88,559 PEOPLE SERVED IN 2019

Over the past 125 years we’ve been meeting the greatest needs throughout our island communities. Just last year we provided...

76,925
People with corps community center services

5,809
Children with youth services

4,858
Individuals with substance abuse treatment

892,213
Meals and basic needs items

818
Families with housing assistance and Pathway of Hope services

59,547
Gifts and toys

But, we couldn’t do it alone...
We did it together

Last year, The Salvation Army opened its doors and its heart to thousands throughout our islands. We fed children, provided shelter and treatment to those suffering with addiction, offered rich programming and opportunities for young people in communities across the state, and so much more. We did all of this together.

Our work is made possible by the generosity and the commitment of donors and supporters — those who give during the holidays, those who support our programs year after year, and those who remember our work in their estate planning. It is a shared kuleana that makes it possible to reach the unreached and leave a better community for future generations.

Together, we met the greatest needs for our local island communities through our work in eight key areas...

Senior Services
We provide seniors with social, recreational, day care, and therapeutic environments, as well as an affordable housing complex.

Pathway of Hope
We break cycles of crisis. We provide housing, jobs, and a community of support for those in transition to finally break the cycle of poverty and drug addiction.

Corps Community Centers
We meet the greatest needs. We operate corps community centers throughout the islands to support anyone who needs help – wherever they are.

Drug & Alcohol Rehabilitation
We combat addiction. We provide specialized rehabilitation programs that help families and individuals take their lives back from drug & alcohol addiction.

Basic Needs
We fight poverty with love. We provide meals, basic needs, financial assistance, case management and much more to help those in need get back on their feet.

Youth Services
We help kids be kids. We provide shelter, basic needs, summer camps, after-school programs – whatever it takes to meet the special needs of underserved keiki.

Emergency Disaster Services
Whenever disasters strike, we’re there to provide food, supplies, financial support, and long-term solutions.

Holiday Support
We create miracles. We provide holiday support and gifts so families won’t have to choose between paying the bills or buying presents for their keiki.
As a pastor, J’lan’s grandfather always spoke about having faith, giving second chances, and never giving up. But growing up with two unstable alcoholic parents, J’lan found more reasons to be fearful than hopeful. It got harder to pray for help after his grandfather passed away. “After his death, my life went down-hill,” J’lan says. “It was a really depressing time.” He felt broken and began developing bad habits. “I thought it was my fate to live as a drug-addict and a drunk.”

Things changed when a friend invited J’lan to a worship service at The Salvation Army Kroc Center Hawaii. There he found friends who helped him understand his pain, a community of people who helped him regain his faith, and a job as a kitchen steward – working alongside of role models who are helping him reshape his future. “I’m learning that God is my shepherd... even if you go astray, He’ll come and get you.”

Our Corps Community Centers assess the needs within their communities and create solutions that meet the needs of the most vulnerable. In Hilo, the Corps was a first-responder when the lava flowed, providing care, basic items, and meals for those displaced. In Kona, the weekly ministry to the community’s homeless offers a warm meal and critical services. Vulnerable elementary school students go home with weekend meals in Honolulu, while other centers offer mobile homeless outreach, food pantries and youth programs.
Together, we provided 5,809 kids with youth services in 2019

Children are the ties that bind families, the foundation upon which our collective future is built. When moms undergo treatment services, their children are there too, getting the support, nurturing, counseling, and care they need. In-school and after-school programs connect mentors and kids. Backpack meals make sure kids don’t go hungry. We help kids be kids, whether it’s housing, counseling, summer camps, meals, or supplies.

Thessica’s Story

"I hated him for what he did," Thessica says of her father as she recounts how he molested her in eighth grade. He went to prison. She went to foster care, which led to drugs to ease the pain. She eventually landed at The Salvation Army Family Intervention Services Teen Shelter in Hilo. "They helped me at every step — giving me power and closure," she says. She re-engaged in school, getting good grades. After graduation, The Salvation Army helped her find a car and an apartment. "They helped me pay rent, helped with college applications, scholarships, grants — everything." Today, Thessica lives independently, working towards a career in social work. "I came from dirt," she says, "but look at me now! It’s my turn to help others, tell them it’s going to be okay."
Our treatment services meet people where they are and guide them through their journey. Our non-medical detoxification, residential treatment, day treatment, and intensive outpatient treatment give addicts the tools to break the shackles of addiction and start anew. Lives are saved, families are reunited, physical and spiritual health is achieved — all because we walk with our clients to find their way to health and sobriety.

**Ka‘ili’s Story**

“From 15 to 35, I was a black-out drinker,” Ka‘ili says. His third DUI landed him in prison, a gut punch that forced him to opt for substance abuse treatment or prison. Then he learned his wife was pregnant. “I knew I had to get better – for my child, for my family.” He chose probation and mandatory treatment, leading him to The Salvation Army’s Addiction Treatment Services in Nuuanu. With their help and support Ka‘ili is now two years sober. “I believe things happen for a reason. I was led to The Salvation Army for a reason,” he says. “My daughter’s never seen me take a drink.” He looks to be an addiction counselor one day, but right now, he’s focused on his family. “Watching my parents with their granddaughter, that’s my greatest blessing.”
Breaking the vicious cycle of poverty and crisis requires more than services. It requires hope. The Salvation Army Pathway of Hope initiative and The Salvation Army’s network of services guide families through the support they need—jobs, housing, case management, counseling, treatment services, and child services—while connecting them with a supportive community that listens, understands, and offers guidance and hope. We don’t simply address symptoms. We find the root cause and through love, spiritual counseling, physical healing, child services, and treatment, guide families to safe harbor where their lives can begin anew.

Francine’s Story

“I see girls walking around talking to trees, and I want to say, ‘Girl, this is not you,’” Francine says. She knows; she’s been there. Francine lived on the streets and the beach, doing drugs with her two sons in tow. She landed at The Salvation Army Family Treatment Services after giving birth to her third child at Queen’s Medical Center. “I was lying and making up stories so I could get high,” she says. “But the nurses told me I had to get treatment to keep my kids.” The Salvation Army Family Treatment Services helped her kick her addiction and The Salvation Army’s Pathway of Hope program helped her find a home. Today, she’s been clean and sober for over three years, lives with her kids at Kahuaiki Village and works a good job. “The people at The Salvation Army – they are my angels. They gave me my life back. And they gave my children their mother back.”
Life can be difficult, and we are there to help, whether it’s through our holiday Angel Trees, our ongoing case management to keep our clients focused and on a clear path, our work with the homeless, or our services to ensure families don’t go to bed hungry. Where there is hunger, we bring food. Where there is fear, we bring safety and refuge. Where there are needs, we bring hope.

Together, we provided 892,213 meals and basic needs items in 2019

Bruno Mars Provides Thanksgiving Holiday Meals

Just before Thanksgiving 2018, we were humbled and honored by a generous donation from Hawaii’s own Bruno Mars. Because of his amazing gift, we were able to provide an additional 24,000 individuals with Thanksgiving holiday meals through our ‘Share a Holiday Feast’ partnership with Foodland. Our hardworking Corps officers, staff and volunteers distributed the vouchers to families, which allowed us to reach more families across the state through our outreach programs. Bruno is a shining example of how people in Hawaii step forward and take care of one another and we are grateful to him for his Aloha and Kokua.
**Financial Summary**

### Revenue

- Government Funds: $12,822,321
- Contributions & Foundation: $8,351,711
- Internal Support: $7,930,478
- Sales to the Public: $6,899,313
- Adult Rehabilitation Center: $5,052,429
- Program Service Fees: $4,575,999
- Other Revenue: $1,121,831
- Silvercrest Housing: $680,845
- United Way: $26,310

**Total Revenue** $47,461,237

*Amount reflects unaudited revenue and expenses from fiscal year period from October 2018 to September 2019. Excesses of expenses over revenue are funded by territorial grants and endowments and other designated internal support.

### Expenses

- Corps Community Center: $13,452,860
- Other Social Services: $10,484,106
- Residential & Institutional Services: $6,732,653
- Supporting Services: $5,227,813
- Adult Rehabilitation Center: $708,190
- Silvercrest Housing: $680,845

**Total Expenses** $48,337,730

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**$5.2 Million in Legacy Gifts Designated by The 2019 Hope Brigade**

The Salvation Army established The Hope Brigade as a national program to recognize and honor individuals who leave a legacy gift to support The Salvation Army’s programs and services in local communities. In 2019, Hope Brigade members in the Hawaiian & Pacific Islands collectively designated $5.2 million in estate gifts, ensuring resources will be available to support those in need for generations and sustaining The Salvation Army’s work for centuries to come.

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**Rebecca’s Estate Gift**

A second grade teacher in Lahaina, Rebecca sees the community’s least fortunate every day on her drive to work, watching as they walk to the Salvation Army for coffee, breakfast, and hope. “These are the people no one else helps,” she says. “But for the Army, these people are their life’s work.” In her classroom, she mobilizes her students to adopt a family every Christmas through The Salvation Army, collecting money so families don’t go without meals and support. Rebecca doesn’t have family in Hawaii, but she’s found a chosen family through the Army’s work. “I don’t have much,” she says, “but I’ve left everything that’s left over to The Salvation Army in my will. Their slogan is for real: they do the most good. I want whatever I have to go to people who need it most.”

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*Image of Rebecca holding a certificate.*
Mahalo to Our Corporate Partners

We can’t do this work alone. Our corporate partners—from big businesses to small mom-and-pops—step up again and again, bringing much needed funding and volunteers to our work across all aspects of the community. From sorting donations to serving meals during the lava flow to tutoring and mentoring school children, to funding so many of our critical needs services, our business friends and neighbors step up again and again and again.

Mahalo to Our Donors & Supporters

The extraordinary work of The Salvation Army is made possible by the kindness and generosity of our wonderful donors. The investments made by our donors make up a driving force for transformational change. Our donors provide immediate help and hope to those in need as well as sustain The Salvation Army’s work for future generations, ensuring the growth and availability of our programs for years to come.

Building Community and Bringing Hope

Every holiday season, several banks compete to raise the most funds at the four corners of the King and Bishop Street intersection using The Salvation Army’s Red Kettle and bells. And, every year, Territorial Savings Bank starts early, planning the entertainment, food, cheers, and shifts that energize their corner. They’ve won for five years straight, with their dancing elves, accordion music, and choir rocking the corner all day. Everyone gets involved, from families to neighbors to employees who give generously. Together, the banks and everyone who participates in the Red Kettle program bring holiday support to our most vulnerable neighbors.

Joe Schneckenburger: Giving So Others Can Find Hope

For Joe Schneckenburger, a real estate investor from Colorado, it was the natural order of things: he invested in property on the Big Island of Hawaii and then went looking for ways to lend a hand and get involved. It didn’t take long to find The Salvation Army feeding the homeless on the Kona pier every week and it didn’t take long for Joe to begin funding the program. Thanks to Joe’s support, the program outgrew the pier and now operates from a more permanent location, where dozens of attendees gather every week for supper. Attendees nourish their bodies and souls, and volunteers assist them in finding housing, jobs, and other services.
Our Leadership

Our leadership is rich in expertise, resources, heart and commitment. The army behind The Army, our Advisory and Echelon boards bring together dedicated volunteers whose deep knowledge of the community, their areas of professional expertise, and their deeply-held commitment to our most vulnerable neighbors make it possible for us to bring help and hope and renewed purpose to people across our islands. Our Advisory Board’s work evaluates our programming, budgets, and long-term planning, while the Echelon Board assembles the next generation of leaders to guide our work for years to come.

Major Eliza Martin
Divisional Leader

Major John Bennett
Divisional Secretary for Business

Major Judy Bennett
Divisional Women’s Ministries Secretary

Major Linda Harmon
Divisional Secretary for Program - Corps Ministries

Divisional Leadership

Major Jeff Martin
Divisional Leader

Major Eloisa Martin
Divisional Leader

Major John Bennett
Divisional Secretary for Business

Major Judy Bennett
Divisional Women’s Ministries Secretary

Doris Bitonio
Divisional Director of Human Resources

Mike Wong
Information Technology Director

Victor Leonardi
Divisional Director of Emergency Services & Safety

Honolulu Advisory Board

David Arita
Tony Au
Dawn Ching
Rose Choy
Lee Cranmer
Paulette Deleconio
Ed Fess
Jack Flanagan
Lisa Furuta
Ken Harding
Conrine Hiramoto
Scott Hogle
Judy Lee
Bhiko Takaki Lueder
Kathy Morimoto
Kurt Murao
Caroline Ward Oda
Dan Oshima
Nancy Pace
Bob Robinson
MaryAnn Sacharski
Fred Schulz
Nikki Senter
Sam Shinkus

Dorina Takeda
Enni Uemara
Carlton Williams
Jimmy Yamada
Clifton Yasutomi

Echelon Board

Clifton Yasutomi
Cam Yario
Chase Conching
Darah Dung

Lauren Matsumoto
Tiffany Ito
Shaun Mitsui
Tricia Fetui

Tatiana Multaaopele
Wondanne Chu Matsumura

Carlton Williams: “It’s the mission of the Army that inspires me.”

Carlton Williams keeps a close eye on the money. As a CPA and founder of his own firm, CW Associates, he knows the importance of planning, due diligence and getting things done. It’s exactly those traits that he brings to The Salvation Army’s Advisory Board, where he’s currently board chair and previous chair of the fundraising and finance committee. “It’s the mission of The Army that inspires me,” he says. “It’s extraordinary, how extensive and meaningful the work is.” Besides the countless hours Carl dedicates to Board work, he also encourages his colleagues to volunteer where they feel called, whether it’s meal service, youth outreach, or working with the homeless communities we serve. “The work The Army does every single day is inspiring,” he says. “By doing what I do, I enable them to do what they do.”
**Directory of Locations**

### Corps Community Centers

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kauluwela Mission Corps</td>
<td>808.841.5565</td>
<td>296 North Vineyard Blvd. Honolulu, HI 96817</td>
</tr>
<tr>
<td>Kaneohe Corps</td>
<td>808.235.1408</td>
<td>45-175 Wakoluia Rd. Kaneohe, HI 96744</td>
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<tr>
<td>Ray &amp; Joan Kroc Corps Community Center</td>
<td>808.682.5505</td>
<td>91-3251 Koolaula Parkway Ewa Beach, HI 96796</td>
</tr>
<tr>
<td>Waianae Corps</td>
<td>808.988.0634</td>
<td>Pokai Bay Beach Park</td>
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<tr>
<td>Kahului Corps</td>
<td>808.871.3042</td>
<td>45 W. Kamehameha Ave. Kahului, HI 96732</td>
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<tr>
<td>Lahaina Lighthouse Corps</td>
<td>808.335.5441</td>
<td>131 Shaw St., Lahaina Hi 96761</td>
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<tr>
<td>Camp Homelani</td>
<td>808.637.4131</td>
<td>68-243 Olohio St. Waialua, HI 96791</td>
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<tr>
<td>Molokai Corps</td>
<td>808.567.9474</td>
<td>900 kalae Hwy. Kualapuu, HI 96748</td>
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<tr>
<td>Lihue Corps</td>
<td>808.245.2571</td>
<td>4892 Hardy St., Lihue, HI 96766</td>
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<tr>
<td>Hanapepe Corps</td>
<td>808.335.5441</td>
<td>4465 Puulo Rd., Hanapepe, HI 96716</td>
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<tr>
<td>Hilo Temple Corps</td>
<td>808.935.0277</td>
<td>250 Ponohawaii St. Hilo, HI 96720</td>
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<tr>
<td>Honokaa Corps</td>
<td>808.775.7246</td>
<td>45-511 Rickard Pi, Honokaa, HI 96727</td>
</tr>
<tr>
<td>Kona Corps &amp; Ohana Keiki Preschool</td>
<td>808.326.2330</td>
<td>75-223 Kukai St. Kailua-Kona, HI 96740</td>
</tr>
<tr>
<td>Guam Corps</td>
<td>671.734.0066</td>
<td>Corten Torres St. Mangilao, Guam 96921</td>
</tr>
<tr>
<td>Saipan Corps &amp; Soup Kitchen</td>
<td>670.483.0885</td>
<td>P.O. Box 500530 Saipan, MP 96950</td>
</tr>
<tr>
<td>Republic of the Marshall Islands</td>
<td></td>
<td></td>
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<tr>
<td>Federated States of Micronesia</td>
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<tr>
<td>Adult Rehabilitation Center</td>
<td>808.522.8400</td>
<td>322 Sumner St. Honolulu, HI 96717</td>
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### Youth Services

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Family Intervention Services</td>
<td>808.888.0634</td>
<td>1736 Kimoole St. Hilo, HI 96720</td>
</tr>
<tr>
<td>Pathway of Hope</td>
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<tr>
<td>Kauluwela Mission Corps</td>
<td>808.841.5565</td>
<td>296 North Vineyard Blvd. Honolulu, HI 96817</td>
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<tr>
<td>Family Services Office</td>
<td>808.841.5565</td>
<td>296 North Vineyard Blvd. Honolulu, HI 96817</td>
</tr>
<tr>
<td>Family Services Center</td>
<td>671.477.3528</td>
<td>155003 Corsair Ave. Tiyon, Guam 96921</td>
</tr>
</tbody>
</table>

### Drug & Alcohol Rehabilitation

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<tr>
<th>Location</th>
<th>Phone Number</th>
<th>Address</th>
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<tbody>
<tr>
<td>Family Treatment Services</td>
<td>808.732.2802</td>
<td>845 22nd Ave. Honolulu, HI 96816</td>
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<tr>
<td>Drug &amp; Alcohol Rehabilitation</td>
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<tr>
<td>Family Treatment Services</td>
<td>808.595.6371</td>
<td>3624 Waokanaka St. Honolulu, HI 96817</td>
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### Senior Services

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<tbody>
<tr>
<td>Silvercrest Senior Housing</td>
<td>808.622.2785</td>
<td>520 Pine St. Wahiawa, HI 96817</td>
</tr>
<tr>
<td>Adult Day Health Services</td>
<td>808.521.6553</td>
<td>296 North Vineyard Blvd. Honolulu, HI 96817</td>
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</table>

### Thrift Stores

Visit hawaii.salvationarmy.org for thrift store locations.

### Basic Needs

<table>
<thead>
<tr>
<th>Location</th>
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<tbody>
<tr>
<td>Saipan Corps &amp; Soup Kitchen</td>
<td>670.483.0885</td>
<td>P.O. Box 500530 Saipan, MP 96950</td>
</tr>
<tr>
<td>Family Services Center</td>
<td>671.477.3528</td>
<td>155003 Corsair Ave. Tiyon, Guam 96921</td>
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### For more information visit hawaii.salvationarmy.org.
The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

808.988.2136  |  hawaii.salvationarmy.org  |  @salarmyhi