

Industry Leader Award

Dorothy “Dotty” Albrecht

After working as a receptionist for Kemper in 1979, Dotty found her passion for claims in the early 1980s. She has assisted countless individuals since that time and today works as a Sedgwick claims examiner, servicing one of the nation’s leading retailers.

“Reach out to the injured worker and be as kind as possible,” advises Dorothy (Dotty) Albrecht. It is excellent advice coming from a leading claims professional who has devoted more than 30 years to handling California workers’ compensation claims. While Dotty has seen it all from a claims perspective, including state reforms, settlement strategies and advancements in rehabilitation, her counsel remains, “I always try to put myself in the shoes of the injured worker and show compassion.”

Her kindness has had an immeasurable impact on countless individuals whose lives were altered by an unexpected work-related injury. She has shown compassion and helped them at every turn. She has further assisted her colleagues and left an indelible mark on this industry by her example and willingness to inspire and share her expertise with others.

