

Winner of the 2016 Comp Laude™ Award for Employer is Target Corporation, tied with Cosentino's Food Store.

As a leading retailer, Target knows the meaning of customer service. Similarly, the Target risk management team strives to provide a positive experience for its customers – the company's 341,000 employees, known as team members. The Target risk management team is dedicated to finding new and innovative ways to protect the safety and well-being of each and every one of these individuals. They are demonstrating that programs rooted in compassion, empathy, and care pay dividends far beyond financial savings.

While addressing team member needs across 1,800 retail stores and 38 distribution centers, Target has established an exceptional, multi-faceted workers' compensation program. At the center of this program is Target's Workers' Compensation Assistance Center. All newly reported claims flow through this customer service group. Individuals from this group make initial contact with the team member following an injury, provide basic information regarding the workers' compensation process, and inform the injured team member of other resources or services that might be available.

Using advocacy-based, employee-centric programs and strategies, the Target risk management team is leading the way in changing the conversation and narrative around workers' compensation. This team is focusing a more positive spotlight on the industry and is deserving of a 2016 Comp Laude Award.

