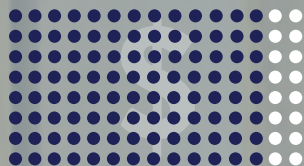




2024 ANNUAL REPORT



THE SALVATION ARMY
INTERMOUNTAIN DIVISION



84 CENTS OF EVERY DOLLAR

GOES DIRECTLY INTO
PROGRAMS & SERVICES
FOR OUR COMMUNITY.

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Our Mission

The Intermountain Division is
TRANSFORMING LIVES
with **CHRIST-LIKE GRACE.**

We are impacting **PEOPLE**
and **COMMUNITIES**
with **HOPE** and
COMPASSION.

The 2024 Annual Report shares how the
Intermountain Division's mission supports our neighbors
throughout Colorado, Montana, Utah and Wyoming.

Opening Letter



Dear Friends,

As we reflect on the past year, we are reminded of the profound impact The Salvation Army has had on the communities we serve. Our mission to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination remains at the heart of everything we do. This mission drives us to provide the services that each community needs most, ensuring that we address the unique challenges and opportunities in every location.

In Denver, sheltering has become a priority. We have worked tirelessly to provide safe and supportive environments for those experiencing homelessness, offering not just a place to stay, but also the resources and support needed to rebuild lives. Our shelters have become a beacon of hope for many, providing a pathway to stability and self-sufficiency.

In Bozeman, the community has identified childcare as the No. 1 need. In response, we break ground this year on a new Corps building that will include a childcare center, ensuring that families have access to affordable, high-quality care. This initiative allows parents to pursue employment and educational opportunities, knowing that their children are in a safe and nurturing environment.

In Ogden, we have pivoted our focus to seniors, building a Silvercrest senior residence that likely will be open by 2026. The Silvercrest facility provides affordable housing for seniors, offering a supportive community where they can thrive.

In Wyoming, we have concentrated our efforts on helping women through substance addiction. Our comprehensive programs provide the support and resources needed for recovery, empowering women to overcome addiction and build healthier, more fulfilling lives.

These initiatives are a few examples of how The Salvation Army tailors its services to meet the specific needs of each community. Our dedicated team of Officers, employees, and volunteers work tirelessly to ensure that we provide compassionate and effective support to those in need.



“Love is patient, love is kind. It does not envy, it does not boast, it is not proud. It does not dishonor others, it is not self-seeking, it is not easily angered, it keeps no record of wrongs. Love does not delight in evil but rejoices with the truth. It always protects, always trusts, always hopes, always perseveres.”

— 1 CORINTHIANS 13:4-7

As a Christian organization, our mission is deeply rooted in the teachings of Jesus Christ. We strive to embody His love and compassion in all that we do, serving others with humility and grace. **Our aim is to transform lives with Christ-like grace, impacting people and communities with hope and compassion.** This commitment inspires us to reach out to those in need, offering hope and healing through our programs and services.

As we look ahead, we remain committed to our mission and to the principles of servant leadership that guide our work. We are grateful for the continued support of our donors, partners, and community members, whose generosity makes our work possible. Together, we can continue to make a difference in the lives of those we serve.

Thank you for your unwavering support and dedication to the Salvation Army.

Yours in Christ,

Majors Cheryl and Nesan Kistan

DIVISIONAL COMMANDERS

In 2024, the Intermountain Division:



served

1,587,106
nutritious meals



helped

153,355
neighbors in need



provided

732,537
nights of shelter



gifted

94,820

Christmas toys
to children



provided

3,720

families with
housing assistance



deployed

2,597

emergency service units

Colorado



GREELEY: SERVING UP LOVE

Driven by his own challenging upbringing, Randy Molinar champions compassion and empowerment at The Salvation Army Greeley Corps. Both a staff member and a volunteer, Randy's background inspired him to help coordinate a program in which developmentally challenged youth serve meals to neighbors in need.

Reflecting on his past, Randy recalled, "They told my dad, 'Well, we can continue to send him on and probably he'll get Fs for the rest of his life, or we can send him to Special Ed.' So, I had to go to a whole 'nother school and I was in class with kids who were developmentally delayed. I was in Special Ed for two years, then I left. In high school, I was in the National Honor Society. That's why I have compassion, 'cause I grew up that way too."

The students with whom Randy works experience the profound joy of giving back, learning that they, too, can make a difference.

"They know they can help people, instead of someone always helping them," Randy said.

Daily meal services and seasonal events, including gift distributions and electricity vouchers, support those facing hardship and bring the Greeley community closer together. Randy's enthusiasm is contagious. He believes deeply in his team's impact on the community.

"The young people we have working here ... seeing the smiles on their faces while they're serving our neighbors, that touches my heart."

The Greeley Corps has increased its meal service during the past year, from serving about 15 people daily to providing meals for up to 70 people every day.

“I equate that to the way we treat people who show up,” said Lt. Isaac Henry-John, the Greeley Corps Officer. “People feel safe coming here and they know our meals are made with love.”

Randy’s gratitude to donors is clear.

**“To the people who donate,
‘Thank you. Your generosity is
very much appreciated. I wish you could see the joy expressed by these kids,
and by their parents!’”**

With community support, Randy and the Greeley Corps continue to prove that even small acts of kindness can light the way forward.

COLORADO IMPACT

People Served: **88,879**

Meals Provided: **1,404,166**

Nights of Shelter: **723,435**

Toys Provided: **48,407**



DENVER RED SHIELD: CHAMPIONS OF CARE

Denver Red Shield is a hub of activity for the children and adults who live near this centrally located Corps.

Besides feeding hungry neighbors and leading a music-enriched church service every Sunday, the Corps runs a boxing gym.

Boxing has been central to this Corps’ work for several decades. Classes for youth ages 5 to 18 meet twice a week for an hour. Besides basic boxing techniques, students learn about discipline, self-control and respect. There are classes for adults, including for those who have Parkinson’s Disease. The class helps with eye-hand coordination, balance, stamina and memory.

On a Saturday in early February, 500 people attended a boxing tournament, a Corps fundraiser that’s held twice a year.

“It builds community for us,” said Capt. Ryan Boyd, Corps Officer for Denver Red Shield. “So many families rely on our after-school programs, which include boxing. We provide a needed service.”

Montana

BILLINGS: FAITH MOVES MOUNTAINS



The Salvation Army provides a lifeline for many in our communities. Bill was living out of his broken-down car in a retail store parking lot when he walked into the Billings Corps in October.

Fortunately for Bill, Captains Felecia and Colin Pederson, the Billings Corps Officers, had recently launched The Way Out program to address growing homelessness in the community.

Thanks to the generosity of local donors and foundations, the program provides hotel lodging for 30 to 35 people, including many children. Each individual or family receives wrap-around services, from life skills classes and counseling to help with goal setting and housing assistance.

“We have a very cost-effective sheltering program,” said Capt. Felecia. **“We provided nearly 7,000 nights of lodging for our neighbors who needed help last year. This makes a huge difference in people’s lives. It sets them up for success.”**

For Bill, help included a hotel room and some encouragement. This led to a job at Walmart, where he recently received a promotion.

The program is rewarding to the small Corps staff and amazing group of volunteers who also operate a busy meal delivery service that prepared and delivered more than 100,000 meals in 2024. We not only meet our neighbors’ immediate needs, we also help them move toward a place where they, too, are able to help others.

As the Billings Corps Officers look ahead, they see an opportunity to serve more neighbors in need, but also the challenge of raising the funds to make The Way Out a long-lasting option for those seeking to move forward.

“We have a waiting list of people who need our help. ‘Whoever is kind to the poor lends to the Lord and He will reward them for what they have done,’” said Capt. Felecia, citing Proverbs 19:17. “We have faith that the more we help people, the more people we’ll be able to help.”

MONTANA IMPACT

People Served: **12,353**

Meals Provided: **122,701**

Nights of Shelter: **6,669**

Toys Provided: **11,484**

BOZEMAN

The Bozeman Corps, which has served its community for 127 years, will continue its good work at a new location to serve more families with additional services in the years to

come. The new building will be 10 times larger and include a chapel, gym and plenty of classrooms. In the new building, the Corps will operate a childcare facility able to serve up to 75 kids. “Bozeman only has 33% of the childcare services it needs,” said Capt. Amber Ohl, the Bozeman Corps Officer. **“The new building will function as a community center. We’ll be where families are, able to serve them better.”**



Artist's rendering



OGDEN: A NEW AGE

The Ogden Corps knows how to build community, and it's been doing so since 1887. Besides the traditional work of running a food pantry and providing clothing, household goods and other assistance, the Ogden Corps broke ground this year on a Silvercrest senior residence. With

completion projected for 2026, the residence will include 52 units for senior independent living.

Majors Mark and Monica King, the Ogden Corps Officers, are looking forward to what this will mean for the Corps.

"We want to help our new community members feel welcome," said Major Mark. "Part of doing so will be making all our services available to Silvercrest residents, but we'll also create some senior programming tailored for them."

The Officers seek funding for a 12-passenger van to take seniors grocery shopping and on special outings.

The Ogden Corps distributed 5,733 food boxes this year, a number that's likely to rise after Silvercrest opens.

Fortunately, the Corps has solid support in the Ogden community, including at Ogden High School, where three grade levels competed in a Red Kettle bell-ringing challenge this year, raising more than \$2,000 to support Ogden Corps services. A second high school has pledged to participate next year, and the Majors King hope they can encourage other Ogden schools to join the challenge.



"We were so impressed by the students who participated this year," Major Mark said. "We look forward to growing the challenge to support all the work we do throughout the year."



PROVO: A NEW CENTER

We opened a new location in 2024: **The Provo Service Extension Center held its grand opening in October.** We now are serving our neighbors in need in Provo, including Brigham Young University and Utah Valley University students, who also have become some of our most dedicated volunteers. The center wasted no time getting busy, collaborating with Walmart stores throughout Utah County for our Red Kettle and Angel Tree toy drive campaigns. In partnership with the United Way of Utah County, we collected 700 toys for children in our communities during Christmastime.

UTAH IMPACT

People Served: **24,441**

Meals Provided: **45,910**

Toys Provided: **25,741**



CASPER: LOVE LIGHTS THE WAY



The Casper Corps represented The Salvation Army at a community event. Pictured are Penny Shoemake, at left, Carrie Creager, Major Evadne Wright and Christi Powers.

Carrie Creager did not love herself. Dealing with trauma and addiction since childhood, she also did not have the tools to overcome her substance misuse - until she graduated from a short-term treatment center and entered The Salvation Army's WYStepUp program at the Casper Corps.

WYStepUp is a post-treatment, residential facility that empowers women who have been incarcerated or who have decided they

want to change their lives. The program, which is generally six months, helps women build self-sufficiency and integrate back into a healthier way of life.

There are few transitional programs helping women through the process of addiction recovery in Wyoming, which is why Major Evadne Wright, the Casper Corps Officer, would like to expand WYStepUp. Currently able to serve eight women, Major Evadne would like to serve a lot more.

"These women have so much to offer to our communities," Major Evadne said.

"They need to take the steps toward change, and we're here to help them."

WYStepUp staff helped Carrie achieve her goals, from obtaining a driver's license to reconnecting with family. The friendships Carrie has made help her with sobriety and encourage her to strive for a better life.

After 30 years of addiction and nearly two years of sobriety, Carrie has embraced her new life: She has college plans. She attends Alcoholics Anonymous meetings and sponsors three other people. She loves Jesus. And she loves herself.

"Carrie speaks hope into the lives of others with all that she does and all whom she meets," said Major Evadne.

GILLETTE: BLESSINGS HAPPEN HERE

The Gillette Service Extension Center serves up so many daily blessings, they're difficult to track. With staff support, Shannon entered a substance misuse treatment program. Three months into her sobriety, Shannon has a good job, works on her recovery plan and triumphs over daily challenges.

Billy recently celebrated three years of sobriety, lives self-sufficiently and visits the center with his dog (who he says misses the staff) almost daily. Center staff helped Josh reach the Denver Harbor Light Center, where he recently graduated from the six-month recovery and relapse prevention program.

This busy team, which has served Gillette and the surrounding communities for more than 30 years, recently realized its own monumental blessing: The center has expanded to include the entire 15,000-square-foot building from which our two full-time staff and 42 regular volunteers operate a busy food pantry, which serves 2,000 people monthly, and a thriving thrift store.

They do all this and so much more: **350 people received housing assistance and 430 people received emergency utilities assistance from The Salvation Army in Gillette in 2024.**

"We meet people where they're at, and we provide assistance wherever we can," said Jenny Nell Hartung, the center's director.

The future may hold additional blessings: Jenny hopes to open transitional housing for women coming out of treatment programs or incarceration. Services for women are limited in Wyoming, she says, but the need is great.

"I see a future in which we're able to provide safe housing for women – and for their children – and we can provide pastoral care and other services to support their journeys," said Jenny.

Attending to human need? That's a Salvation Army specialty.



WYOMING IMPACT

People Served: **27,682**

Meals Provided: **14,329**

Nights of Shelter: **2,433**

Toys Provided: **9,188**

Denver Metro Social Services

HARBOR LIGHT: SAVING LIVES

The Denver Harbor Light Center saved Alex Uhl's life.

"I was at rock bottom. I had lost connections with my friends, with my family," Alex said. "I knew I needed to change and that I couldn't do it alone. I needed help, and Harbor Light was the place for me."

More than two years after Alex graduated from Harbor Light's six-month recovery and relapse-prevention program, he is still there – working as a resident manager to help other men navigate the program that served him so well.

"Hitting that six-month mark is where you really see your life changing for the better," said Alex. "This place saved my life. And now I get to help other men reclaim their lives. I couldn't pass that up."

Harbor Light is a residential treatment facility that can accommodate up to 120 men at a time. Participants benefit from educational classes, transitional living services, and staff support to help them find employment. A key element of the program is its emphasis on spiritual growth, which is credited with Harbor Light's consistently high success rates. In 2024, 59 men graduated from the program, with 86% maintaining sobriety, stability, and other positive outcomes 90 days after completion.



"I had so much anger toward God when I came to Harbor Light," Alex explained. "My anger toward Him was justified, in my head, because He 'took away' my best friend, who was 20 years old, and had cancer. His death kicked my addiction into full gear. I tried to fill the hole in my heart with alcohol. I walked away from God but still held onto my anger toward Him. **Then one day, I heard a voice in my head saying, 'Remember Me. I never left you.'**"

"At that moment my heart broke with joy, and I released my anger toward Him. I knew that He allowed me to be angry with Him because He was able and willing to take it all! I gave Him my addiction and my anger, and now I seek Him in my daily life, and I have never been happier."



95% graduates maintain sobriety and stability 30 days later.

86% graduates maintain positive outcomes 90 days after completing the program.

DENVER METRO: HEROES WORK HERE

As a lead partner in the City of Denver's homelessness initiative, The Salvation Army opened The Aspen in late 2023 to provide shelter for hundreds of people each night. J'azmin Smith was there, among the first staff members to join The Aspen's frontline team. J'azmin (pronounced Haj'meen) was compelled to work with people experiencing homelessness.

"The world has always treated the homeless population poorly, but they are people, and they are just like us," J'azmin said. "Many of us are one paycheck or one medical bill away from becoming homeless too."

The Aspen shelter, which provides wrap-around services such as counseling and vocational support to help people transition into stable or permanent housing, is one of the city's top success stories. Nearly 200 people were moved from the streets of Denver, through the supportive services at The Aspen, and into their own residences in 2024.

In his role as a shift supervisor, J'azmin engages with residents all day. Responding to medical emergencies is part of the job, especially when working with some of the city's most vulnerable citizens.

But J'azmin has a special gift, borne of his alertness and compassion: During the past year, J'azmin has saved 17 lives using CPR and other life-saving techniques.

How does J'azmin explain this?

"My co-workers call me a superhero. I just happen to be at the right place at the right time."

Dedicated staff like J'azmin make it possible for The Salvation Army to Do The Most Good in our communities.



DENVER METRO SOCIAL SERVICES

Sheltering up to **1,800** people every night

Providing more than **3,000** meals every day

THE CONNECTION CENTER

This team connects families with social services within The Salvation Army.

Completed **1,104** shelter intakes and referrals

Answered **23,801** phone calls

CULINARY SERVICES

Led by Chef James Prunty, the culinary team feeds all our Denver metro service programs.

877,458 meals served

Thanksgiving: **1,975**

Christmas Eve: **2,899**

CROSSROADS CENTER

For more than 40 years, this low-barrier, emergency shelter has served unhoused men.

198,560 nights of shelter

LAMBUTH FAMILY CENTER

This is an emergency shelter for families designed to break the cycle of intergenerational poverty.

64 families (**231** people) served

57.4% families exited into permanent or stable housing

HOUSING NOW

This team helps families transition from homelessness to long-term, stable housing.

70 families secured permanent housing.

38 families were provided eviction prevention support.

69 families experienced an increase in income.

2,530 food boxes were distributed.

NON-CONGREGATE SHELTERS

A partner in Denver's All In Mile High initiative, we operate The Aspen, Stone Creek and Tamarac* shelters.

465 individuals were stably housed across all three programs.

*family shelter

High Peak Camp



EMPOWERING YOUTH

Kathy and John Tedrick love to be outdoors, and hiking in the Rocky Mountains is one of their favorite pastimes. They also are fond of The Salvation Army's longtime work in the Intermountain Division.

"We both love The Salvation Army," said Kathy. "We love the Officers and everyone we've met. It's such a selfless cause, serving others."

During a summertime visit to the Intermountain Division's High Peak Camp in Estes Park, Colo., the Tedricks were inspired to fund a new playground where younger campers will be able to climb, swing and tumble.

"We've seen how children's lives are changed by spending a week or two at this camp," Kathy said. "They feel God's love all around them, and they're well supported by camp staff. We wanted to contribute in a way that supported that work."

The couple's donation stems from an inheritance Kathy received from her parents, so upon completion, the playground will be named the Weaver Playground in their honor. It also will include a sign that reads, **"As we play, God weaves our lives together."**

Kathy is the longtime historian for the Denver Metro Women's Auxiliary, maintaining the group's history books and documenting events, such as the Auxiliary's successful Christmas Boutique, for 20 years or more. The Auxiliary hosts camp retreats that Kathy recalls fondly.

"Every summer for years I was up there at camp for three or four days," she said. "I thought it was the most beautiful, wonderful place with such amazing people working there."





The Tedricks hope the youth who visit High Peak Camp experience it similarly, with Weaver Playground having a special role.

“High Peak Camp is a well-equipped, very nice camp,” said John. “Some of the kids who come here will experience the mountains for the first time. They’ll be exposed to the higher altitude, the trees, the mountains. They’ll be exposed to the zip line, the challenge course and long hikes. Their imaginations for what’s possible may be expanded and it likely will be a life-changing experience for a lot of them.”

“We hope the playground will be a building block for the other activities,” he said. “That would be terrific.”

Thanks to donors such as Kathy and John Tedrick, High Peak Camp and all it offers continues to thrive, providing youth with opportunities to grow and to grow with God.



We ran six weeks of summer youth camp.

399 campers participated.

103 campers accepted Jesus Christ as their savior.

83 campers recommitted their lives to Christ.

Emergency Disaster Services

THE SHIELD TO THE RESCUE

The Emergency Disaster Services (EDS) team deployed inside and outside of the Intermountain Division in Fiscal Year 2024, helping to serve the Maui community after their devastating fires and providing care in New Mexico to support their wildfire and flooding relief efforts.

In Colorado, the EDS team supported Larimer County rescue efforts during the Alexander Fire, west of Loveland, which occurred last August.

Among other services, The Salvation Army contributed a generator trailer and Polaris vehicles to support recovery efforts. We helped to feed first responders and community members during several wildfire response efforts in Colorado. Finally, we continued to support Boulder County relief efforts following the 2021 Marshall Fire.

The EDS team partnered with JustServe, the service arm of the Church of Jesus Christ of Latter-day Saints, to build 5,000 hygiene kits to distribute to those in crisis throughout our Intermountain Division.





Service Extension

VAIL VALLEY: MAKING MOVES

It's been an eventful year for The Salvation Army team serving Vail Valley.

While the Service Extension Center's longtime director, Tsu Wolin-Brown, was planning to retire after representing The Salvation Army in the Vail Valley community for more than 40 years, the center learned it needed to find a new home for its emergency services, which included a food pantry that was serving 60 families daily.

On Monica Villalobos-Russell's first day as the new director, she learned the center would have to move in 30 days.

Never doubt the resilience of a tight-knit community. Within weeks, The Salvation Army, an essential service provider for the many communities – from Vail to Gypsum – along the I-70 corridor, had found temporary offices owned by the *Vail Daily* newspaper.

The food pantry – so critical for many families in the area – was operating again.

"I've lived in this community for 24 years," said Villalobos-Russell. **"I had no doubt my neighbors would come through for The Salvation Army and my heart was bursting with gratitude."**

In 2023, the Vail Valley center distributed 9,500 food boxes. We are on track to distribute even more food boxes this year. Additional emergency services include helping neighbors in need with rental and utilities assistance, transportation, prescription medication and dental costs, and more.

The care we provide often is returned in kind. Take, for example, Marissa, who has seven children, including a toddler with severe medical needs. Marissa has participated in several Salvation Army programs and receives food from the pantry. She's also one of the center's top volunteers.

"She is a rock-star volunteer," said Villalobos-Russell. "She's super helpful and she has good ideas. We love being with her."

The Salvation Army needs a permanent home for this center that provides so many needed services with the help of a small staff and its dedicated volunteers.

"We have no doubt that the community will help us find the perfect home," said Villalobos-Russell.



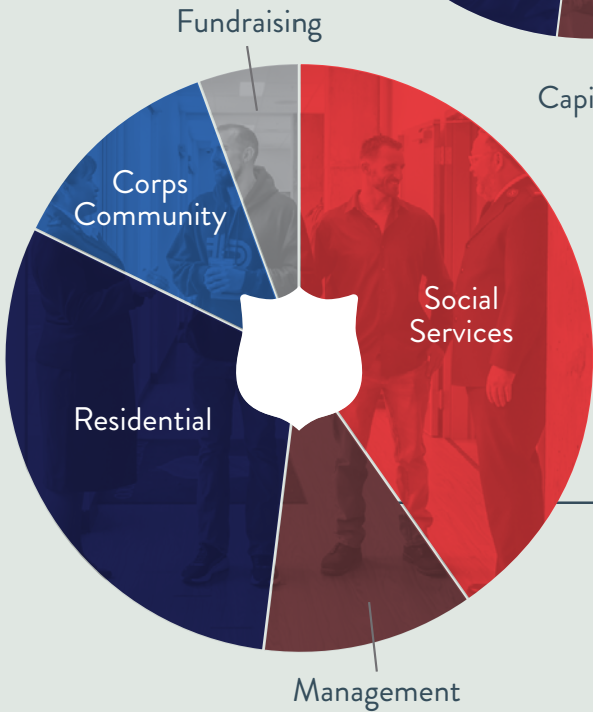
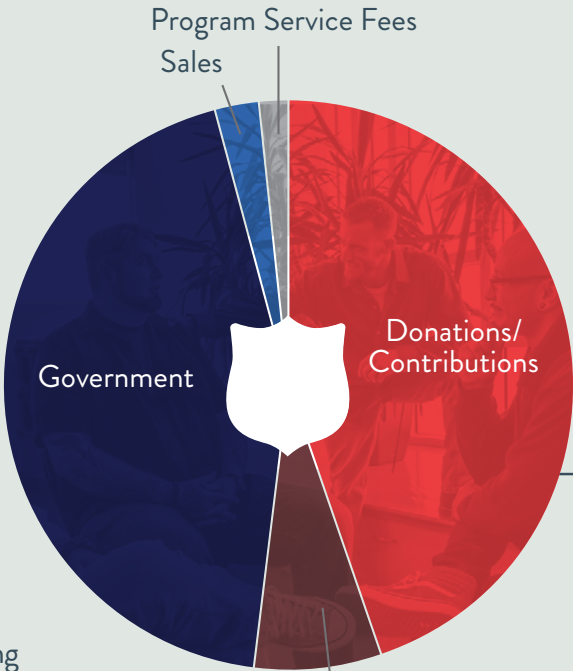
Staff at the Vail Valley center include Director Monica Villalobos-Russell, at left, Food Pantry Manager Jenny Lowe and Greenhouse Manager Sarah McCracken.

WHAT IS A SERVICE EXTENSION?

The Salvation Army is able to provide services to every zip code in the Intermountain Division in part because of our Service Extension program. In areas that do not have a Corps, which are led by Salvation Army Officers, a center or unit fulfills the promise of “Doing the Most Good” for our neighbors in need. While a Service Extension Center is run by one or more staff members and volunteers, a unit is volunteer led. Service Extension Centers and Units provide emergency services, from food and clothing to emergency lodging and rent or utility assistance.

Financials

REVENUE



EXPENSES

REVENUE

Donations/Contributions

\$36,084,464

Government

\$35,334,516

Capital/Endowments

\$5,712,889

Sales

\$2,103,977

Program Service Fees

\$1,151,856

Total Revenue

\$80,387,702

EXPENSES

Social Services

\$36,835,133

Residential

\$27,669,457

Management

\$11,154,866

Corps Community

\$10,330,765

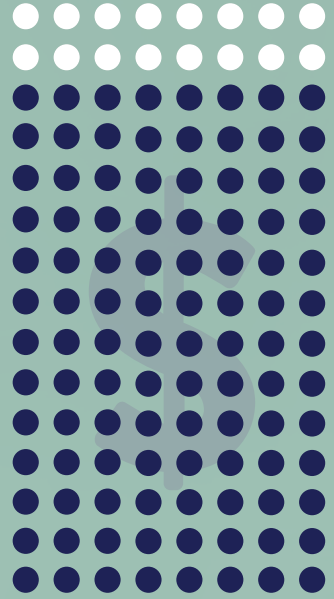
Fundraising

\$4,903,867

Total Expenses

\$90,894,088

**Unaudited*



**84 CENTS OF
EVERY DOLLAR
GOES DIRECTLY
INTO PROGRAMS
& SERVICES FOR
OUR COMMUNITY.**



WE ARE CHRIST CENTERED.

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.



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