

## RENEW ACTIVE MEMBERS:

Please follow the instructions below **BEFORE** coming to The Kroc Center to start your membership. You may sign up for your RENEW ACTIVE membership any time after January 1.

1. Contact **RENEW ACTIVE** at [www.myrenewactive.com](http://www.myrenewactive.com) and click on the “**Get Confirmation Code**” button OR call the customer service phone number on the back of your health plan member ID card if you have one and need assistance.
  2. Complete the online form in order to get your **CONFIRMATION CODE**
  3. Bring your **CONFIRMATION CODE** to The Kroc any time **AFTER** January 1 to start your **RENEW ACTIVE** membership.
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## SILVER & FIT MEMBERS:

If you are eligible for SILVER & FIT, please note that there has been a change in how you sign up for the program this year. You **MUST** contact SILVER & FIT and pay your annual fee **BEFORE** you come to The Kroc Center to start your SILVER & FIT membership.

This procedure is the same for current SILVER & FIT members and new SILVER & FIT members.

1. **AFTER** January 1, contact SILVER & FIT at **(877) 427-4788** and choose **OPTION #1** to make your payment. If you would like to make your payment online, visit [www.silverandfit.com](http://www.silverandfit.com) and log in to your account or create a new account to make your payment.
2. After making your payment, bring your **FITNESS ID NUMBER** to The Kroc any time **AFTER** January 1 to start your SILVER & FIT membership

Additionally, you can contact your insurance provider if you are having trouble with this process. We apologize for any inconvenience, but this procedure was mandated by your insurance company, and our staff has no control over this. Thank you in advance for your understanding.