

# Privacy Policy

Last modified: October 30, 2017

Our Privacy Policy applies to the online and offline services offered by Try Technologies, Inc. ("Try.com" or "Try"). Our Privacy Policy explains:

- What information we collect and why we collect it.
- How we use that information.
- The choices we offer, including how to access and update information.

By using Try.com website, the Try.com native apps and the services provided through the Try.com website (together the "Site" or "Sites"), you agree to the terms of this Privacy Policy. If you do not agree please do not provide us with your personal information or open an account on Try.com ("Try Account").

## Information we collect

We collect information to provide better services to all our users – from figuring out what stores you can Try from to how many items you can Try at a time and the value of those items.

We collect information in the following ways:

- **Information you give us.** For example, our service requires you to register for a Try Account. When you do, we may ask for personal information, like your name, date of birth, social security number (or some other government-issued identification number), email address, phone number, mailing address, bank account and payment card numbers and access to your Google account. In some cases, we may also ask you to send us additional information or to answer additional questions to help verify your information.
- **Information we get from your use of our Sites.** We collect information about the services that you use and how you use them, like when you visit a third party website through Try.com, the Try.com Chrome Extension, the Try.com app or when you make an order through Try.com. This information includes, but is not limited to, your usage data, browsing history, and location information. When you use Try.com to conduct a transaction, we may collect information about the transaction, including: date, time and amount of the transaction, the payment methods, billing and shipping information, a description of the goods purchased.

Also, each time you visit the Sites log file information is automatically reported to us (from either your device or browser). This information may include your web request, IP address, browser type, referring page and URL, number of clicks and other information about how you interact with the Sites, third party websites, landing pages, pages viewed and other information about your browsing on the Sites. We use all this information to measure the effectiveness of our communications and the Sites, compile statistics about usage and response rates, and to assist us in resolving questions about our services.

- **Information obtained from third parties.** We may obtain information about you from third parties, including third party verification services, credit bureaus and publicly available sources. This includes information arising from Try.com transactions at merchant locations,

information regarding your use of payment methods, the identity of your card issuer or financial institution and consumer reports.

- **Do Not Track.** Do Not Track (“DNT”) is an optional browser setting that allows you to express your preferences regarding tracking across websites. We currently do not respond to DNT signals. We may continue to collect information in the manner described in this Privacy Policy from web browsers that have enabled DNT signals or similar mechanisms.

You may access and alter some of the information we collect. For more information about how you can access, manage or delete information that is associated with your Try Account, visit **Your Choices** section of this policy.

## How we use information we collect

We use the information we collect from our services to provide, maintain, protect and improve them.

The information in your Google account is used to assess your shopping behavior from online transaction email history, which in turn provides us the ability to assess your Try Limit; the number & value of items which you can Try. Access to your online shopping transactions also provides Try.com the ability to sync your order statuses with Try.com’s system. This is essential to being able to allow you to Try without paying upfront, so Try.com can keep track of when you order ships, is delivered and which items are eventually refunded.

We also use this information for our marketing purposes – like offering our services to you and giving you more retailers to Try from. We also use the information to review your Try Account to determine whether you continue to meet the terms of the account, to make decisions about your future Trys, and for other legitimate business needs related to the transactions initiated by you.

We use the credit card, debit card and bank account numbers you enter into your Try Account to process your transactions, and for fraud monitoring purposes.

When you contact Try.com, we keep a record of your communication to help solve any issues you might be facing. We may use your email address to inform you about our services, such as letting you know about upcoming changes or improvements.

We use information collected from cookies. We try to make your experience with Try simple. When you access or use the Sites, our web server may send a cookie to your device. Certain cookies we use last only for the duration of your web or application session and expire when you close your browser or exit the application. Other cookies are used to remember you when you return to use the Sites and, as such, will last longer.

## Your Choices

- **Personal Information.** You may review and update your personal information by logging into your Try Account at any time or by making a request to us using the contact details below, in which case we may need to verify your identity before granting access or otherwise changing or correcting your information.

We provide you with the right to opt out of certain sharing between Try.com and its affiliates. Specifically, you may choose to opt out of:

- **Sharing between Try.com and its affiliates.** You have the right to opt out of sharing of information about your creditworthiness for our affiliates everyday business purposes. You also have the right to opt out of our affiliates marketing their products or services to you based on your personal information that we collect and share with them. This information includes your account history with us.

If you choose to opt out, your choice will be effective until you tell us to change your choice. You may opt out by logging into your Try Account, going to the Try.com privacy settings page, and updating your preferences.

## Information we share

We will only share your personal information with other companies or individuals outside of Try.com in the following circumstances:

- As necessary to process your transaction and maintain your account.
- To complete your registration for a service provided by a third party merchant or website.

Any information you provide directly to a third party merchant, website or application is not covered by this privacy policy. We are not responsible for the privacy or security practices of merchants or other third parties linked on our site with whom you choose to share your personal information directly. We encourage you to review the privacy policies of any third party to whom you choose to share your personal information directly.

- For legal reasons

We will share personal information with companies, organizations or individuals outside of Try.com if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to:

- meet any applicable law, regulation, legal process or enforceable government request.
- enforce applicable **Terms of Use**, including investigation of potential violations.
- detect, prevent, or otherwise address fraud, security or technical issues.
- protect against harm to the rights, property or safety of Try.com, our users or the public as required or permitted by law.

We may share non-personally identifiable information publicly and with our partners – like publishers, advertisers or connected sites. For example, we may share information publicly to show trends about the general use of our services.

## Changes

Our Privacy Policy may change from time to time. We will post any privacy policy changes on this page. Changes will become effective immediately on the date they are posted.

**Questions?** email us at [help@try.com](mailto:help@try.com)