Manchester Grand Hyatt
San Diego, CA
October 9-11, 2018
Event Hashtag: #CompLaudeGala

Keynote Speaker: Ben Nemtin of The Buried Life

COMP LAUDE® AWARDS AND GALA
EVENT PARTNERS: Broadspire®
EVENT CHARITY: Kids’ Chance California
12:00 PM - 5:00 PM

**DRI Workers’ Compensation West Coast Seminar**  
(Solana Beach)

**Overview:**
- **12:00 PM**  
  Registration
- **1:00 PM - 1:15 PM**  
  Welcome to DRI!
- **1:15 PM - 2:15 PM**  
  Emotional Intelligence and Empathy in Litigation  
  Learn how the components of social competency when applied shorten the duration of claims and lead to better outcomes.
- **2:15 PM - 2:45 PM**  
  Networking Break
- **2:45 PM - 3:30 PM**  
  All Work/ No Fun Saturdays(?): Implications of Gomez Decision on the Workers’ Compensation System  
  Discover what constitutes a “working day” or “normal business day” for calculating the timelines for important workers’ compensation deadlines and how the WCAB is eyeing Saturday as a “normal business day.”
- **3:30 PM - 4:00 PM**  
  Refreshment Break
- **4:00 PM - 5:00 PM**  
  It’s No Small Thing! Current Ethical Considerations in Workers’ Compensation Claims  
  Join in this interactive discussion concerning the duty of candor to the tribunal and the practitioners’ responsibility to work toward substantial justice, including ethical considerations to manage.

DRI is the leading organization of defense attorneys and in-house counsel. Membership in DRI provides access to resources and tools for attorneys who strive to provide high-quality, balanced and excellent services to their clients and corporations. DRI is host to the Workers’ Compensation Committee, a forum for those interested and involved in the defense of workers compensation claims and seeking to learn of the most important issues facing our industry and latest trends and developments. Click [here](https://www.workcompcentral.com) for more information.

4:00 PM - 6:00 PM

**Comp Laude® Exhibitor Move-In**  
(Grand C)

6:30 PM - 8:00 PM

**Networking/Openning Reception**  
Sponsored by DRI  
(Marina)

*Special Performance by CC&R!  
Get down with the best band in workers comp!*
# DAY 2/AGENDA
**WEDNESDAY, OCTOBER 10**

<table>
<thead>
<tr>
<th>TIME</th>
<th>SESSION</th>
<th>SPEAKERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 AM - 8:15 AM</td>
<td><strong>Prayer Breakfast</strong>&lt;br&gt;(La Jolla)</td>
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<tr>
<td>7:30 AM - 8:15 AM</td>
<td><strong>Networking Breakfast</strong>&lt;br&gt;Sponsored by WorkersCompensation.com&lt;br&gt;(Grand C/D)</td>
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<td>8:15 AM - 8:50 AM</td>
<td><strong>Opening Remarks and Kids’ Chance Presentation</strong>&lt;br&gt;(Grand A)</td>
<td><strong>Speakers:</strong>&lt;br&gt;- Maria Henderson - Kids’ Chance of CA</td>
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<td><strong>Overview:</strong> Kids’ Chance of California is a non-profit organization whose mission is to provide need-based educational scholarships to the children of California workers who have been fatally or seriously injured on the job. Learn what you can do to help ensure the mission becomes reality, and listen to the latest on the David DePaolo Memorial Scholarship.</td>
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<td>9:00 AM - 9:50 AM</td>
<td><strong>Learn to Live Again: Managing Complex &amp; Catastrophic Claims</strong>&lt;br&gt;(Grand A)</td>
<td><strong>Speakers:</strong>&lt;br&gt;- Eddy Canavan - Sedgwick&lt;br&gt;- Tamara Ulufanua-Ciraulo - Stater Bros.&lt;br&gt;- Bill Wainscott - International Paper&lt;br&gt;- Susanna Walden - Scripps Health&lt;br&gt;- Dawn Watkins - LAUSD</td>
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<td><strong>Overview:</strong> A small percentage of workers compensation claims drive a majority of costs. A closer examination reveals that claim complexity is often driven by a few common factors that contribute to a deteriorating situation or difficult conditions. Eliminating or mitigating these factors demands a very different approach than handling more traditional claims. Individual injuries and claim circumstances can vary widely. When facing cases with a high potential for escalating, there are proactive measures that employers should consider. First, understand a person’s individual circumstances and identify any potential barriers to recovery. Holistic health solutions aimed at achieving physical, mental, and emotional well-being can facilitate healing and return to normalcy. Further, litigation can prolong claim durations, increase costs, and impact permanent impairment issues. To avoid and mitigate litigation, it is important to identify and engage the proper resources and experts at the onset of injury. Additionally, prescription drugs should be monitored so as not to create unintended consequences or addiction. This session will look at some of the contributing factors to complex and catastrophic claims and use real life illustrations and solutions for managing these situations.</td>
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<td>9:00 AM - 9:50 AM</td>
<td><strong>Medical 101: Ensuring Proper Treatment and Impairment Evaluation</strong> (Grand B)</td>
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**Overview:**
This 50 minute presentation is a nuts and bolts discussion of securing and receiving medical treatment, and then the obtainment of medical-legal evaluations. Relevant and applicable Labor Code sections include 4600, 4060, 4062, 4062.2, 4610 and 4616.

**Speakers:**
- Michael Costello - ATB Law (moderator)
- Dr. Steven Feinberg - Feinberg Medical Group
- Joel Thomas - Di Marco, Araujo & Montevideo
- Evelyn Valencia - Dollar Express, Inc.

| 10:00 AM - 11:00 AM | **People’s Choice Awards**  
**Sponsored by Gallagher Bassett** (Grand A) |

**Speakers:**
- Greg McKenna - Gallagher Bassett (emcee)

Join us for this engaging session that inspires and motivates. Presenters deliver TED-style talks in 6 power-packed minutes. Attendees vote on their favorite presenter and the winner will be announced at our Comp Laude® Awards ceremony later that evening!

| 11:00 AM - 11:30 AM | **Networking Break**  
**Sponsored by WorkersCompensation.com** (Grand C/D) |

workcompcentral.com | click “Comp Laude®” | Call 866.975.2667
DAY 2/AGENDA
WEDNESDAY, OCTOBER 10

TIME      SESSION

11:30 AM - 12:30 PM  Keynote Speaker
                      Sponsored by Sedgwick
                      (Grand A)

Overview:
Ben Nemtin is the #1 New York Times bestselling author of What Do You Want To Do
Before You Die?, the star of the MTV show The Buried Life, and an internationally
renowned keynote speaker. As the co-founder of The Buried Life movement, Ben’s
message of radical possibility has been featured in major media including The Today
Show, The Oprah Winfrey Show, CNN, FOX, ABC, CBS, NBC News, and more. Oprah
Winfrey called Ben’s life work “truly inspiring.”

In a pit of depression, Ben and his three best friends decided to create the world’s
greatest bucket list to make them feel alive. They bought a rickety old bus and
criss-crossed North America, achieving the unthinkable. And most importantly, every
time they accomplished a dream, they helped a complete stranger cross something off
their bucket list. From playing basketball with President Obama to streaking a soccer
field, from raising over $400,000 for charity to placing a record-breaking $250,000 bet
on roulette—Ben’s bucket list quest has inspired millions to chase their dreams.

Speakers:
• Ben Nemtin - The Buried Life

12:30 PM - 1:30 PM  Lunch and Autographs with Ben Nemtin
                      (Foyer)

1:30 PM - 2:20 PM  Speed Networking
                      (Grand B)

Overview:
Join our Speed Networking committee for the third annual Speed Networking event.

What is Speed Networking? It is one of the many brain children of David DePaolo,
designed to deepen communication and collaboration between exhibitors, sponsors
and decision makers.

We are creating opportunities for exhibitors, sponsors and qualified service providers
(Recruiters) to share their approach, advantages and philosophy with interested
purchasers (Recruits) through a wildly interactive session that allows both parties to get
to know one another. The twist? Recruiters have just one minute to engage!

Hosts:
• Rudy Flores - myMatrixx (moderator)
• Zach Brown - Orion Risk Management
• Tammy Boyd - NeuroInternational
• April MacDonald - Platinum Reporters
• James Tuthill - Med-Legal
TIME | SESSION |
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1:30 PM - 2:20 PM | Turning the Churn: A Vision for Workers’ Recovery (Grand A) |
Speakers: • Bryan Conner - American Airlines • Mark Pew - The Preferred Medical • Bob Wilson - WorkersCompensation.com |
Overview: Words matter, and people’s perceptions shape their opinions and affect their outcomes. How does the language we use affect the recovery for those we serve within the workers compensation system? How does a lexicon impact attitudes and actions that influence priorities and motivations? How is the industry perceived by those outside it, and do those perceptions create financial and human cost? How can we improve workers compensation with just the words we use? This session will discuss how a change in our industry nomenclature can dramatically affect the direction of a recovering worker’s future. Presenters will offer alternative concepts for the future of our industry, where function and recovery are emphasized in a system that communicates clearly with those it serves, and where impairment does not have to become disability. |
2:30 PM - 3:20 PM | A Total Worker Health Approach to Employee Health, Safety, and Work Comp Management (Grand B) |
Speakers: • Kevin Lombardo - DORN Companies • Mark Pew - The Preferred Medical |
Overview: More and more organizations are adopting the NIOSH Total Worker Health Approach to employee wellness and safety. The results of the collaboration between Wellness, Safety and EHS are well documented. But how does an organization make that cultural or practical shift happen with success and sustainability? Musculoskeletal disorders (MSDs), are one of the leading causes of lost workday injury and illness across industries. A core symptom is the appearance and experience of chronic pain by employees. MSDs have a significant cost impact on organizations; $20 Billion a year in workers comp cost and more than $600 Billion in healthcare and lost productivity including the harmful impact of Opioids. Addressing this through traditional safety initiatives or wellness programs will have has limited impact. Even addressing employees in the comp system has been siloed too long. It is not about workers comp and not about wellness but about looking at the organization from a more holistic approach and bringing together all areas that can impact the outcomes of increased health, productivity and morale while lowering costs, reducing injuries and eliminating medication use.
### DAY 2/AGENDA
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<table>
<thead>
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<tr>
<td>2:30 PM - 3:20 PM</td>
<td><strong>Fostering Innovation in Workers Compensation</strong> (Grand A)</td>
<td>• William Zachry - Sedgwick (moderator)</td>
<td>Are we doing enough in the workers compensation industry to innovate by incorporating technology and data into our daily business processes? What can we use today to drive innovation and what will be available to us in the future? This session will explore current capabilities in the areas of technology, data and research. Many advanced technologies are in use today in other industries such as commercial/group health, telecommunications and retail, to name a few. We will also de-mystify topics such as machine learning, pharmacogenomics, biometrics and the internet of things (IOT) with an honest look forward to what the future will bring. Several real-world examples of cross-industry innovations will be presented that are occurring today and coming in the near future. Many of which may be applied to workers compensation.</td>
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<td>3:30 PM - 4:20 PM</td>
<td><strong>The Key to Success for All Parties in Workers Compensation</strong> (Grand B)</td>
<td>• Muaath Ali - Samuelsen, Gonzalez, Valenzuela &amp; Brown, LLP</td>
<td>In WC 2018, early medical and/or legal dispute resolution is critical to provide optimum care to injured workers. This session will provide doctors with the essential knowledge of how to manage and get paid on delayed or denied cases while minimizing the need to file any liens and become compliant with the legislative intent of SB 863 and SB 1160. The strategies discussed will focus on getting the injured worker medical care, minimizing lien filings while getting the medical providers paid significantly sooner.</td>
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<td>3:30 PM - 4:20 PM</td>
<td><strong>Research to Action to Research:</strong> How Public Policy Research Can Inform Legislative and Market Behavior (Grand A)</td>
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<td><strong>Speakers:</strong></td>
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<td>• Dr. John Ruser - President, WCRI</td>
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<td>• Alex Swedlow - President, CWCI</td>
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<td><strong>Overview:</strong></td>
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<td>Workers compensation public policy research is thriving. Big data and next generation analytics have created new insights into all corners of the national workers compensation system. The best research can challenge long-held beliefs, stakeholders to debate legislative changes and suggest avenues to improve quality of care and facilitate an injured worker’s return to work. Citing recent studies on underlying reasons for regional differences, opioid utilization and manage care interventions, John Ruser of WCRI and Alex Swedlow of CWCI will provide examples of how research has served stakeholders need for options, insight and evaluation.</td>
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<td>4:20 PM - 5:00 PM</td>
<td><strong>Break - Catch a breath. See you at the Awards!</strong></td>
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<td>5:00 PM - 5:30 PM</td>
<td><strong>Cocktails/Appetizers</strong> (4th Floor - Pool Deck)</td>
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<td><strong>Head up to the 4th Floor Pool Deck to join us for drinks and food before the highly anticipated Comp Laude® Awards Ceremony!</strong></td>
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### Comp Laude® Awards Ceremony
**Sponsored by Broadspire**
(4th Floor - Pool Deck)

5:30 PM - 6:30 PM

**Speakers:**
- Kimberly George - Sedgwick
- Mark Walls - Safety National

Join us in celebrating all that is good in workers compensation! We will gather to recognize those in the industry who are striving to change the narrative by leading with excellence, going above and beyond in advocating for the injured worker, and collaborating for improved outcomes. This celebration will reveal the 2018 Comp Laude® winners!

### Dinner/Luau
**Sponsored by ATB Law Firm**
(Grand D)

7:00 PM - 10:00 PM

Come lounge with us in a tropical paradise as we celebrate all that is good in work comp. Enjoy dinner, drinks, and dancing! Wear a bright shirt, a grass skirt or lei, we’re going to celebrate the tropical way!
Today’s Education Sessions are brought to you by: [The Alliance of Women in Workers’ Compensation]

This learning opportunity is for the audience to gain knowledge about alternative methods for treating pain at various stages from a panel of experts. They will also learn best practices from physicians and other healthcare experts about treating the whole person, not just the symptoms with opioids.

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<td>8:00 AM - 8:50 AM</td>
<td>Rethinking Pain Management (Grand A)</td>
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<td>8:50 AM - 9:40 AM</td>
<td>Treating Pre-Pain and Acute Pain (Grand A)</td>
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<td>9:40 AM - 10:10 AM</td>
<td>Collaboration Session (Grand A)</td>
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<td>10:10 AM - 10:20 AM</td>
<td>Networking Break (Grand C/D)</td>
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<td>10:20 AM - 11:30 AM</td>
<td>Treating Chronic Pain (Grand A)</td>
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<tr>
<td>11:30 AM - 12:00 PM</td>
<td>Collaboration Session (Grand A)</td>
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<td>12:00 PM - 1:00 PM</td>
<td>Lunch &amp; Closing Remarks (Grand D)</td>
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<td>1:00 PM</td>
<td>Exhibitor Breakdown (Grand C)</td>
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Join us as we close out the Comp Laude® Awards and Gala with a delicious lunch and closing remarks from the WorkCompCentral staff.