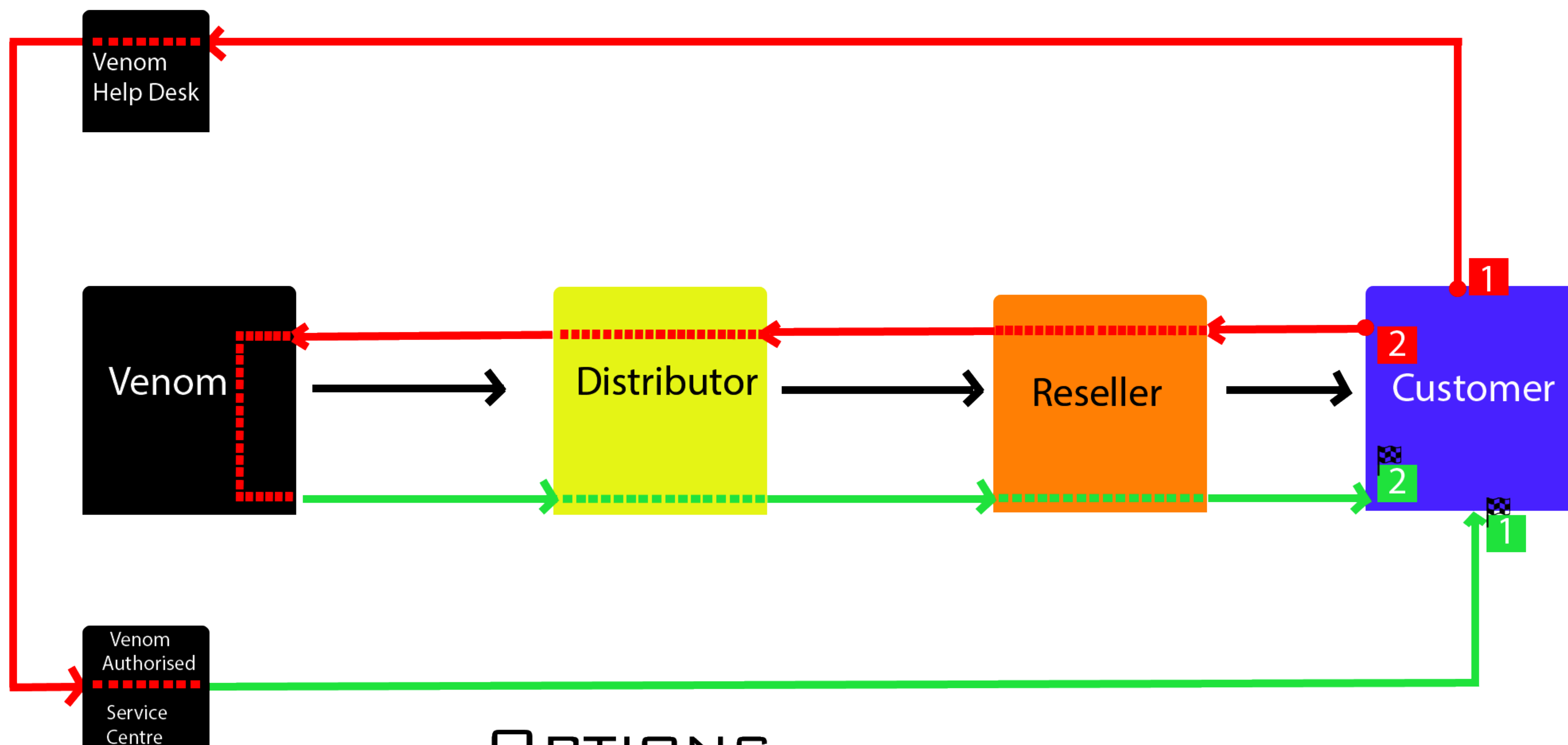




VENOM®

PRODUCT RMA RETURNS DIAGRAM



OPTIONS

START

- 1** Customer DOA or Warranty
Return processed directly via Venom
- 2** Customer DOA or Warranty
Return processed via Reseller, following
traditional supply chain.

END

- 1** DOA or Warranty
repaired or replaced via Venom
- 2** DOA or Warranty
repaired or replaced via Reseller, following
traditional supply chain.