL INFORMATION OR OTHERWISE ACCESSING OR USING OUR SERVICES, YOU AGREE TO THE TERMS OF THIS PRIVACY POLICY AND OUR [TERMS OF SERVICE](#).

1. HOW WE COLLECT AND USE INFORMATION

We collect your personal information in a variety of ways. For example:

- **Information you provide directly to us.** We collect information that you provide to us when you set up an account with us, use or purchase our Services, or communicate with us. For example, we may request your personal information (e.g., name, postal address, email address, telephone number, payment information) or your business information when you register or fill out forms on our Services, purchase services, apply for a job post, or communicate with us, as well as any information you provide if you take part in any interactive features of the Services. Similarly, if you request information from us through an online contact form or if you email us, we collect the information you provide (e.g., name, telephone number, email address) so that we can respond to you.
- **Information from other sources.** We may receive information about you from our partners including, but not limited to distribution partners, investors, customers, data services, and marketing firms. We may combine this information with other information we collect from or about you. In these cases, our Privacy Policy governs the handling of the combined information.
- **Customer Data.** We collect information on behalf of our customers (“**Customers**”) during your use of the Services, which may include personal information (all of which we call “**Customer Data**”).

We may combine this Customer Data with personal information we receive from third party sources, such as data services, address look-ups, and other third-party partners, as part of our Services.

We collect and process Customer Data solely on behalf of our Customers, and in accordance with our agreements with the Customers in order to provide our Services. We do not use or disclose Customer Data except as authorized and required by our Customers and as provided for in our agreements with our Customers.

For more information about your communication preferences, see “Control Over Your Information” below.

2. HOW WE USE COOKIES AND OTHER TRACKING TECHNOLOGY TO COLLECT INFORMATION.

We, and our third-party partners, automatically collect certain types of usage information when you visit our Services, including use of our Products, read our emails, or otherwise engage with us. We typically collect this information through a variety of tracking technologies, including cookies, locally stored objects (LSOs) such as HTML5, web beacons, file information and similar technology (collectively, “**tracking technologies**”).

We, and our third-party partners, use tracking technologies to automatically collect usage and device information, such as:

- Information about your device and its software, such as your IP address, browser type, Internet service provider, device type/model/manufacture, operating system, date and time stamp, and a unique ID that allows us to uniquely identify your browser, mobile device, or your account (including, for example, a persistent device identifier or an Ad ID), and other such information. We may also work with third-party partners to employ technologies, including applications of statistical modeling tools, which permit us to recognize and contact you across multiple devices.
- Information about the way you access and use our Sites, for example, the site from which you came and the site to which you are going when you leave our Sites, the pages you visit, the links you click, whether you open emails or click the links contained in emails, whether you access the Sites from multiple devices, and other actions you take on the Sites.
- Information about your location, including GPS coordinates (e.g., latitude and/or longitude) or similar information regarding the location of your mobile device, or we may be able to approximate or infer a device’s location by analyzing other information, like an IP address.
- Analytics information. We may collect analytics data or use third-party analytics tools such as Google Analytics to help us measure traffic and usage trends for the Sites and to understand more about the demographics of our users. You can learn more about Google’s practices at <http://www.google.com/policies/privacy/partners> and view its opt-out options at <https://tools.google.com/dlpage/gaoptout>.

Cookies Opt-Out: If you would prefer not to accept cookies, most browsers will allow you to: (i) change your browser settings to notify you when you receive a cookie, which lets you choose whether or not to accept it; (ii) disable existing cookies; or (iii) set your browser to automatically reject cookies; however, doing so may negatively impact your experience using the Services, as some features and services may not work properly. Deleting or blocking cookies does not delete Local Storage Objects (LSOs) or similar technologies that do not rely on cookies. You may also set your e-mail options to prevent the automatic downloading of images that may contain technologies that would allow us to know whether you have accessed our e-mail and performed certain functions with it.

Although we do our best to honor the privacy preferences of our users, we are unable to respond to Do Not Track signals set by your browser at this time.

3. HOW WE USE YOUR INFORMATION

We may use your information, including your personal data, as follows:

- To provide you with products or services that you request or in which you express interest, including for billing purposes and to process your payments;
- To enable you to participate in interactive features of the Services (such as engaging in surveys);

- To remember your information so you will not have to re-enter it during a subsequent visit; help you efficiently access your information after you sign in; provide, improve, test, update and monitor the Services; or diagnose or fix technology problems;
- To provide software updates, product support, product enhancements and other services to you related to the Services;
- To improve, market or promote Safehub's products and services;
- To contact you, including about the Services or your account;
- To alert you to product upgrades, updated information and other new products and services offered by Safehub, and our third-party partners;
- To respond to your emails, comments, questions or requests for customer service; and
- For any other purpose we may describe when you provide the information.

4. HOW WE SHARE PERSONAL INFORMATION

We may share your personal information in the instances described below. For further information on your choices regarding your information, see the "Control Over Your Information" section below.

We may share personal information that we collect with:

- Agents, vendors or contractors that Safehub uses to support the operations of our business and that perform services on our behalf, which are subject to reasonable confidentiality terms and may include sending emails, processing payments, or providing web hosting and analytic services.
- Third party providers with whom we engage to provide Services to our Customers. These service providers may use personal information only for the purposes for which it is disclosed to them and are required to keep the information confidential unless disclosure is reasonably necessary to perform the service.
- The Customer. Customer Data collected from or on behalf of a Customer is shared with that Customer. We do not share one Customer's Customer Data with any other Customer. While we require our Customers to process Customer Data we collect on their behalf in accordance with the terms of this Privacy Policy, our Customers may have their own privacy policies which may also govern their use of the personal information they collect.
- Third parties for marketing purposes.
- Third parties as required by law or subpoena or if we reasonably believe that such action is necessary to (a) comply with the law and the reasonable requests of law enforcement; (b) to enforce our [Terms of Service](#) or other agreements or to protect the security or integrity of the Safehub Services, including to prevent harm or financial loss, or in connection with preventing fraud or illegal activity; and/or (c) to exercise or protect the rights, property, or personal safety of Safehub, our Customers, visitors, or others.
- Other parties in connection with a transaction or potential transaction where Safehub merges with another organization, files for bankruptcy, or sells some or all its assets or capital stock.

- With others in an aggregated or otherwise anonymized form that does not reasonably identify you directly as an individual.

We are not responsible for the information you share with our Customers, or with any third parties, and we encourage you to become familiar with third party privacy practices before disclosing personal information to third parties.

5. CONTROL OVER YOUR INFORMATION

Modifying Account Information. If you have an online account with us, you have the ability to modify certain information in your account (e.g., your contact information) through options provided on the Services. In addition, you may request to modify certain information associated with your Safehub Account where it is incorrect or incomplete at any time by contacting Safehub and describing the change you would like to make, however, we cannot guarantee that all such requests will be accommodated. If you have any questions about modifying or updating any information in your account, please contact us at the email or postal address provided below.

Please note that Safehub does not own or control the Customer Data uploaded to our Services by our Customers and cannot modify or delete Customer Data except at the request of our Customer, or as permitted by our [Terms of Service](#).

Email Communications. From time to time, we may send you emails regarding updates to our Services, products or services, notices about our organization, or information about products/services we offer that we think may be of interest to you, including emails on behalf of one of our customers.

If you wish to unsubscribe from such emails, simply click the “unsubscribe link” provided at the bottom of the email communication. Note that you cannot unsubscribe from certain services-related email communications (e.g., account verification, confirmations of transactions, technical or legal notices).

6. DATA RETENTION

We may retain information we collect until we no longer need the information to fulfill our legitimate business purposes, or for a period of time specifically required or allowed by applicable laws, rules or regulations. We may, though we have no obligation to, retain Customer Data beyond the term of the Customer agreement unless we receive a deletion request from a Customer.

If you no longer want us to maintain or use your information, you can send an e-mail to support@safehub.io. Please note that even after we delete your personal data, we may retain some information as necessary to fulfill our legitimate business interests, such as fraud detection and prevention, and to comply with our legal obligations. For example, Safehub reserves the right to keep transaction related information for record keeping purposes.

Please note that Safehub may not be able to modify or delete Customer Data in certain circumstances, except at the request of our Customer. Please contact the Customer directly if you have questions about how a Customer may use your personal information.

7. CONFIDENTIALITY AND SECURITY

We maintain commercially reasonable physical, electronic, and procedural safeguards designed to protect the information. Despite the actions and precautions we take, no data transmissions over the Internet can be guaranteed to be 100% secure. Consequently, we cannot ensure or warrant the security of the information and you acknowledge and agree that you transmit it to us at your own risk. In the event that any information under our control is compromised as a result of a breach of security, we will take reasonable steps to investigate the situation and, where appropriate, notify those individuals whose personal

information may have been compromised and take other steps, in accordance with any applicable laws and regulations.

Each Customer will remain responsible for the privacy and security of the Customer Data that it collects and processes and for compliance with applicable data protection laws that may apply to its collection, processing and disclosure of Customer Data through the Services.

8. LINKS TO THIRD-PARTY WEBSITES AND SERVICES

For your convenience, our Services may provide links to third-party websites or services that we do not own or operate. We are not responsible for the practices employed by any websites or services linked to or from the Services, including the information or content contained within them. Your browsing and interaction on any other website or service are subject to the applicable third party's rules and policies, not ours. If you are using a third-party website or service, you do so at your own risk. We encourage you to review the privacy policies of any site or service before providing any personal information.

9. DATA STORAGE AND TRANSFER

Your information collected through our Services may be stored and processed in the United States or any other country in which Safehub or its parent, subsidiaries, affiliates, or service providers maintain facilities. If you are located in other regions with laws governing data collection and use that may differ from U.S. law, please note that we may transfer information, including personal information, to a country and jurisdiction that does not have the same data protection laws as your jurisdiction.

10. SAFEHUB'S RELATIONSHIP WITH CUSTOMERS

Safehub is a party to a contract with each Customer, under which the Customer agrees, among other things, to abide by this Privacy Policy. Safehub is not liable for any acts or omissions of its Customers or their employees, agents, or affiliates, including any collection, use and sharing of information by Customers in violation of this Privacy Policy. If a Customer's actions are not in accordance with this Privacy Policy, we encourage you to contact Safehub immediately. Safehub and its customers are independent contractors. No customer has any authority to assume any obligation on behalf of Safehub.

11. CHILDREN'S PRIVACY

Our Services are not intended for children under the age of 13. We do not knowingly solicit or collect personal information from children under the age of 13. If we learn that any personal information has been collected inadvertently from a child under 13, we will delete the information as soon as possible. If you believe that we might have collected information from a child under 13, please contact us at support@safehub.io.

12. YOUR CALIFORNIA PRIVACY RIGHTS

California Civil Code Section § 1798.83 permits visitors that are California residents to request certain information regarding our disclosure of personal data to third parties for their direct marketing purposes. To make such a request, please contact us at support@safehub.io.

13. CHANGES TO PRIVACY POLICY

We reserve the right to change this Privacy Policy from time to time in our sole discretion. We will notify you about material changes in the way we treat personal data by sending a notice to the primary email address specified in your Safehub Account and/or by placing a prominent notice on our Site. It is your responsibility to review this Privacy Policy periodically. When we do change the Privacy Policy, we will also revise the "last modified" date.

14. QUESTIONS AND SUGGESTIONS

If you have any questions regarding this Privacy Policy, or any of our services, please send an email to support@safehub.io.