

ILLINOIS INQUIRY NOTICE

In accordance with Illinois statute 215 ILCS 5/143c, the following information is provided:

This notice is to advise you that should any complaints arise regarding this insurance, you may contact the following:

The Hanover Insurance Company, Massachusetts Bay Insurance Company, Citizens Insurance Company of America, Citizens Insurance Company of Midwest, Citizens Insurance Company of Illinois, Allmerica Financial Benefit Insurance Company, Allmerica Financial Alliance Insurance Company and The Hanover American Insurance Company, complaint department for policies written through agencies located in the state of Illinois is:

**Complaint Department
The Hanover Insurance Group
333 W. Pierce Road
Suite 300
Itasca, Illinois 60143
1-800-685-5669**

The address of the Consumer Division or Public Services Section of the Illinois Department of Insurance is:

**Illinois Department of Insurance
Consumer Division or Public Services Section
320 W. Washington Street
Springfield, Illinois 62767
Or**

**Illinois Department of Insurance
Consumer Division or Public Services Section
122 S Michigan Ave 19th Floor
Chicago, IL 60603
1-312-814-2420**

Or

<http://insurance.illinois.gov>