HOPE MARCHES ON ALL YEAR

On behalf of The Salvation Army Intermountain Division, we want to thank you for your generosity and support over the last year. With your help, we have been able to keep Hope Marching On for our neighbors in need. In a year where there were so many people with financial and housing struggles, The Salvation Army was resolute in our mission to keep people in their homes.

‘Hope’ came in many shapes and sizes this year. It came in the form of thousands of food boxes for the hungry, hundreds of hours of emotional and spiritual care, and the commitment to serve the people in our local community.

Thanks to you, we have continued to work hard, serve tirelessly, and make sure those in need are loved and cared for. We could not provide our numerous services without generous donors like yourself, and we are blessed to work alongside you again in 2022 to continue doing the most good.

“Let us hold tightly without wavering to the hope we affirm, for God can be trusted to keep his promise.” Hebrews 10:23

Majors Cindy & Mike Dickinson
Divisional Leaders | Intermountain Division
The Salvation Army Centennial Corps partnered with the Arapahoe County Sheriff’s Office to host their first “Shop With a Cop” event that took place at the local Target. Twenty-five police officers came out to shop with fifty-six kids from the community who came with their moms, dads, grandparents and siblings. Most of the kids that participated are involved with The Salvation Army Centennial Corps social services programs.

Deputy Sheriffs from the Arapahoe Community Resources Unit and three of the ACSO Command Staff were present at the event. “Every one of them was so excited to work with us and jumped right into mingling and getting to know our children and their families,” said The Salvation Army Corps Officer Lieutenant Betty Vesikula. She hopes that the event will give families in the community a chance to get to know their local police department.

Each child received a $100 Target gift card to buy new supplies for school. The Centennial Corps received over $3,000 in donations from Target for the “Shop With a Cop” event. The in-store Starbucks at Target also provided coffee for the Police department, The Salvation Army staff, and the families.

“I hope that next time we can make this an even bigger event, so we are able to help more kids in our community.” - Adriana Erickson, Head of Human Resources for Target
After further research and working with the Family Services Director, he found out that he could receive veterans’ benefits to help him get back on his feet.

Nathan was able to secure stable housing and is no longer having to worry about where he will sleep at night, or where his next meal will come from. The Salvation Army Billings corps officers and staff were thrilled to be able to help Nathan and get him on a path to better his life and future.

The Salvation Army is here to make sure everyone, including Nathan, is given the chance to find food, shelter, and hope.

“The Salvation Army made sure I was warm and fed whenever they could. They saved my life.” - Nathan
Statistics recorded are for services in the fiscal year:
October 1, 2020 - September 30, 2021

Jessica was also a recovering addict who had previously been assisted by The Salvation Army to get clean, and was now in need of help to stay in her home.

Stable housing is an important part of Jessica's recovery, and she needed to make sure she had a consistent housing situation to continue staying on the right path. Jessica was able to get the utility and rent assistance she needed to get back on track.

The Salvation Army aims to help hard working people like Jessica stay on their feet no matter what walk of life they are on. Whether it's addiction recovery or financial crisis, there is always hope at The Salvation Army.

“I was so scared to lose my home and fall back into my past, so when The Salvation Army was able to provide help with my rent, I was so thankful.” - Jessica

The Salvation Army Salt Lake City Corps in Utah was able to help their neighbors who were unable to pay their rent and utilities due to the financial strain put on so many families by COVID-19. The Emergency Rental Assistance Program provided thousands of dollars in essential financial support to cover rent, past due rent, utilities, and provide internet access.

The Salvation Army’s doors were open at the perfect time for Jessica, who came in to seek utility and rent assistance after being laid off from her job during the pandemic.
for help, so she reached out to The Salvation Army of Laramie.

The Salvation Army was there to bring her in and provide her with food and shelter. They were also able to provide Maggie with immediate assistance to obtain the insulin needed to treat her diabetes properly. The kindness she received from The Salvation Army of Laramie gave her renewed hope to keep going. She is no longer alone and she thanks God every day for saving her and sending her to The Salvation Army in her time of need.

Maggie is working on getting her diabetes under control so she can be healthy enough to live on her own once she is able to secure stable housing to call home.

“God Bless all of you! I appreciate this so much and I will never forget what you all have done for me. Thank you!” - Maggie
The Salvation Army Intermountain Division serves communities throughout Colorado, Eastern Montana, Utah and Wyoming.

However, in Denver, as the homeless population increases, tent communities become cities, and the cost of rent rises, we have seen a greater need for our services. In 2021, we not only provided meals, nights of shelter, toys for families in need, but also saw an increase in support for our local Denver programs.

Our Connection Center team expanded in order to respond to the growing number of calls and inquiries for rental assistance across the division. We relocated Housing Now to a larger space to serve more families looking for stable housing, and continued to strengthen our programs for homeless men at Crossroads and men battling with addiction at Harbor Light.

Because of you, we are there. We are there to meet the many different needs across a wide range of social services. The Salvation Army Intermountain Division focuses a great deal on social services because in order to preach the gospel we first must meet basic human needs.

**DENVER METRO: Connection Center**

**Connecting Services**

Our connection center is the ‘front door’ to The Salvation Army’s services for every zip code in Colorado, Wyoming, Utah, and Eastern Montana. Designed to give people immediate access to our numerous services, caseworkers are available to provide triage assessment and initial intake for programs. A person can be immediately ‘connected’ to our services and schedule a time to meet with a caseworker. It provides initial intake and pre-screen services for Housing Now, Lambuth Family Center, and Energy Outreach Colorado utility assistance for all the Metro Corps caseworkers.

**DENVER METRO: Crossroads**

**Finding A Way**

Duane became unhoused three years ago when the apartment he was renting was purchased. The new owners drastically increased Duane’s rent, and he was unable to pay due to his fixed disability income. During this time, Duane found his way to Crossroads.

Through Crossroads, Duane found the support needed to take the first step toward achieving goals and dreams that he had given up on. Now, Duane has moved into a one-bedroom apartment of his choosing using a voucher that will subsidize his rent in perpetuity.
DENVER METRO: Harbor Light

Life Changed

Aaron from Colorado Springs suffered severe alcohol use disorder. He had a successful career in finance, but after years of alcohol abuse, he lost it all; his wife, his son, and his job. He graduated from the Harbor Light Program in June 2021 and has been an incredible success.

He returned to work right away and has maintained his sobriety. The Harbor Light Recovery Program changed Aaron’s life in a way that he could not have imagined. It brought back his spirituality and gave him a new perspective on life.

DENVER METRO: Housing Now

Finding Safety

In the fall of 2019, Melissa and her two children with special needs found themselves unhoused after leaving a violent situation. After escaping from her abuser, this young family found themselves living primarily in their car.

Housing Now worked diligently with community partners to place this family in temporary shelter via a motel voucher while assisting with her search for permanent housing. Housing Now assisted Melissa’s family in locating permanent housing and paying the application fee, first month’s rent, and security deposit.

DENVER METRO: Lambuth Family Center

Making A Better Life

Claire and her three boys moved to Denver with high hopes of a fresh start and a boyfriend to stay with. But when they arrived, her boyfriend became abusive, and she and her boys found themselves homeless. She received a voucher to stay at a motel for a few nights and was then referred to The Salvation Army.

They stayed at the Lambuth Family Center for a month, and Claire worked with case managers to secure a job, get a car, and find stable housing for her family. She is once again on a good path filled with hope.

DENVER METRO: Safe Outdoor Space

Changing The View

The Safe Outdoor Space site in Aurora, Colorado is currently able to accommodate up to 30 individuals or couples that are experiencing homelessness. The goal of these spaces is to provide interim housing to those in need until stable housing solutions are available.

The residents have access to 24-hour services, case managers that are housing focused, and three meals a day. Local partners are providing medical care, showers, and clothing services to the residents. 30 pallet shelters replaced the all-weather tents in November 2021.
DEVELOPING THE FUTURE

Studies show a lack of housing leads to stress and trauma that can keep people from maintaining steady employment – creating a cycle of homelessness and dependence on charitable and government support. The Salvation Army believes families who are homeless should be returned to permanent housing as quickly as possible and connected to resources necessary to sustain that housing. Issues that may have contributed to a household’s homelessness can best be addressed once they are housed.

The Salvation Army is actively working to break this cycle through rapid re-housing and a comprehensive approach to helping families gain self-sufficiency. We have successfully transitioned 76% of families who went through our program to permanent, stable housing. Motivated by the love of God, we aim to serve more families through expanded housing and supportive services.

The Lambuth 90-day program addresses the unique situations of each family and identifies the root cause of homelessness. The case manager works with adults on overcoming their individual obstacles while ensuring the needs of children are met. This program includes: guidance for financial literacy and healthy eating, consistency in education for children, family enrichment activities to build supportive, caring family units, tutoring, character development and arts programs, and Christian ministry and fellowship.

The Salvation Army works with families to find stable, permanent housing from the first day they arrive at the Lambuth Family Center. Operating on a 90-day timeline works to minimize trauma while optimizing self-sufficiency among families experiencing homelessness. It also allows The Salvation Army to serve a greater number of families.

The intensive case management begins as soon as a family is accepted into the program with an assessment that identifies the root causes of homelessness and what skill areas need to be addressed for both the parents and children.

Colorado ranks among the top 10 states with the highest unsheltered homeless populations. COVID-19, coupled with the housing crisis, has exacerbated the issue. The Salvation Army works to support families experiencing homelessness with a proven service model at the Lambuth Family Center. With increased need, and proven success, The Salvation Army is scaling efforts to have a substantial impact on the growing problem.

The Salvation Army looks to quadruple the number of families in a new Family Housing Center. With rooms consistently at capacity, and an increase of families in need, expanding housing to serve 85 families at a time will impact one-third of Denver Metro families experiencing homelessness.

Critical to self-sufficiency is support, education, community and fellowship. By expanding case management and family programming, The Salvation Army will use our replicable model to help break the cycle of poverty and support families in accessing stable, permanent housing.
The Salvation Army is dedicated to touching the lives of our youth. One of the ways we accomplish this is through summer camps. The pandemic caused the closure of High Peak Camp in 2020, but this summer, 50 campers were able to attend each session to make sure campers and staff were kept safe.

The Salvation Army’s High Peak Camp is nestled at the foot of the beautiful Rocky Mountains in Estes Park, Colorado. The perfect place for summer camp! The camp is designed for kids 7 to 17 years old, with different programs based on their age and interests. Amazing changes occur after a child has spent a week at camp, and it is an experience treasured for a lifetime. Campers explore nature, play sports, create music, and make memories with their fellow campers. Sixteen-year-old camper Emmanuel, described camp as the “perfect balance”, and a place where you learn about Christ, have fun, experience nature and go fishing!

We look forward to having hundreds of kids back at High Peak Camp in the near future to meet new friends and discover new activities in the great outdoors.

We are pleased to share that The Chronicle of Philanthropy ranked The Salvation Army #2 in its 2021 list of “America’s Favorite Charities.”

The Salvation Army was highlighted multiple times in an accompanying article entitled, “Giving to Top Charities Rose Nearly 3.7% in 2020, Driven by Big Gifts From the Wealthy.”

One of the main trends that dominated nonprofit fundraising in 2020, was donors’ desire to help people suffering as a result of COVID-19 and the financial strain and economic downturn it caused. In a year plagued with a public-health emergency, social unrest, natural disasters, and political upheaval, The Salvation Army was one of the few organizations to receive more donations than any other nonprofits, raising nearly 31 percent more in 2020 than in 2019. Donors made a difference for families who were facing tough times and having to decide between putting food on the table or paying the utility bill.

We express profound gratitude and congratulations to all territories, divisions, and local units that have served the mission tirelessly in Christ’s name through a tremendous year so that our neighbors could be fed, sheltered, and cared for amid pandemic poverty.
Christopher was unable to find permanent employment due to an injury in his arm. Because of the pain and type of injury, he was only able to work short periods of time and was therefore unable to pay his rent. This resulted in the vicious cycle of homelessness.

Christopher said “It’s hard to do construction work with only one arm. Every time I found work, I could only withstand the pain for a couple of days. I finally sought medical care and was told I needed to have orthopedic surgery. Due to my housing situation, the doctor refused to do the surgery unless I had a place to recover, and he referred me to The Salvation Army of Loveland for help.”

The Salvation Army of Loveland, Colorado offers a respite program for medically fragile homeless individuals in the community like Christopher. This program offers the homeless a safe place to recover from an illness or surgery. Beyond a place to recover, the support brings clients peace so they can truly focus on healing.

The respite program provided Christopher the critical necessities of food, shelter, and a means of transportation for follow-up medical care.

Merrill Fie has volunteered as a bell ringer for The Salvation Army. Exchanging the traditional silver bell for his own cow bell, he has made the experience his own! No matter the weather, on a snowy or sunny winter’s day, he rings his bell with a big smile.

Merrill has grown his team of volunteers over the decades thanks to the support of his wife Dorie, children, and grandchildren. Some descendants cannot even remember their first year of bell ringing because they were so young when they started! This tradition has become a significant opportunity for the family to reunite and begin their Christmas celebrations.

“You haven’t had Christmas until you’ve done this and helped others,” Merrill Fie said.

Unfortunately, during our Christmas season, due to COVID-19 restrictions, the bell ringing tradition had to go online, making this the first time in 65 years that the event hadn’t taken place in person. This setback did not stop the Fie Family from exceeding their goal of $100,000, raising an incredible $153,295.17.

Merrill and Dorie Fie’s generosity has created a legacy that will continue to impact generations for years to come.
Emergency services

As a relief organization operating in every zip code of the United States, The Salvation Army is on the front lines of responding to natural disasters and emergencies. We aim to meet the short-term needs of survivors and first responders, then focus on long-term recovery and rebuilding.

Emergency Disaster Services is an integral part of who we are. We provide aid for the needs of families in the Intermountain Division area when resources are devastated by unexpected events like the floods, fires, snow storms, or COVID-19.

Salvation Army officers act as a means of expressing God’s love in times of disaster, and disaster services are managed locally by volunteers who live and work in those communities. They make sure there is immediate access to food, water, clean-up materials, and support to quickly respond to impacted areas.

Emergency Disaster Services is one of the many services provided by The Salvation Army, and thanks to your support, The Salvation Army is well-equipped to meet the specific needs of each community.

Lisa

Paying It Forward

In the 1970’s, Lisa found herself alone and penniless in an unfamiliar city.

Right after high school she was offered a job in Utah, in a city across the country from where she grew up and her adventurous spirit made her jump at the opportunity. However, once she arrived, she found out the job had unfortunately fallen through. She didn’t know anyone, had only a few dollars left, no job, and no place to stay.

In a moment of desperation, she walked into a women’s shelter run by The Salvation Army where she was fed and cared for. The officers helped her find a job and get back on her feet.

Lisa always hoped that one day she’d be able to give back to The Salvation Army—to pay forward what they had done for her in a time of great need—and this was the year.

Lisa recently made a significant donation to the Intermountain Division, and is working with Salvation Army staff and her attorney to leave most of her estate to The Salvation Army.

When thanked for this remarkable gift, she said, “This is just money. I can never repay them for the love and compassion they showed a young, scared girl.”
INTERMOUNTAIN DIVISION 2021 AT A GLANCE

COLORADO, WYOMING, EASTERN MONTANA & UTAH
Statistics recorded are for services in the fiscal year: October 1, 2020 - September 30, 2021

2,228,534 Meals Served
526,602 Nights of Shelter
90,826 Toys Provided

357,765 People Served
3,931 Families received housing assistance
3,446,140 Units of Emergency Services
Financial Summary
October 1, 2020 - September 30, 2021

Public Contributions $38,212,774
Capital/Endow $11,219,743
Government $28,718,486
Sales $2,794,872
Program Service Fees $625,531

TOTAL REVENUE $81,571,406

Social Services $25,882,244
Corps Community $8,761,014
Residential $12,373,761
Management $7,729,022
Fundraising $3,574,657

TOTAL EXPENSES $68,320,697
The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

The Salvation Army Intermountain Division
1370 Pennsylvania Street, Denver, CO 80203
303.861.4833 | imsalvationarmy.org

@IMSalArmy